

INS. CASE OWNER:

CC3 / LOR 1800

9535

Kija 3

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

19-7-18

RECEIVED OI GIA.

H2R BOLA 27-10070.

RECEIVED 23 JUL 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

321.xx

Loss of Rental (LOR):

S\$

287.50

(2.5 days)

115

Loss of Use (LOU):

S\$

125.xx

(502.5 days)

x

Loss of Income (LOI):

S\$

125.xx

(502.5 days)

x

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

7.49

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

740.99

Global Sum S\$:

740

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

740.xv

Name 1:

COMFORT DELTA ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

x

Name 2:

x

Payee 3: (Strike if N.A.)

S\$

x

Name 3:

x

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Q. name: Kelvin

REF:

Front: _____ Date: _____
Estimated Cost: _____
OD ☒ ITP ☐ RES / OD RES / EVA / INV / MV
To Insured Vehicle No: _____
at ☒ York St. m/s _____
of _____
Insured: _____
Policy No: _____
Class No: _____
Surplus: _____ Excess: _____
(Clarification)
Make of Vh: _____

(Policy condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. of Market Value:

IDAC Accident Report:	Consistent? : Yes or No
-----------------------	-------------------------

GIA / PR Sent	Consistent? : Yes or No
---------------	-------------------------

Est. Repair	days	Res.: Yes or No
1. <i>_____</i>	<i>_____</i>	<i>_____</i>
2. <i>_____</i>	<i>_____</i>	<i>_____</i>
3. <i>_____</i>	<i>_____</i>	<i>_____</i>
4. <i>_____</i>	<i>_____</i>	<i>_____</i>
5. <i>_____</i>	<i>_____</i>	<i>_____</i>
6. <i>_____</i>	<i>_____</i>	<i>_____</i>
7. <i>_____</i>	<i>_____</i>	<i>_____</i>
8. <i>_____</i>	<i>_____</i>	<i>_____</i>
9. <i>_____</i>	<i>_____</i>	<i>_____</i>
10. <i>_____</i>	<i>_____</i>	<i>_____</i>
11. <i>_____</i>	<i>_____</i>	<i>_____</i>
12. <i>_____</i>	<i>_____</i>	<i>_____</i>
13. <i>_____</i>	<i>_____</i>	<i>_____</i>
14. <i>_____</i>	<i>_____</i>	<i>_____</i>
15. <i>_____</i>	<i>_____</i>	<i>_____</i>
16. <i>_____</i>	<i>_____</i>	<i>_____</i>
17. <i>_____</i>	<i>_____</i>	<i>_____</i>
18. <i>_____</i>	<i>_____</i>	<i>_____</i>
19. <i>_____</i>	<i>_____</i>	<i>_____</i>
20. <i>_____</i>	<i>_____</i>	<i>_____</i>
21. <i>_____</i>	<i>_____</i>	<i>_____</i>
22. <i>_____</i>	<i>_____</i>	<i>_____</i>
23. <i>_____</i>	<i>_____</i>	<i>_____</i>
24. <i>_____</i>	<i>_____</i>	<i>_____</i>
25. <i>_____</i>	<i>_____</i>	<i>_____</i>
26. <i>_____</i>	<i>_____</i>	<i>_____</i>
27. <i>_____</i>	<i>_____</i>	<i>_____</i>
28. <i>_____</i>	<i>_____</i>	<i>_____</i>
29. <i>_____</i>	<i>_____</i>	<i>_____</i>
30. <i>_____</i>	<i>_____</i>	<i>_____</i>
31. <i>_____</i>	<i>_____</i>	<i>_____</i>
32. <i>_____</i>	<i>_____</i>	<i>_____</i>
33. <i>_____</i>	<i>_____</i>	<i>_____</i>
34. <i>_____</i>	<i>_____</i>	<i>_____</i>
35. <i>_____</i>	<i>_____</i>	<i>_____</i>
36. <i>_____</i>	<i>_____</i>	<i>_____</i>
37. <i>_____</i>	<i>_____</i>	<i>_____</i>
38. <i>_____</i>	<i>_____</i>	<i>_____</i>
39. <i>_____</i>	<i>_____</i>	<i>_____</i>
40. <i>_____</i>	<i>_____</i>	<i>_____</i>
41. <i>_____</i>	<i>_____</i>	<i>_____</i>
42. <i>_____</i>	<i>_____</i>	<i>_____</i>
43. <i>_____</i>	<i>_____</i>	<i>_____</i>
44. <i>_____</i>	<i>_____</i>	<i>_____</i>
45. <i>_____</i>	<i>_____</i>	<i>_____</i>
46. <i>_____</i>	<i>_____</i>	<i>_____</i>
47. <i>_____</i>	<i>_____</i>	<i>_____</i>
48. <i>_____</i>	<i>_____</i>	<i>_____</i>
49. <i>_____</i>	<i>_____</i>	<i>_____</i>
50. <i>_____</i>	<i>_____</i>	<i>_____</i>
51. <i>_____</i>	<i>_____</i>	<i>_____</i>
52. <i>_____</i>	<i>_____</i>	<i>_____</i>
53. <i>_____</i>	<i>_____</i>	<i>_____</i>
54. <i>_____</i>	<i>_____</i>	<i>_____</i>
55. <i>_____</i>	<i>_____</i>	<i>_____</i>
56. <i>_____</i>	<i>_____</i>	<i>_____</i>
57. <i>_____</i>	<i>_____</i>	<i>_____</i>
58. <i>_____</i>	<i>_____</i>	<i>_____</i>
59. <i>_____</i>	<i>_____</i>	<i>_____</i>
60. <i>_____</i>	<i>_____</i>	<i>_____</i>
61. <i>_____</i>	<i>_____</i>	<i>_____</i>
62. <i>_____</i>	<i>_____</i>	<i>_____</i>
63. <i>_____</i>	<i>_____</i>	<i>_____</i>
64. <i>_____</i>	<i>_____</i>	<i>_____</i>
65. <i>_____</i>	<i>_____</i>	<i>_____</i>
66. <i>_____</i>	<i>_____</i>	<i>_____</i>
67. <i>_____</i>	<i>_____</i>	<i>_____</i>
68. <i>_____</i>	<i>_____</i>	<i>_____</i>
69. <i>_____</i>	<i>_____</i>	<i>_____</i>
70. <i>_____</i>	<i>_____</i>	<i>_____</i>
71. <i>_____</i>	<i>_____</i>	<i>_____</i>
72. <i>_____</i>	<i>_____</i>	<i>_____</i>
73. <i>_____</i>	<i>_____</i>	<i>_____</i>
74. <i>_____</i>	<i>_____</i>	<i>_____</i>
75. <i>_____</i>	<i>_____</i>	<i>_____</i>
76. <i>_____</i>	<i>_____</i>	<i>_____</i>
77. <i>_____</i>	<i>_____</i>	<i>_____</i>
78. <i>_____</i>	<i>_____</i>	<i>_____</i>
79. <i>_____</i>	<i>_____</i>	<i>_____</i>
80. <i>_____</i>	<i>_____</i>	<i>_____</i>
81. <i>_____</i>	<i>_____</i>	<i>_____</i>
82. <i>_____</i>	<i>_____</i>	<i>_____</i>
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84. <i>_____</i>	<i>_____</i>	<i>_____</i>
85. <i>_____</i>	<i>_____</i>	<i>_____</i>
86. <i>_____</i>	<i>_____</i>	<i>_____</i>
87. <i>_____</i>	<i>_____</i>	<i>_____</i>
88. <i>_____</i>	<i>_____</i>	<i>_____</i>
89. <i>_____</i>	<i>_____</i>	<i>_____</i>
90. <i>_____</i>	<i>_____</i>	<i>_____</i>
91. <i>_____</i>	<i>_____</i>	<i>_____</i>
92. <i>_____</i>	<i>_____</i>	<i>_____</i>
93		

Lum	Surf	%	3 Val.: Yes or No
1	1	1	1
2	2	2	2
3	3	3	3
4	4	4	4
5	5	5	5
6	6	6	6
7	7	7	7
8	8	8	8
9	9	9	9
10	10	10	10
11	11	11	11
12	12	12	12
13	13	13	13
14	14	14	14
15	15	15	15
16	16	16	16
17	17	17	17
18	18	18	18
19	19	19	19
20	20	20	20
21	21	21	21
22	22	22	22
23	23	23	23
24	24	24	24
25	25	25	25
26	26	26	26
27	27	27	27
28	28	28	28
29	29	29	29
30	30	30	30
31	31	31	31
32	32	32	32
33	33	33	33
34	34	34	34
35	35	35	35
36	36	36	36
37	37	37	37
38	38	38	38
39	39	39	39
40	40	40	40
41	41	41	41
42	42	42	42
43	43	43	43
44	44	44	44
45	45	45	45
46	46	46	46
47	47	47	47
48	48	48	48
49	49	49	49
50	50	50	50
51	51	51	51
52	52	52	52
53	53	53	53
54	54	54	54
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56	56	56	56
57	57	57	57
58	58	58	58
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62	62	62	62
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64	64	64	64
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67	67	67	67
68	68	68	68
69	69	69	69
70	70	70	70
71	71	71	71
72	72	72	72
73	73	73	73
74	74	74	74
75	75	75	75
76	76	76	76
77	77	77	77
78	78	78	78
79	79	79	79
80	80	80	80
81	81	81	81
82	82	82	82
83	83	83	83
84	84	84	84
85	85	85	85
86	86	86	86
87	87	87	87
88	88	88	88
89	89	89	89
90	90	90	90
91	91	91	91
92	92	92	92
93	93	93	93
94	94	94	94
95	95	95	95
96	96	96	96
97	97	97	97
98	98	98	98
99	99	99	99
100	100	100	100

