

Shirley Hiew (LKK Auto)

From: Admin @ VAuG <admin@vinsautogroup.com.sg>
Sent: Tuesday, 18 September 2018 2:05 PM
To: Shirley Hiew (LKK Auto)
Subject: Fwd: RE: SBU575Z - DOA: 19/05/18 - OUR REF: 559120 - URGENT
Attachments: tow.99.pdf

FYI



Sin Ming AutoCity
160 Sin Ming Drive
#03-03, #08-08/09
Singapore 575722
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: admin@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **
** w.e.f 20th November 2017, we have changed our email address! **

----- Original Message -----

Subject: RE: SBU575Z - DOA: 19/05/18 - OUR REF: 559120 - URGENT
Date: 07/06/2018 13:56
From: Joslin Lim <joslin_lim@sg.msigsig-asia.com>
To: 'Han Kwan Yong' <han.kwan.yong@sime-darby.com.sg>, "Admin @ VAuG"
<admin@vinsautogroup.com.sg>

Hi Han

Please see attached authorise letter from OI.

Regards

Joslin Lim

Senior Admin Officer, Claims Services

D: +65 6643 1327 | F: +65 6225 7402 | joslin_lim@sg.msig-asia.com



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Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg   

A Member of **MS&AD** INSURANCE GROUP

From: Han Kwan Yong [<mailto:han.kwan.yong@simedarby.com.sg>]
Sent: Thursday, 7 June, 2018 1:53 PM
To: Joslin Lim <joslin_lim@sg.msig-asia.com>; 'Admin @ VAuG' <admin@vinsautogroup.com.sg>
Subject: RE: SBU575Z - DOA: 19/05/18 - OUR REF: 559120 - URGENT

Hi Joslin,

We require authorization letter from owner (your insured) to release his vehicle to tow out from our premises before we tow out.

Thank you.

Regards,

Han K.Y.

From: Joslin Lim [mailto:joslin_lim@sg.msig-asia.com]
Sent: Thursday, June 07, 2018 1:47 PM
To: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>; 'Admin @ VAuG' <admin@vinsautogroup.com.sg>
Subject: FW: SBU575Z - DOA: 19/05/18 - OUR REF: 559120 - URGENT

Hi Han

Please release the vehicle SBU575Z to the representative of Vin's Motor Pte Ltd.

The owner has allowed Vin's Motor to repair the vehicle.

Hi Vincent

The excess is \$1000.

Regards

Joslin Lim

Senior Admin Officer, Claims Services

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From: Admin @ VAuG [<mailto:admin@vinsautogroup.com.sg>]
Sent: Thursday, 7 June, 2018 1:16 PM
To: Joslin Lim <joslin_lim@sg.msig-asia.com>
Subject: Re: SBU575Z - DOA: 19/05/18 - OUR REF: 559120 - URGENT

Good afternoon Joslin,

Please check the attachment for the towing letter which is signed and agreed by the owner and letter of undertaking.

How much is the excess for this case?

Can you please send us the official towing letter as well?

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity

160 Sin Ming Drive #03-03
Singapore 575722
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Fax: 64599795

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Email: admin@vinsautogroup.com.sg

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On 06/06/2018 14:19, Joslin Lim wrote:

Hi Vincent

We enclose a copy of the accident report to you.

Please contact OI Mr Leong @ 96329282.

OI is considering to repair the vehicle.

Thank you.

Regards

Joslin Lim

Senior Admin Officer, Claims Services

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From: Admin @ VAuG [<mailto:admin@vinsautogroup.com.sg>]
Sent: Tuesday, 5 June, 2018 9:35 AM
To: Joslin Lim <joslin_lim@sg.msig-asia.com>
Subject: Re: SBU575Z - DOA: 19/05/18 - OUR REF: 559120 - URGENT
Importance: High

Good morning Joslin,

The COR for this vehicle is between 11k - 13k.

Estimate days of repair: 8 days.

We provide 1 year warranty and replacement car during repairing process.

Thanks!

Best Regards

Raymond Teo

Sin Ming AutoCity

160 Sin Ming Drive #03-03
Singapore 575722
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Fax: 64599795
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Email: admin@vinsautogroup.com.sg

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On 04/06/2018 17:08, Joslin Lim wrote:

Hi all

Please let us know whether your workshop is able to repair the vehicle within the margin repair amount and also advice your estimate cost of repair.

Attached the damaged photographs and PARF/COE rebate details.

Regards

Joslin Lim

Senior Admin Officer, Claims Services

D: +65 6643 1327 | F: +65 6225 7402 | joslin_lim@sg.msig-asia.com



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