

Special Instruction:

HS: \$5700.00

*Third Parties:*

Claimant:

Surveyor: PAL'S Appraisers.

Workshop: Z-One Automotive

From (Person): June Tan of MSEH Date/Time: 23052018  
Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

$$\text{OD}(\overbrace{\text{TP Re-inspection}}) / \text{Evaluation}$$

To Inspect Vehicle No: SLV 378C Insured: G8A 1502A

at Workshop m/s Z-One Automotive Tel: 6634 2112

of Blk 1 Kaki Bukit Ave 6 #01-87

Policy No: \_\_\_\_\_ Claim No: **17519443**

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 08/02/2018

(Client's Record) \_\_\_\_\_ D.O.A. \_\_\_\_\_ 05/22/2018

30/05/2018 (Wednesday) @ 2:30pm

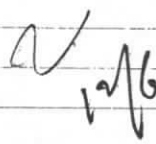
Do Not Finalize

H.O.D. Endorsement/Date:

Date/Time: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN / OUT \_\_\_\_\_

Date/Time:            Confirmed with            Final Fig           ,            days (Red \$            /            %; Original 8 days)

Date/Time: 11/6/18 Submit Final Fig 2950, 4 days (Red \$ 2750 / 48 %; Original    days)

Date/Time	Action/Instruction
	SLV 378C - (S3)MS618002979/Gbe2 GBA 65D17 - x
	JCA: 080218 
	<b>RECEIVED 12 JUN 2018</b>

RECEIVED 12 JUN 2018

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Para(1) : Parts found not replaced (To highlight *R or UB, LR, Etc*)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

**Para(3) : Nett Value**

Market Value :

Salvage Value :

Nett Value : \_\_\_\_\_

Inspected/  
Evaluated by:

*Fee Charged:*

Basic &amp; Add

Transport

## Photos

Others

Total

Date: \_\_\_\_\_

1) Date/Time 12/6 - typist File Pass to

## 2) Date/Time

File Return to

3) Date/Time \_\_\_\_\_ File Pass to \_\_\_\_\_

#### 4) Date/Time

File Return to

5) Date/Time \_\_\_\_\_ File Pass to \_\_\_\_\_

6) Date/Time

File Return to



PRS

REF:

MS16

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop/mis:

of:

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

Repair Estimate : C\$ 2500 - 3500  
12/10 Submit PRQ report.

Veh No:

SLV 378 C

Yr Regn: 20 Dec 2017

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Sienta

cc

1496

Colour:

yellow

A/C

Insured / Std / NI / NA

Sp Reading:

11938

T/Radio: Insured / Std / NI / NA

Eng No:

C/No:

NHP17071015-54

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

8

mm

R/Bal:

8

mm

L/Bal:

8

mm

L/Bal:

8

mm

D.O.A.

D.O.I.

13-02-18

Survey held at

WLS

11:30 AM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

RECEIVED 12 APR 2018

Date/Time: File Pass to?



: Prelim. Report

11



: Final Report

Date/Time: File Return to?

21

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

) \$ + RS \$

) Phone

) Other

TOTAL

Report Format :

PRQ

Lump Sum / I.B.I. (\$) :

Add Fee:



: Site Insp (\$)



: Interview (\$)



: Tech Insp (\$)



: Weekend (\$)

120

50

10

180

## Catherine Chong (LKK Auto)

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**From:** Irene Tan <irene\_tan@sg.msig-asia.com>  
**Sent:** Wednesday, 23 May, 2018 1:26 PM  
**To:** sophia; Veron Chen (LKKAuto); Shiau Chan (LKKAuto); Olivia Lau (LKKAuto); assignments  
**Cc:** Admin-D (LKKAuto)  
**Subject:** Please instruct surveyor to attend RE-INSPECTION of vehicle no.: SLV378C; Our ref: M549443

**Importance:** High

Good afternoon Veron,

We refer to your PRI report dated 17.4.18.

Please instruct your surveyor, Mr Taufikh to attend the resurvey arranged as below and revert with your confirmation that he will attend.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** sophia [mailto:sophia@satwantlaw.com]  
**Sent:** Tuesday, 22 May, 2018 4:08 PM  
**To:** Irene Tan <irene\_tan@sg.msig-asia.com>  
**Subject:** FW: RE-INSPECTION Your ref: M549443 Our ref: PD/DL/1800187

Hi Irene

As per your email request dated 10.4.2018, we confirm that the re-inspection can be conducted as follows:-

Our clients vehicle no : SLV 378C

Date and time : 30.5.2018 (Wed) @ 2.30 PM

Venue : Z-one automotive Pte Ltd  
1 Kaki Bukit Ave 6 #01-85/87 Autobay@Kaki Bukit (417883)

Contact : Ms Yvonne @ 66342112

Kindly confirm the said re-inspection and let us have the name of your appointed surveyor.

Thanks n rdgs

Sophia Tan

Satwant & Associates

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Feb 2018		13 Feb 2018 09:10 <a href="#">Edit Adj Rpt</a>	<b>\$0.00</b> <a href="#">Edit Estimates</a>	<b>\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS

Insured:		<b>HS ENGINEERING &amp; CONSTRUCTION PTE LTD,</b> Co. Reg. No.: 201007068C		[Created by insurer]
Main Claimant:		<b>ASUA CARZ LEASING PTE LTD,</b> Co. Reg. No.: 201606152D		
Vehicle Reg. No.:	<b>SLV378C</b>	Date of Loss:	08/02/2018 10:00 - :59 [1 Months and 19 Days From LTA Reg Date (Man Yr)]	
Claim Type:	<b>TP / 549443</b>	Policy/Cover Note No.:	A28711917MKC (TP, Fire & Theft) Coverage: 20/04/2017 - 19/04/2018	
Vehicle Reg. No. (Insured):	<b>GBA6502A</b>	Policy No. (Claimant):		
Repairer:	<b>Z-one Automotive Pte Ltd - Soon Lee ( )</b> 7 Soon Lee Street, iSpace #01-27/47, 627608 Jurong West - Tel: 6594 2541			
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Irene Tan Gek Ing</b> - 6594 2541]			
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 25/05/2018]			
Driver/Custodian (Insured):	<b>RANIT SINGH ( / Male),</b> NRIC: G3330327R			

#### ASSOCIATED MAIL RECEIVED

- MSIG\_SG (23/05/2018): Report Send Back Alerts - SLV378C (TP)

[View All](#)

[Compose Case Mail](#)

#### ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

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[Search Tasks](#)

[Create New Task](#)

[Complete](#)

Satwant Singh  
Danny Teo Kim Soon  
Pritam Singh  
Khong Zi-Wei

# SATWANT & ASSOCIATES

ADVOCATES & SOLICITORS • COMMISSIONER FOR OATHS • NOTARY PUBLIC

CONVEYANCING OFFICE:  
450 Lorong 6 Toa Payoh  
#02-03 Hersing Centre  
Singapore 319394  
Tel: 6221 6114  
Fax: 6266 6925  
www.satwantlaw.com.sg  
(Fax not for service  
of documents)

An Official Member of The Lawyer Network, an international network of law firms

(Please quote our Ref. when replying)  
Your Ref: To be advised  
Our Ref: PD/DL/1800187 (ml) – Toa Payoh Office  
(margaretlim@satwantlaw.com.sg)

05 April 2018

**MSIG Insurance (Singapore) Pte Ltd**  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

**Attention: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING SLV378C & GBA6502A ALONG RIVER VALLEY ROAD ON  
08/02/2018 @ 10:00**

We act for M/S Asia Carz Leasing Pte Ltd, whose motor vehicle No. SLV378C was damaged in the above accident by your insured motor vehicle No. GBA6502A.

Our investigation reveals that you are the Insurers of motor vehicle No. GBA6502A at the material time of the accident and that the said accident was caused solely by the negligence of the driver of your insured motor vehicle.

