

INS. CASE OWNER:

Catherine Thia

CC 3/CTI1800

9652, K2pb3m2

LKK:

IDAC:

Surveyor:

Falkin

DOI:

ASSIGNMENT

25/5/18

Date / Time:

15/5/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XE 2822X

Name of Insured:

KIAN LEE ELECTRICAL ENTERPRISE

Insured Tel No.:

HP:

Claim No.:

SNH18 00 2687 002

Excess Sec II :\$

D.O.A.:

25/5/18

Policy No.:

DMVSN 1729191801

Make / Model:

LS200

Place of Accident:

BENCOOLEN LINK ROAD

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO, Driver Name / Age:

Lim Boon Yoon Ng.

OI GIA REPORT: YES NO; TP GIA REPORT: YES / NO

Driver Tel No.:

97244288

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SHD 4963D



INSRS:

WSP:

Tel:

Liability:

RMKS:

WHE
W

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

2/2/18

CHT

19/2/18

16/2/18

16/8/18 @ 3.46pm
@ 4.24pm

12/9/18

22/9/18

SHD 4963D

XE 2822X

* To get video.

✓ video from TP

Sent TP video to CTP.

Called GI company. Phone engaged.
Called OI company. Spoken to Mr Lim (P)
He need to check with CIB. Inform him
that TP has video. Liability not in his
favour. He will check with CIB & call us
back.

File pass to typemaster

RECEIVED 12 SEP 2018
Prep & submit for claim

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

22/16/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

26/9/18

Confirm with:

William

Email

Call

Final Liability:

%

100

(

Agreed / Assessed)

BOLA S/N No.: NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2889.00

Loss of Rental (LOR):

S\$

47.48

(

3.5 days)

X \$ 119.28

Loss of Use (LOU):

S\$

-

(

x - days)

Loss of Income (LOI):

S\$

175.00

x

3.5 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOU

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GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

7840.00

Total:

S\$

3483.48

Global Sum S\$:

3450.00

FINAL PAYMENT

Date/Time:

26/9/18

Confirm with:

William

Email

Call

Payee 1:

S\$

3450.00

Name 1:

Comfortelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

-

S. Meyer: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimate Cost: _____

OD / TP / INS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / .REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD 49630 Yr Regn: 4 Sep 12/14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai c.c. 1.6Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 474312 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHLB414ME4 05783

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Went

Front

Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 25/5/8 D.O.I. 25/5/8Survey held at CPE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Bty

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
1/6/8	Interact 45 \$2400/3 hrs. CTZ
	115 \$27W (Reel \$ 959.37 267.7)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS SI

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I. (\$) _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18009652/K1pb3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 28-05-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 2822X	Veh. Inspected	SHD 4963D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/05/2018	Inspection Date	25/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Shu Pei (LKKAUTO)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com> on behalf of Sharon Han <sharon.han@sg.cntaiping.com>
Sent: Monday, 2 July 2018 3:15 PM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)
Attachments: MJAS18070959-XE2822X.pdf

Dear Shu Pei,

Attached herewith the report.

Thanks & Regards,

Hwang Shiang Yi

Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website :www.sg.cntaiping.com

Email :claimsdept@sg.cntaiping.com

shiangyi.hwang@sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]

Sent: Monday, 2 July, 2018 10:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 25 June 2018 12:36 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 28 May 2018 7:50 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 4963D at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

Date/Time: 25.05.2018 15:00

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305164521

CUSTOMER

CUSTOMER NAME: COMFORT TRANSPORTATION PTE LTD

CUSTOMER NO: 7010045

CUSTOMER ADDRESS: 383 SIN MING DRIVE
Singapore SINGAPORE 575717

CUSTOMER TEL: 65508755

(O)

(P)

SCOUT CARD NO.

REG NO:

SHD4963D

MILEAGE

MAKE:

HYUNDAI

FUEL

E.....1/2.....F

MODEL

I-40

DATE/TIME IN
25.05.2018 10:50

YR OF MANU.

04.09.2014

TARGET DATE

CHASSIS CODE

KMHLB41UMEU057823

COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 25.05.2018

NATURE: 3P 25.05.2018

LABOR CODE DESCRIPTION

CHINA - Right Centre
LKK/Kahni -

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

e:
Jo.:
File No.: SHD4963D LARRY

Vehicle No.: SHD4963D

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

CHINA

REPAIR ESTIMATE*

VEHICLE NO : SHD 4963D

DATE 25/5/2018 14:35

MAKE :

DIT: 25.05.18

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Door (RH) <i>Part</i>			\$ 1,351.10	
	Front Door (RH) <i>Part</i>			\$ 1,403.05	
	Front Door Outer Handle (RH) <i>Part</i>			\$ 38.75	
	<i>Wing Mirror (RH) x 1 pair</i>				
	SUB TOTAL			\$ 2,792.90	
	LESS 20%			\$ 558.58	
	DISCOUNTED TOTAL			\$ 2,234.32	
	Rear Door Advertisement Logo (LH) <i>Part</i>			\$ 100.00	Nett
	Rear Door Comfortdelgro & Apps Sticker (LH) <i>Part</i>			\$ 80.00	Nett
	Front Door Coloured Comfort Logo (RH) <i>Part</i>			\$ 75.00	Nett
	Front Door Advertisement Logo (RH) <i>Part</i>			\$ 100.00	Nett
				\$ 355.00	
	Labour Charge				
	Panel Beating			\$ 280.00	
	Spray Painting Charge			\$ 500.00	450
	Tuff Kote			\$ 50.00	20
	Transfer of Door		\$ 120.00	\$ 240.00	100
	TOTAL LABOUR			\$ 1,070.00	
	ESTIMATE TOTAL			\$ 3,659.32	
<p><i>Kalvin (CIC)</i></p> <p><i>25/5/18 1505h</i></p> <p><i>3 Pys</i></p> <p><i>4/5</i></p> <p><i>After Repair, H.</i></p>					
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party surveys on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Larry Ng

Our Job Ref No : 305164521
Date : 1. Jun. 2018

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
69 Loyang Drive Singapore 508969
Fax: 6546 8156


FINALIZATION FORM


To : LKK Fax :
Attn : KALVIN
Vehicle Reg No. : SHD4963D Date of Accident : 25.05.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA XE2822X
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less:
Final Lumpsum Repair cost \$2,700.00
3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 
Name : Larry Ng
Tel : 6214 8316
Fax : 6546 8156

Signature : 
Name : Kalvin
Date : 1/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES	/	
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 19 July 2018 3:53 PM
To: 'catherinekoh@cdge.com.sg'; 'williamtan@cdge.com.sg'
Subject: <Request for Video Footage> Your Ref: T 0518/ SHD4963D/ WT (st) *Our Ref: CC3/CTI18009652/K1pb3 [ACCIDENT INVOLVING XE 2822X(CHINA TAIPING) & SHD 4963D ON 25/05/2018]
Attachments: Statement of XE 2822X.pdf

Your Ref: **T 0518/ SHD4963D/ WT (st)**
Our Ref: CC3/CTI18009652/K1pb3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING XE 2822X(CHINA TAIPING) & SHD 4963D ON 25/05/2018

We refer to the above matter.

Please be informed that liability is unclear as our driver reported that your client hit onto his lorry. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 19 July 2018 4:45 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: <Request for Video Footage> Your Ref: T 0518/ SHD4963D/ WT (st) *Our Ref: CC3/CTI18009652/K1pb3 [ACCIDENT INVOLVING XE 2822X(CHINA TAIPING) & SHD 4963D ON 25/05/2018]
Attachments: SHD4963D doa 25.5.18.mov

Dear Hsiao Tong

Attached as requested. Kindly revert on our PD claim soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 19 July 2018 3:53:01 PM
To: Catherine Koh Mui Gek; William Tan Thoo Seng
Subject: <Request for Video Footage> Your Ref: T 0518/ SHD4963D/ WT (st) *Our Ref: CC3/CTI18009652/K1pb3 [ACCIDENT INVOLVING XE 2822X(CHINA TAIPING) & SHD 4963D ON 25/05/2018]

Your Ref: **T 0518/ SHD4963D/ WT (st)** Without Prejudice
Our Ref: CC3/CTI18009652/K1pb3

Dear Sirs,

ACCIDENT INVOLVING XE 2822X(CHINA TAIPING) & SHD 4963D ON 25/05/2018

We refer to the above matter.

Please be informed that liability is unclear as our driver reported that your client hit onto his lorry. Attached here with a copy of our insured driver accident report for your easy reference.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 16 August 2018 3:40 PM
To: 'Claims Dept of CTI'; Hwang Shiang Yi
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)
Attachments: SHD4963D doa 25.5.18.mov

Hi,

We attached here with a copy of video from third party for your easy reference.

From third party video, third party was driving straight, suddenly there was a jerk/impact on his taxi while he passed by our insured lorry. Our driver had activated the left hydraulic arm and hit third party taxi. We are of the view that liability is not in our favour.

Kindly let us have your comments/ instruction after viewing the video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com> **On Behalf Of** Sharon Han

Sent: Monday, 2 July 2018 3:15 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Dear Shu Pei,

Attached herewith the report.

Thanks & Regards,

Hwang Shiang Yi

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541
Fax (65) 6224 7175 /62247478
Website :www.sg.cntaiping.com
Email :claimsdept@sg.cntaiping.com
shiangyi.hwang@sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, 2 July, 2018 10:01 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Monday, 25 June 2018 12:36 PM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

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Thank you

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LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 28 May 2018 7:50 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 4963D at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 24 September 2018 4:24 PM
To: 'Claims Dept of CTI'
Cc: Catherine Thia; Alfred Toh; Admin A
Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SHD4963D.pdf

Your ref : **SNM18D02681C02/2**
Our ref : CC3/CTI18009652/K1pb3

Dear Sirs/Madam,

Further to you below email.

We seek your approval to offer Third Party repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$3,483.48(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,915.47	\$ 2,889.00
2. Loss of Rental (4days x \$119.28)	\$ 477.12	\$ 417.48 (3.5days x \$119.28)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 175.00 (3.5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,714.59	<u>\$ 3,483.48</u>

**03 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 24 September 2018 11:18 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Gims Insurance

<gimsinsurance@tkbggroup.com>

Subject: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

LKK REF - CC3/CTI18009652/K1pb3
CTI REF - SNM18D02681C02/2 (XE2822X)

Dear Hsiao Tong

We refer to your email of 16 August 2018 pertaining to the above matter.

You may proceed to negotiate the property damage at best possible terms.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, August 16, 2018 3:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Hi,

We attached here with a copy of video from third party for your easy reference.

From third party video, third party was driving straight, suddenly there was a jerk/impact on his taxi while he passed by our insured lorry. Our driver had activated the left hydraulic arm and hit third party taxi. We are of the view that liability is not in our favour.

Kindly let us have your comments/ instruction after viewing the video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com> **On Behalf Of** Sharon Han

Sent: Monday, 2 July 2018 3:15 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Dear Shu Pei,

Attached herewith the report.

Thanks & Regards,

Hwang Shiang Yi

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website :www.sg.cntaiping.com

Email :claimsdept@sg.cntaiping.com

shiangyi.hwang@sg.cntaiping.com



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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Monday, 2 July, 2018 10:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 25 June 2018 12:36 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 28 May 2018 7:50 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-

a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 4963D at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 24 September 2018 4:34 PM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Catherine Thia; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

LKK REF - CC3/CTI18009652/K1pb3
CTI REF - SNM18D02681C02/2 (XE2822X)

Dear Hsiao Tong

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,483.48.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, September 24, 2018 4:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Your ref : **SNM18D02681C02/2**
Our ref : CC3/CTI18009652/K1pb3

Dear Sirs/Madam,

Further to you below email.

We seek your approval to offer Third Party repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$3,483.48(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,915.47	\$ 2,889.00
2. Loss of Rental (4days x \$119.28)	\$ 477.12	\$ 417.48 (3.5days x \$119.28)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 175.00 (3.5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,714.59	<u>\$ 3,483.48</u>

****03 days recommendation for repair.**

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 24 September 2018 11:18 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Gims Insurance <gimsinsurance@tkbgroup.com>

Subject: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

LKK REF - CC3/CTI18009652/K1pb3

CTI REF - SNM18D02681C02/2 (XE2822X)

Dear Hsiao Tong

We refer to your email of 16 August 2018 pertaining to the above matter.

You may proceed to negotiate the property damage at best possible terms.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

www.sg.cntaiping.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, August 16, 2018 3:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Hi,

We attached here with a copy of video from third party for your easy reference.

From third party video, third party was driving straight, suddenly there was a jerk/impact on his taxi while he passed by our insured lorry. Our driver had activated the left hydraulic arm and hit third party taxi. We are of the view that liability is not in our favour.

Kindly let us have your comments/ instruction after viewing the video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com> **On Behalf Of** Sharon Han

Sent: Monday, 2 July 2018 3:15 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Dear Shu Pei,

Attached herewith the report.

Thanks & Regards,

Hwang Shiang Yi

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website :www.sg.cntaiping.com

Email :claimsdept@sg.cntaiping.com

shiangyi.hwang@sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 2 July, 2018 10:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 25 June 2018 12:36 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

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Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 28 May 2018 7:50 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 4963D at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 24 September 2018 5:57 PM
To: 'williamtan@cdge.com.sg'
Cc: 'aileentan@cdge.com.sg'
Subject: RE: Yr ref : CC3.CT118009652/K1pb3 (XE 2822 X) VS SHD 4963 D D.O.A. 25.05.18 China

Without Prejudice

Hi Mr William,

We refer to your below email.

We propose settlement at a global sum of **\$3,450.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 24 September 2018 11:03 AM
To: alfred.toh@sg.cntaiping.com; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Fw: Yr ref : CC3.CT118009652/K1pb3 (XE 2822 X) VS SHD 4963 D D.O.A. 25.05.18 China

Another gentle reminder



Liability : 100%

Outstanding : 3 months.

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 25 September 2018 9:24 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Yr ref : CC3.CTI18009652/K1pb3 (XE 2822 X) VS SHD 4963 D D.O.A. 25.05.18 China

Without Prejudice.

Dear Hsiao Tong.

We accept your global offer. Kindly forward your D.V.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 24 September 2018 5:56 PM
To: William Tan Thoo Seng
Cc: Aileen Tan Lee Noi
Subject: RE: Yr ref : CC3.CTI18009652/K1pb3 (XE 2822 X) VS SHD 4963 D D.O.A. 25.05.18 China

Without Prejudice

Hi Mr William,

We refer to your below email.

We propose settlement at a global sum of **\$3,450.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Monday, 24 September 2018 11:03 AM

To: alfred.toh@sg.cntaiping.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Fw: Yr ref : CC3.CTI18009652/K1pb3 (XE 2822 X) VS SHD 4963 D D.O.A. 25.05.18 China

Another gentle reminder

Liability : 100%

Outstanding : 3 months.

Without Prejudice.

Dear Alfred

On 31.08.18, we called and communicated with Hsiao Tong. She told us that liability is clear and she is waiting for China's mandate to settle.

On 18.09.18, we follow up with her and she told us the same.

A moment ago, she told us that she is still waiting for China to revert.

Without any further delay, kindly forward your offer and settle this matter amicably and expeditiously.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng

Sent: Friday, 31 August 2018 5:11 PM

To: Hsiao Tong (LKKAuto)

Subject: Yr ref : CC3.CTI18009652/K1pb3 (XE 2822 X) VS SHD 4963 D D.O.A. 25.05.18 China

Gentle reminder.

Dear Hsiao Tong

The video footage was forwarded to you on 19.07.18.

Till to day, we receive no offer from you.

Kindly settle this matter amicably.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18009652/K1pb3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 01-10-2018	
		Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	XE 2822X	Veh. Inspected	SHD 4963D
Policy No.	DMCVSN1729191801	Coverage (\$)	0.00
Claim No.	SNM18D02681C02/2	Excess (\$)	0.00
Assign From		Assign Date	25/05/2018
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMEU057823	Colour	BLUE
Odometer	474312	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	25/05/2018	Inspection Date	25/05/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



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Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4963D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR DOOR (RH)	DENTED	1,351.10	1,351.10
1	FRONT DOOR (RH)	DENTED	1,403.05	1,403.05
1	FRONT DOOR OUTER HANDLE (RH)	CRACKED	38.75	38.75
1	WING MIRROR (RH) (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-558.58	-558.58
			2,234.32	2,234.32
SPECIAL NETT ITEMS				
1	REAR DOOR ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (LH) (SN)	NECESSARY	80.00	80.00
1	FRONT DOOR COLOURED COMFORT LOGO (RH)(SN)	NECESSARY	75.00	75.00
1	FRONT DOOR ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
			355.00	355.00
LABOUR				
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF WING MIRROR (RH).		280.00	200.00
	SPRAY PAINTING CHARGE.		500.00	450.00
	TUFF KOTE.		50.00	20.00
	TRANSFER OF DOOR .		240.00	100.00
			1,070.00	770.00
GRAND TOTAL			3,659.32	3,359.32
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,700.00

Report Ref No. CC3/CT18009652/K1pb3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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