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Vien N6:

Type: M.Car / M.Cycle / Bus / Van / Lorry / T@ / Prime Mover /

Truck / Trailer or

Make:

Colour

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brakes: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD ~~A/Rim~~ or

Tyre Size:

13

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

RBE₂

L/Bol.

USB-L

D.O.A.

0.01

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
30/5/18	Cashed PIP \$300 / 267.
	AJA 4/5.
	R (\$2,137.18 / 889.)

DateTime, File Paths?

☐: Prell. Report

Days Of Repair:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18009535/K1ja3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 25-05-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 7956S	Veh. Inspected	SH 7849E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	25/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	23/05/2018	Inspection Date	24/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

WLG
FZ

LTD

DATE 24/5/2018 9:24

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party claims are on a "Without Prejudice" basis
- No illegal acts to be carried out
- Supplementary services must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305163869
Date : 30.05.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No : SH 7849E

Date of Accident : 23.05.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SLG7956S
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges \$300.00
 - Total for Part-By-Part Repair Cost \$300.00**
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$0.00
Final Lumpsum Repair cost \$0.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Calvin

Date : 30/5/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305163869
REGN NO : SH 7849E
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 14.05.2015
DATE/TIME IN : 23.05.2018 16:45
ACCIDENT DATE : 23.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L	PANEL BEATING	100.00
0001 L	SPRAY PAINTING CHARGE	200.00

SUB-TOTAL : 300.00

TOTAL : 300.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SH 7849E

DATE 24/5/2018 9:24

MAKE :

MODEL : HYUNDAI i40

WIG
FZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper X 1 pc. 2			\$ 603.60
	Rear Bumper Reinforcement X 1 pc.			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) X 1 pc.		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket X 1 pc.			\$ 49.00
	Rear Bumper Clips X 11			\$ 22.00
	Rear Bumper Sponge X 1 pc.			\$ 143.40
	Rear Bumper Under Cover X 1 pc.			\$ 225.00
	Rear Bumper Reflector Lamp (LH) X 1 pc.			\$ 32.00

member of COMFORTDELGRO

Date/Time: 24.05.2018 10:08 Page : 1

am: ARC Repair TP(CLS0)1 JOB CARD Sales Order: JC NO305163869

OWNER	REGN NO: SH 7849E	MILEAGE
COMFORT TRANSPORTATION PTE LTD	MAKE HYUNDAI	FUEL
7010045	MODEL I-40	DATE/TIME IN 23.05.2018 16:45
OWNER NO. 383 SIN MING DRIVE	YR OF MANU. 14.05.2015	TARGET DATE
ESS Singapore SINGAPORE 575717	CHASSIS CODE KMHLB41UMFU068954	COMPLETION DATE/TIME
(R) 65508755 (O)		
(P)		
UNT CARD NO.		

cident Date: 23.05.2018
TURE: 3P 23.05.18

JOB DESCRIPTION

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

KED & PASSED OUT BY: _____

SERVICE ADVISOR CUSTOMER'S SIGNATURE

edgement Slip	Exit Pass
No.: SH 7849E FZ AIG	Vehicle No.: SH 7849E
Service Advisor	Name of Service Advisor
Signature/Date	Date
turned to Service Reception upon collection	To be kept by Security Guard

Our Ref : T 0518 / SH 7849E /CL(st)
Your Ref :
Date : 5-Jun-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 7849E YOUR INSURED SLG7956S
AND OTHER ON 23.05.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SH 7849E** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLG7956S** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 321.00
2	3 days Loss of Rental @ \$ 115.00 per day	\$ 345.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 673.49

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 913.49

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.
b) LTA search slip/s of : SLG7956S
c) GIA / Police report/s of : SH 7849E
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199503499R

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
6 Defu Avenue 1
Singapore 539537

Yishun
501 Yishun Industrial Park A
Singapore 768732

HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
FROM	TO				FROM	TO
0916	1939 20/5/18	Tan G S	420570	164	1600	1955
0912	1925 20 May	N8	420759		2200	4020
2130	501 21/5	Pang	420889	160	0916	1942
0913	1934 21 May	W	420922		2100	700
2100	200 22/5	Pang	421131	209	0914	1926
0918	1941 22 May	W	421161		2030	800
2100	802 23/5	Pang	421274	113	0913	1640
0925	1952 23.05.18	Accident	/	114	1645	-
2200	73 25.05.18	REPAIR	/	017	-	1045
1020	1905					
2200	73					

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 19 July 2018 11:46 AM
To: Eileen Yap
Cc: Admin A; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SLG 7956S (LCR) & SH 7849E ON 23/05/2018 (15:25) ALONG BLK 632 CAR PARK GANTRY

19 July 2018

LCRF PTE LTD

Policy Holder

Your Ref: SLG 7956S
Our Ref: CC4/LCR18009535/K1ja3

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 7956S (LCR) & SH 7849E ON 23/05/2018 (15:25) ALONG BLK 632 CAR PARK GANTRY

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SH 7849E** against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****i 40 SH7849E , SLG7956S****ON 23-May-18 15:30****JUNCTION OF BLK 632 OPEN SPACE CAR PARK GANTRY AND BEDOK RESEV...**

I / We

NG KIN HWA(Hirer) NRIC No.: **S1334552Z**

and/or

PANG KIA HOK(Relief) NRIC No.: **S2185035G**

Taxi Number

SH7849E

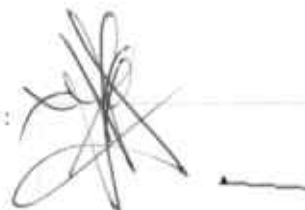
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

23-May-2018Name of Hirer
Hirer NRIC**NG KIN HWA
S1334552Z**

Signature :



Address

**124 BEDOK RESERVOIR ROAD #08-...
470124**

Contact No.

96253843Name of Relief
Relief NRIC**PANG KIA HOK
S2185035G**

Signature :



Address

**613B BEDOK RESERVOIR ROAD 02-1364
471613**

Contact No.

97701788

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$740.00 (Global Sum) for vehicle no. SH 7849E that was damaged pursuant to the accident which occurred on 23/05/2018 (date) along BLK 632 CAR PARK GANTRY BEDOK RESERVOIR RD (location) involving vehicle no/s SLG 7956S. This is pursuant to the inspection conducted on 24/05/2018 (date) at "the workshop".

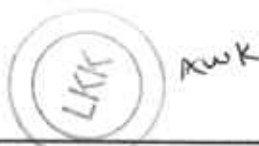
We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no SH 7849E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 7849E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of 07 (month) 2018 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

(COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 7849K

INV. NO/DATE
91375449 31.05.2018

MAKE
HYUNDAI

JOB NO.
305163869

MODEL
I-40

ODOMETER READING

DATE OF REG
14.05.2015

DATE/TIME IN
23.05.2018 16:45

CHASSIS CODE
KMHLB41UMFU068954

Description : 3P 23.05.18

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	L	PANEL HEATING	100.00		100.00
0002	L	SPRAY PAINTING CHARGE	200.00		200.00
SUB-TOTAL :					300.00

Items total	300.00
Add GST @ 7.000 %	21.00
Invoice amount	321.00

- 1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE GIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91375449	321.00	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 7849K

INV. NO/DATE
91375449 31.05.2018

MAKE
HYUNDAI

JOB NO.
305163869

MODEL
I-40

ODOMETER READING

DATE OF REG
14.05.2015

DATE/TIME IN
23.05.2018 16:45

CHASSIS CODE
KMHL841UMFU068954

Issued by : KATHKRINETAN 31.05.2018 14:43:13
Repair type : CLSO/57/57
Payment type/Term: /Credit 30 days

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91375449	321.00	

Our Ref: CT18050646

Date: 31 May 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	23/05/2018 @ 15:30 hrs
ALONG	JUNCTION OF BLK 632 OPEN SPACE CAR PARK
INVOLVING	GANTRY AND BEDOK RESEVIOR ROAD
	SLG7956S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7849E** (the "Taxi"). The Taxi was hired to **NG KIN HWA IC NO S1334552Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLG7956S	23 May 2018 / 15:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SH7849E

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 May 2018 Edit Reg		25 May 2018 00:00 Edit Adj Rpt	S\$300.00 Edit Estimates	S\$300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	LCRF Pte Ltd , Co. Reg. No.: 201624597K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SH7849E	Date of Loss:	23/05/2018 15:00 - :59 [36 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4602814305SG	Policy/Cover Note No.:	0999994791						
Vehicle Reg. No. (Insured):	SLG7956S	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 06/06/2018]								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
• AIG_SG (28/05/2018): No OI GIA Report									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SH7849E (4602814305SG)
[SLG7956S]
TP
COMFORT TRANSPORTATION PTE LTD
May 23 2018 3:00PM
[LCRF Pte Ltd]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser <input type="checkbox"/>	
Letters/Correspondences			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Thumbnail Print
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
2	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
3	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
4	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
5	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
6	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
7	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
8	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
9	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
10	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
11	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
12	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
13	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
14	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
15	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
16	25/05/18 16:38	General View		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
1	27/05/18 09:51	TP ESTIMATE - MARKED		Load PDF
2	27/05/18 09:51	TP GIA REPORT		Load PDF
3	19/07/18 11:51	OI GIA REPORT		Load PDF
4	23/07/18 11:16	LETTER TO LCRF		Load PDF
5	24/07/18 14:39	WORKSHOP INVOICE		Load PDF
6	24/07/18 14:39	AUTHORISATION TO ACT FORM		Load PDF
7	24/07/18 14:39	Release Voucher		Load PDF
8	24/07/18 14:39	RENTAL RECEIPT		Load PDF
9	24/07/18 14:39	LTA SEARCH		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

TEAM

Vehicle No:	SLG7956S (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI (A)
	SH7849E (TP veh)		
Date of Accident:	23/05/2018		

Global Sum Settlement	:	[X]	Yes	[]	No
Repair Estimate	:	\$	2,607.78		
Final Repair Cost	:	\$	740.00		
Loss of Use	:	\$		2.50 days at \$50.00 per day	
Rental (if any)	:	\$		2.50 days	
LTA / GiA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	740.00		
Is Third Party Workshop GiA Registered? [X] YES [] NO (Kindly indicate below)					
A) For <u>Non GiA Registered Workshop</u>:			Agreed Liability _____(%)		
B) For <u>GiA Registered Workshop</u>:			BOLA Applicable: Yes/ No BOLA Scenario No: _____ 27		
BOLA Liability: _____100_____(%)			Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____ _____ _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 740.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

Date _____

https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_doclt... 24/7/2018

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18009535/K1JA3Q2

Date: 24/07/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994791
Claimant Vehicle No : SH7849E **Insured Vehicle No :** SLG7956S
 Date of Loss: 23/05/2018 Nature of Claim: TP Claim No: 4602814305SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SH7849E**
 Make & Model: HYUNDAI I40, 1.7 D CRDi (A) Engine No: D4DFDU537821
 Reg. Date: 14/05/2015 (Man. Year: 2015) Chassis No: KMHLB41UMFU068954
 Colour: Blue Odometer: 421274 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,737.18	0.00	1,737.18	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	700.00	300.00	400.00	57.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,437.18	300.00	2,137.18	87.69
+ GST 7.00/7.00% (S\$)	170.60	21.00	149.60	87.69
Nett Amount (S\$)	2,607.78	321.00	2,286.78	87.69
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$115.00/day) (S\$)		287.50		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		740.99		
Global Sum Settlement (S\$)		740.00		

INSPECTION

Date of Assignment: 25/05/2018
 Date Inspected: 24/05/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	603.60 FL	*-FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	504.35 FL	*-FL
3	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Serviceable	360.00 FL	*-FL
4	1		*REAR BUMPER SIDE BRACKET	Serviceable	49.00 FL	*-FL
5	1		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*-FL
6	1		*REAR BUMPER SPONGE	Serviceable	143.40 FL	*-FL
7	1		*REAR BUMPER UNDER COVER	Serviceable	225.00 FL	*-FL
8	1		*REAR BUMPER REFLECTOR LAMP (LH)	Serviceable	32.00 FL	*-FL
9	1		*REAR BUMPER REVERSE SENSOR	Serviceable	135.70 FS	*-FS
10	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*-FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,125.05	0.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	387.87	0.00
Total Parts (\$\$)	1,737.18	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	280.00	100.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	WIRING CHARGE	New	50.00	0.00
4	R/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (S\$)			700.00	300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >