

Vic (LKKAUTO)

From: Tay Yee Gin Eugene <tayyeegin2000@gmail.com>
Sent: Sunday, 1 July, 2018 9:54 AM
To: KIM NG
Cc: Vic (LKKAUTO); Admin A
Subject: Re: Your Ref: SJM 4183S_ACCIDENT INVOLVING SJM 4183S AND SKW 1683X ON 10/05/2018

Hi Vic,

Just to clarify, 2nd photo of engine light was sent to us few days after the accident. When they had tried to blame engine problems from the slight bump. It is evident that 'damage' done to the bumper should not have caused engine failures. Do let us know what are we claimed against, any excessive claims should be refuted.

Eugene Tay

On 1 Jul 2018, at 9:32 am, KIM NG <nglianhoonkim@gmail.com> wrote:

Hi Vic,

Thank you for taking this up on behalf.
I have attached photo of the claimant's car at the day of the 'accident'
Hope it helps.

Based on the pictures provided, do help us contest on any excessive claims if any.

Just FYI, the claimant initially was fine with a private settlement but decided to file for claims after visiting their workshop for engine problems, which they had initially tried to blame it on our 'accident'.

The accident involved a very minor bump. Is it
Possible to know what are we being claimed against?

<image1.jpeg>

<image1.jpeg>

Sent from my iPhone

On 29 Jun 2018, at 3:20 PM, Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Our Ref: CC6/EQI18009542/Kha3

29 JUNE 2018

TAY KOON CHUAN
BLOCK 472 SEMBAWANG DRIVE
#13-417
SINGAPORE 750472

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SJM 4183S AND SKW 1683X ON 10/05/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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