

ASS. REC. BY: Adrian Ling

REF:

CL3 / ALH18009366 / A16n2**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 1000t

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: **The veh had commenced its
repair at the time of inspection.**Bal. or Market Value: 100kIDAC Accident Rpt: _____ Consistent? : **Yes** or **No**GIA / PR Seen: _____ Consistent? : **Yes** or **No**Est. Repairs: 10.8/5 days Res.: **Yes** or **No**Lum Sum: _____ % 3 Val.: **Yes** or **No****CA / REV / REP. / 24 HRS**Vehicle: **IN / OUT**

Date: _____ Person Contacted: _____

Veh No: SKN2350Y Yr Regn: 2014 MayType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q3 c.c. 1984Colour: Black A/C: **Insured / Std / NI / NA**Sp. Reading: 86614 T/Radio: **Insured / Std / NI / NA**

Eng/No: _____

C/No: WAU2284XERO34116Gen. Cond: **Good** / Fair / Poor / BurntSteering: **Inorder** / Jammed / Leaked / Burnt orBrake: **Inorder** / Jammed / Leaked / Burnt orModi: **Nil** / S/Rim / **STD A/Rim** orTyre Size: F: 235/55R17R: 235/55R17**BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /****TOYO / YOKO** or**Front****Rear**R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 25/05/18Survey held at PremiumDes. of Damages: **Fr** / Rear / O/S / N/S / U/C / Rooftop orThe **U/C / Chassis frame / Body Structure** affected due to collision.

Date / Time Action / Instruction

OD ALG.SKN 2350Y - XPart by Part \$9610.52 (Red: 4179.48! 30%)RECEIVED 27 SEP 2018

Date/Time, File Pass to?

: **Preli. Report**1) 27/9 Typist: **Final Report**

Date/Time, File Return to?

2) _____

Days Of Repair: 10Resurvey No. of Trip: 1

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

Photos

Others

TOTAL

Report Format: ODLump Sum / I.B.I.: (\$ 9610.52)20010210

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/05/2018 17:51
Date Of Accident	21/05/2018 16:35
Exact Location Of Accident	FARRER RD TOWARDS LORNIE RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKN2350Y
Insured/Policyholder	
Name Of Registered Owner	ZHOU ZHAOCHENG
NRIC No	S7380762Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-88687006
Alternative Phone No	OFFICE-88687006

Vehicle Particulars

Manufacturer	AUDI
Model	Q3 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100373844-03000
Cover Note Number	

Driver

Name of Driver	TAN LAI HENG, JEFFREY(CHEN LAIXING, JEFFREY)
NRIC No	S8040073Z
Date Of Birth	16/12/1980
Occupation	INDOOR
Date Of Driving Pass	25/01/2010
Driving Experience	8 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-88687006
Fax Number	
Contact Number	
Address	JEFF1216SG@YAHOO.COM.SG

Address	APT NLK 319B ANCHORVALE DRIVE #03-94
Postcode	542319
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AT BOUT 1635 HRS, I WAS ALONG FARRER RD AND I STOPPED MY VEHICLE AT THE JUNCTION AS THE TRAFFIC LIGHT WAS RED. WHEN THE GREEN LIGHT APPEAR, THE VEHICLE INFRONT OF ME (SKK 2056 M) MOVED OFF, I MOVED OFF ALSO. SUDDENLY THE VEHICLE (SKK2056M) STOPPED ABRUPTLY, I DO NOT HAVE ENOUGH REACTION TIME TO STOP IN TIME AND RAMMED INTO THE REAR OF (SKK2056M). PARTICULARS WAS EXCHANGED AND NO INJURIES.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKK2056M
Vehicle Make/Model/Colour	BMW/BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	BELINDA JAYNE MARSHALL
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

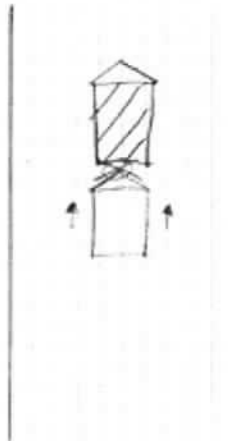
22/05/2014
1830

Reporting Centre Personnel's Signature
Name: Wong Heng SENG, Gary
NRIC/FIN No.: G2997143x

Sketch Plan #2

SKETCH PLAN

Along Farrer Rd



SKK 2056M
SKK 2350Y

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AT ABOUT 1635HRS, I WAS ALONG FARRER RD AND I STOPPED MY VEHICLE AT THE JUNCTION AS THE TRAFFIC LIGHT WAS RED. WHEN THE GREEN LIGHT APPEARED, THE VEHICLE IN FRONT OF ME SKK 2056M MOVED OFF, I MOVED OFF ALSO.