We enclose herewith copy each of the following: -

1. Motor Accident Statement Report;
2. LTA searches;
3. Repair Bill; and
4. Survey report and invoice.

We are instructed to claim the following: -

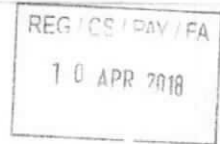
- |                                    |             |
|------------------------------------|-------------|
| 1. Cost of Repairs (Lump Sum)      | \$ 6,099.00 |
| 2. Loss of Use (\$200.00 x 8 days) | \$ 1,600.00 |
| 3. GIA search and report fees      | \$ 30.00    |
| 4. LTA search                      | \$ 8.00     |
| 5. Surveyor report fees            | \$ 640.00   |
| 6. Costs (at this stage)           | \$ 800.00   |

**Total: \$ 9,177.00**

**MAIN OFFICE:**  
3 Jalan Bingka  
Singapore 588896  
Tel: 6299 9470 Fax: 6299 5541

**CONVEYANCING BRANCH OFFICE:**  
450 Lorong 6 Toa Payoh #02-03 Hersing Centre  
Singapore 319394  
Tel: 6221 6114 Fax: 6266 6925

This document is intended for the addressee(s) only and may contain confidential information and/or may be subject to legal privilege. If you have received this in error, please contact us immediately and destroy the original message.



WITHOUT PREJUDICE

BY HAND & EMAIL

EG,  
1. Upload  
2. ML & 2 home  
10/4/18

Kindly let us know whether you are prepared to settle our client's claim amicably by 19 April 2018, failing which we shall commence legal proceedings without further reference to you as instructed.

We look forward to hearing from you.

Yours faithfully,

A handwritten signature in black ink, appearing to be 'DT', is written over the printed name of the sender.

**SATWANT & ASSOCIATES**  
(Danny Teo)

encs  
cc. client



**Z-ONE AUTOMOTIVE PTE LTD**

1 Kaki Bukit Ave 6, Blk D #01-85/87, Autobay@Kaki Bukit Singapore 417883

Tel: 62502115/66342112 Fax: 66342122Email: service@z-one.com.sg, enquiry@z-one.com.sg

AUTOMOTIVE \* PERFORMANCE Company Registration No. 201118055N

**TAX INVOICE**

Date : 03/04/2018

Date in : 19/03/2018

Vehicle Num. : SLV378C

Make/Model : Toyota Sienta Hybrid 1.5G CVT-2017

Chassis/Eng# : NHP1707101554/1NZ8307396

Accident Date : 08/02/2018

Claim No : C101781

Reference :

Policy No. : 5089505774-01 (19/12/2018)

Asia Carz Leasing Pte Ltd  
1 Bukit Batok Crescent  
#02-57  
Wcega Plaza  
Singapore 658064

Contact : 62624666 90092514

LUMPSUM REPAIR BILL  
AS PER SURVEYOR REPORT  
DATED 28/03/2018  
BY Paf's Appraiser Pte LtdAmount \$  
5,700.00

E. &amp; O.E. Sub \$ : 5,700.00

Add GST ( 7% ) \$ : 399.00

Total Amount \$ : 6,099.00



Z-ONE AUTOMOTIVE PTE LTD

# PAL'S

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-53 AutoBay @ Kaki Bukit Singapore 417883  
Tel: 81818802 Fax: 67471017 Registration No: 201000268D

Report Reference : TP / 02-18022/AY / 2018

Date of Report : 28 Mar 2018

Asia Carz Leasing Pte Ltd  
c/o No.1 Kaki Bukit Ave 6, Blk D  
#01-87 AutoBay@Kaki Bukit  
Singapore 417883

## THIRD PARTY SURVEY

ACCIDENT HAPPENED ON 8 Feb 2018

As per your instruction dated 13 Feb 2018 with regard to the above matter. We have carried out a physical inspection on the said vehicle SLV 378 C. We enclosed herewith our report and findings as follows:

### 1. VEHICLE PARTICULARS

Registration No : SLV 378 C  
Model : Toyota Sienta  
Year / Capacity : 2017/1496  
Chassis No : NHP170-7101554  
Engine No : 1NZ8307396  
Mileage : 11938  
Colour : Green

### 2. TYRES CONDITION

		<u>Size</u>	<u>Made</u>	<u>Balance</u>		<u>Rim</u>
FRONT	O/S	: 185/60R15	Toyo	6.00	mm	Normal
REAR	O/S	: 185/60R15	Toyo	6.00	mm	Normal
FRONT	N/S	: 185/60R15	Toyo	6.00	mm	Normal
REAR	N/S	: 185/60R15	Toyo	6.00	mm	Normal

# PAL'S

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-53 AutoBay @ Kaki Bukit Singapore 417883  
Tel: 81818802 Fax: 67471017 Registration No: 201000268D

### 3. DESCRIPTION OF DAMAGES

At the time of inspection, we noted that the vehicle has sustained an impact damages on the rear portion(s). For more detail of the damages, please see photograph attached.

4. Workshop Address : Z-One Automotive Pte Ltd  
No.1 Kaki Bukit Ave 6, Blk D  
#01-87 AutoBay@Kaki Bukit  
Singapore 417883

5. Estimated normal period of repair : 8 working days to complete.
6. Enclosed number of photograph : 80 copies.
7. In accordance to your instruction, we have Not Authorised repair to the vehicle and the survey was done on a "Without Prejudice" basis. We hope that this report will be of assistance to you in dealing with the matter.
8. Should you discover any discrepancy in the report, please kindly notify us within 2 weeks, or the report will be treated as correct.

#### Disclaimer

The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicles and/or other accidents in other legal proceedings.

Vehicle No: SLV 378 C  
Report No: TP/ 02-18022/AY / 2018

**SPARE PARTS**

Qty	Parts Description	Condition	Workshop's Estimation	Our Revised Estimation
<u>List Items</u>				
1	Rear tailgate	Damage	\$ 1286.30	\$ 1286.30 /
1	Rear tailgate lock	Damage	\$ 468.30	\$ <del>NN</del> 468.30 X
1	Rear tailgate logo	Necessary	\$ 67.50	\$ 67.50 /
1	Rear tailgate rubber	Necessary	\$ 387.60	\$ <del>NN</del> 387.60 X
1	Rear end panel	Damage	\$ 525.00	\$ <del>Repair</del> 525.00 X
1	Rear end panel inner garnish	Damage	\$ 156.41	\$ <del>NN</del> 156.41 X
1	Rear centre bumper	Damage	\$ 240.00	\$ 240.00 /
2	Rear side bumpers	N/S Damage	\$ 320.00	\$ 160.00 /
1	Rear lower bumper	Damage	\$ 975.00	\$ 975.00 /
2	Rear bumper side retainers	Necessary	\$ 151.20	\$ 151.20 /
			<u>\$ 4577.31</u>	<u>\$ 4417.31</u> 2880
	Discount 25.0%		\$ 1144.33	\$ 1104.33
			<u>\$ 3432.98</u>	<u>\$ 3312.98</u> 2160
<u>Special Nett Items</u>				
1	Rear reverse sensor (1 set)	Damage	\$ 280.00	\$ 280.00 200
1	Rear reverse camera	Damage	\$ 480.00	\$ <del>NN</del> 480.00 X
1	Rear windscreen seal	Necessary	\$ 65.00	\$ 65.00 /
1	Rear windscreen sealant	Necessary	\$ 60.00	\$ 50.00 /
			<u>\$ 885.00</u>	<u>\$ 875.00</u> 315

Spare Parts Total      \$      4317.98      \$      4187.98

Vehicle No: SLV 378 C  
Report No: TP/ 02-18022/AY / 2018

**LABOUR COST**

S/No	Job Descriptions	Workshop's Estimation	Our Revised Estimation
	Spare Parts Total c/f	\$ 4317.98	\$ 4187.98
1	To remove and refit rear electrical wiring, replaced damaged lamps and test for proper functioning.	\$ 50.00	\$ <del>40.00</del> 30
2	To remove and refit inner trims, inner garnishes, to facilitate the repairs.	\$ 100.00	\$ <del>X 80.00</del> n/v
3	To remove and refit rear bumper sensor.	\$ 120.00	\$ <del>80.00</del> 40
4	To remove and refit rear windscreen glass.	\$ 200.00	\$ <del>120.00</del> 100
5	To remove and replace the above damaged parts, straighten, knock out, realign and repair including cut and weld body panels. To re-adjust to the original position using power tools.	\$ 1200.00	\$ <del>880.00</del> 400
6	To spray paint on the replaced and repaired parts, prepare spray such as masking tape the unaffected areas with paper, cleaning and sanding of surfaces, final polishing and waxing are also available.	\$ 1200.00	\$ <del>880.00</del> 600
7	To apply undercoating on the repaired and replaced panels for rust protection.	\$ 150.00	\$ <del>X 900.00</del> 60
Total		\$ 7337.98	\$ 7167.98 1230

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a Lump Sum Repair Contract of:

\$ 5700.00

SDLS: FIVE THOUSAND SEVEN HUNDRED ONLY

  
Qualified Appraiser

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Feb 2018		13 Feb 2018 09:10 <a href="#">Edit Adj Rpt</a>	<b>S\$2,950.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,950.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	HS ENGINEERING & CONSTRUCTION PTE LTD, Co. Reg. No.: 201007068C	
Main Claimant:	ASUA CARZ LEASING PTE LTD, Co. Reg. No.: 201606152D	
Vehicle Reg. No.:	SLV378C	Date of Loss: 08/02/2018 10:00 - :59 [1 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 549443	Policy/Cover Note No.: A28711917MKC (TP, Fire & Theft) Coverage: 20/04/2017 - 19/04/2018
Vehicle Reg. No. (Insured):	GBA6502A	Policy No. (Claimant):
		Excess:
Repairer:	Z-one Automotive Pte Ltd - Soon Lee ( ) 7 Soon Lee Street, iSpace #01-27/47, 627608 Jurong West - Tel:	
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 25/05/2018]	
Driver/Custodian (Insured):	RANIT SINGH ( / Male), NRIC: G3330327R	

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
<ul style="list-style-type: none"> <li>MSIG_SG (23/05/2018): Report Send Back Alerts - SLV378C (TP)</li> </ul>		



















































  

ALL ASSOCIATED TASKS										<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													


























## Claim Documents

**\*SLV378C (549443)**  
**[GBA6502A]**  
**TP**  
**ASUA CARZ LEASING PTE LTD**  
**Feb 8 2018 10:00AM**  
**[HS ENGINEERING & CONSTRUCTION PTE LTD]**  
**Z-one Automotive Pte Ltd - Soon Lee**

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
2	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
3	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
4	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
5	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
6	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
7	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
8	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
9	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
10	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
11	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
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13	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
14	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
15	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
16	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
17	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
18	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
19	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
20	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
21	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
22	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
23	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
24	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
25	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
26	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
27	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
28	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
29	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
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31	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
32	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
33	12/04/18 18:44	General View		Load JPG	<input checked="" type="checkbox"/>					
34	12/04/18 18:53	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
35	12/04/18 18:53	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
36	12/04/18 18:53	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					
37	12/04/18 18:53	Photographs of Damaged Parts		Load JPG	<input checked="" type="checkbox"/>					

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	12/04/18 18:53	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
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41	12/04/18 18:53	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
42	12/04/18 18:53	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
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56	12/04/18 18:53	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
57	12/06/18 09:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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96	12/06/18 09:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
97	12/06/18 09:42	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	13/02/18 09:13	PRI	 Load PDF	
2	13/02/18 09:13	Email from TP	 Load PDF	
3	13/02/18 09:13	TP workshop contact	 Load PDF	
4	13/02/18 09:13	OI GIA REPORT	 Load PDF	
5	13/02/18 09:13	TP GIA REPORT	 Load PDF	
6	10/04/18 18:42	LOD -SLV378C.pdf	 Load PDF	
7	10/04/18 18:43	REPAIR BILLING - SLV378C.pdf	 Load PDF	
8	10/04/18 18:43	PALS REPORT - SLV78C.pdf	 Load PDF	
9	10/04/18 18:43	TP SURVYOR PHOTO 1 - SLV378C.pdf	 Load PDF	
10	10/04/18 18:44	TP SURVYOR PHOTO 2 - SLV378C.pdf	 Load PDF	
11	10/04/18 18:44	TP SURVYOR PHOTO 3 - SLV378C.pdf	 Load PDF	
12	10/04/18 18:44	TP SURVYOR PHOTO 4 - SLV378C.pdf	 Load PDF	
13	23/05/18 13:27	our instruction to LKK to attend resurvey	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/06/18 08:54	PRS Invoice	 Load PDF	
2	13/06/18 08:54	PHOTO	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18002779/GVBE2-1

Date: 13/06/2018

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A28711917MKC

Claimant Vehicle No : SLV378C

Insured Vehicle No : GBA6502A

Date of Loss: 08/02/2018

Nature of Claim: TP

Claim No: 549443

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLV378C

Make &amp; Model: TOYOTA SIENTA HYBRID, 1.5 X CVT (A)

Engine No: 1NZ8307396

Reg. Date: 20/12/2017 (Man. Year: 2017)

Chassis No: NHP1707101554

Colour: Yellow

Odometer: 34028 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15

Front Left Side: Toyo 7 mm Rear Left Side: Toyo 7 mm

Front Right Side: Toyo 7 mm Rear Right Side: Toyo 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,317.98	2,475.00	1,842.98	42.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,020.00	1,230.00	1,790.00	59.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,337.98</b>	<b>3,705.00</b>	<b>3,632.98</b>	<b>49.51</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,950.00</b>		
<b>(S\$)</b>	7,337.98	2,950.00	4,387.98	59.80
<b>+ GST 7.00/7.00% (S\$)</b>	513.66	206.50	307.16	59.80
<b>Nett Amount (S\$)</b>	<b>7,851.64</b>	<b>3,156.50</b>	<b>4,695.14</b>	<b>59.80</b>

### INSPECTION

Date of Assignment: 13/02/2018

Date Inspected: 30/05/2018 Inspected At:

Z-one Automotive Pte Ltd  
No.1 Kaki Bukit Ave 6, Blk D  
#01-87 Autobay@Kaki Bukit  
Singapore 417883

Estimated Period of Repair: 4.0 days

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**Adjuster:** XING GUO QIANG**Manager:** CATHERINE CHONG KAI LING

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 13 Jun 2018)
<b>Parts:</b>	M1-MPV	TOYOTA SIENTA HYBRID 1.5 X CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLV378C)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Replaced	1,286.30 FL	*1,286.30 FL
2	1		*REAR TAILGATE LOCK	Not Necessary	468.30 FL	*- FL
3	1		*REAR TAILGATE LOGO	Replaced	67.50 FL	*67.50 FL
4	1		*REAR TAILGATE RUBBER	Not Necessary	387.60 FL	*- FL
5	1		*REAR END PANEL	Repaired	525.00 FL	*- FL
6	1		*REAR END PANEL INNER GARNISH	Not Necessary	156.41 FL	*- FL
7	1		*REAR CENTRE BUMPER	Replaced	240.00 FL	*240.00 FL
8	1		*REAR SIDE BUMPERS	N/S Replaced	320.00 FL	*160.00 FL
9	1		*REAR LOWER BUMPER	Replaced	975.00 FL	*975.00 FL
10	2		*REAR BUMPER SIDE RETAINERS	Replaced	151.20 FL	*151.20 FL
11	1		*SET REAR REVERSE SENSOR	Replaced	280.00 FS	*200.00 FS
12	1		*REAR REVERSE CAMERA	Not Necessary	480.00 FS	*- FS
13	1		*REAR WINDSCREEN SEAL	Replaced	65.00 FS	*65.00 FS
14	1		*REAR WINDSCREEN SEALANT	Replaced	60.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>5,462.31</b>	<b>3,195.00</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>1,144.33</b>	<b>720.00</b>
<b>Total Parts (\$\$)</b>	<b>4,317.98</b>	<b>2,475.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REFIT REAR ELECTRICAL WIRING, REPLACED DAMAGED LAMPS AND TEST FOR PROPER FUNCTIONING	New	50.00	30.00
2	TO REMOVE AND REFIT INNER TRIMS, INNER GARNISHES, TO FACILITATE THE REPAIRS	New	100.00	0.00
3	TO REMOVE AND REFIT REAR BUMPER SENSOR	New	120.00	40.00
4	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	New	200.00	100.00
5	TO REMOVE AND REPLACE THE ABOVE DAMAGED PARTS STRAIGHTEN, KNOCK OUT, REALIGN AND REPAIR INCLUDING CUT AND WELD BODY PANELS. TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS	New	1,200.00	400.00
6	TO SPRAY PAINT ON THE REPLACED AND REPAIRED PARTS, PREPARE SPRAY SUCH AS MASKING TAPE THE UNAFFECTED AREAS WITH PAPER, CLEANING AND SANDING OF SURFACES, FINAL POLISHING AND WAXING ARE ALSO AVAILABLE	New	1,200.00	600.00
7	TO APPLY UNDERCOATING ON THE REPAIRED AND REPLACED PANELS FOR RUST PROTECTION	New	150.00	60.00
Gross Labour Cost (\$\$)			<b>3,020.00</b>	<b>1,230.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >