

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 13 July 2018 10:36 AM
To: 'Irene Lam'
Cc: Admin A
Subject: RE: RE: ACCIDENT INVOLVING SBR 6776L AND SHB 6621M ON 24.05.2018
Attachments: CDGE OR - AND SIGNED PRIVATE SETTLEMENT FORM.pdf

Dear Ms. Irene,

Attached official receipt from CDGE and the completed signed private settlement form.

We shall proceed to close this claim file and will inform our principal accordingly.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Friday, 13 July 2018 9:25 AM
To: 'Irene Lam' <irenejocelin@myself.com>
Subject: RE: RE: ACCIDENT INVOLVING SBR 6776L AND SHB 6621M ON 24.05.2018

Dear Ms. Irene,

We received your cheques today.

Attached is our official receipt for your records.

We will be sending the cheque to ComfortDelgro and will send you their receipt once they receive it.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Irene Lam [<mailto:irenejocelin@myself.com>]
Sent: Wednesday, 11 July 2018 11:03 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Re: RE: ACCIDENT INVOLVING SBR 6776L AND SHB 6621M ON 24.05.2018

Dear Joy

I shall forward the signed form and the cheque today.

Thanks and Best Regards

Irene

Sent: Wednesday, July 11, 2018 at 10:55 AM
From: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>
To: "Irene Lam" <irenejocelin@myself.com>
Subject: RE: ACCIDENT INVOLVING SBR 6776L AND SHB 6621M ON 24.05.2018

Dear Madam,

As spoken,

- 1) \$ 1,250.00 - Payable to **COMFORTDELGRO ENGINEERING PTE LTD;**
- 2) \$ 363.80 - Payable to **LKK Auto Consultants Pte Ltd** ; (Surveyor's Fee)

Kindly send the cheques and signed private settlement letter to:

ATTENTION TO: Joy Irene

M/s LKK AUTO CONSULTANTS PTE LTD

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1 #02-25 , Singapore 408933

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Irene Lam [<mailto:irenejocelin@myself.com>]
Sent: Thursday, 5 July 2018 9:22 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SBR 6776L AND SHB 6621M ON 24.05.2018

Dear Irene

Sorry for the delay of this reply.

We will decide on private settlement. I will be issuing the cheques tomorrow.

Thank you.

Regards

Irene Jocelin

Sent: Tuesday, June 26, 2018 at 3:52 PM
From: "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>
To: "irenejocelin@myself.com" <irenejocelin@myself.com>, "jukengan@gmail.com" <jukengan@gmail.com>
Cc: "Admin A" <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SBR 6776L AND SHB 6621M ON 24.05.2018

Our ref: CC4/AIG18009616/K1jb3

GAN CHER SENG

Policy Holder

Dear Sir,

We refer to our telephone conversation earlier. As spoken, we understand that you are interested to privately settle the third-party claim against your policy.

Breakdown of the adjusted claim as follows:

	THIRD-PARTY CLAIMED	OUR REVISED AMOUNT
Cost of Repairs (with GST)	\$2,580.39	\$ 963.0
Loss of Rental	(\$119.28 x 2days) \$ 238.56	(\$119.28 x 2days) \$ 238.
Loss of Income	(\$80.00 x 2days) \$ 160.00	(\$80.00 x 2days) \$ 160.
GIA Search Fee	\$ 7.49	\$ 7.4
TOTAL	\$ 2,986.44	\$ 1,369

Should you decide to proceed with private settlement, two (2) separate cheques should be issued:

- 1) \$ 1,369.05 - Payable to **COMFORTDELGRO ENGINEERING PTE LTD**;
- 2) \$ 363.80 - Payable to **LKK Auto Consultants Pte Ltd** ; (Surveyor's Fee)

Kindly send the cheques to:

ATTENTION TO: Joy Irene

M/s LKK AUTO CONSULTANTS PTE LTD

Blk 51, Paya Ubi Industrial Park,Ubi Avenue 1 #02-25 , Singapore 408933

Should you decide not to proceed with the private settlement, the above cost will be claimed against the your auto insurance policy under **AIG Asia Pacific Insurance Pte Ltd** and the No Claim Discount will be affected due to this accident/claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly revert with your decision within the next 7 days from the date of this e-mail (by 04/07/2018), otherwise, we will proceed accordingly to amicably settle the claim to prevent further escalation of cost.

For more information on your NCD and Premium, kindly contact our (AIG) Customer Service @ 6419-3000.

For your further clarifications of the third-party claim, kindly give us a call at 6841 2409.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

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