SUDDENLY THE VEHICLE SKK 2056M STOPPED ABRUPTLY, I DO NOT HAVE ENOUGH REACTION TIME TO STOP IN TIME AND RAN INTO THE REAR OF SKK 2056M. PARTICULARS WAS EXCHANGED AND NO INJURIES.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

22/05/2016
1800

Reporting Centre Personnel's Signature
Name: Wong, Wai-Hing
NRIC/FIN No: G22787113X

Accident Photo



Accident Photo



Details of Accident

DATE: 21/05/2018

TIME: 16:35 Hrs

Exact Location of Accident: FARRER RD TWDS LORNIE RD JUNCTION OF EM PRESS RD

Details of own Vehicle

Vehicle Registration Number: SKN 2350Y

Name of Registered Owner: ZHOU ZHAOCHENG

Nric: Pink / Blue S7380762Z

Fin / Passport No.: _____

Date of Birth (DD/MM/YYYY): 12/02/1973

Address: 222 Ocean Drive # 03-27 SC098619

Contact: _____ (Hm) _____ (Off) _____ (Hp)

Email: _____

Vehicle Particulars (Own Vehicle)

Vehicle make & model

: Audi

Type of vehicle

: Q3 2.0 TFSI (Q)

Exact purpose for which vehicle was

Being used at time of accident

(Private) / commercial / Hire & Reward

Are you claiming under your own

: Yes / No

Insurance policy for repair to your vehicle?

: If no, please indicate intention: None

Vehicle Category:

: Private / Commercial / Motorcycle

Insurance (Own Vehicle)

Name of Insurance Company

: AIG

Type of Policy

: ACT / Comprehensive / 3rd Party / 3rd party Fire & Theft

Fleet Policy

: Yes / No

Policy Number

: 2100373844-03000

Motor CI

: _____

Driver Particulars

Name of Driver: TAN LAI HENG JEFFREY

Nric: Pink / Blue S8040073Z

Fin / Passport No.: _____

Date of Birth (DD/MM/YYYY): 16/12/1980

Occupation: Indoor / Outdoor

Class 3 Pass date:

23/01/2010

Gender: Male / Female

Address: BLK 319B ANCHURVALE DRIVE #03-94 542319

Contact: _____ (Hm) _____ (Off) 88687006 (Hp)

Email: jeff1216sg@yahoo.com.sg

Was driver an employee of the insured's co.? : Yes / No

If no, relationship of driver with the insured : NIL

Vehicle registration no. of driver's own vehicle : NIL

(If Applicable)

Insurance company of driver's own vehicle : NIL

(If Applicable)

No. of Pax inside your vehicle: 0

Any Video Footage: Yes (No)

1) Name: _____ Gender: Male / Female

2) Name: _____ Gender: Male / Female

3) Name: _____ Gender: Male / Female

4) Name: _____ Gender: Male / Female

Accident Statement : Part 2

General Information of Accident

Type of Collision : FRONT TO REAR
(eg. Chain collision, side swipe, front to rear)

Weather Conditions Clear / Raining Others : _____
Road Surface Dry / Wet Others : _____

Other Information

a) Was anybody injured in the accident? Yes / No If Yes : Anyone Convey by Ambulance Yes / No
b) Was any other vehicle or property damaged? Yes / No
(including witness)

Details of Police Action

Was the accident reported to the police? Yes / No
Was notice of intended prosecution given? Yes / No

Details of Other Vehicle/Property

Vehicle Registration No. : SKK 2056 M
Vehicle Make / Model / Colour : BMW BLACK
Details of Property : _____

Details of Other Vehicle's Insured/Policy Holder/Driver

Name of Driver : BELINDA JAYNE MARSHALL
NRIC Pink / Blue : _____ Fin / Passport No : _____
Contact : _____
Address : _____ S()

Insurance Company

Name of Insurance Company : _____
Nature of Damage : _____

Details of Witness

Name : _____
Contact : _____
Email Address : _____

SKETCH PLAN

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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

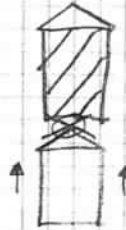
22/05/2018
1830



Reporting Centre Personnel's Signature

Name: WONG KHONG SENG, Gary
NRIC/FIN No.: G2987143X



Along Farret Rd



 SK 2056M
 SK 2350Y

AT ABOUT 1635HRS, I WAS ALONG FARKER RD AND I STOPPED MY VEHICLE AT THE JUNCTION AS THE TRAFFIC LIGHT WAS RED. WHEN THE GREEN LIGHT APPEAR, THE VEHICLE INFRONT OF ME SKK 2056M MOVED OFF, I MOVED OFF ALSO.

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I/We declare the foregoing particulars are true in every respect.

Driver's Signature
(If driver is not the policyholder)
Date & Time:

22/05/2018
1800

Reporting Centre Personnel's Signature

Name: WONG HATSON STEVEN GUY
NRIC/FIN No.: G29871143X

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S8040073Z**



Name

**TAN LAI HENG, JEFFREY
(CHEN LAIXING, JEFFREY)**

陈来兴

Race

CHINESE

Date of birth

16-12-1980

Sex

M

Country/Place of birth

SINGAPORE



5845341



NRIC No. **S8040073Z**



Date of issue

13-12-2017

Address

**APT BLK 310B ANCHORVALE DRIVE
#03-04
SINGAPORE 542319**

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S8040073Z**

Name:

**TAN LAI HENG, JEFFREY
(CHEN LAIXING, JEFFREY)**

Birth Date: **16 Dec 1980**

Issue Date: **17 Jan 2010**

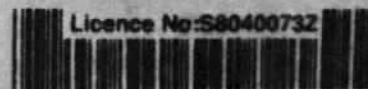


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ **25 Jan 2010**

NP 428A



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7380762Z



Name

ZHOU ZHAOCHENG

周 兆 呈

Race

CHINESE

Date of birth

12-02-1973

Sex

M

Country of birth

CHINA



S7380762Z

4075395



NRIC No. S7380762Z



Date of issue

20-07-2007

222 OCEAN DRIVE #03-27
SINGAPORE 098619
NRIC No: S7380762Z

Date: 24/08/2015 (R)



HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100373844-03000

OWN DAMAGE EXCESS S\$1000.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

- 1) VEHICLE REGISTRATION NO. SKN2350Y
2) NAME OF INSURED ZHOU ZHAOCHENG
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT 26 May 2017
4) DATE OF EXPIRY OF INSURANCE 25 May 2018
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION :All Age Condition
a) The Insured.
b) Any other person who is driving on the Insured's order or with his permission.
This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.
A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.
The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)
2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)
4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY / EMPLOYER'S LOAN United Overseas Bank Limited

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 18 May 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-217
PREMIUM LEASING - EF
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPVKK

24-hours AIG Auto Hotline: (65) 6338 6200

Important: Keep this document in your car

What can the 24-hour AIG Auto Hotline do for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the Police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s) — if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.

What to do in the event of an accident?

- Keep calm and move to a safe place
- Do not admit or discuss fault or blame
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party to AIG immediately.

15 DAYS LOSS OF USE / CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details.

Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certification of Insurance (CI) should be produced without demand when collecting the Rental Car and Premium Automobiles Pte Ltd reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the Policy issued to the policyholder. The validity of this benefit is conditional upon the Motor Policy insured herein being in force.

Steps to activate Loss of Use / Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please call Premium Automobiles Pte Ltd at 64741223 after filing/reporting your accident claim.
2. Your rental car will be made available within 3 hours of activation with Premium Automobiles Pte Ltd, subject to availability.
3. At the time of collection of the Rental Car, the original insurance policy and scheduled issued by AIG, a copy of the Accident Report from the Authorised Workshop must be produced.
4. The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
5. A refundable security deposit of S\$350 is required by the rental company during each rental period.
6. The rental car will be picked up and returned at Premium Automobiles Pte Ltd upon activation of the benefit.
7. Rental cars are strictly for use in Singapore only. Additional premium of S\$35/- per day is applicable if the rental car is to be driven to Malaysia.
8. Extension of rental beyond repair period approved by AIG surveyor will be chargeable to customer by the rental company on per day basis.
9. Upgrade of Rental Car is available upon request subject to additional charges by the rental company.
10. Excess liability for all Rental Cars is S\$3,000. Customers may choose to reduce the liability to S\$1,600 per day and by paying the Collision Damage Waiver of S\$25 per day.

