INS. CASE OWNER: CC 4 /FWD1800 9648, Seb3 | LKK: IDAC:

ASSIGNMENT

Surveyor: Sebastian DOI: 26/5/18 Date / Time: 26/5/18

Registered in Merimen: 26/5/18

Pre-assign / CCU / FTE

Insured Vehicle No. : SGE 9773J Claim No. : IV018U000 6498

Name of Insured : TAN HAN WAN, GLEN Policy No. : PMPV2018-0100 2160

Insured Tel No. : HP: 97668788 Make / Model : VOLKSWAGEN

Excess Sec II :S$ D.O.A : 26/5/18 Place of Accident : BLKS BASTIN RD TMDS SUITE

Is driver the owner? (YES / NO) Nature of Accident :

If **NO**, Driver Name / Age : OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO) Insured Liability : % **Final ? Yes / No**

SLN 7280X → → →

INSRS: WSP: Tel : Liability : RMKS: world auto

INSRS: WSP: Tel : Liability : RMKS:

INSRS: WSP: Tel : Liability : RMKS:

INSRS: WSP: Tel : Liability : RMKS:

Date/ Time	
31/5/18 Parker	SLN 7280X - ✓ SGE 9773J - ✓
01.06.18	Email sent Liability Claim.
25.7.18	File prep to report to Reliance Report.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:	✓	
Release Voucher:	✓	
Final Repair Bill:	✓	
Car Rental Invoice:		
Towing Invoice		
LTA / GIA :	✓	
Medical Bill:		
PIR:		
Mandate/Reject Instruction:	✓	
LOD	✓	
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Tinke

Repair Cost: 4% S$1,850.00 (3 days) Reduction: 69 % Email ✓ Call

FINAL SETTLEMENT Date/Time: 27.7.19 Confirm with Sopha Email ✓ Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27 If NO or B 28, Ass. Lia :

Repair Cost: S$1,979.50 DI: Tone Brand TP.

Loss of Rental (LOR): S$ - (days)

Loss of Use (LOU): S$ 180.00 (S$ 60 x 3 days)

Loss of Income (LOI): S$ - (S$ x days)

LOR only ☐ LDU only ✓ LOR + LOU ☐ LOR + LOI ☐ **[Tick only one]**

GIA/LTA Search S$ 2.00

Medical: S$ -

Disbursement: S$ - (e.g. Tow/ Independent)

Legal Cost S$ -

COPY SENT 6/8/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: +50

Total: **S$** 2,161.50 **Global Sum S$:**

FINAL PAYMENT Date/Time: 31.7.19 Confirm with: Sopha Email ✓ Call

Payee 1:	S$2,161.50	Name 1:	World Auto Pte Ltd
Payee 2: (Strike if N.A.)	S$	Name 2:	
Payee 3: (Strike if N.A.)	S$	Name 3:	

REF: FWD

ASSIGNMENT

From: Date: 28/5/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLN7280X

at Workshop m/s: World Auto

of: 1 Kranji loop

Insured:

Policy No.:

Claims No.:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: >0 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLN7280X Yr Regn: 16/5/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Toyota Prius 4 c.c. 1798

Colour: 48237 Silver A/C: Insured / Std / NI / NA

Sp.Reading: 48237 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDKB3FU503538276

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15 Achilles

R: " Yoko

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm
D.O.A.	25/5/18	D.O.I.	28/5/18

Survey held at: World Auto

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction

4hrs @ 1,890 (RM) @ 3,330.00 (AT)

Date/Time File Pass to?

: Preli. Report

: Final Report

Date/Time File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Add Fee: Site Insp $

Interview $

Tech Invs $

Weekend $

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: $

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CC4/FWD18009648/Seb3

6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4SINGAPORE 038986

Date : 28-05-2018

Code : FWD

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGE 9773J	Veh. Inspected	SLN 7280X
Policy No.		Coverage ($)	0.00
Claim No.		Excess ($)	0.00
Assign From		Assign Date	28/05/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

5. General Information

Accident Date	25/05/2018	Inspection Date	28/05/2018
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
Halcyon 2, S'pore 577200
Tel No. : 6451 3933 Fax No. : 6455 7576
E-Mail : worldaut@singnet.com.sg
Website : www.worldauto.com.sg
Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

FWD

Estimate : ES000137

Date : 26/05/2018
Vehicle Num. : SLN 7280X (LCR)
Make/Model : TOYOTA PRIUS HYBRID
Chassis/Eng# :
Accident Date : 25/05/2018
Claim No. :
Reference :
Policy No. :

Attention : Motor Claim Department

S/N	Quantity	Particular	Unit Price	Amount S$
		LIST ITEMS :		
1.	1	REAR BUMPER ✓ Deform.		500.00
2.	1	REAR BUMPER TOW COVER ✓ MS		100.00 82.70
3.	1	REAR LOWER BUMPER ✓ Deform.		560.00 552.30
4.	1	REAR BOOTLID OUTER GARNISH X SVC		680.00
5.	1	REAR EXTENSION FILLER RH ✓ CRK		220.00
6.	1	REAR BUMPER TAIL LAMP RH ? X SVC		600.00
7.	1	REAR BUMPER REINFORCEMENT ✓ PT		340.00
8.	1	REAR BUMPER RETAINER RH ? X SVC		120.00
		List TotalS$:		3,120.00
		25.00% Discount S$:		780.00
				2,340.00
		SPECIAL NETT ITEMS :		
1.	1	REAR BUMPER CLIP ✓ NBC		30 ~~50.00~~
2.	1	REAR BOOTLID OUTER GARNISH CLIPS X NN		50.00
3.	1	REVERSE SENSOR ✓ DMG		200 ~~280.00~~
		Special Nett Total S$:		380.00
		LABOUR :		
		TO CONDUCT A STANDARD OF OPEARTING PROCEDURE POST REPAIRS DIAGNOSTIC SCAN TEST A REQUIREMENT FOR HYBRID CARS UPON COMPLETION OF COLLISION REPAIRS. X NN		380.00
		TO REMOVE & REINSTALL HIGH VOLTAGE HYBRID BATTERY AS A REQUIREMENTS FOR SAFETY PRECAUTIONS. X NN		380.00

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
Hàlcyon 2, S'pore 577200
Tel No. : 6451 3933 Fax No. : 6455 7576
E-Mail : worldaut@singnet.com.sg
Website : www.worldauto.com.sg
Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

FWD

Estimate : ES000137

Date : 26/05/2018
Vehicle Num. : SLN 7280X (LCR)
Make/Model : TOYOTA PRIUS HYBRID
Chassis/Eng# :
Accident Date : 25/05/2018
Claim No. :
Reference :
Policy No. :

Attention : Motor Claim Department

S/N	Quantity	Particular	Unit Price	Amount S$
		LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIR INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE ITEMS.	400	~~900.00~~
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER / OUTER)	450	~~800.00~~
		Labour Total S$:		2,460.00

Sebastian.
28/5/18.
- Lump Sum Repair.
- Photo After Paint

3 days

LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

E. & O.E. Total S$: 5,180.00

for WORLD AUTO PTE LTD

Asher.

Celine Fong (LKKAuto)

From: tgttan@worldauto.com.sg
Sent: Thursday, 11 October 2018 1:03 PM
To: Celine Fong (LKKAuto)
Subject: RE: OUTSTANDING FILES BY SEBASTIAN - VEHICLE NO. SLN 7280X

Hi Celine

Finalised lump sum $1850 and 3 days of repairs.

Rdgs
Sophia Tan
World Auto Pte Ltd (Kranji)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Thursday, 11 October 2018 12:24 PM
To: tgttan@worldauto.com.sg
Subject: OUTSTANDING FILES BY SEBASTIAN - VEHICLE NO. SLN 7280X

Dear Sophia,

Lump sum $1,850.00, 3 days

Please check.

Best Regards,
Celine Fong
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tgttan@worldauto.com.sg <tgttan@worldauto.com.sg>
Sent: Tuesday, 11 September 2018 5:53 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: FW: OUTSTANDING FILES BY SEBASTIAN

Hi Celine

I think your boss chasing NAZ to finalise.

These matters are more urgent.

Is Naz finalising these matters as well.

If he is, better finalise these files first.

Thanks

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
Halcyon 2, S'pore 577200
Tel No. : 6451 3933 Fax No. : 6455 7576
E-Mail : worldaut@singnet.com.sg
Website : www.worldauto.com.sg
Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

FWD

Estimate : ES000137

Date : 26/05/2018
Vehicle Num. : SLN 7280X (LCR)
Make/Model : TOYOTA PRIUS HYBRID
Chassis/Eng# :
Accident Date : 25/05/2018
Claim No. :
Reference :
Policy No. :

Attention : Motor Claim Department

S/N	Quantity	Particular	Unit Price	Amount S$
		LIST ITEMS :		
1.	1	REAR BUMPER ✓ Deform.		500.00
2.	1	REAR BUMPER TOW COVER ✓ MS		100.00
3.	1	REAR LOWER BUMPER ✓ Defom.		560.00
4.	1	REAR BOOTLID OUTER GARNISH X		680.00
5.	1	REAR EXTENSION FILLER RH ✓ CRK		220.00
6.	1	REAR BUMPER TAIL LAMP RH ? X		600.00
7.	1	REAR BUMPER REINFORCEMENT ? ✓ PT		340.00
8.	1	REAR BUMPER RETAINER RH ? X		120.00
		List TotalS$:		3,120.00
		25.00% Discount S$:		780.00
				2,340.00
		SPECIAL NETT ITEMS :		
1.	1	REAR BUMPER CLIP ✓ NEC	30	~~50.00~~
2.	1	REAR BOOTLID OUTER GARNISH CLIPS ~~✓ [illegible]~~ X		50.00
3.	1	REVERSE SENSOR ✓ DMG	200	~~280.00~~
		Special Nett Total S$:		380.00
		LABOUR :		
		TO CONDUCT A STANDARD OF OPEARTING PROCEDURE POST REPAIRS DIAGNOSTIC SCAN TEST A REQUIREMENT FOR HYBRID CARS UPON COMPLETION OF COLLISION REPAIRS. X		380.00
		TO REMOVE & REINSTALL HIGH VOLTAGE HYBRID BATTERY AS A REQUIREMENTS FOR SAFETY PRECAUTIONS. X		380.00

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
Halcyon 2, S'pore 577200
Tel No. : 6451 3933 Fax No. : 6455 7576
E-Mail : worldaut@singnet.com.sg
Website : www.worldauto.com.sg
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FWD

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Attention : Motor Claim Department

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		LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIR INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE ITEMS.	400	~~900.00~~
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER / OUTER)	450	~~800.00~~
		Labour Total S$:		2,460.00

3 days

Sebastian.
28/5/18.
- Lump Sum Repair.
- Photo After Paint

LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

E. & O.E. Total S$: 5,180.00

for WORLD AUTO PTE LTD

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 1 June 2018 10:05 AM
To: 'worldautopl@yahoo.com.sg'
Cc: Admin A
Subject: RE: RE: Request for Third Party Motor Claim Survey, Accident Involving SLN 7280X & SGE 9773J on 25/05/2018

WTHOUT PREJUDICE

Your Ref: SLN 7280X
Our Ref: CC4/FWD18009648/Seb3

Dear Sir/Madam,

Accident Involving SLN 7280X & SGE 9773J on 25/05/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Daniel Tan [mailto:worldautopl@yahoo.com.sg]
Sent: Monday, 28 May, 2018 9:45 AM
To: Motor Claims SG - SG Common
Subject: Re: RE: Request for Third Party Motor Claim Survey

Dear Sir,

We choose surveyor as below,

1. LKK AUTO CONSULTANTS PTE LTD

Thanks and Rgds,

Kala
World Auto Pte Ltd
Tel: 64513933
Fax: 64557576
Email: worldautopl@yahoo.com.sg

On Monday, 28 May 2018, 9:29:51 AM GMT+8, <motorclaims.sg@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Kala,

We refer to your letter dated 26 May 2018 of the PRI Notice of your client's vehicle SLN7280X.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg

From: Daniel Tan [mailto:worldautopl@yahoo.com.sg]
Sent: Saturday, 26 May, 2018 2:57 PM
To: Motor Claims SG - SG Common
Cc: Ainee31; Daniel Tan
Subject: Re: Request for Third Party Motor Claim Survey

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLN7280X
Your Insured: SGE9773J
DOA: 25-05-2018

Our vehicle is currently in the workshop, address as follow;

World Auto Pte Ltd
No.1, Kranji Loop
Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.
Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Thanks and Rgds,

KALA

World Auto Pte Ltd

Kranji: 63621776

Fax: 64557576

ATTENTION:
The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.
Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments

at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:
The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.
Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	28 May 2018 15:40	**Clm Veh Model Changed**	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	28 May 2018 15:40	**Clm Created**	Reg No: SLN7280X. Acct Date: 2018/05/25. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: World Auto Pte Ltd (HQ)	[A] Lau Shu Pei
3	28 May 2018 15:40	**Adj Co Assigned**	LKK Auto Consultants Pte Ltd (HQ)!; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Lau Shu Pei
4	28 May 2018 15:40	**Adj Next Rpt Changed**	Next Rpt:Final Rpt.Due Date:2018/06/07	[A] Lau Shu Pei
5	28 May 2018 15:40	**Adj Mandate Set**	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	28 May 2018 15:40	**Adj Adjuster Assigned**	[None] -> Sebastian Yeang Wai Keen	[A] Lau Shu Pei
7	30 May 2018 11:24	**Clm Registration Modified**	Pol No:->PNPV2018-00002260.	[I] Josey Loh
8	30 May 2018 11:25	**Clm Registration Modified**	Excess: -> 500.00.	[I] Josey Loh
9	30 May 2018 11:25	**Clm Registration Modified**	Acct Time:00:00:00->18:00:00.	[I] Josey Loh
10	30 May 2018 16:05	**Clm Veh Model Changed**	(202021) -> (201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lau Shu Pei
11	30 May 2018 16:10	**Adj Im. Advice Submitted**	Next Rpt:Final Rpt.Due Date:2018/06/07	[A] Lau Shu Pei
12	10 Aug 2018 10:45	**Clm Cancelled**	Cancelled:Closed supplementary item	[I] Belliana
13	10 Aug 2018 10:46	**Clm Cancelled Reopened**		[I] Belliana
14	10 Dec 2018 17:29	**Adj Rpt Initiated**		[A] JOANNE LEE KHANG MIN
15	10 Dec 2018 17:29	**Clm Dtl Modified**	JPJ Reg. Date: -> 2017/05/16.	[A] JOANNE LEE KHANG MIN
16	10 Dec 2018 17:29	**Clm Details Notified**		[A] JOANNE LEE KHANG MIN
17	14 Dec 2018 17:23	**Label Added**	(20005):Direct Settlement .	[A] Asher Sng Rong Yi
18	14 Dec 2018 17:24	**Adj Mandate Request**	Cur.Req:2161.50:LIABILITY: 100% B:27 OID REAR ENDED TP QUANTUM: (a) COR w/GST: $1,979.50 + (b) LOU: $180.00 (3days x $60) + (c) LTA :$2.00 Total: a+b+c = $2,161.50 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From **Date To** **Audit Type** None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1818372	30/05/2018 16:10	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN7280X	SGE9773J	10.70

Print Received Message

This mail is associated with :

***SLN7280X (1201800006498)**
[SGE9773J]
TP
LCRF PTE LTD
May 25 2018 6:00PM
[Tan Han Wan Glen]
World Auto Pte Ltd

From **FWD Singapore Pte. Ltd. (HQ) (FWD_SG)**, sent on **25/02/2019 17:47 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S$2161.50) - SLN7280X - Claim Handler: Josey Loh**

Approved:2161.50.

WORLD AUTO PTE LTD
47 JALAN PEMIMPIN #01-02/03
HALCYON 2
SINGAPORE 577200

07/11/2018

Your Ref :
Our Ref : TP/2039/2018

FWD INSURANCE SINGAPORE
6 TEMASEK BOULEVARD #18-01
SUNTEC TOWER FOUR
SINGAPORE 038986

tkk

Attn : Motor Claim Dept – Third Party

Dear Sirs,

ACCIDENT INVOLVING VEH.NO. SLN7280X / SGE9773J ON 25/05/2018

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF PL)

Enclosed herewith are the following documents for your information and necessary actions only :-

a) Our Final Repair Bill

Please assist in our claims of :

Final Bill	$	1850.00 (already finalised)
GST 7%	$	129.50
Search Fee	$	2.00
Loss of Use ($60 X 3 days)	$	180.00
Amount	$	2161.50

Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : **25-05-2018**

CLIENT'S VEHICLE NO : **SLN7280X**

PLACE OF ACCIDENT : **BRAS BASAH RD**

THIRD PARTY VEHICLE NO : SGE9773J

I/We, **LCRF PTE LTD**

ADDRESS: **29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE**

UEN/NRIC/FIN NO : **201624597K**

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS **26TH** DAY OF **MAY** YEAR **2018**

LCRF PTE LTD

Name: **LCRF PTE LTD**
UEN No: **201624597K**

RELEASE

Claim Reference:	1201800006498
Surveyor's Reference:	CC4/FWD18009648/Seb3
TP Reference:	TP/2039/2018

We, **WORLD AUTO PTE LTD** (" Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLN 7280X** ("Vehicle") to accept the sum of **$2,161.50**, being the amount claimed for **$1,979.50** (repair costs), **$180.00** (loss of ~~rental~~/ use), **$ -** (loss of income), **$2.00** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **25/05/2018** (date of accident) at / along **BRAS BASAH RD** (location) involving vehicle no/s. **SLN 7280X** and **SGE 9773J**.

This is pursuant to the inspection conducted on **28/05/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SGE 9773J** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 27th day of Feb 2019

CLAIMANT

WORLD AUTO PTE LTD

[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"

LKK

YWK

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

WORLD AUTO PTE LTD
47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
S'PORE 577200
Tel No. : 64513933 Fax No. : 64557576
E-Mail : worldaut@singnet.com.sg
Website : www.worldauto.com.sg
Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

FWD INSURANCE-SINGAPORE
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4
S(038986)

Attention : Motor Claim Department

Contact : 68208888

Tax Invoice : F188889

Date : 03/11/2018
Vehicle Num. : SLN 7280X
Make/Model : TOYOTA PRIUS, 1.8 HYBRID
Chassis/Eng# :
Accident Date : 25/05/2018
Claim No. : TP2039/2018
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S$
		LUMP SUM REPAIRS		1,850.00
		Labour Total S$:		1,850.00

Total S$:	1,850.00
GST 7% S$:	129.50
Amount Due S$:	1,979.50

WORLD AUTO PTE LTD

GENERAL INSURANCE ASSOCIATION
RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-080467
Date of Request: 26/05/2018 Your Ref No: Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 26/05/2018
Enquiry By Kalah Varatharajoo
Vehicle No. SGE9773J
Accident Date 25/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGE9773J	FWD Singapore Pte. Ltd.	07/02/2018-06/02/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-080467
Date of Request: 26/05/2018 Your Ref No: Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 26/05/2018
Enquiry By Kalah Varatharajoo
Vehicle No. SGE9773J
Accident Date 25/05/2018

DESCRIPTION	AMOUNT (S$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
[X] GIRO [ ] Cash [ ] Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 May 2018 Edit Reg		28 May 2018 00:00 Edit Adj Rpt	**S$1,850.00** Edit Estimates	**S$1,850.00** View Rpt		**Pending for Survey Report** Cancel Case

Main | Reference | Claim Details | Documents | Show All

CLAIM SUBFOLDER DETAILS **[Created by adjuster]**

Insured:	**Tan Han Wan Glen**, ID: 58129923D		
Main Claimant:	**LCRF PTE LTD**, Co. Reg. No.: 201624597K		
Vehicle Reg. No.:	**SLN7280X**	Date of Loss:	25/05/2018 18:00 - :59 [**12** Months and **9** Days From LTA Reg Date (Man Yr)]
Claim Type:	**TP** / 120180000649B	Policy/Cover Note No.:	PNPV2018-00002260 (Comprehensive)
Vehicle Reg. No. (Insured):	**SGE9773J**	Policy No. (Claimant):	999995174
		Excess:	S$500.00
Repairer:	**World Auto Pte Ltd (HQ)** 47 Jln Pemimpin, #01-02/03 Halcyon 2, 577200 Bishan - Tel: 6451 3933		
Handling Insurer:	**FWD Singapore Pte. Ltd. (HQ)** - Tel: 6727 5700 ... [Handled by **Josey Loh**]		
Claimant's Insurer:	**AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000		
Adjuster:	**LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **Sebastian Yeang Wai Keen**] ... [**Final Rpt** due 07/06/2018]		

ASSOCIATED MAIL RECEIVED View All | Compose Case Mail

- FWD_SG (25/02/2019): **Alert - Adj Mandate Approved (S$2161.50) - SLN7280X - Claim Handler: Josey Loh**

ALL ASSOCIATED TASKS View All | Search Tasks | Create New Task | Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?

No results.

Claim Documents

***SLN7280X (1201800006498)**
[SGE9773J]
TP
LCRF PTE LTD
May 25 2018 6:00PM
[Tan Han Wan Glen]
World Auto Pte Ltd

Upload Documents | Upload Photos | Compose New Letter

View: View in Browser

Letters/Correspondences — 1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	**Third Party Express Settlement - Payment Breakdown**	1	Edit	

Assessment Reports — 1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	30/05/18 16:10	**Adjuster Immediate Advice**	1	Load HTM	

Photos/Images — 3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/05/18 16:34	**General View**	1	Load JPG	☑
2	31/05/18 16:34	**General View**	1	Load JPG	☑
3	31/05/18 16:34	**General View**	1	Load JPG	☑
4	31/05/18 16:34	**General View**	1	Load JPG	☑
5	31/05/18 16:34	**General View**	1	Load JPG	☑
6	31/05/18 16:34	**General View**	1	Load JPG	☑
7	31/05/18 16:34	**General View**	1	Load JPG	☑
8	31/05/18 16:34	**General View**	1	Load JPG	☑
9	31/05/18 16:34	**General View**	1	Load JPG	☑
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12	31/05/18 16:34	**General View**	1	Load JPG	☑
13	31/05/18 16:34	**General View**	1	Load JPG	☑
14	31/05/18 16:34	**General View**	1	Load JPG	☑
15	31/05/18 16:34	**General View**	1	Load JPG	☑
16	31/05/18 16:34	**General View**	1	Load JPG	☑
17	31/05/18 16:34	**General View**	1	Load JPG	☑
18	31/05/18 16:34	**Chassis Number**	1	Load JPG	☑
19	31/05/18 16:34	**General View**	1	Load JPG	☑
20	31/05/18 16:34	**General View**	1	Load JPG	☑
21	31/05/18 16:34	**General View**	1	Load JPG	☑
22	31/05/18 16:34	**General View**	1	Load JPG	☑
23	31/05/18 16:34	**General View**	1	Load JPG	☑
24	31/05/18 16:34	**General View**	1	Load JPG	☑
25	31/05/18 16:34	**General View**	1	Load JPG	☑
26	31/05/18 16:34	**General View**	1	Load JPG	☑
27	31/05/18 16:34	**General View**	1	Load JPG	☑
28	31/05/18 16:34	**General View**	1	Load JPG	☑

Documentation — 1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print

Letters/Correspondences			1 per page		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/05/18 15:41	EMAIL FROM FWD DD 28052018		Load PDF	
2	31/05/18 09:18	TP ESTIMATE- MARKED		Load PDF	
3	31/05/18 09:19	TP GIA REPORT		Load PDF	
4	10/12/18 17:38	WORKSHOP INVOICE		Load PDF	
5	10/12/18 17:38	GIA SEARCH		Load PDF	
6	10/12/18 17:38	LOD		Load PDF	
7	06/03/19 15:36	Release Voucher		Load PDF	
8	06/03/19 15:36	AUTHORISATION TO ACT FORM		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	30/05/18 11:30	Insured GIA Report		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	**SGE9773J (Insd veh)**	**Model:**	**TOYOTA PRIUS 1.8 HYBRID CVT (A)**
	SLN7280X (TP veh)		
Date of Accident:	**25/05/2018**		

Global Sum Settlement	: [ ] Yes	[X] No	
Repair Estimate	: $	5,542.60	
Final Repair Cost	: $	1,979.50	
Loss of Use	: $	180.00	3.00 days at $60.00 per day
Rental (if any)	: $	0.00	days
LTA / GIA Search Fee	: $	2.00	
Others:	: $	0.00	
	: $		
Final Settlement Sum	: $	2,161.50	

Is Third Party Workshop GIA Registered? [ ] **YES** [X] **NO** (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____100_____(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: _____(%) Assessed Liability (*):_____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	World Auto Pte Ltd	: $	2,161.50
2)		: $	
3)		: $	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

06 Mar 2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18009648/SEB3Q2
Date: 06/03/2019

REFERENCE

Handling Insurer:	FWD Singapore Pte. Ltd.	Policy No:	PNPV2018-00002260		
Claimant Vehicle No :	SLN7280X	**Insured Vehicle No :**	SGE9773J		
Date of Loss:	25/05/2018	Nature of Claim:	TP	Claim No:	1201800006498

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	**SLN7280X**		
Make & Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Engine No:	HIDDEN
Reg. Date:	16/05/2017 (Man. Year: 2017)	Chassis No:	JTDKB3FU503558276
Colour:	Silver	Odometer:	48237 km
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S$):	**Market Value/New Car Price**		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Achilles 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Achilles 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,720.00	1,501.25	1,218.75	44.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,460.00	850.00	1,610.00	65.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S$)	**5,180.00**	**2,351.25**	**2,828.75**	**54.61**
Approved Total (Overridden) (S$)		**1,850.00**		
(S$)	5,180.00	1,850.00	3,330.00	64.29
+ GST 7.00/7.00% (S$)	362.60	129.50	233.10	64.29
Nett Amount (S$)	**5,542.60**	**1,979.50**	**3,563.10**	**64.29**
+ Loss of Use (3.0 x S$60.00/day) (S$)		180.00		
+ Doc/Search Fee (S$)		2.00		
Nett Liability (S$)		**2,161.50**		

INSPECTION

Date of Assignment:	28/05/2018		
Date Inspected:	28/05/2018	Inspected At:	1 KRANJI LOOP Repairer:World Auto Pte Ltd (HQ)
Estimated Period of Repair:	3.0 days		

Adjuster: Sebastian Yeang Wai Keen **Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 10 Dec 2018)
Parts:	144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLN7280X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		***REAR BUMPER**	Deformed	500.00 FL	*500.00 FL
2	1		***REAR BUMPER TOW COVER**	Missing	100.00 FL	*82.70 FL
3	1		***REAR LOWER BUMPER**	Deformed	560.00 FL	*552.30 FL
4	1		***REAR BOOTLID OUTER GARNISH**	Serviceable	680.00 FL	*- FL
5	1		***REAR EXTENSION FILLER RH**	Cracked	220.00 FL	*220.00 FL
6	1		***REAR BUMPER TAIL LAMP RH**	Serviceable	600.00 FL	*- FL
7	1		***REAR BUMPER REINFORCEMENT**	Dented	340.00 FL	*340.00 FL
8	1		***REAR BUMPER RETAINER RH**	Serviceable	120.00 FL	*- FL
9	1		***REAR BUMPER CLIP**	Necessary	50.00 FS	*30.00 FS
10	1		***REAR BOOTLID OUTER GARNISH CLIPS**	Not Necessary	50.00 FS	*- FS
11	1		***REVERSE SENSOR**	Damaged	280.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S$)	**3,500.00**	**1,925.00**
- List Item Discount on L Items 25.00/25.00% (S$)	780.00	423.75
Total Parts (S$)	**2,720.00**	**1,501.25**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CONDUCT A STANDARD OF OPEARTING PROCEDURE POST REPAIRS DIAGNOSTIC SCAN TEST A REQUIREMENT FOR HYBRID CARS UPON COMPLETION OF COLLISION REPAIRS	New	380.00	0.00
2	TO REMOVE & REINSTALL HIGH VOLTAGE HYBRID BATTERY AS A REQUIREMENTS FOR SAFETY PRECAUTIONS	New	380.00	0.00
3	LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIR INCLUDING PANEL BEAT ,CUT/WELD ,STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE ITEMS	New	900.00	400.00
4	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER)	New	800.00	450.00
		Gross Labour Cost (S$)	**2,460.00**	**850.00**

Report was unsubmitted during this print-out.

< END OF ESTIMATES >