

## Hsiao Tong (LKKAUTO)

---

**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Monday, 15 February 2021 4:24 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Jaslin Kok (LKK Auto)  
**Subject:** RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG] \*\*\* LKK REF: CC3/AIG18009620/K1rb3

Dear Hsiao Tong,

Please proceed to offer third party as recommendation.

Thank you

**Norsiah MdNoor**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, February 15, 2021 2:17 PM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Subject:** [EXTERNAL] RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG] \*\*\* LKK REF: CC3/AIG18009620/K1rb3

**This message is from an external sender; be cautious with links and attachments.**

Hi Norsiah,

Further to our below email.

We are of the view that the damages sustained and the adjusted cost of repair to the third party vehicle is consistent to the nature of the accident.

The summary of claim is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,428.41	\$ 2,654.41
2. Loss of Rental (2days x \$115.00)	\$ 230.00	\$ 230.00 (2days x \$115.00)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 3,825.90</b>	<b>\$ 2,991.90</b>

Kindly advise if we may proceed to negotiate settlement up to \$2,991.90(all-in) with third party repairer or else advise your instruction. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Monday, 8 February 2021 2:49 PM

**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG] \*\*\* LKK REF: CC3/AIG18009620/K1rb3

Dear Norsiah

Please be informed that this is a part by part repair and the case was sometime back. Hence TP workshop couldn't reduce the cost.

Kindly let us have your instructions.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaslin Kok (LKK Auto)

**Sent:** Wednesday, 13 January 2021 9:02 AM

**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG] \*\*\* LKK REF: CC3/AIG18009620/K1rb3

Dear Norsiah

Tried to call you but to no avail.

You can call us back @ 6841 2157.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 30 December 2020 11:41 AM

**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG] \*\*\* LKK REF: CC3/AIG18009620/K1rb3

Dear Norsiah,

Case reassign to Jaslin.

**Hi Jaslin,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Sent:** Wednesday, 30 December, 2020 11:32 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** FW: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

Dear Mei Kwan,

Who take over this matter.

I need to discuss.

Thank you

**Norsiah MdNoor**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 0616

[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

---

**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** Thursday, November 12, 2020 11:13 AM  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Cc:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Subject:** [EXTERNAL] RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

We refer to the above matter.

Kindly let us have your further instruction as third party is chasing for settlement.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]  
**Sent:** Thursday, 8 October 2020 12:07 AM  
**To:** Jia Le (LKK Auto); Md Noor, Norsiah  
**Cc:** Khoo, Kay-Eng; KKLau  
**Subject:** RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

Hi Norsiah

For your follow up with the necessary discussion / advice to Jia Le. Please aim to resolve this aging case without further delay.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

---

**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Tuesday, October 06, 2020 9:38 AM  
**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Cc:** Khoo, Kay-Eng <[Kay-Eng.Khoo@aig.com](mailto:Kay-Eng.Khoo@aig.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Subject:** [EXTERNAL] RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

We are pending further instruction from Norsiah. We have send reminder on 25/08/2020.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]  
**Sent:** Monday, 5 October 2020 9:35 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** Khoo, Kay-Eng; KKLau; Md Noor, Norsiah  
**Subject:** RE: [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]  
**Importance:** High

Hi Jia Le

CDGE just sent us the 11<sup>th</sup> reminder on above matter.

I believe we have given our instructions on this matter. Kindly provide us an urgent update / latest developments pls.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

---

**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Sent:** Friday, October 02, 2020 10:41 AM

**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Cc:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** [EXTERNAL] [Reminder 11] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Mr Bennie Tan  
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your reply to our email dated 11 September 2020. Thank you.

Best Regards

Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843



---

**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>

**Sent:** Friday, 11 September 2020 13:34

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Subject:** [Reminder 10] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Mr Bennie Tan  
M/s AIG Asia Pacific Insurance Pte Ltd

We refer to subject matter resting with our email dated 20 August 2020.

Kindly arrange for this case to be resolved as soon as possible.

Your attention and early reply is awaited. Thank you.

Best Regards

Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843



---

**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>

**Sent:** Thursday, 20 August 2020 11:03

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Cc:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Subject:** [Reminder 9] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah

M/s AIG Asia Pacific Insurance Pte Ltd

Mr Chan Jie Le

M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with our email dated 10 June 2020.

Please let us have your reply with offer to wrap up this long outstanding case.

Your urgent attention and response is awaited. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843



Think Before Printing

---

**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>

**Sent:** Wednesday, 10 June 2020 15:10

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Subject:** [Reminder 8] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Chan Jie Le

M/s LKK Auto Consultants Pte Ltd

Please let us have your reply/offer to wrap up this long outstanding case. Thank you.

Best Regards

Aileen Tan



Think Before Printing

---

**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>

**Sent:** Tuesday, 21 April 2020 15:09

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Subject:** [Reminder 7] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Chan Jie Le  
M/s LKK Auto Consultants Pte Ltd

Please let us have your reply/offer to wrap up this long outstanding claim. Thank you.

Best Regards

Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843



Think Before Printing

---

**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Monday, 23 March 2020 11:39

**To:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: [Reminder 6] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

**WITHOUT PREJUDICE**

Dear Aileen,  
Please be informed that we are pending instruction from our principal.  
Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** Aileen Tan Lee Noi [<mailto:aileentan@cdge.com.sg>]  
**Sent:** Monday, 9 March 2020 9:27 AM  
**To:** Md Noor, Norsiah  
**Cc:** Jia Le (LKK Auto); Tan, Bennie-WZ  
**Subject:** [Reminder 6] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norisah  
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your early reply with offer to move this long outstanding claim. Thank you.

Best Regards

Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843



---

**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Sent:** Monday, 13 January 2020 13:12  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Subject:** [Reminder 5] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah  
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your early reply with offer to wrap up this long outstanding case. Thank you.

Best Regards

Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843



**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Sent:** Monday, 9 December 2019 13:26  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Subject:** [Reminder 4] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah  
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your early reply with offer to wrap up this long outstanding case. Thank you.

Best Regards

Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843



---

**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Sent:** Monday, 11 November 2019 17:39  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** [Reminder 3] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah  
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your early reply with offer to wrap up this case. Thank you.

Best Regards

Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843



**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Sent:** Tuesday, 8 October 2019 09:49  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** [Reminder 2] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah  
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your reply to our email dated 16 August 2019 and reminder of 6 September 2019. Thank you.

Best Regards

Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843

---

**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Sent:** Friday, 6 September 2019 09:44  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** [Reminder] AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah  
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your reply to our email dated 16 August 2019. Thank you.

Best Regards

Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843

---

**From:** Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Sent:** Friday, 16 August 2019 13:30  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** AIG Ref: 2809962978SG CDGE Ref: T0518/SHC8247S/AT >> Acc on 25.05.2018 invlg SHC8247S & SLS5221D [AIG]

WITHOUT PREJUDICE

Ms Norsiah  
M/s AIG Asia Pacific Insurance Pte Ltd

We refer to subject matter and our RTM in your office on 7 August 2019.

We attach our taxi's CCTV footage for your attention.

Kindly review and let us have your reply with offer to wrap up this long outstanding claim. Thank you.

Best Regards

Aileen Tan  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8735 | Fax: 6214 1843

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or

disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.