

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 12 November 2020 11:13 AM
To: Md Noor, Norsiah
Cc: Tan, Bennie-WZ
Subject: RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT > > Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]
Attachments: Re: Daniel Roberts SLS5221D LKK REF CC3/AIG18009620/K1db3; RE: [Reminder 2] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT > > Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

Dear Norsiah,

We refer to the above matter.

Kindly let us have your further instruction as third party is chasing for settlement.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]
Sent: Thursday, 8 October 2020 12:07 AM
To: Jia Le (LKK Auto); Md Noor, Norsiah
Cc: Khoo, Kay-Eng; KKLau
Subject: RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

Hi Norsiah

For your follow up with the necessary discussion / advice to Jia Le. Please aim to resolve this aging case without further delay.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, October 06, 2020 9:38 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; KKLau <kklau@lkkauto.com>; Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

We are pending further instruction from Norsiah. We have send reminder on 25/08/2020.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Monday, 5 October 2020 9:35 AM
To: Jia Le (LKK Auto)
Cc: Khoo, Kay-Eng; KKLau; Md Noor, Norsiah
Subject: RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]
Importance: High

Hi Jia Le

CDGE just sent us the 11th reminder on above matter.

I believe we have given our instructions on this matter. Kindly provide us an urgent update / latest developments pls.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Friday, October 02, 2020 10:41 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: [EXTERNAL] [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Mr Bennie Tan
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your reply to our email dated 11 September 2020. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Friday, 11 September 2020 13:34
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [Reminder 10] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Mr Bennie Tan
M/s AIG Asia Pacific Insurance Pte Ltd

We refer to subject matter resting with our email dated 20 August 2020.

Kindly arrange for this case to be resolved as soon as possible.

Your attention and early reply is awaited. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Thursday, 20 August 2020 11:03

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: [Reminder 9] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah
M/s AIG Asia Pacific Insurance Pte Ltd

Mr Chan Jie Le
M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with our email dated 10 June 2020.

Please let us have your reply with offer to wrap up this long outstanding case.

Your urgent attention and response is awaited. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Wednesday, 10 June 2020 15:10

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: [Reminder 8] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Chan Jie Le
M/s LKK Auto Consultants Pte Ltd

Please let us have your reply/offer to wrap up this long outstanding case. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



Think Before Printing

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Tuesday, 21 April 2020 15:09
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [Reminder 7] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Chan Jie Le
M/s LKK Auto Consultants Pte Ltd

Please let us have your reply/offer to wrap up this long outstanding claim. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



Think Before Printing

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 23 March 2020 11:39
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: [Reminder 6] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Dear Aileen,
Please be informed that we are pending instruction from our principal.
Thank you.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi [<mailto:aileentan@cdge.com.sg>]
Sent: Monday, 9 March 2020 9:27 AM
To: Md Noor, Norsiah
Cc: Jia Le (LKK Auto); Tan, Bennie-WZ

Subject: [Reminder 6] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norisah
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your early reply with offer to move this long outstanding claim. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Monday, 13 January 2020 13:12
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [Reminder 5] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your early reply with offer to wrap up this long outstanding case. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Monday, 9 December 2019 13:26
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [Reminder 4] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your early reply with offer to wrap up this long outstanding case. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Monday, 11 November 2019 17:39
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: [Reminder 3] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your early reply with offer to wrap up this case. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843



From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Tuesday, 8 October 2019 09:49
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: [Reminder 2] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your reply to our email dated 16 August 2019 and reminder of 6 September 2019. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Friday, 6 September 2019 09:44

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: [Reminder] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah

M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your reply to our email dated 16 August 2019. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Friday, 16 August 2019 13:30

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah

M/s AIG Asia Pacific Insurance Pte Ltd

We refer to subject matter and our RTM in your office on 7 August 2019.

We attach our taxi's CCTV footage for your attention.

Kindly review and let us have your reply with offer to wrap up this long outstanding claim. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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