

Hsiao Tong (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 24 September 2018 4:34 PM
To: Hsiao Tong (LKKAuto); Admin A
Cc: Catherine Thia; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

LKK REF - CC3/CTI18009652/K1pb3
CTI REF – SNM18D02681C02/2 (XE2822X)

Dear Hsiao Tong

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,483.48.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, September 24, 2018 4:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Your ref : **SNM18D02681C02/2**
Our ref : CC3/CTI18009652/K1pb3

Dear Sirs/Madam,

Further to you below email.

We seek your approval to offer Third Party repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$3,483.48(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,915.47	\$ 2,889.00
2. Loss of Rental (4days x \$119.28)	\$ 477.12	\$ 417.48 (3.5days x \$119.28)
3. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 175.00 (3.5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,714.59	<u>\$ 3,483.48</u>

**03 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 24 September 2018 11:18 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Gims Insurance <gimsinsurance@tkbgroup.com>

Subject: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

LKK REF - CC3/CTI18009652/K1pb3

CTI REF – SNM18D02681C02/2 (XE2822X)

Dear Hsiao Tong

We refer to your email of 16 August 2018 pertaining to the above matter.

You may proceed to negotiate the property damage at best possible terms.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, August 16, 2018 3:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XE2822X (OI: SNM18D02681C02/2) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Hi,

We attached here with a copy of video from third party for your easy reference.

From third party video, third party was driving straight, suddenly there was a jerk/impact on his taxi while he passed by our insured lorry. Our driver had activated the left hydraulic arm and hit third party taxi. We are of the view that liability is not in our favour.

Kindly let us have your comments/ instruction after viewing the video.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com> **On Behalf Of** Sharon Han

Sent: Monday, 2 July 2018 3:15 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018 (SNM18D02681C02/2)

Dear Shu Pei,

Attached herewith the report.

Thanks & Regards,

Hwang Shiang Yi

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website :www.sg.cntaiping.com

Email :claimsdept@sg.cntaiping.com

shiangyi.hwang@sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 2 July, 2018 10:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 25 June 2018 12:36 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 28 May 2018 7:50 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE2822X (OI : CAI - TBA) and SHD4963D (TP : LKK REF - CC3/CTI18009652/K1pb3) on 25.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 4963D at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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