For use of Rental Car in Malaysia, additional excess liability of \$2,000 applies.

If owner fails to inform Premium Automobiles Pte Ltd that he is travelling into Malaysia using the Rental Car and if any accident happens, the entire cost of repair will be the owner's sole responsibility. Premium Automobiles Pte Ltd reserves the right to pursue the full repair cost against the owner.

Additional age requirement

Minimum 23 years old to maximum 65 years old with at least 2 years of driving experience

Premium Automobiles Pte Ltd Operations Hours

Monday to Friday: 0900hrs – 1800hrs

Saturday: 0900hrs to 1300hrs except Sundays and Public Holidays

Customer Service Line: 64741223 Facsimile: 67457823

55 Ubi Road 1 Singapore 408699

*Premium Automobiles' Terms & Conditions apply

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Insured is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

The Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agree to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0609/2018/GW
Date	:	25-May-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Zhou ZhaoCheng
Address	:	222 Ocean Drive #03-27 Singapore 098619
Telephone	:	HP +65 96981509
Type of Claim	:	Own Damage Claim
Policy No.	:	2100373844-03000
Vehicle No	:	SKN 2350 Y
Model Code	:	Audi Q3 2.0 TFSI Qu
Model / Year	:	May-14
Engine No	:	CCZ 402948
Chassis No	:	WAUZZZ8UXER034116
Mileage	:	-
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	21-May-18
Place of Accident	:	Farrer Rd Towards Lornie Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKN 2350 Y

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To disamantle and renew front bumper assy.re-organise front crash management components. Reinstall all parts removed.	\$ 1,050.00 ✓	500 ✓
3	To respray front bumper and bonnet.	\$ 1,600.00 ✓	1100 ✓
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>3,202.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SKN 2350 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Deland</i>	\$ 1,664.00	✓ 1330.80
2	FRONT BUMPER FIXING PARTS <i>new</i>	TBC	X
3	FRONT BUMPER SPOILER <i>cut</i>	\$ 333.00	✓ 266
4	FRONT BUMPER TRIM-LH/RH <i>new</i>	2 \$ 42.00	X
5	FRONT BUMPER AIR GUIDE GRILLE-LH/RH <i>new</i>	2 \$ 206.00	1.
6	RADIATOR GRILLE <i>Grilled</i>	\$ 972.00	✓ 777.20
7	STRIKER PLATE <i>Deland</i>	\$ 107.00	? 85.20
8	FRONT BUMPER COVER <i>Deland</i>	\$ 105.00	✓ 84
9	SIGN "CAUTION" <i>new</i>	\$ 12.00	✓ 9.28
10	FOAM FILLER PIECE <i>Deland.</i>	\$ 88.00	? 69.84
11	FRONT BUMPER SIDE REINFORCEMENT <i>Best</i>	\$ 739.00	? 591.20
12	COVER <i>Deland</i>	\$ 56.00	? 44.24
13	FRONT BUMPER SUPPORT-LH/RH <i>new</i>	2 \$ 44.00	X
15	HEADLIGHT MOUNTING-LH/RH <i>kit changed</i>	2 \$ 206.00	? 82.40
16	FRONT WHEEL COVER-LH/RH <i>new</i>	2 \$ 454.00	✓ 363.20
17	SUNDRIES <i>new</i>	\$ 200.00	? 6.72
TOTAL SPARE PARTS		\$ 5,228.00	
TOTAL LABOUR CHARGES		\$ 3,202.00	
GRAND TOTAL		\$ 8,430.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

13478.44

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 23/05/18
Authorised Date :
Excess Cost :
Liability :
Remarks : ~~Not Auth~~ Authorised Repairs, 04 Days

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 / Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0609/2018/GW

10-Jul-18

CHANG

1 of 1

SKN 2350 Y

Audi Q3 2.0 TFSI QU

Quantity	Description	Unit Price	Amount
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Labours

- 1 To remove and transfer aircon condenser, radiator, charged air cooler, electrical fans and control unit. To carry out vacuum / regas to pressurise cooling system.

S/N \$ 1,100.00

- 2 To dismantle and renew front lock carrier . Align to position.

\$ 2,800.00

TOTAL LABOURS :

\$ 3,900.00

Parts

- 1 HEADLIGHT WASHER CYLINDER - RH *cracked*
- 2 INNER AIR GUIDE - RH *broken*
- 3 FRONT LOCK CARRIER *cracked*
- 4 COOLANT *rec*
- 5 FRONT NO. PLATE *front*

\$ 184.00

\$ 23.00

\$ 1,116.00

\$ 112.00

\$ 25.00

S/N

TOTAL PARTS :

\$ 1,460.00

GRAND TOTAL :

\$ 5,360.00

For Premium Automobiles Pte Ltd

Adrian Ling
SS

Authorised Signature



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0609/2018/GW
Date : 25-May-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
10 days exclude 1 Sunday with
added jobs. - jb - 26 Jul 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Zhou ZhaoCheng
Address : 222 Ocean Drive
#03-27
Singapore 098619
Telephone : HP +65 96981509
Type of Claim : Own Damage Claim
Policy No. : 2100373844-03000
Vehicle No : **SKN 2350 Y**
Model Code : Audi Q3 2.0 TFSI Qu
Model / Year : May-14
Engine No : CCZ 402948
Chassis No : WAUZZZ8UXER034116
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-May-18
Place of Accident : Farrer Rd Towards Lornie Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKN 2350 Y

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To disassemble and renew front bumper assy.re-organise front crash management components. Reinstall all parts removed.	\$	1,050.00	\$ 500.00
3	To respray front bumper and bonnet.	\$	1,600.00	\$ 1,100.00
3a	Added labour charges - see attached	\$	3,900.00	\$ 3,100.00 2600/-
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 7,102.00	\$ 5,252.00 4752

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SKN 2350 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,664.00	\$ 1,330.80
2	FRONT BUMPER FIXING PARTS	TBC	
3	FRONT BUMPER SPOILER	\$ 333.00	\$ 266.00
4	FRONT BUMPER TRIM-LH/RH	2 \$ 42.00	
5	FRONT BUMPER AIR GUIDE GRILLE-LH/RH	2 \$ 206.00	
6	RADIATOR GRILLE	\$ 972.00	\$ 777.20
7	STRIKER PLATE	\$ 107.00	\$ 85.20
8	FRONT BUMPER COVER	\$ 105.00	\$ 84.00
9	SIGN "CAUTION"	\$ 12.00	\$ 9.28
10	FOAM FILLER PIECE	\$ 88.00	\$ 69.84
11	FRONT BUMPER SIDE REINFORCEMENT	\$ 739.00	\$ 591.20
12	COVER	\$ 56.00	\$ 44.24
13	FRONT BUMPER SUPPORT-LH/RH	2 \$ 44.00	
15	HEADLIGHT MOUNTING-LH/RH	2 \$ 206.00	\$ 82.40
16	FRONT WHEEL COVER-LH/RH	2 \$ 454.00	\$ 363.20
17	SUPPLEMENTARY	\$ 1,460.00	\$ 1,148.44
19	SUNDRIES	\$ 200.00	\$ 6.72
TOTAL SPARE PARTS		\$ 6,688.00	\$ 4,858.52
TOTAL LABOUR CHARGES		\$ 7,102.00	\$ 5,252.00
GRAND TOTAL		\$ 13,790.00	\$ 10,110.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

4752

9610.52

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0609/2018/GW 10-Jul-18 CHANG 1 of 1 SKN 2350 Y Audi Q3 2.0 TFSI QU
Quantity	Description	Unit Price	Amount
Labours			
1	To remove and transfer aircon condenser, radiator, charged air cooler, electrical fans and control unit. To carry out vacuum / regas to pressurise cooling system. S/N	\$ 1,100.00	\$ 1,100.00
2	To dismantle and renew front lock carrier . Align to position.	\$ 2,800.00	\$ 2,000.00
TOTAL LABOURS :		\$ 3,900.00	\$ 3,100.00
Parts			
1	HEADLIGHT WASHER CYLINDER - RH	\$ 184.00	\$ 147.20
2	INNER AIR GUIDE - RH	\$ 23.00	\$ 18.16
3	FRONT LOCK CARRIER	\$ 1,116.00	\$ 892.80
4	COOLANT	\$ 112.00	\$ 65.28
5	FRONT NO. PLATE S/N	\$ 25.00	\$ 25.00
TOTAL PARTS :		\$ 5,360.00	\$ 4,248.44

For Premium Automobiles Pte Ltd

 Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKN 2350 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0609/2018/MAS

22 Sept 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKN 2350 Y, Audi Q3 2.0 TFSI Qu

With reference to the above-mentioned vehicle, no **SKN 2350 Y**, claimant, **Mr. Zhou Zhaocheng**, please find the related document per attached.

1. A copy of the Original invoice no. 85012946 – S\$9,213.26
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKN 2350 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 May 2018		25 May 2018 17:25 Edit Adj Rpt	S\$9,610.52 Edit Estimates	S\$9,610.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	ZHOU ZHAOCHENG, ID: S7380762Z		
Vehicle Reg. No.:	SKN2350Y	Date of Loss:	21/05/2018 16:00 - :59 [47 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 9715407994SG	Policy/Cover Note No.:	2100373844 (Comprehensive)
		Excess:	S\$1,000.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/06/2018]		
Driver/Custodian:	TAN LAI HENG, JEFFREY(CHEN LAIXING, JEFFREY) (37 / Male), NRIC: S8040073Z, Tel: +6588687006		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (11/09/2018): Alert - Adj Mandate Approved (S\$10110.52) - SKN2350Y - Claim Handler: Loo, Tong ...
- AIG_SG (28/05/2018): SKN2350Y / OD / 21/05/2018 / Coverage & Excess update


























ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN2350Y (9715407994SG)
OD
May 21 2018 4:00PM
[ZHOU ZHAOCHENG]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer			
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	30/08/18 13:44		Adjuster Immediate Advice												 Load HTM					
Photos/Images																	3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	30/08/18 13:33		General View												 Load JPG		<input checked="" type="checkbox"/>			
2	30/08/18 13:33		General View												 Load JPG		<input checked="" type="checkbox"/>			
3	30/08/18 13:33		General View												 Load JPG		<input checked="" type="checkbox"/>			
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18	30/08/18 13:33		General View												 Load JPG		<input checked="" type="checkbox"/>			
19	30/08/18 13:33		General View												 Load JPG		<input checked="" type="checkbox"/>			
20	30/08/18 13:33		General View												 Load JPG		<input checked="" type="checkbox"/>			
21	30/08/18 13:33		General View												 Load JPG		<input checked="" type="checkbox"/>			
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30	30/08/18 13:39		Reinspection Photo												 Load JPG		<input checked="" type="checkbox"/>			
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35	30/08/18 13:39		Reinspection Photo												 Load JPG		<input checked="" type="checkbox"/>			
36	30/08/18 13:39		Reinspection Photo												 Load JPG		<input checked="" type="checkbox"/>			
37	30/08/18 13:39		Reinspection Photo												 Load JPG		<input checked="" type="checkbox"/>			
38	30/08/18 13:39		Reinspection Photo												 Load JPG		<input checked="" type="checkbox"/>			
39	30/08/18 13:39		Reinspection Photo												Load JPG		<input checked="" type="checkbox"/>			

40	30/08/18 13:39	Reinspection Photo		Load JPG	
41	30/08/18 13:39	Reinspection Photo		Load JPG	
42	30/08/18 13:39	Reinspection Photo		Load JPG	
43	30/08/18 13:39	Reinspection Photo		Load JPG	
Documentation					
				1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/05/18 14:04	ESTIMATE		Load PDF	
2	28/05/18 14:04	Singapore Accident Statement		Load PDF	
3	30/08/18 13:27	SUPPLEMENTARY		Load PDF	
4	30/08/18 13:33	ESTIMATE		Load PDF	
5	03/10/18 09:31	WORKSHOP INVOICE		Load PDF	
6	03/10/18 09:31	DISCHARGE VOUCHER		Load PDF	

Linked Accident Report Documents

				View	Use Viewer	
Assessment Reports				1 per page		
No	Finalized On	Premium Autocare Centre (Alexandra)		Thumbnail	Print	
1	22/05/18 18:11	Accident Statement		Load HTM		
Photos/Images				3 per page		
No	Finalized On	Premium Autocare Centre (Alexandra)		Thumbnail	Print	
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5	22/05/18 18:07	Accident Photo		Load JPG		
6	22/05/18 18:07	Accident Photo		Load JPG		
7	22/05/18 18:07	Accident Photo		Load JPG		
Documentation				1 per page		
No	Finalized On	Premium Autocare Centre (Alexandra)		Thumbnail	Print	
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2	22/05/18 18:06	Sketch Plan #2		Load JPG		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid #ccc; height: 100px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18009566/ATBN2

Date: 03/10/2018

REFERENCE

Insured/Claimant: ZHOU ZHAOCHENG Policy No: 2100373844
Date of Loss: 21/05/2018 Nature of Claim: OD Claim No: 9715407994SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKN2350Y
Make & Model: AUDI Q3, 2.0 TFSI QU (A) Engine No: CCZ402948
Reg. Date: 26/05/2014 (Man. Year: 2013) Chassis No: WAUZZZ8UXER034116
Colour: Black Odometer: 86614 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$100,000.00
Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55R17 Rear Tyre Size: 235/55R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,376.44	4,858.52	1,517.92	23.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,102.00	4,752.00	2,350.00	33.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	13,478.44	9,610.52	3,867.92	28.70
- Excess (\$\$)	1,000.00	1,000.00	0.00	0.00
(\$\$)	12,478.44	8,610.52	3,867.92	31.00
+ GST 7.00/7.00% (\$\$)	873.49	602.74	270.75	31.00
Nett Amount (\$\$)	13,351.93	9,213.26	4,138.67	31.00

INSPECTION

Date of Assignment: 25/05/2018
Date Inspected: 25/05/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 10.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,664.00 FS	*1,330.80 FS
2	1		*FRONT BUMPER FIXING PARTS (NPA)	Not Necessary	0.00 FS	*- FS
3	1		*FRONT BUMPER SPOILER	Cut	333.00 FS	*266.00 FS
4	2		*FRONT BUMPER TRIM-LH/RH	Not Necessary	42.00 FS	*- FS
5	2		*FRONT BUMPER AIR GUIDE GRILLE-LH/RH	Not Necessary	206.00 FS	*- FS
6	1		*RADIATOR GRILLE	Cracked	972.00 FS	*777.20 FS
7	1		*STRIKER PLATE	Damaged	107.00 FS	*85.20 FS
8	1		*FRONT BUMPER COVER	Deformed	105.00 FS	*84.00 FS
9	1		*SIGN CAUTION	Necessary	12.00 FS	*9.28 FS
10	1		*FOAM FILLER PIECE	Deformed	88.00 FS	*69.84 FS
11	1		*FRONT BUMPER SIDE REINFORCEMENT	Bent	739.00 FS	*591.20 FS
12	1		*COVER	Deformed	56.00 FS	*44.24 FS
13	2		*FRONT BUMPER SUPPORT-LH/RH	Not Necessary	44.00 FS	*- FS
14	1		*HEADLIGHT MOUNTING-LH/RH	N/s Damaged	206.00 FS	*82.40 FS
15	2		*FRONT WHEEL COVER-LH/RH	Necessary	454.00 FS	*363.20 FS
16	1		*SUNDRIES	Necessary	200.00 FS	*6.72 FS
17	1		*HEADLIGHT WASHER CYLINDER-RH	Cracked	147.20 FS	*147.20 FS
18	1		*INNER AIR GUIDE-RH	Deformed	18.16 FS	*18.16 FS
19	1		*FRONT LOCK CARRIER	Cracked	892.80 FS	*892.80 FS
20	1		*COOLANT	Necessary	65.28 FS	*65.28 FS
21	1		*FRONT NO PLATE	Bent	25.00 FS	*25.00 FS
Total Parts (S\$)					6,376.44	4,858.52

F=Franchise part. S=SpcNett.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ASSY.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY FRONT BUMPER AND BONNET	New	1,600.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REMOVE AND TRANSFER AIRCON CONDENSER,RADIATOR,CHARGED AIR COOLER,ELECTRICAL FANS AND CONTROL UNIT.TO CARRY OUT VACUUM/REGAS TO PRESSURISE COOLING SYSTEM	New	1,100.00	1,100.00
6	TO DISMANTLE AND RENEW FRONT LOCK CARRIER.ALIGN TO POSITION	New	2,800.00	1,500.00
Gross Labour Cost (S\$)			7,102.00	4,752.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >