

Joy Irene (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 28 August 2018 5:06 PM
To: Joy Irene (LKKAUTO); Admin A
Cc: Irene Tay; Chee So Chow; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; Olivia Lau (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJG8706P (OI: SNM18D02630C02/6) AND SJL3515E (TP : LKK REF - CC6/CTI18009651/Ajb3) on 24.05.2018
Attachments: ATTACHMENT IN INSD'S SAS REPORT.pdf

LKK REF - CC6/CTI18009651/Ajb3
CTI REF – SNM18D02630C02/6 (SJG8706P)

Dear Joy Irene

We refer to your emails pertaining to the above matter.

Please proceed to reject the third party property damage claim in the first instance.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, August 28, 2018 9:17 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SJG8706P (OI: SNM18D02630C02/6) AND SJL3515E (TP : LKK REF - CC6/CTI18009651/Ajb3) on 24.05.2018

LKK REF - CC6/CTI18009651/Ajb3
CTI REF – SNM18D02630C02/6 (SJG8706P)

Dear Sirs,

We refer to our e-mail below dated 02/08/18.

TP is chasing for an offer.

Kindly advise instruction please.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Joy Irene (LKKAuto)
Sent: Thursday, 2 August 2018 5:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SJG8706P (OI: SNM18D02630C02/6) AND SJL3515E (TP : LKK REF - CC6/CTI18009651/Ajb3) on 24.05.2018

LKK REF - CC6/CTI18009651/Ajb3
CTI REF – SNM18D02630C02/6 (SJG8706P)

Dear Alfred and Irene,

We would like to update you that we have spoken to insured.

Insured informed us that he did not pursue third-party claim against the claimant and paid his repair from his own pocket.

Insured also confirmed that the claimant acknowledge his fault through sms in which he included screenshots in his statement.

We have given our opinion to the repairer in which we mentioned that according to our insured driver, his door was already opened when their client failed to take evasive action to avoid collision, instead, their client continued to drive and did not keep a proper lookout for our insured's stationary vehicle. TP claimant likewise, did not maintain a margin of safety when passing, hitting the already opened door of our insured. Furthermore, TP claimant acknowledged his liability.

TP repairer responded that they are keen to accept a 50% offer.

In view of the accident statement and acknowledgment of TP claimant on his liability, we are of the opinion that TP claimant is more to be blamed for this incident.

Kindly let us have your view and or opinion please.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Monday, 4 June 2018 6:02 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJG8706P (OI: SNM18D02630C02/6) AND SJL3515E (TP : LKK REF - CC6/CTI18009651/Ajb3) on 24.05.2018

LKK REF - CC6/CTI18009651/Ajb3
CTI REF – SNM18D02630C02/6 (SJG8706P)

Dear Joy Irene/Shu Pei

We refer to the above matter.

Attach herewith Insured's SAS report for your attention.

Please assist to check with mutual client on the outcome of his claim against SJL3515E.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, May 30, 2018 4:44 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJG8706P (OI : CTI - TBA) AND SJL3515E (TP : LKK REF - CC6/CTI18009651/Ajb3) on 24.05.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJL 3515E at M/s Green Forest Automobile Pte Ltd.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>
