

ASS. REC. BY:

REF

es/FCI18009567 / Kgd3m2

Initial Instruction:

Surveyor:

Kenneth

ASSIGNMENT (Office)

From (Person):

CWS

Lurene Jaw

of

FCI

Date/Time:

25/5/2018 @ 4:36pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLZ 10062

Insured:

SHA 0358T

at Workshop m/s:

Rally Pit Stop

Tel:

9100 5500

of

176 Sin Ming Drive # 04-17

Policy No:

Claim No:

D18004187MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

21/05/2018

28/05/2018

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

lwp

Date/Time:

5:05pm @ 25/5/18

Person Contacted:

Terrence

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLZ 10062-X

SHA 358T-CS/FCI14021232/R/vbu2

DOA: 30/10/2014

31/5/18 @ 12:05pm revised to Lurene by email.

14/6 L1 Rmp 8790d ena?

21/6/18 @ 11:43am confirmed with Terrence US \$7900, 9 days.
(Paid \$5171.87, 40%).

ASS. REC. BY:

REF: FCZ/

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

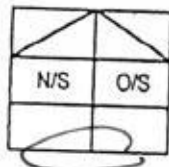
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 09 days Res.: Yes or No

Lum Sum: 1.131 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SL 8 1006 Z Yr Regn: 04, 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Tay CHR c.c. 1797

Colour: M.P. White A/C: Insured / Std / NI / NA

Sp. Reading: 3090 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 84X10 - 2108413

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD/Rim or

Tyre Size: F: 215/60R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. 9 mm

L/Bal. 9 mm

D.O.A. 24/5/18

Rear

R/Bal. 9 mm

L/Bal. 9 mm

D.O.I. 28/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

30/5 File pass to Catherine, GIA not ready

RECEIVED 21 JUN 2018

Date/Time, File Pass to?

1) 21/6 17:30 : Prell. Report

Date/Time, File Return to? : Final Report

Days Of Repair: 9

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL

3x15 = 45

170 + 45

50

50 + 50

33

398

Report Format: TP

Lump Sum / I.B.I: (\$ 7900)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18004187MFSH

Date: 31 May 2018

Our Ref: CS/FCI18009567/Kqd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

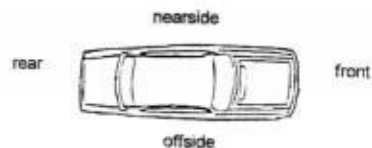
INITIAL INSPECTION REPORT OF VEHICLE NO. SLZ 1006Z .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 28/05/2018 at the premises of M/s RALLY PITSTOP, and have the following to report:-

Workshop Estimate Amount	: S\$ <u>13,071.87</u> .
Revised Estimate Amount	: S\$ <u>9,048.50</u> .
"Check" Items Amount	: S\$ <u>3,003.38</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:

The vehicle sustained damages at the rear portion.



Yours faithfully

KONG SENG CHEONG
Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	24-05-2018	Our Ref No. D18004187MFSH
Accident Date	24-05-2018	Claim Type. Third Party
Insured Vehicle	SHA0358T	Third Party Vehicle. SLZ1006Z
Survey Location	176 Sin Ming Drive #04-17 Sin Ming Autocare	
Contact Person.	TERRENCE LIM	
Contact No.	0/ 91005500	Fax No. 0
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	RALLY PITSTOP	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/240757)



PRI Documents



Close



PRI Header Details

Claim No	D18004187MFSH	Policy No	D-18088937MFSH	Claimant S.No & Name	1 & RALLY PIT
Workshop Name	RALLY PITSTOP (Contact Person : TERRENCE LIM)	Survey Location & Contact Details	176 Sin Ming Drive #04-17Sin Ming Autocare Mobile: 91005500 , Phone: 0 , Fax: 0 EmailId: TAR6985@HOTMAIL.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHA0358T	TP Vehicle No	SLZ1006Z
PRI Recieved Date	24-05-2018 09:57:43 PM	Surveyor Appointed Date	25-05-2018 04:35:45 PM	Surveyor Accept Date	25-05-2018 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	25-05-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select Year
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents	
File Name	Action

Surveyor Job Remarks

Remarks		Save
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Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 31 May 2018 12:05 PM
To: 'Claim Workflow System'; assignments
Cc: LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18004187MFSH/1
Attachments: CSFCI18009567Kqd3.pdf

Dear Lurene,

Enclosed herewith preliminary advice of SLZ 1006Z.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 25 May 2018 5:15 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18004187MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 25 May 2018 4:35 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; LURENEJAW@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18004187MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

RALLY PITSTOP
176 SIN MING DRIVE
#04-17 SIN MING AUTOCARE
SINGAPORE 575721
TEL: 64516985 FAX: 68540685

FACSIMILE TRANSMITTAL SHEET

TO: Motor Claims Department	FROM: Terrence Lim
COMPANY: First Capital Insurance	DATE: 28-05-18
FAX NUMBER: 65073849	TOTAL NO. OF PAGES INCLUDING COVER:
PHONE NUMBER: 665073848	SENDER'S REFERENCE NUMBER: SLZ1006Z
RE: Estimate repair cost of SLZ1006Z	YOUR REF NUMBER: SHA358T

☐ URGENT
 ☐ FOR REVIEW
 ☐ PLEASE COMMENT
 ☒ PLEASE REPLY
 ☐ PLEASE RECYCLE

Dear Sir/Madam,

Vehicle No : SLZ1006Z
 Make & Model : Toyota/C_HR
 Date of accident : 24/05/2018

We are pleased to quote you the repair cost for above-mentioned vehicle:

Not Authorized
Resurvey by pain
Heath *Liby @ 7900*
969,0663

QTY	PARTS DESCRIPTION	UNIT PRICE	TOTAL
1	Rear bumper	CM 823.20	11
1	Rear bumper lower spoiler 472.40	CM 525.80	11
1	Rear bumper retainer (L)	D.I 86.30	11
5	Rear bumper clips	3.00 M 15.00	11
1	Rear fender outer garnish	Bu 185.60	11
1	Rear fender inner garish	CM 89.30	11
1	Tail-lamp(L)	MCM 538.30	2
1	Rear bumper reflector	SL 85.90	2
1	Rear bumper reflector garnish	De 90.60	11
1	Reverse sensor	Shen 200.00	11
1	Rear reinforcement 318.90	R 669.10	11
1	Rear end panel 640.	R 825.80	11
1	Rear bumper towing cover	M 52.80	11
1	Tail-gate 1200	R 1425.60	11
1	'C-HR' emblem	NN 61.30	XX

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1	Toyota logo		96.30	X
1	Weather-stripe		232.80	X
1	Rear bumper inner garnish		120.20	X
1	Rear auto lever sensor		220.50	✓
1	Rear auto lever sensor bracket		89.60	✓
1	Rear auto lever sensor wiring 518.		896.60	✓
1	Rear axle		1569.30	✓
1	Exhaust pipe 1274.50		1858.60	✓
1	Exhaust pipe mounting		40.00	✓
1	Exhaust pipe heat shield		110.90	✓
1	Tail-gate upper lock		145.90	X
1	Rear lower arm(LH) 497.50		532.60	✓
1	Rear left knuckle 560.10		848.30	✓
1	Rear left knuckle bearing		286.30	✓
Sub-total before discount			12722.50	
Parts percentage discount 25%			3180.63	
PARTS TOTAL			9541.87	
LABOUR CHARGES & MISC				
1	Labour to dismantle, panel beat, repair & replace rear bumper, boot lid, rear end panel and all necessary parts.		1600.00	1000
2	To remove and refit rear windscreen		150.00	120
3	To putty and spray paint		1000.00	900
4	To check wiring		50.00	20
5	To provide undercoating		50.00	✓
6	To change rear axle and lower arm		500.00	240
7	To towing (Bill)		120.00	50
8	To perform wheel alignment		60.00	✓
LABOUR TOTAL			3530.00	
LABOUR & PARTS TOTAL			13071.87	

Thanks & Regards,

Terrence Lim

91005500



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18009567/Kqd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 22-06-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 358T	Veh. Inspected	SLZ 1006Z	
Policy No.	D-18088937MFSH	Coverage (\$)	0.00	
Claim No.	D18004187MFSH	Excess (\$)	0.00	
Assign From	LURENE	Assign Date	25/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA C-HR (A)	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	ZYX102109413	Colour	METALLIC PEARL WHITE	
Odometer	3090	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R17	DUNLOP	9 mm	
L/H Front Tyre	215/60 R17	DUNLOP	9 mm	
R/H Rear Tyre	215/60 R17	DUNLOP	9 mm	
L/H Rear Tyre	215/60 R17	DUNLOP	9 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/05/2018	Inspection Date	28/05/2018	
Survey held at	RALLY PITSTOP 176 SIN MING DRIVE #04-17 SIN MING AUTO CARE SINGAPORE 575721			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		9 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 1006Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	CRACKED	823.20	823.20
1	REAR BUMPER LOWER SPOILER	CRACKED	525.80	472.40
1	REAR BUMPER RETAINER (L)	DISTORTED	86.30	86.30
5	REAR BUMPER CLIPS @\$3.00	NECESSARY	15.00	15.00
1	REAR FENDER OUTER GARNISH	BUCKLED	185.60	185.60
1	REAR FENDER INNER GARNISH	CRACKED	89.30	89.30
1	TAIL-LAMP (L)	MTG CRACKED	538.30	538.30
1	REAR BUMPER REFLECTOR	SCRATCHED	85.90	85.90
1	REAR BUMPER REFLECTOR GARNISH	DENTED	90.60	90.60
1	REVERSE SENSOR	SHORTED	200.00	200.00
1	REAR REINFORCEMENT	BENT	669.10	318.90
1	REAR END PANEL	BENT	825.80	640.00
1	REAR BUMPER TOWING COVER	MISSING	52.80	52.80
1	TAIL-GATE	BENT	1,425.60	1,200.00
1	"C-HR" EMBLEM	NOT NECESSARY	61.30	-
1	TOYOTA LOGO	NOT NECESSARY	96.30	-
1	WEATHER-STRIPE	SERVICEABLE	232.80	-
1	REAR BUMPER INNER GARNISH	SERVICEABLE	120.20	-
1	REAR AUTO LEVER SENSOR	CRACKED	220.50	220.50
1	REAR AUTO LEVER SENSOR BRACKET	DISTORTED	89.60	89.60
1	REAR AUTO LEVER SENSOR WIRING	TORN	896.60	518.00
1	REAR AXLE	BENT	1,569.30	1,569.30
1	EXHAUST PIPE	DENTED	1,858.60	1,274.50
1	EXHAUST PIPE MOUNTING	DISTORTED	40.00	40.00
1	EXHAUST PIPE HEAT SHIELD	BENT	110.90	110.90
1	TAIL-GATE UPPER LOCK	TO REPAIR SEE LABOUR	145.90	-
1	REAR LOWER ARM (LH)	DISTORTED	532.60	497.50
1	REAR LEFT KNUCKLE	BENT	848.30	560.10
1	REAR LEFT KNUCKLE BEARING	NECESSARY	286.30	286.30

Report Ref No. CS/FC118009567/Kqd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 25% DISCOUNT		-3,180.63	-2,491.25
			9,541.87	7,473.75
	LABOUR			
	LABOUR TO DISMANTLE & PANEL BEAT,REPAIR & REPLACE REAR BUMPER,BOOT LID,REAR END PANEL AND ALL NECESSARY PARTS.INCLUSIVE OF THE REPAIR OF TAIL-GATE UPPER LOCK.		1,600.00	1,000.00
	TO REMOVE AND REFIT REAR WINDSCREEN.		150.00	120.00
	TO PUTTY & SPRAY PAINT.		1,000.00	900.00
	TO CHECK WIRING.		50.00	20.00
	TO PROVIDE UNDERCOATING.		50.00	50.00
	TO CHANGE REAR AXLE AND LOWER ARM.		500.00	240.00
	TO TOWING.		120.00	50.00
	TO PERFORM WHEEL ALIGNMENT.		60.00	60.00
			3,530.00	2,440.00
	GRAND TOTAL		13,071.87	9,913.75
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				7,900.00

Report Ref No. CS/FCI18009567/Kqd3n2

KONG SENG CHEONG

Licensed Appraiser

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