

Jia Le (LKK Auto)

From: Daniel Roberts <dmroberts943@gmail.com>
Sent: Tuesday, 11 June 2019 1:36 PM
To: Vic (LKKAuto)
Subject: Re: Daniel Roberts SLS5221D LKK REF CC3/AIG18009620/K1hb3

Good Afternoon,

Please note I will be travelling to Europe from 20th June returning 8th August. If I have not heard from you before this date, no action is to be taken without my consent!!

Regards

Daniel Roberts

On Mon, Jun 3, 2019 at 2:50 PM Daniel Roberts <dmroberts943@gmail.com> wrote:
Good Afternoon,

This is my final request for a response relating to this claim.

Regards

Daniel Roberts

On Tue, May 28, 2019 at 10:50 AM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Dear Mr Roberts,

We refer to your below email and the contents were noted.

Please find below the adjusted breakdown for the proposed settlement amount to the claimant for your reference.

Cost of Repair (w/gst)	\$ 2,654.41
Loss of Rental (\$115 x 1.5 days)	\$ 172.50
Loss of Income (\$50 x 1.5 days)	\$ 75.00
LTA Search Fee	\$ 7.49
TOTAL	\$ 2,909.40

Our surveyor is in the opinion that based on the damages sustained to the claimant's vehicle and the adjusted amount is already fair and reasonable.

We attached some inspection photos taken by our surveyor on the same of the accident and a copy of the estimate with our surveyor's recommendation for your reference.

If you have further clarifications, please reply within 5 days from the date of this email, otherwise, we will proceed accordingly.

We hope the above matter clarifies.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Daniel Roberts [mailto:dmroberts943@gmail.com]

Sent: Saturday, 1 December, 2018 2:23 PM

To: Vic (LKKAuto)

Subject: Daniel Roberts SLS5221D

Hi Vic,

Pictures attached as requested. Also I would like to understand why this has taken seven months to reach this stage? no information prior to how this claim was progressing. I totally refute this claim, I checked both vehicles and they were fine. I am not denying that my vehicle touch his bumper, however the space behind me was empty and he swung in leaving me little space. I too had video footage, however it only last two months and needed to be re started. I would have presented this if someone at AIG had advised me to do so. If there was damage to the car as he claims, there should also be at least a scratch on mine. These pictures were taken on the 5th June 2018.

Looking forward to the outcome.

Regards