

ASS. REC. BY: Adrian Ling

REF:

CC3/ALH 18009565/Agber**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 210503929-A01Claims No. 873554496636

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 105K

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 10 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLM1186E Yr Regn: 2017, MarchType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan ccColour: White A/C: Insured / Std / NI / NASp. Reading: 35334 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZ28V9H1039416Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 25/05/18Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time : Action / Instruction

OP AIG.SLM 1186E - CC3/ALH 1703191/Alh32DA - 09/07/201728/5/18 @ 5.14pm revert to Victor via discussion.28/5/18 @ 5.17pm Nazreen informed that they will send the repudiation letter to insured as the driver aged not meet criteria as per insured policy Age condition.30/5/18 Submit prelim. report.

RECEIVED 31 MAY 2018

Date/Time, File Pass to?

☒ : Preli. Report

Days Of Repair: _____

1) 30/5/18 Adrian☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2) _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)Survey Fee: 200

Transportation: _____

S + RS \$ _____

Photos _____

Others 10

TOTAL

210

Report Format : _____

Lump Sum / I.B.I. (\$) _____

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 28 May 2018 3:21 PM
To: Zawaye, Norsazani; SUR
Subject: RE: OD / SLM1186E -Denial claim

Dear Norsazani,

Thank you for the email.

We will submit our report via Merimen System asap.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [mailto:Norsazani.Zawaye@aig.com]
Sent: Monday, 28 May 2018 3:17 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: OD / SLM1186E -Denial claim

Hi Shiau,

Please be informed that AIG will send official repudiation letter to OI since Insured driver aged not meet criteria as per insured policy Age condition.

Kindly relay to the workshop that claim not payable and please close case in merimen.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	24 May 2018 16:40	Cim Veh Model Changed		[] Merimen Administrator
2	24 May 2018 16:40	Cim Created	Reg No: SLM1186E. Policy No: 2100503929-01. Acct Date: 2018/05/23. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA118067679	[I] Merimen Administrator
3	25 May 2018 17:20	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	25 May 2018 17:20	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	25 May 2018 17:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	25 May 2018 17:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/06/06	[A] CATHERINE CHONG KAI LING
7	25 May 2018 17:20	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	25 May 2018 17:20	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	25 May 2018 17:20	Cim Veh Model Changed	(205280) AUDI A3 999cc TFSI (A).	[A] CATHERINE CHONG KAI LING
10	25 May 2018 17:20	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	28 May 2018 13:57	Adj Rpt Initiated		[A] SHIAU CHAN
12	28 May 2018 13:57	Insured Phone No Updated	[None] -> [+6598633140]	[A] SHIAU CHAN
13	28 May 2018 13:57	Cim Dtl Modified	JPJ Reg. Date: -> 2017/03/21.	[A] SHIAU CHAN
14	28 May 2018 13:57	Cim Details Notified		[A] SHIAU CHAN
15	28 May 2018 17:13	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/06/06	[A] SHIAU CHAN
16	28 May 2018 17:14	Adj Mandate Request	Cur.Req:26872.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	30 May 2018 11:29	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/06/06. Mandate Remarks: Upload check items photographs into Merimen for verification, if where is any.	[I] Wong, Ken-FK
18	30 May 2018 11:29	Adj Mandate Set	Approved:23311.00:Upload check items photographs into Merimen for verification, if where is any.	[I] Wong, Ken-FK

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1816465	28/05/2018 13:57	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLM1186E		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:189607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 28 May 2018

Preliminary Advice

Vehicle No	: SLM1186E	Accident Date	: 23/05/2018
Make	: AUDI A3	Policy No.	: 2100503929-01
Assignment Date	: 25/05/2018	Excess	: S\$0.00
Date of Inspection	: 25/05/2018	Est. Duration of Repair	: 10.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	36,403.00
Revised Amount	:S\$	23,311.00
Check Items (Estimated)	:S\$	3,561.00
Total	:S\$	26,872.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	57,889.00
Salvage Value	:S\$	
Margin for Repair	:S\$	47,111.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7637E
Vehicle Details	
Vehicle No.:	SLM1186E
Vehicle to be Exported:	No
Intended De-registration Date:	28 May 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED & NAV)
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CHZ176582
Chassis No.:	WAUZZZ8V9H1039416
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$25,406.00
Original Registration Date:	21 Mar 2017
First Registration Date:	21 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$17,569.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Mar 2027
PARF Rebate Amount:	\$13,176.00
Intended COE Rebate Details	
COE Expiry Date:	20 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,789.00
COE Rebate Amount:	\$44,713.00
Total Rebate Amount:	\$57,889.00

The information contained herein is correct as at 28 May 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/05/2018 15:52
Date Of Accident	23/05/2018 20:35
Exact Location Of Accident	SIMS AVENUE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM1186E
Insured/Policyholder	
Name Of Registered Owner	LAW LIWEI
Work Permit No	S8677637E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98633140
Alternative Phone No	OTHERS-98633140

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100503929-01
Cover Note Number	

Driver

Name of Driver	MEGAN WONG YI QIAN
NRIC No	S9025654H
Date Of Birth	22/07/1990
Occupation	INDOOR
Date Of Driving Pass	18/07/2011
Driving Experience	6 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-86911777
Fax Number	
Contact Number	
EMail Address	LOVELYNNE@LIVE.COM.SG

Address	18 WOO MON CHEW ROAD
Postcode	455073
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - COLLEAGUE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG SIMS AVE EAST, WITH RELATIVELY HEAVY TRAFFIC AT 8.30 PM AT NIGHT. HENCE, VISIBILITY WAS LIMITED. THE COLLISION HAPPENED WHEN THE CAR IN FRONT CAME TO A SUDDEN HALT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJU3381B
Vehicle Make/Model/Colour	MERCEDES / A180 / RED
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	
-----------------------------	--

Vehicle Make/Model/Colour	UNKNOWN
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

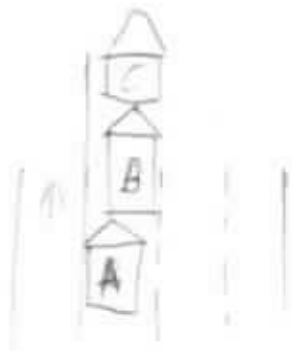
Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Lim Boi Song
NRIC/IN No: 68052201M

Sketch Plan #2

SKETCH PLAN



A: SLM 1186E
B: SJW 3381B
C: Vekpown (TAN)

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Lim Ave East, with relatively heavy traffic at 8:30PM at night, hence visibility was limited. The collision happened when the car in front came to a sudden halt.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Lyn Koo Seng
NRC/IN No: B655257000

Accident Photo



over

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8677637E



Name
LAW LIWEI

Race
CHINESE

Date of birth
15-03-1986

Country of birth
MALAYSIA

Sex
F

IRG 77637E

S8677637E



IRG No. S8677637E



Nationality
MALAYSIAN

Date of issue
17-03-2010

111 COMPASSVALE BOW #07-02
SINGAPORE 544898

S8677637E

08/03/2014

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S9025654H



Name

MEGAN WONG YI QIAN

王 藝 蓓

Race

CHINESE

Date of birth

22-07-1990

Sex

F

Country of birth

SINGAPORE



NRIC No. S9025654H



Date of issue

12-01-2007

18 WOO MON CHEW ROAD
SINGAPORE 455073

NRIC No: S9025654H

Date: 06/11/2011

No: 6891564

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S9025654H**

Name:

MEGAN WONG YI QIAN

Birth Date: **22 Jul 1990**

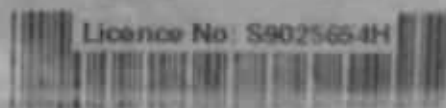
Issue Date: **18 Jul 2011**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

EFFECTIVE DATE

Motor Cars $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of the driver; and other motor vehicles $\leq 2500\text{kg}$ 18 Jul 2011



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LAW LIWEI
 Period of Insurance : 21 Mar 2018 To 20 Mar 2019
 Engine No. : CHZ176582
 Chassis No. : WAUZZZ8V9H1039416

Vehicle No. : SLM1186E
 Policy No. : 2100503929-01
 Endorsement No. :
 Issued Date : 01 Mar 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2017
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

Any person other than the Policyholder who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify any authorised driver other than the Policyholder only if he/she meets the specified age condition.

You have to pay an additional sum of \$1,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 30 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1600cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LAW LIWEI - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 EDH2323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8235. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HONG LEONG FINANCE LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1969 (Malaysia).

0504125267

PREMIUM LEASING -TUC
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

22P2946

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0608/2018/GW
Date : 24-May-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Lam LiWei
Address : 111 Compassive bow #07-02
Singapore 544998
Telephone : HP +65 9863140
Type of Claim : Own Damage Claim
Policy No. : 2100503929-01
Vehicle No : **SLM 1186 E**
Model Code : Audi A3 Sedan 1.0 TFSI 8 V
Model / Year : Mar-17
Engine No : CHZ 176582
Chassis No : WAUZZZ8V9H1039416
Mileage : 35334 KM
Date In : 24-May-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 23-May-18
Place of Accident : SIMS AVENUE

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 1186 E.

S/N	Nature of Jobs	Estimated Charges
1	To tow and recover vehicle from scene of accident.	S/N TBC ✕
2	To remove, check and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓
3	To remove and renew, aircon condense, radiator and additional radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,000.00 ✓
4	To renew front windscreen.	S/N \$ 480.00 ✓
SUB-TOTAL LABOUR CHARGES		: \$ 1,840.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 1186 E.

S/N	Nature of Jobs	Estimated Charges
5	To dismantle front bumper, rhs front fender and bonnet. Renew front lock carrier and align to position. Renew front bumper, rhs front fender headlight and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 4,500.00 3250
6	To dismantle rhs front door panel trim, remove and reinstall rhs wing mirror assy.	S/N \$ 300.00 ✓
7	To respray front bumper, both front fenders, bonnet, both A-pillar and rhs front door.	\$ 4,900.00 2750
8	To carry out diagnostic check.	S/N \$ 192.00 ✓
sub-TOTAL LABOUR CHARGES		: <u>\$ 11,732.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 1186 E.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>dislnd</i>	\$ 1,739.00	✓
2	FRONT BUMPER GUIDE SECTION-LH/RH <i>new</i>	2 \$ 66.00	X
3	FRONT BUMPER GRILLE-CENTER <i>new</i>	\$ 140.00	+
4	FRONT BUMPER CLOSING ELEMENT-LOWER CENTER <i>new</i>	\$ 460.00	+
5	FRONT BUMPER CLOSING ELEMENT-LH/RH <i>new</i>	2 \$ 508.00	+
6	FRONT BUMPER COVER TRIM-LH/RH <i>new</i>	2 \$ 280.00	X
7	FRONT WHEEL HOUSING LINER-RH <i>new</i>	\$ 32.00	X
8	RADIATOR GRILLE <i>cracked</i>	\$ 1,239.00	—
9	RADIATOR GRILLE CLOSING ELEMENT <i>dislnd</i>	\$ 167.00	✓
10	AIR CONDITIONER STICKER <i>new</i>	\$ 7.00	—
11	SIGN ' CAUTION '	\$ 12.00	—
12	FRONT BUMPER COVER <i>dislnd ?</i>	2 \$ 210.00	106 ?
13	FOAM FILLER PIECE <i>cracked</i>	\$ 162.00	—
14	FRONT BUMPER SIDE REINFORCEMENT <i>Bent</i>	\$ 633.00	—
15	FRONT BUMPER AIR GUIDE GRILLE-LH/RH <i>dislnd</i>	2 \$ 328.00	164
16	FRONT FENDER-RH <i>cracked</i>	\$ 746.00	—
17	FRONT FENDER ATTACHEMENT PARTS-RH ?	\$ 62.00	?
18	FRONT FENDER BRACKET-RH ?	\$ 34.00	?
19	FRONT FENDER REAR BRACET-RH <i>new</i>	\$ 24.00	X
20	FRONT FENDER BRACE-RH ?	\$ 84.00	—
SUB-TOTAL SPARE PARTS		\$ 6,933.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 1186 E.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT FENDER CLOSING ELEMENT-RH <i>new</i>	\$ 29.00	+
22	LED HEADLIGHT-RH <i>could</i>	\$ 4,888.00	✓
23	LED HEADLIGHT POWER MODULE-RH ?	\$ 665.00	?
24	LED HEADLIGHT CONTROL UNIT-RH ?	\$ 486.00	?
25	LED WITH HEAT SINK -RH ?	\$ 625.00	?
26	HOUSING VENT TUBE-RH <i>new</i>	\$ 34.00	+
27	HEADLIGHT WASHER LIFT CYLINDER-RH ?	\$ 123.00	?
28	HOSE-RH <i>new</i>	\$ 57.00	+
29	BONNET <i>Disbld</i>	\$ 2,755.00	✓
30	BONNET ATTACHMENT PARTS <i>new</i>	\$ 141.00	✓
31	BONNET LID HINGE-LH/RH <i>Best</i>	2 \$ 106.00	✓
32	BONNET CATCH LATCH HOOK ?	\$ 78.00	?
33	BONNET STRIKER-LH/RH ?	2 \$ 192.00	?
34	EDGE PROTECTION <i>new</i>	\$ 24.00	✓
35	CATCH HOOK ?	\$ 55.00	?
36	BONNET LID LOCK ?	2 \$ 353.00	?
37	BONNET BOWDEN CABLE <i>new</i>	\$ 50.00	+
38	BONNET LID LOCK CABLE <i>new</i>	\$ 64.00	+
39	RADIATOR LOCK CARRIER WITH MOUTING <i>Disbld</i>	\$ 638.00	✓
40	AIR GUIDE-RH <i>Disbld</i>	\$ 20.00	✓
SUB-TOTAL SPARE PARTS		\$ 11,383.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 1186 E.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	A/C CONDENSER <i>new</i>	\$ 500.00	<i>✓</i>
42	RADIATOR <i>new</i>	\$ 828.00	<i>✓</i>
43	RADIATOR BRACKET <i>new</i>	2 \$ 75.00	<i>✓</i>
44	ADDITIONAL RADIATOR <i>new</i>	\$ 799.00	<i>+</i>
45	COOLANT CONCENTRATE <i>new</i>	4 \$ 134.00	<i>✓</i>
46	RADIATOR FAN <i>new</i>	\$ 1,425.00	<i>✓</i>
47	INTAKE AIR DUCT <i>?</i>	\$ 18.00	<i>?</i>
48	INLET FRONT PANEL AIR DUCT <i>?</i>	\$ 50.00	<i>?</i>
49	INTAKE AIR DUCT COVER <i>?</i>	\$ 26.00	<i>?</i>
50	FRONT WINDSCREEN <i>cracked</i>	\$ 953.00	<i>✓</i>
51	GEL FOIL FOR RAIN SENSOR <i>new</i>	\$ 127.00	<i>✓</i>
52	PRIMER <i>new</i>	\$ 19.00	<i>✓</i>
53	WATER DEFLECTOR STRIP-LH/RH <i>RH cut</i>	2 \$ 160.00	<i>80</i>
54	PLENUM CHAMBER COVER <i>new</i>	\$ 156.00	<i>+</i>
55	WINDSCREEN SEALANT <i>new</i>	S/N \$ 200.00	<i>✓</i>
56	FRONT NO. PLATE <i>Best</i>	S/N \$ 25.00	<i>✓</i>
57	SUNDRIES <i>?</i>	\$ 500.00	<i>?</i>
TOTAL SPARE PARTS		: \$ 17,378.00	<i>24311</i>
TOTAL LABOUR CHARGES		: \$ 11,732.00	
GRAND TOTAL		: \$ 29,110.00	<i>36043</i>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 25/05/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 10 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	28 May 2018 13:57		25 May 2018 17:20 Edit Adj Rpt	S\$23,311.00 Edit Estimates	S\$23,311.00 View Rpt	Pending for Survey Report

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured: **LAW LIWEI**, ID: S8677637E, Tel: +6598633140
Vehicle Reg. No.: **SLM1186E**
Claim Type: **OD / 8735544966SG**

Date of Loss: 23/05/2018 20:00 - :59
[14 Months and 2 Days From LTA Reg Date (Man Yr)]
Policy/Cover Note No.: 2100503929-01 (Comprehensive)
Excess:

Repairst: **Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911
Handling Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Dally Amri, Mimi Zarina**]
MimiZarina.DallyAmri@aig.com
Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... **[Imm.Advice due 06/06/2018]**
Driver/Custodian: **MEGAN WONG YI QIAN** (27 / Female), NRIC: S9025654H, Tel: +6586911777

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- AIG_SG (30/05/2018): **Alert - Adj Mandate Revoked - SLM1186E - Claim Handler: Dally Amri, Mimi Zarina**
- AIG_SG (30/05/2018): **Alert - Adj Mandate Approved (S\$23311.00) - SLM1186E**







































ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									


























Claim Documents

*SLM1186E (8735544966SG)
OD
May 23 2018 8:35PM
[LAW LIWEI]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print	
1	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
2	28/05/18 14:06	Chassis Number														Load JPG	<input checked="" type="checkbox"/>	
3	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
4	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
5	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
6	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
7	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
8	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
9	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
10	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
11	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
12	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
13	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
14	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
15	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
16	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
17	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
18	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
19	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
20	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
21	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
22	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
23	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
24	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
25	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
26	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
27	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
28	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
29	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
30	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
31	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
32	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
33	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
34	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
35	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
36	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
37	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	
38	28/05/18 14:06	General View														Load JPG	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
39	28/05/18 14:06	General View	 Load JPG	<input checked="" type="checkbox"/>
40	28/05/18 14:06	General View	 Load JPG	<input checked="" type="checkbox"/>
41	28/05/18 14:06	General View	 Load JPG	<input checked="" type="checkbox"/>
42	28/05/18 14:06	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/05/18 14:04	Singapore Accident Statement	 Load PDF	
2	28/05/18 14:04	Certificate of Insurance	 Load PDF	
3	28/05/18 14:04	Insured Person's NRIC	 Load PDF	
4	28/05/18 14:04	Driver's Driving License	 Load PDF	
5	28/05/18 14:04	ESTIMATE	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/05/18 16:40	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
13	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
14	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
15	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
16	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
17	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
18	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
19	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
20	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
21	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
22	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
23	24/05/18 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/05/18 16:16	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	24/05/18 16:16	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18009565/AQBE2

Date: 04/06/2018

REFERENCE

Insured/Claimant: LAW LIWEI Policy No: 2100503929-01
Date of Loss: 23/05/2018 Nature of Claim: OD Claim No: 8735544966SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLM1186E**
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ176582
Reg. Date: 21/03/2017 (Man. Year: 2016) Chassis No: WAUZZZ8V9H1039416
Colour: White Odometer: 35334 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$105,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,311.00	14,979.00	9,332.00	38.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,732.00	8,332.00	3,400.00	28.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	36,043.00	23,311.00	12,732.00	35.32
+ GST 7.00/7.00% (S\$)	2,523.01	1,631.77	891.24	35.32
Nett Amount (S\$)	38,566.01	24,942.77	13,623.24	35.32

INSPECTION

Date of Assignment: 25/05/2018
Date Inspected: 25/05/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 10.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)
(EXCLUDE CHECK ITEMS S\$3,561.00 NETT)

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Distorted	1,739.00 FS	*1,739.00 FS
2	2	*FRONT BUMPER GUIDE SECTION - LH/RH	Not Necessary	66.00 FS	*- FS
3	1	*FRONT BUMPER GRILLE - CENTER	Not Necessary	140.00 FS	*- FS
4	1	*FRONT BUMPER CLOSING ELEMENT - LOWER CENTER	Not Necessary	460.00 FS	*- FS
5	2	*FRONT BUMPER CLOSING ELEMENT - LH/RH	Not Necessary	508.00 FS	*- FS
6	2	*FRONT BUMPER COVER TRIM - LH/RH	Not Necessary	280.00 FS	*- FS
7	1	*FRONT WHEEL HOUSING LINER - RH	Not Necessary	32.00 FS	*- FS
8	1	*RADIATOR GRILLE	Cracked	1,239.00 FS	*1,239.00 FS
9	1	*RADIATOR GRILLE CLOSING ELEMENT	Damaged	167.00 FS	*167.00 FS
10	1	*AIR CONDITIONER STICKER	Necessary	7.00 FS	*7.00 FS
11	1	*SIGN CAUTION	Necessary	12.00 FS	*12.00 FS
12	2	*FRONT BUMPER COVER	* Check	210.00 FS	*- FS
13	1	*FOAM FILLER PIECE	Cracked	162.00 FS	*162.00 FS
14	1	*FRONT BUMPER REINFORCEMENT	Bent	633.00 FS	*633.00 FS
15	1	*FRONT BUMPER AIR GUIDE GRILLE - LH/RH	O/S Deformed	328.00 FS	*164.00 FS
16	1	*FRONT FENDER - RH	Buckled	746.00 FS	*746.00 FS
17	1	*FRONT FENDER ATTACHMENT PARTS - RH	* Check	62.00 FS	*- FS
18	1	*FRONT FENDER BRACKET - RH	* Check	34.00 FS	*- FS
19	1	*FRONT FENDER REAR BRACKET - RH	Not Necessary	24.00 FS	*- FS
20	1	*FRONT FENDER BRACE - RH	* Check	84.00 FS	*- FS
21	1	*FRONT FENDER CLOSING ELEMENT - RH	Not Necessary	29.00 FS	*- FS
22	1	*LED HEADLIGHT - RH	Cracked	4,888.00 FS	*4,888.00 FS
23	1	*LED HEADLIGHT POWER MODULE - RH	* Check	665.00 FS	*- FS
24	1	*LED HEADLIGHT CONTROL UNIT - RH	* Check	486.00 FS	*- FS
25	1	*LED WITH HEAT SINK - RH	* Check	625.00 FS	*- FS
26	1	*HOUSING VENT TUBE - RH	Not Necessary	34.00 FS	*- FS
27	1	*HEADLIGHT WASHER LIFT CYLINDER - RH	* Check	123.00 FS	*- FS
28	1	*HOSE - RH	Not Necessary	57.00 FS	*- FS
29	1	*BONNET	Distorted	2,755.00 FS	*2,755.00 FS
30	1	*BONNET ATTACHMENT PARTS	Necessary	141.00 FS	*141.00 FS
31	2	*BONNET LID HINGE - LH/RH	Bent	106.00 FS	*106.00 FS
32	1	*BONNET CATCH LATCH HOOK	* Check	78.00 FS	*- FS
33	2	*BONNET STRIKER - LH / RH	* Check	192.00 FS	*- FS
34	1	*EDGE PROTECTION	Necessary	24.00 FS	*24.00 FS
35	1	*CATCH HOOK	* Check	55.00 FS	*- FS
36	2	*BONNET LID LOCK	* Check	353.00 FS	*- FS
37	1	*BONNET BOWDEN CABLE	Not Necessary	50.00 FS	*- FS
38	1	*BONNET LID LOCK CABLE	Not Necessary	64.00 FS	*- FS
39	1	*RADIATOR LOCK CARRIER WITH MOUNTING	Distorted	638.00 FS	*638.00 FS
40	1	*AIR GUIDE - RH	Distorted	20.00 FS	*20.00 FS
41	1	*A/C CONDENSER	Not Necessary	500.00 FS	*- FS
42	1	*RADIATOR	Not Necessary	828.00 FS	*- FS
43	2	*RADIATOR BRACKET	Not Necessary	75.00 FS	*- FS
44	1	*ADDITIONAL RADIATOR	Not Necessary	799.00 FS	*- FS
45	4	*COOLANT CONCENTRATE	Necessary	134.00 FS	*134.00 FS
46	1	*RADIATOR FAN	Not Necessary	1,425.00 FS	*- FS
47	1	*INTAKE AIR DUCT	* Check	18.00 FS	*- FS
48	1	*INLET FRONT PANEL AIR DUCT	* Check	50.00 FS	*- FS
49	1	*INTAKE AIR DUCT COVER	* Check	26.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*FRONT WINDSCREEN	Cracked	953.00 FS	*953.00 FS
51	1		*GEL FOIL RAIN SENSOR	Necessary	127.00 FS	*127.00 FS
52	1		*PRIMER	Necessary	19.00 FS	*19.00 FS
53	1		*WATER DEFLECTOR STRIP - LH / RH	O/S Cut	160.00 FS	*80.00 FS
54	1		*PLENUM CHAMBER COVER	Not Necessary	156.00 FS	*- FS
55	1		*WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
56	1		*FRONT NO PLATE	Bent	25.00 FS	*25.00 FS
57	1		*SUNDRIES	* Check	500.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	24,311.00	14,979.00
--------------------------	------------------	------------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TOW AND RECOVER VEHICLE FROM SCENE OF ACCIDENT (NPA)	New	0.00	0.00
2	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
3	TO REMOVE AND RENEW, AIRCON CONDENSER, RADIATOR AND ADDITIONAL RADIATOR. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM. TO CARRY OUT VACUUM AND REGAS	New	1,000.00	1,000.00
4	TO RENEW FRONT WINDSCREEN	New	480.00	480.00
5	TO DISMANTLE FRONT BUMPER, RHS FRONT FENDER AND BONNET. RENEW FRONT LOCK CARRIER ABND ALIGN TO POSITION. RENEW FRONT BUMPER, RHS FRONT FENDER HEADLIGHT AND BONNET. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	4,500.00	3,250.00
6	TO DISMANTLE RHS FRONT DOOR PANEL TRIM, REMOVE AND REINSTALL RHS WING MIRROR ASSY	New	300.00	300.00
7	TO RESPRAY FRONT BUMPER, BOTH FRONT FENDERS, BONNET, BOTH A-PILLAR AND RHS FRONT DOOR	New	4,900.00	2,750.00
8	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			11,732.00	8,332.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >