

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Thursday, 31 May 2018 3:28 PM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)'; assignments@lkkauto.com  
**Cc:** sur@lkkauto.com; 'Nivitha (LKK Auto)'  
**Subject:** RE: GBD7944K / TP : SHF1003J/LKK / DOA : 26/05/2018  
**Attachments:** SHF 1003J - Preli Advise.pdf

Dear Pei Li,

Enclosed herewith preliminary advice of SHF 1003J.

Kindly provide us the claim no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, 28 May 2018 9:18 AM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments@lkkauto.com  
**Cc:** sur@lkkauto.com  
**Subject:** RE: GBD7944K / TP : SHF1003J/LKK / DOA : 26/05/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]  
**Sent:** Monday, 28 May 2018 8:44 AM  
**To:** 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** OI : GBD7944K / TP : SHF1003J/LKK / DOA : 26/05/2018

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **SMRT AUTOMOTIVE SERVICES PTE LTD**,

ADDRESS : WOODLANDS SMRT DEPOT  
60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

PERSON TO CONTACT : SHANTI @ 6866 2671/2

ERGO OFFICER-IN-CHARGE : STEVE LIM

***Note: To survey on without prejudice basis. Please note that our insured/insured driver has yet to e-file their SAS for this accident and advise the consistency of damages to third party vehicle that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.***

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are estimate and third party's SAS (**note: reports not to be released to any Third Party**).

Kindly acknowledge receipt of this email.

Thank you.

**Yee Pei Li**

Claims Assistant (Motor)  
ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985  
Tel.: 65 6829 9199 DID: 65 6829 9194  
Website: [www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.