

Surv/Mgr
Mufiman

REF: CS3 / mch 17019395 / TI do-1

Special Instruction:

US: \$ 2800.00

Third Parties:

Claimant:

Surveyor: KTO Automobile

Workshop: Wee Hoe

From (Person): Irene Tan of msh

ASSIGNMENT (Office)

Estimated Cost: Bill to: Date/Time: 21052018

OD (TP Re-inspection) / Evaluation

To Inspect Vehicle No: SLE 5985G Insured: SJH 4152M

at Workshop m/s Wee Hoe Auto Tel: 6858 0019

of 19 Kim Chuan Terrace

Policy No: Claim No: 532309/IT

Sum Insured: Excess:

Make of Veh: D.O.A. 06102017

(Client's Record)

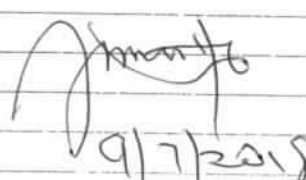
25052018 (Friday) @ 2pm

Do Not Finalize
H.O.D. Endorsement/Date:

Date/Time: Person Contacted: Vehicle IN / OUT

Date/Time: Confirmed with Final Fig , days (Red \$ / %; Original 26 days)

Date/Time: Submit Final Fig \$15,000.00, 15 days (Red \$13,300 / 47 %; Original 26 days)

Date/Time	Action/Instruction
	28 Auto (Blk 1002 Bukit Merah Lane 3 #01-83) Edwin - 8781 8338
	SLE 5985G - CS3 / msh 17019395 / UB02
	SJH 4152M - CS3 / TCI 17019323 / Mlgb
	DOA: 06102017
	DCA: 06102017
	RECEIVED 09 JUL 2018
	 9/7/2018

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value :
Salvage Value :
Nett Value :

Inspected/
Evaluated by:

Fee Charged:

Basic & Add
Transport
Photos
Others
Total

Date:

- | | | | |
|--------------|--------------|--------------|----------------|
| 1) Date/Time | File Pass to | 2) Date/Time | File Return to |
| 3) Date/Time | File Pass to | 4) Date/Time | File Return to |
| 5) Date/Time | File Pass to | 6) Date/Time | File Return to |

Catherine Chong (LKK Auto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Monday, 21 May, 2018 1:32 PM
To: Veron Chen (LKKAuto); Shiau Chan (LKKAuto); Admin-D (LKKAuto); Olivia Lau (LKKAuto)
Cc: Sally
Subject: Please revert with your confirmation to attend physical resurvey of SLE5985G; Our claim no.: 532309/IT

Importance: High

FOR YOUR IMMEDIATE ACTION, PLEASE

Good afternoon Veron,

We refer to your PRI report dated 10.11.17.

Please revert with your confirmation that your surveyor will attend the physical resurvey arranged by M/s. Catherine Lim LLC as below:

CATHERINE LIM LLC

林 ADVOCATES & SOLICITORS
區 NOTARY PUBLIC - 公証官
丹 COMMISSIONER FOR OATHS - 宣誓官
杜
蘇 CATHERINE C. LIM
館 DIRECTOR
LL.B (HONS) SINGAPORE - 法律系-律師
M.B.A. (BUSINESS LAW) - 商業系-碩士

20 Havelock Road #03-01
Central Square Singapore 059765
UEN No. 201310922K

Tel: (65) 6438 5500
Fax: (65) 6438 0111
www.catherinelimllc.com
Email: info@catherinelimllc.com
CATHERINE LIM LLC is a law
corporation with limited liability

Your Ref: 532309/IT
Our Ref: CL/171030/T/CC.sg

18 May 2018

M/s MSIG Insurance (Singapore) Pte Ltd

WITHOUT PREJUDICE

Dear Sir

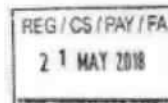
ACCIDENT INVOLVING SLE 5985G / SJG 4152M AND OTHERS ON 6.10.2017

We refer to your annotation dated 11 Jan 2018.

We arrange re-inspection as follows:

Date : 25 May 2018
Time: 2pm
Venue: 28 Auto
1002 Bukit Mearh Lane 3
#01-83
Contact: Edwin @ 8781 8338

Please confirm and let us know your appointed surveyor.



Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Oct 2017		10 Oct 2017 13:49 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS <div style="float: right;">[Created by insurer]</div>									
Insured:	TAN SIEW KEI JOANNA ASHLEY, ID: S8508696J								
Main Claimant:	CAR COVE LEASING PTE LTD, Co. Reg. No.: 201602573M								
Vehicle Reg. No.:	SLE5985G	Date of Loss:	06/10/2017 09:00 - :59 [14 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 532309	Policy/Cover Note No.:	A27867469QMX (Comprehensive) Coverage: 30/06/2017 - 29/06/2018						
Vehicle Reg. No. (Insured):	SJG4152M	Policy No. (Claimant):							
		Excess:							
Repairer:	Wee Hoe Auto Service (HQ) 19 Kim Chuan Terrace, Singapore 537041, 537041 Kaki Bukit - Tel: 68580019								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 23/05/2018]								
ASSOCIATED MAIL RECEIVED <div style="float: right;">View All Compose Case Mail</div>									
<ul style="list-style-type: none"> MSIG_SG (21/05/2018): Report Send Back Alerts - SLE5985G (TP) 									
ALL ASSOCIATED TASKS <div style="float: right;"> View All Search Tasks Create New Task Complete </div>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

CATHERINE LIM LLC

林 林 ADVOCATES & SOLICITORS
翠 NOTARY PUBLIC - 公证官
玲 COMMISSIONER FOR OATHS- 宣誓官
律
師 CATHERINE C.LLIM
館 DIRECTOR
LL.B (HONS) SINGAPORE-法律系-律師
M.B.A. (BUSINESS LAW)-商业系-硕士

Our dam no: 532309/17
Our Ref: CL/171030/T/CC.sg

05 January 2018

M/s MSIG Insurance (Singapore) Pte Ltd
4 Shenton Way #21-01
SGX Centre 2
Singapore 068807
Attn: Motor Claims Dept

Tan Siew Kei Joanna Ashley
33 Punggol Field
#02-18
Singapore 828817

Dear Sir

ACCIDENT INVOLVING SLE 5985G / SJG 4152M AND OTHERS ON 6.10.2017 ALONG KPE TOWARDS MCE

We act for Car Cove Leasing Pte Ltd, the owner of motor vehicle No. SLE 5985G, which was involved in the above accident.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of motor vehicle No. SJF 4152M.

We quantify our client's claim as follows:-

1. Repair Costs	\$28,300.00
2. Loss of use (28 days x \$120)	\$ 3,360.00
3. Survey fee	\$ 1,286.00
4. LTA/GIA search	\$ 10.00
5. Incidentals, transport & photocopying etc	\$ 53.50
6. Cost contribution	\$ 963.00

	\$33,972.50

We enclose herewith photocopies of our client's accident report, LTA search, certificate of insurance, final repair bill, survey fee, survey report and original colour photographs of our client's damaged vehicle for your immediate attention.

Please let us know within the next 14 days from the receipt of this letter, whether you are prepared to admit liability and revert with a settlement proposal, failing which our clients shall have no alternative but to commence legal proceedings against your insured.

Yours faithfully

Encs
cc: clients

(Please note that if your motor vehicle was not driven by you, there is a presumption in law that the said driver was driving as your agent unless you let us know the particulars of your driver if your motor vehicle was not driven by you.)

20 Havelock Road #03-01
Central Square Singapore 059765
UEN No. 201310922K

Tel: (65) 6438 5500
Fax: (65) 6438 0111
www.catherinelimllc.com
Email: info@catherinelimllc.com
CATHERINE LIM LLC is a law
corporation with limited liability



WITHOUT PREJUDICE

(to the personal injury claim)

By Hand

CERTIFICATE OF POSTING

(Please be informed that all supporting documents
have been forwarded to your insurer.)

JH,
1. Upload
2. MLI & 2
Irene Tan [0348]
Senior Executive
@Catherine Lim Services

(08/11/13) wef

ASS. REC. BY: *MOVUS*

REF:

MS16/

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *SLE58856*at Workshop m/s *WEE HEE*of *6880019*Insured: *96186681*

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: *70k.*

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: *15* days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS *2573m*

Date: _____ Person Contacted: _____

Date / Time Action / Instruction *LTA 50526**Repair AA not sent no key vehicle door not locked**ask repair for AA and arrange Dismantle it**NO selfhand.**never arrange resurvey After Dismantle.**13-16k.*

RECEIVED 07 NOV 2017

Veh No: *SLE58856* Yr Regn: *7.16*

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or *CA/*Make: *Toyota Corolla A40* c.c. *1496*Colour: *Black* A/C: Insured / Std / NI / NASp. Reading: *92693* T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: *NRE161 0017238*Gen. Cond: *Good* / Fair / Poor / BurntSteering: *Good* / Jammed / Leaked / Burnt orBrake: *Good* / Jammed / Leaked / Burnt orModi: *Nil* / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: *175/65-215*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. *5-* mm R/Bal. *5-* mmL/Bal. *5-* mm L/Bal. *5-* mmD.O.A. _____ D.O.I. *11/10/17C*Survey held at *WEE HEE* *12:51pm*

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear & Rf.

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

1) *07.11.2017*

Date/Time, File Return to?

2) _____

☐ : Preli. Report☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

*180*Report Format: *PRS.*

Lump Sum / I.B.I. (\$) _____



CAR COVE
LEASING PTE LTD

1557 KEPPEL ROAD (BLOCK C)

#01-02 Singapore 089066

TEL NO: (65) 87818338 EMAIL: edwin@carcove.com.sg

12/9
171030

Date: 18TH DEC 2017

CAR COVE LEASING PTE LTD
1557 KEPPEL ROAD
#01-02 (BLOCK C)
SINGAPORE 089066

FINAL BILL REPAIR COSTS

VEHICLE NO: SLE 5985 G (TOYOTA COROLLA AXIO 1.5X A)

REPAIR COST FOR VEHICLE NO. : SLE 5985 G AS PER SURVEYOR'S
REPORT KTO AUTOMOBILE ASSESSORS (ATTACHED HEREWITH)

DATED: 18TH DEC 2017

\$28,300.00
(LUMP SUM)



SINGAPORE DOLLARS: TWENTY EIGHT THOUSAND THREE HUNDRED ONLY



KTO Automobile Assessors

Reg. No: 52941122M

470 Segar Road #09-232 Singapore 670470 Tel: 98505311 Fax: 63107269

****INVOICE****

M/S: Car Cove Leasing Pte Ltd
One Commonwealth Building
1 Commonwealth Lane #02-04
Singapore 149544

Invoice No : 17-07787
Invoice Ref : TP/CCL/SLE5985G/7787
Date : 18 December 2017

DESCRIPTION	AMOUNT
For Services Rendered Inspection Report Fees Inclusive Of : Transportation And Photographs Ninety-Six (96) Copies Vehicle No : SLE 5985 G Make/Model : Toyota Corolla Axio 1.5X A	\$ 1,286.00
Singapore Dollars: One Thousand Two Hundred Eighty Six Only	\$ 1,286.00

Cheques should be made payable to KTO AUTOMOBILE ASSESSORS. Please indicate our Invoice No on the reverse of your cheque.

KTO AUTOMOBILE ASSESSORS

Ong Ah Keng (CAE, AMIMI, MSAAA)
Automotive Appraiser

**ACCIDENT DAMAGED VEHICLE INSPECTION REPORT**

M/S : Car Cove Leasing Pte Ltd
One Commonwealth Building
1 Commonwealth Lane #02-04
Singapore 149544

Date : 18 December 2017
Our Ref : TP/CCL/SLE5985G/7787

REFERENCE PARTICULARS

Date of Accident : 06 October 2017
Date of Inspection : 09 October 2017

Type of Inspection : Third Party Claim
Date of Re-Inspn : ~

VEHICLE PARTICULARS

Registration No : SLE 5985 G
Make : Toyota
Model : Corolla Axio 1.5X A
Registration Date: : 2016

Engine No : 2NR8604126
Chassis No : NRE1610017238
Odometer : 92693 km
Colour : Black

CONDITION OF VEHICLE (STATIC CHECKS AT TIME OF INSPECTION ONLY)

Engine condition : Good
Foot Brake : Serviceable
Hand Brake : Serviceable

General Body Work : Good
Steering : Serviceable
Lightings : Serviceable

TYRE CONDITION (Remaining estimated life of tyre in mm)

	<u>Make</u>	<u>Size</u>	<u>Thread Balance</u>
Front Near side	: Yokohama	185/65R15	6 mm
Front Off Side	: Yokohama	185/65R15	6 mm
Rear Near Side	: Dunlop	185/65R15	6 mm
Rear off Side	: Dunlop	185/65R15	6 mm

GENERAL DESCRIPTION OF DAMAGES

The vehicle sustained severe damage at the front & rear portion.
For details, refer to assessment for repairs and photographs attached.

ASSESSMENT SUMMARY

Our assessment of the repair costs to pre-accident condition was **\$28,300.00 nett** at lump sum basis. (Subject to GST if applicable)

Under normal circumstances, estimated period required for repairs : Twenty-Six (26) working days.

Enclosed Ninety-Six (96) photographs depicting damage to the vehicle.

Inspection conducted at : Car Cove Leasing Pte Ltd.
19 Kim Chuan Terrace Singapore 537041.

In accordance to your instruction, we have **not** authorise repairs and inspection was conducted strictly on a "**WITHOUT PREJUDICE BASIS**".

ASSESSMENT OF REPAIRS AND SPARE PARTS COSTS

DESCRIPTION OF PARTS AND NATURE OF REPAIRS						
SPARE PARTS		QTY	ASSESSED	ORIGINAL	REVISED	
		PC/SET	CONDITION	QUOTATION	QUOTATION	
1	Front bumper	1	Dislodged	\$ 1,755.20	\$ 1,755.20	800
2	Front bumper side retainer L/R @ 68.50	2	Damaged	\$ 137.00	\$ 137.00	
3	Front bumper upper grille	1	Torn	\$ 475.00	\$ 475.00	
4	Front bumper lower grille	1	Torn	\$ 297.00	\$ 297.00	
5	Front bumper lower splash guard	1	Torn	\$ 178.90	\$ 178.90	
6	Front bumper reinforcement	1	Dented	\$ 764.30	\$ 764.30	359
7	Front bumper form	1	Damaged	\$ 287.00	\$ 287.00	187
8	Front radiator chrome grille top moulding	1	Sheared off	\$ 189.00	\$ 189.00	
9	Front radiator chrome grille	1	Sheared off	\$ 620.00	\$ 620.00	489
10	Front headlamp L/R @ \$2,760.00	2	Cracked/Scraped	\$ 5,520.00	\$ 5,520.00	1612
11	Front bonnet	1	Dented	\$ 1,981.30	\$ 1,981.30	991
12	Front bonnet hinge L/R \$53.80	2	Bent	\$ 107.60	\$ 107.60	
13	Front bonnet lock	1	Jammed	\$ 130.00	\$ 130.00	
14	Front support panel	1	Dented	\$ 1,950.00	\$ 1,950.00	980
15	Front support panel top garnish	1	Torn	\$ 147.80	\$ 147.80	
16	Front air intake tube	1	Torn	\$ 173.20	\$ 173.20	
17	Front air cleaner lower casing	1	Cracked	\$ 357.00	\$ 357.00	XNN
18	Front radiator assy	1	Dented	\$ 1,510.50	\$ 1,510.50	1283
19	Front radiator bracket L/R @ \$38.00	2	Bent	\$ 76.00	\$ 76.00	
20	Front air con condenser	1	Dented	\$ 1,289.25	\$ 1,289.25	
21	Front radiator cooling fan cowling assy	1	Cracked/Jammed	\$ 1,093.40	\$ 1,093.40	859
22	Front air-con cooling pipe	1	Bent	\$ 304.70	\$ 304.70	XNN
23	Front radiator spare tank	1	Cracked	\$ 157.00	\$ 157.00	
24	Front fender L/R @ \$759.50	2	RH only (Dented)	\$ 1,519.00	\$ 759.50	
25	Front fog lamp cover L/R	1 set	Missing	\$ 180.00	\$ 180.00	
26	Rear bumper	1	Dislodged	\$ 1,591.40	\$ 1,591.40	1210
27	Rear bumper side retainer L/R @ \$84.10	2	Damaged	\$ 168.20	\$ 168.20	
28	Rear bumper bracket L/R @ \$52.70	2	Cracked	\$ 105.40	\$ 105.40	
29	Rear boot lid	1	Dented	\$ 1,988.70	\$ 1,988.70	988
30	Rear boot lid trim garnish	1	Torn	\$ 218.00	\$ 218.00	XNN
31	Rear boot lid hinge L/R @ \$174.90	2	Bent	\$ 349.80	\$ 349.80	XNN
32	Rear boot lid lock	1	Jammed	\$ 179.15	\$ 179.15	
33	Rear boot lid striker	1	Bent	\$ 59.00	\$ 59.00	
34	Rear boot lid weather strip	1	Torn	\$ 197.15	\$ 197.15	
35	Rear boot lid license lamp moulding	1	Sheared off	\$ 329.30	\$ 329.30	XNN
36	Rear fender L/R @ \$1,955.00	2	LH only (Mangled)	\$ 3,910.00	\$ 1,955.00	XR
37	Rear tail lamp panel L/R @ \$197.50	2	Dented	\$ 395.00	\$ 395.00	
38	Rear fender air vent L/R @ \$175.10	2	Torn	\$ 350.20	\$ 350.20	XNN
39	Rear fender inner trim garnish L/R @ \$645.90	2	Crumpled/Torn	\$ 1,291.80	\$ 1,291.80	398
40	Rear end panel	1	Dented	\$ 764.50	\$ 764.50	595
41	Rear end panel top garnish	1	Torn	\$ 297.30	\$ 297.30	
42	Rear spare tyre trunk panel	1	Repair	\$ 2,157.40	\$ ~	
43	Rear exhaust silencer pipe	1	Bent	\$ 1,275.70	\$ 1,275.70	XNN
				\$ 36,828.15	\$ 31,956.25	
Less 25%				\$ 9,207.04	\$ 7,989.06	
				\$ 27,621.11	\$ 23,967.19	

S/Nett Item

44	Front support panel top garnish clips	1 set	Necessary	\$	38.00	\$	38.00	28
45	Front fender inner liner L/R @ \$167.70	2	Torn	\$	335.40	\$	335.40	246
46	Front fender inner liner clips L/R	1 set	Necessary	\$	28.00	\$	28.00	
47	Front number plate with casing	1 set	Cracked/Ripped off	\$	60.00	\$	60.00	40
48	Front radiator grille emblem	1	Grazed	\$	68.00	\$	68.00	46
49	Front wiper washer tank	1	Dented	\$	201.70	\$	201.70	120
50	Front bumper clips	1 set	Necessary	\$	47.00	\$	47.00	35
51	Rear number plate with casing	1 set	Bent/Cracked	\$	60.00	\$	60.00	XNN
52	Rear boot lid license lamp L/R @ \$34.00	2	Cracked	\$	68.00	\$	68.00	XNN
53	Rear tail lamp seal L/R @ \$23.10	2	Necessary	\$	46.20	\$	46.20	XNN
54	Rear windscreen glass moulding	1	Necessary	\$	279.30	\$	279.30	XNN
55	Rear bumper reflector lamp L/R @ \$157.70	2	Cracked	\$	315.40	\$	315.40	97.50
56	Rear bumper clips	1 set	Necessary	\$	47.00	\$	47.00	
57	Rear tail lamp L/R @ \$641.00	2	Cracked	\$	1,282.00	\$	1,282.00	29
58	Rear boot lid 'Corolla' emblem	1	Necessary	\$	35.40	\$	35.40	
59	Rear boot lid 'Axio' emblem	1	Necessary	\$	49.30	\$	49.30	
60	Rear boot lid 'Toyota' logo	1	Necessary	\$	47.55	\$	47.55	
61	Rear exhaust mounting hook @ \$35.00	2	Torn	\$	70.00	\$	70.00	52.50
62	Rear spare tyre trunk cover	1	Torn	\$	259.00	\$	259.00	194.25
63	Rear fender under linder L/R @ \$197.10	2	Torn	\$	394.20	\$	394.20	XNN
64	Rear fender splash shield L/R @ \$79.50	2	Torn	\$	159.00	\$	159.00	119.25
65	Front fender under linder clips L/R	1 set	Necessary	\$	38.00	\$	38.00	30
66	Rear spare tyre tool foam	1	Cracked	\$	372.50	\$	372.50	279.37
67	Rear boot lid reverse camera	1 set	Malfunction	\$	590.00	\$	590.00	XNN
Parts Total :				\$	32,512.06	\$	28,858.14	

LABOUR CHARGES & MISC

68	Spray painting on above new & repaired parts including supply of paint materials.			\$	2,500.00	\$	2,000.00	1600
69	Remove damaged parts, straighten, knock out dents, jack out panel, panel beating, cutting, welding, remove & reinstall necessary fittings to facilitate repairs, reshape, refit, adjust, replace and realign all relevant parts.			\$	3,000.00	\$	2,500.00	1800
70	To carry out diagnostic checks & reset.			\$	350.00	\$	250.00	150
71	Remove & reinstall air-con system, vacuum and refill air-con gas to assist repair.			\$	120.00	\$	120.00	100
72	Check wiring, lighting, electrical circuit, reconnection wire, socket focus headlights & centre locking system for proper function.			\$	80.00	\$	50.00	
73	To cavity preservation on all affected areas & re-seal welded portions..			\$	350.00	\$	200.00	150
74	To mount vehicle onto chassis alignment bench, straighten rear chassis frame, and conducted alignment.			\$	800.00	\$	550.00	XNN
75	To remove & reinstall rear windscreen glass to assist repairs.			\$	120.00	\$	120.00	XNN
76	Remove & refix rear cushion seat, interior upholstery, trims garnish, hose, pipe, safety belt, wire, etc. to assist repairs.			\$	240.00	\$	160.00	80
77	To remove & reinstall fuel tank, pipe, hose, wire etc. to assist repairs.			\$	280.00	\$	200.00	70
78	To transfer rear boot lid mechanism & components.			\$	80.00	\$	40.00	
79	To reinstall rear reverse camera and check for proper function .			\$	120.00	\$	80.00	
80	To replace & re-align rear exhaust system to position.			\$	150.00	\$	120.00	70
81	To supply rear windscreen glass sealant.			\$	50.00	\$	40.00	XNN
82	To provide towing services.			\$	100.00	\$	100.00	70
Labour Total :				\$	8,340.00	\$	6,530.00	

Total Parts and Labour \$ 40,852.06 \$ 35,388.14

FINAL LUMP SUM ADJUSTMENT

\$ 28,300.00

POINT OF IMPACT

The impact was confined to the front & rear portion of the vehicle.
The damages appeared to be consistent as per the accident report statement.
Please refer the attached schedule and photographs for details.

ADJUSTMENT/RECOMMENDATIONS

We have thoroughly inspected each and every item on the repairer's estimates against the actual damaged found on the vehicle. We have listed the breakdown of our findings and recommendations as per assessment above.

CONCLUSION

The repairer has agreed to undertake repair the vehicle at a lump sum basis of **\$28,300.00 nett** corresponding to replacement of parts, spray painting and labour charges. We now revert for your decision on the above claim.

Yours faithfully
KTO Automobile Assessors



Ong Ah Keng (CAE, AMIMI, MSAAA)
Automotive Appraiser




































...CLAIM SUBFOLDER...(Pending for Survey Report)



















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Oct 2017		10 Oct 2017 13:49 Edit Adj Rpt	S\$15,000.00 Edit Estimates	S\$15,000.00 View Rpt		Pending for Survey Report Cancel Case



Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TAN SIEW KEI JOANNA ASHLEY , ID: S8508696J								
Main Claimant:	CAR COVE LEASING PTE LTD , Co. Reg. No.: 201602573M								
Vehicle Reg. No.:	SLE5985G	Date of Loss:	06/10/2017 09:00 - :59 [14 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 532309	Policy/Cover Note No.:	A27867469QMX (Comprehensive) Coverage: 30/06/2017 - 29/06/2018						
Vehicle Reg. No. (Insured):	SJG4152M	Policy No. (Claimant):							
		Excess:							
Repairer:	Wee Hoe Auto Service (HQ) 19 Kim Chuan Terrace, Singapore 537041, 537041 Kaki Bukit - Tel: 68580019								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 23/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (21/05/2018): Report Send Back Alerts - SLE5985G (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLE5985G (532309)
[SJG4152M]
TP
CAR COVE LEASING PTE LTD
Oct 6 2017 9:00AM
[TAN SIEW KEI JOANNA ASHLEY]
Wee Hoe Auto Service

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	31/10/17 19:10	General View						Load JPG	<input checked="" type="checkbox"/>	
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Documentation			1 per page	<input checked="" type="checkbox"/>
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2	09/10/17 14:41	TP GIA Rep - SLE5985G (Part 1).	 Load PDF	
3	09/10/17 14:41	TP GIA Rep - SLE5985G (Part 2).	 Load PDF	

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6	10/10/17 13:49	EMAIL to TP reject their List of SJE		Load PDF
7	11/01/18 14:29	LOD		Load PDF
8	11/01/18 14:29	Final Repair Bill		Load PDF
9	11/01/18 14:29	Survey Fee & Report		Load PDF
10	11/01/18 14:29	Survey Report photos (1)		Load PDF
11	11/01/18 14:29	Survey Report photos (2)		Load PDF
12	21/05/18 13:19	Arrangement on phy resurvey by Catherine Lim LLC		Load PDF
13	21/05/18 13:39	LKK's confirmation to attend resurvey		Load PDF
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1	09/07/18 16:10	PRS Invoice		Load PDF
2	09/07/18 16:13	PHOTO		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG17019395/T1SBE2-1

Date: 09/07/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: A27867469QMX
Claimant Vehicle No : SLE5985G **Insured Vehicle No :** SJG4152M
 Date of Loss: 06/10/2017 Nature of Claim: TP Claim No: 532309

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLE5985G**
 Make & Model: TOYOTA COROLLA, 1.5 X AXIO (A) Engine No: 2NR8604126
 Reg. Date: 27/07/2016 (Man. Year: 2016) Chassis No: NRE1610017238
 Colour: Black Odometer: 0 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 175/65 R15 Rear Tyre Size: 175/65 R15
 Front Left Side: Yokohama 5 mm Rear Left Side: Yokohama 5 mm
 Front Right Side: Yokohama 5 mm Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	32,512.06	14,486.21	18,025.85	55.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,340.00	4,260.00	4,080.00	48.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	40,852.06	18,746.21	22,105.85	54.11
Approved Total (Overridden) (S\$)		15,000.00		
Nett Amount (S\$)	40,852.06	15,000.00	25,852.06	63.28

INSPECTION

Date of Assignment: 10/10/2017
 Date Inspected: 25/05/2018 Inspected At: Wee Hoe Auto Service (HQ)
 19 Kim Chuan Terrace, Singapore 537041
 Singapore 537041
 Estimated Period of Repair: 15.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 09 Jul 2018)
Parts:	143	TOYOTA COROLLA 1.5 X AXIO (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLE5985G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Replaced	1,755.20 FL	*800.00 FL
2	2	*FRONT BUMPER SIDE RETAINER L/R	Replaced	137.00 FL	*137.00 FL
3	1	*FRONT BUMPER UPPER GRILLE	Replaced	475.00 FL	*475.00 FL
4	1	*FRONT BUMPER LOWER GRILLE	Replaced	297.00 FL	*297.00 FL
5	1	*FRONT BUMPER LOWER SPLASH GUARD	Replaced	178.90 FL	*178.90 FL
6	1	*FRONT BUMPER REINFORCEMENT	Replaced	764.30 FL	*359.00 FL
7	1	*FRONT BUMPER FOAM	Replaced	287.00 FL	*187.00 FL
8	1	*FRONT RADIATOR CHROME GRILLE TOP MOULDING	Replaced	189.00 FL	*189.00 FL
9	1	*FRONT RADIATOR CHROME GRILLE	Replaced	620.00 FL	*489.00 FL
10	2	*FRONT HEADLAMP L/R	Replaced	5,520.00 FL	*1,612.00 FL
11	1	*FRONT BONNET	Replaced	1,981.30 FL	*891.00 FL
12	2	*FRONT BONNET HINGE L/R	Replaced	107.60 FL	*107.60 FL
13	1	*FRONT BONNET LOCK	Replaced	130.00 FL	*130.00 FL
14	1	*FRONT SUPPORT PANEL	Replaced	1,950.00 FL	*980.00 FL
15	1	*FRONT SUPPORT PANEL TOP GARNISH	Replaced	147.80 FL	*147.80 FL
16	1	*FRONT AIR INTAKE TUBE	Replaced	173.20 FL	*173.20 FL
17	1	*FRONT AIR CLEANER LOWER CASING	Not Necessary	357.00 FL	*- FL
18	1	*FRONT RADIATOR ASSY	Replaced	1,510.50 FL	*1,283.00 FL
19	2	*FRONT RADIATOR BRACKET L/R	Replaced	76.00 FL	*76.00 FL
20	1	*FRONT AIR CON CONDENSER	Replaced	1,289.25 FL	*1,289.25 FL
21	1	*FRONT RADIATOR COOLING FAN COWLING ASSY	Replaced	1,093.40 FL	*859.00 FL
22	1	*FRONT AIR-CON COOLING PIPE	Not Necessary	304.70 FL	*- FL
23	1	*FRONT RADIATOR SPARE TANK	Replaced	157.00 FL	*157.00 FL
24	1	*FRONT FENDER L/R	O/S Replaced	1,519.00 FL	*759.50 FL
25	1	*SET T FOG LAMP COVER L/R	Replaced	180.00 FL	*180.00 FL
26	1	*REAR BUMPER	Replaced	1,591.40 FL	*1,210.00 FL
27	2	*REAR BUMPER SIDE RETAINER L/R	Replaced	168.20 FL	*168.20 FL
28	2	*REAR BUMPER BRACKET L/R	Replaced	105.40 FL	*105.40 FL
29	1	*REAR BOOT LID	Replaced	1,988.70 FL	*988.00 FL
30	1	*REAR BOOT LID TRIM GARNISH	Not Necessary	218.00 FL	*- FL
31	2	*REAR BOOT LID HINGE L/R	Not Necessary	349.80 FL	*- FL
32	1	*REAR BOOT LID LOCK	Replaced	179.15 FL	*179.15 FL
33	1	*REAR BOOT LID STRIKER	Replaced	59.00 FL	*59.00 FL
34	1	*REAR BOOT LID WEATHER STRIP	Replaced	197.15 FL	*197.15 FL
35	1	*REAR BOOT LID LICENSE LAMP MOULDING	Not Necessary	329.30 FL	*- FL
36	2	*REAR FENDER L/R	Repaired	3,910.00 FL	*- FL
37	2	*REAR TAIL LAMP PANEL L/R	Replaced	395.00 FL	*395.00 FL
38	2	*REAR FENDER AIR VENT L/R	Not Necessary	350.20 FL	*- FL
39	1	*REAR FENDER INNER TRIM GARNISH L/R	N/S Replaced	1,291.80 FL	*398.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*REAR END PANEL	Replaced	764.50 FL	*595.00 FL
41	1		*REAR END PANEL TOP GARNISH	Replaced	297.30 FL	*297.30 FL
42	1		*REAR SPARE TYRE TRUNK PANEL	Repaired	2,157.40 FL	*- FL
43	1		*REAR EXHAUST SILENCER PIPE	Not Necessary	1,275.70 FL	*- FL
44	1		*SET FRONT SUPPORT PANEL TOP GARNISH CLIPS	Replaced	38.00 FS	*28.00 FS
45	2		*FRONT FENDER INNER LINER L/R	Replaced	335.40 FS	*246.00 FS
46	1		*SET FRONT FENDER INNER LINER CLIPS L/R	Replaced	28.00 FS	*28.00 FS
47	1		*FRONT NUMBER PLATE WITH CASING	Replaced	60.00 FS	*40.00 FS
48	1		*FRONT RADIATOR GRILLE EMBLEM	Replaced	68.00 FS	*46.00 FS
49	1		*FRONT WIPER WASHER TANK	Replaced	201.70 FS	*120.00 FS
50	1		*SET FRONT BUMPER CLIPS	Replaced	47.00 FS	*35.00 FS
51	1		*SET REAR NUMBER PLATE WITH CASING	Not Necessary	60.00 FS	*- FS
52	2		*REAR BOOT LID LICENSE LAMP L/R	Not Necessary	68.00 FS	*- FS
53	2		*REAR TAIL LAMP SEAL L/R	Not Necessary	46.20 FS	*- FS
54	1		*REAR WINDSCREEN GLASS MOULDING	Not Necessary	279.30 FS	*- FS
55	2		*REAR BUMPER REFLECTOR LAMP L/R	Replaced	315.40 FS	*97.50 FS
56	1		*SET REAR BUMPER CLIPS	Replaced	47.00 FS	*47.00 FS
57	2		*REAR TAIL LAMP L/R	Replaced	1,282.00 FS	*729.00 FS
58	1		*REAR BOOT LID CORROLA EMBLEM	Replaced	35.40 FS	*35.40 FS
59	1		*REAR BOOT LID AXIO EMBLEM	Replaced	49.30 FS	*49.30 FS
60	1		*REAR BOOT LID TOYOTA LOGO	Replaced	47.55 FS	*47.55 FS
61	2		*REAR EXHAUST MOUNTING HOOK	Replaced	70.00 FS	*52.50 FS
62	1		*REAR SPARE TYRE TRUNK COVER	Replaced	259.00 FS	*194.25 FS
63	2		*REAR FENDER UNDER LINDER L/R	Not Necessary	394.20 FS	*- FS
64	1		*REAR FENDER SPLASH SHIELD L/R (2 PCS)	Replaced	159.00 FS	*119.25 FS
65	1		*SET FRONT FENDER UNDER LINDER CLIPS L/R	Replaced	38.00 FS	*30.00 FS
66	1		*REAR SPARE TYRE TOOL FOAM	Replaced	372.50 FS	*279.37 FS
67	1		*SET REAR BOOT LID REVERSE CAMERA	Not Necessary	590.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **41,719.10** **18,573.57**
 - List Item Discount on L Items 25.00/25.00% (S\$) 9,207.04 4,087.36

Total Parts (S\$) **32,512.06** **14,486.21**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAY PAINTING ON ABOVE NEW & REPAIRED PARTS INCLUDING SUPPLY OF PAINT MATERIALS	New	2,500.00	1,600.00
2	REMOVE DAMAGED PARTS, STRAIGHTEN, KNOCK OUT DENTS, JACK OUT PANEL, PANEL BEATING, CUTTING, WELDING, REMOVE & REINSTALL NECESSARY FITTINGS TO FACILITATE REPAIRS, RESHAPE, REFIT, ADJUST, REPLACE AND REALIGN ALL RELEVANT PARTS	New	3,000.00	1,800.00
3	TO CARRY OUT DIAGNOSTIC CHECKS & RESET	New	350.00	150.00
4	REMOVE & REINSTALL AIR-CON SYSTEM, VACUUM AND REFILL AIR-CON GAS TO ASSIST REPAIR	New	120.00	100.00
5	CHECK WIRING, CENTRE LOCKING SYSTEM FOR PROPER FUNCTION	New	80.00	50.00
6	TO CAVITY PRESERVATION ON ALL AFFECTED AREAS & RE-SEAL WELDED PORTIONS	New	350.00	150.00
7	TO MOUNT VEHICLE ONTO CHASIS ALIGNMENT BENCH, STRAIGHTEN REAR CHASSIS FRAME, AND CONDUCTED ALIGNMENT	New	800.00	0.00
8	TO REMOVE & REINSTALL REAR WINDSCREEN GLASS TO ASSIST REPAIRS	New	120.00	0.00
9	REMOVE & REFIX REAR CUSHION SEAT, INTERIOR UPHOLSTERY, TRIM GARNISH, HOSE, PIPE, SAFETY BELT, WIRE, ETC. TO ASSIST REPAIRS	New	240.00	80.00
10	TO REMOVE & REINSTALL FUEL TANK, PIPE, HOSE, WIRE, ETC. TO ASSIST REPAIR	New	280.00	70.00
11	TO TRANSFER REAR BOOT LID MECHANISM & COMPONENTS	New	80.00	40.00
12	TO REINSTALL REAR REVERSE CAMERA AND CHECK FOR PROPER FUNCTION	New	120.00	80.00
13	TO REPLACE & RE-ALIGN REAR EXHAUST SYSTEM TO POSITION	New	150.00	70.00
14	TO SUPPLY REAR WINDSCREEN GLASS SEALANT	New	50.00	0.00
15	TO PROVIDE TOWING SERVICES	New	100.00	70.00
Gross Labour Cost (S\$)			8,340.00	4,260.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >