Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 26 September 2018 8:53 AM

To:

'Claims Dept of CTI'

Cc:

Catherine Thia; Alfred Toh; Admin A

Subject:

RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and

SHD4963D (TP: LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

(SNM18D02681C02/2)

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of \$3,450.00(all-in) with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 24 September 2018 4:34 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP: LKK REF -

CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

LKK REF - CC3/CTI18009652/K1pb3

CTI REF - SNM18D02681C02/2 (XE2822X)

Dear Hsiao Tong

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,483.48.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com alfred.toh@sg.cntaiping.com www.sg.cntaiping.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, September 24, 2018 4:24 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Catherine Thia <<u>catherine.thia@sg.cntaiping.com</u>>; Alfred Toh <<u>alfred.toh@sg.cntaiping.com</u>>; Admin A <<u>admin-</u>a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP: LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Your ref: SNM18D02681C02/2 Our ref: CC3/CTI18009652/K1pb3

Dear Sirs/Madam,

Further to you below email.

We seek your approval to offer Third Party repairer "ComfortDelgro Engineering Pte Ltd" at \$3,483.48(all-in).

The summary is as follows: -

	Amount Revised Claimed
1. Cost of Repair (w/GST)	\$ 3,915.47 \$ 2,889.00
2. Loss of Rental (4days x \$119.28)	\$ 477.12 \$ 417.48 (3.5days x \$119.28)
3. Loss of Income (4days x \$80.00)	\$ 320.00 \$ 175.00 (3.5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 2.00 \$ 2.00
Total	\$ 4,714.59 \$ 3,483.48

^{**03} days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, 24 September 2018 11:18 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Cc: Catherine Thia <<u>catherine.thia@sg.cntaiping.com</u>>; Alfred Toh <<u>alfred.toh@sg.cntaiping.com</u>>; Gims Insurance

<gimsinsurance@tkbgroup.com>

Subject: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP: LKK REF -

CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

LKK REF - CC3/CTI18009652/K1pb3 CTI REF - SNM18D02681C02/2 (XE2822X)

Dear Hsiao Tong

We refer to your email of 16 August 2018 pertaining to the above matter.

You may proceed to negotiate the property damage at best possible terms.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175 Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com www.sg.cntaiping.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, August 16, 2018 3:41 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Hwang Shiang Yi < shiangyi.hwang@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP: LKK REF -

CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Hi,

We attached here with a copy of video from third party for your easy reference.

From third party video, third party was driving straight, suddenly there was a jerk/impact on his taxi while he passed by our insured lorry. Our driver had activated the left hydralic arm and hit third party taxi. We are of the view that liability is not in our favour.

Kindly let us have your comments/instruction after viewing the video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi < shiang Yi < shiangyi.hwang@sg.cntaiping.com> On Behalf Of Sharon Han

Sent: Monday, 2 July 2018 3:15 PM

To: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: CAI - TBA) and SHD4963D (TP: LKK REF -

CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Dear Shu Pei,

Attached herewith the report.

Thanks & Regards,

Hwang Shiang Yi

Motor Division Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website: www.sg.cntaiping.com

Email :cla

:claimsdept@sg.cntaiping.com shiangyi.hwang@sg.cntaiping.com



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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Monday, 2 July, 2018 10:01 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-

a@lkkauto.com>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: CAI - TBA) and SHD4963D (TP: LKK REF -

CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 25 June 2018 12:36 PM

To: 'claimsdept@sg.cntaiping.com' < claimsdept@sg.cntaiping.com >

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-

a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: CAI - TBA) and SHD4963D (TP: LKK REF -

CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 28 May 2018 7:50 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-

a@lkkauto.com>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE2822X (OI: CAI - TBA) and SHD4963D (TP: LKK REF -

CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 4963D at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref :	T 0518 / SHD4963D /	WT(st)		ENGI	NEERING
Your Ref : Date :	05-Jun-18	CDGE Taxi Claims Dept			ngineering Pte Ltd d Singapore 579701
CHINA INSURA	ANCE CO LTD	59 Loyang Drive 4th Flr Singapore 508969			nline +65 6383 6280 mille +65 6280 9755
3 ANSON ROA	D				www.cdge.com.sg
#16-00 SPRING	GLEAF TOWER			Company Re	egistration No: 199506048W
SINGAPORE 0	79909				Workshops
Attn : Motor (Claims Department	WITHOUT PREJUDICE			Braddell 205 Braddell Road Singapore 579701
Dear Sir	VOLVING OUR TAYL	SUDAGESD VOLID INSTIDED	VE	2022V	Loyang 59 Loyang Drive Singapore 508969
	VOLVING OUR TAXES	SHD4963D YOUR INSURED			Sin Ming
AND OTHER		OI	<u></u>	25.05.18	383 Sin Ming Drive Singapore 575717
Vehicle No: vehicle.The veh assist them in p	SHD4963D which was invice owner and the taxi driv	Comfort Transportation Pte Ltd, volved in the captioned accident ver concerned have requested an east the party responsible for all a	vith you d auth	ur insured orized us to	
As the accident	was caused by the neglige	ent act of your insured driving XE	2822	x	24 Senoko Loop
		nsideration on behalf of the claim		_	Singapore 758156
we are submittin	ig these claims for your co	risideration on behalf of the claim	iai ito.		Sungei Kadut
TAXI OWNER'					7 Sungei Kadut Way Singapore 728791
1 Cost of R	Control of the contro		_\$_	2,889.00	Yishun
2 4	days Loss of Rental @ _		\$	477.12st	nun Industrial Park A Singapore 768732
	eport Fees (Surveyed by I	M/s LKK)	\$	-	Oligapora Fooroz
4 LTA Sear			\$	2.00	
	ce Report Fees		\$	-	
6 Towing /	Medical / Transporation Fe		95-1	2 200 40	
HIDEDIS CLAI	M	Sub Total	:_\$_	3,368.12	
7 4	days Loss of Income @ _	\$ 80.00 per days	\$	320.00	
		Total Claims	: \$	3,688.12	
a) Original reb) LTA searc) GIA / Poli	epair bill and photocopies of ch slip/s of :	KE 2822X SHD4963D	_	9	pcs.
() Traffic		ical bill/receipts () Certificate of Ir		e Rental Rate le	etter
Kindly look into soon as possible		from you on the settlement of the	said o	laims as	
	t it is a condition of any set injury claim (if any) of the t	tlement reached that it shall be waxi driver.	ithout	prejudice	

Yours faithfully 'William 'Ian

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of











51 UBI AVE. 1, #01-25 PAYA UBI INDUSTRIAL PARK, SING APORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/CTI18009652/K1pb3

27 AUG 2018

KIAN LEE ELECTRICAL ENTERPRISE

1005 EUNOS AVE 7 #01-04 EUNOS INDUSTRIAL ESTATE SINGAPORE 409576 ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING XE 2822X AND SHD 4963D ON 25/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 4963D against your motor insurance policy.

Based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SHD 4963D. The video submitted by third party shows third party was driving straight, suddenly there was a jerk/impact on his taxi while he passed by your lorry lorry. Your driver had activated the left hydralic arm and hit onto third party taxi. Therefore, we are of the view that liability is not in your favour. We will proceed to negotiate for an amicable settlement with the Third Party.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by <u>07/09/2018</u>, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept) LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

i 40 SHD4963D , XE2822X

ON 25-May-18 09:50

ALONG

BENCOOLEN LINK TWDS BENCOOLEN ST

I / We

BUWALU PATABANDIGE ... (Hirer) NRIC No.:

S6901487I

and/or

(Relief) NRIC No .:

Taxi Number

SHD4963D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

25-May-2018

Name of Hirer

BUWALU PATABANDIGE MARSHALL JAYATISA

Hirer NRIC

S6901487I

Signature:

Address

896C WOODLANDS DRIVE 50 #06-94

732896

Contact No.

98263034

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1729191801

Claim No : SNM18D02681C02/2

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : \$\$3,450.00

Singapore Dollars THREE THOUSAND FOUR HUNDRED FIFTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full &final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD4963D Insured Vehicle No. : XE2822X

Date of Loss

: 25/05/2018

Place of Accident : BENCOOLEN LINK TWDS BENCOOLEN ST

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: KIAN LEE ELECTRICAL ENTERPRISE

Driver Name

: LIM BOON YOONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum		S\$	3,450.00
TOTAL .		 SS	3,450.00
Claimant Name:	CLAIMS DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969	NRIC NO	o:
Signature :	1- juliu-	Date	: 26.9-18

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

Please forward your cheque mane payaore to. COMPORTDELGRO ENGINEERING PTE LTD



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
24 Senoko Loop Singapore 758156
7 Sungei Kaduri Way Singapore 728791
501 Yahun Industrial Park A Singapore 768732 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE 079909

CONTACT NO: 62222366

VEHCLE NO

INV. NO/DATE 91376163 04.06.2018

JOB NO. 305164521

MODEL I - 40

MAKE HYUNDAI

ODOMETER READING

DATE OF REG 04.09.2014

CHASSIS CODE

JOB TYPE

KMHLB41UMEU057823

Description : 3P 25.05.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt .000 %

Total Invoice amount

2,889.00

Issued by : CHEWBEELENG 04.0
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days : CHEWBEELENG 04.06.2018 14:53:08

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT18050701

Date: 04 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

25/05/2018 @ 09:50 hrs

ALONG

BENCOOLEN LINK TWDS BENCOOLEN ST

INVOLVING

XE2822X

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD4963D (the "Taxi"). The Taxi was hired to BUWALU PATABANDIGE MARSHALL JAYATISA IC NO S6901487I a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$119.28 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

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Invoice

https://www.giarmc.org.sg/claims/index.cfin?fusebox=MTRsas&fusea...



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-079930

Date of Request:

25/05/2018

Your Ref No:

Online Purchase

Soon Hock Motor Pte Ltd Blk 10 Ang Mo Kio Industrial Park 2A #01-05/06 AMK Autopoint Singapore 568047

Dear Sir/Madam,

Enquiry Date

25/05/2018

Enquiry By

Chris Lim Gan Koon

TP Vehicle No.

XE2822X

Accident Date

25/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XE2822X	China Taiping Insurance (Singapore) Pte. Ltd.	07/04/2018-06/04/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-079930

Date of Request:

25/05/2018

Your Ref No:

Online Purchase

Soon Hock Motor Pte Ltd Blk 10 Ang Mo Kio Industrial Park 2A #01-05/06 AMK Autopoint Singapore 568047

Dear Sir/Madam,

Enquiry Date

25/05/2018

Enquiry By

Chris Lim Gan Koon

TP Vehicle No.

XE2822X

Accident Date

25/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque