

ASS. REC. BY:

REF: CS/FCI18009482/N4d3/n2
Special Instruction:

Surveyor:

Sebastian

ASSIGNMENT (Office)

CWS

From (Person):

Joanne Yong

of

FCI

Date/Time:

24/5/18 @ 3:45pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLK 9732L

Insured:

SHC 2997A

at Workshop m/s

World Auto

Tel:

6362 1776

of

I Kranti Leup

Policy No:

D-18088936MFSH

Claim No:

D18004106MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

19/05/2018

CA / REV / REP. / REV 24 HRS

lap?

25/05/2018

H.O.D. Endorsement:

Date/Time:

4:02pm @ 24/5/18

Person Contacted:

Ivonne

Vehicle

IN OUT

Date/Time

Action/Instruction (✓) Estimate

SLK 9732L - X

SHC 2997A -- CC3/AXA12023977/HIV1/3u2

DOA: 11/12/2012

28/5/18 @ 2:59pm revised to Joanne Yong by email.

26/7/18 Finalised with Sophia LS \$1500, 3 days.

cred \$2541.20, 63%.

REF: FCI

ASSIGNMENT

From:

Date: 25/05/2018

Veh No:

SLK 9732L

Yr Regn: 9/2/17

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / P / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SLK 9732L

Make:

Honda Vtec

C.C. 1496

at Workshop m/s

World Auto

Colour:

silver

A/C: Insured / Std / NI / NA

of

1 Krungi Loop

Sp. Reading

62959

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No:

R 431214717

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size:

F: 215/60R16

R: 11

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent?: Yes or No

R/Bal.

6 mm

R/Bal.

6 mm

GIA / PR Seen:

Consistent?: Yes or No

L/Bal.

6 mm

L/Bal.

6 mm

Est. Repairs:

3

days

Res.: Yes or No

D.O.A.

17/5/18

D.O.I.

25/5/18

Lump Sum:

%

3 Val.: Yes or No

Survey held at

World Auto

CA / REV / REP. / 24 HRS (wp)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 01 AUG 2018

Signature
25/7/2018

Date/Time: File Pass to?

☐

: Preli. Report

1) 01/8 12:15

☐

: Final Report

Date/Time: File Return to?

Days Of Repair: 3

Resurvey No. of Trip:

Survey Fee:

Transportation

) S + RS \$

) Photos

) Others

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format:

7P

Lump Sum / I.B.A. (\$

1500

135

50

34

219



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18009482/Sqd3	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 24-05-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 2997A	Veh. Inspected	SLK 9732L
Policy No.		Coverage (\$)	0.00
Claim No.	D18004106MFSH	Excess (\$)	0.00
Assign From	CWS (JOANNE YONG)	Assign Date	24/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	19/05/2018	Inspection Date	
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18004106MFSH

Date: 28 May 2018

Our Ref: CS/FCI18009482/Sqd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

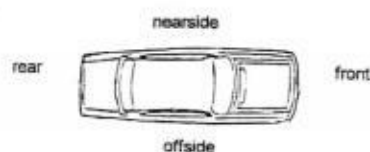
INITIAL INSPECTION REPORT OF VEHICLE NO. SLK 9732L

Please be informed that we had conducted the inspection of the abovementioned vehicle on 25/05/2018 at the premises of M/s WORLD AUTO, and have the following to report:-

Workshop Estimate Amount	: S\$ 4,041.20
Revised Estimate Amount	: S\$ 2,276.40
"Check" Items Amount	: S\$ -
Market Value	: S\$ -
LTA Reimbursement Value	: S\$ -
Nett Value	: S\$ -

Description of Damage:

The vehicle sustained damages at the front portion.



Yours faithfully

Sebastian
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	22-05-2018	Our Ref No. D18004106MFSH
Accident Date	19-05-2018	Claim Type. Third Party
Insured Vehicle	SHC2997A	Third Party Vehicle. SLK9732L
Survey Location	NO.1, KRANJI LOOP	
Contact Person.	KALA	
Contact No.	63621776/ 0	Fax No. 64557576
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	WORLD AUTO PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/240662)



PRI Documents



Close



PRI Header Details

Claim No	D18004106MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & WORLD A
Workshop Name	WORLD AUTO PTE LTD (Contact Person : KALA)	Survey Location & Contact Details	NO.1, KRANJI LOOP Mobile: 0 , Phone: 63621776 , Fax: 64557576 EmailId: WORLDAUTOPL@YAHOO.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHC2997A	TP Vehicle No	SLK9732L
PRI Recieved Date	24-05-2018 12:25:56 PM	Surveyor Appointed Date	24-05-2018 03:44:40 PM	Surveyor Accept Date	24-05-2018 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	24-05-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select Year
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Shiau Chan (LKKAUTO)

From: tggtan@worldauto.com.sg
Sent: Wednesday, 25 July 2018 6:09 PM
To: Shiau Chan (LKKAUTO)
Subject: RE: FINALISE OF VEHICLE SLK 9732L (DOA: 19/05/2018)

Hi Shiau Chan

We disagree with your offer.

You have reduced the list price of the front bumper and reinforcement substantively.

Can we compromise COR \$1700 (LUMP SUM) and 3 days of repairs.

Rdgs
Sophia Tan
World Auto Pte Ltd (Kranji)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 25 July 2018 5:36 PM
To: tggtan@worldauto.com.sg
Subject: RE: FINALISE OF VEHICLE SLK 9732L (DOA: 19/05/2018)

Dear Sophia,

I unable to get the amount of Lump Sum \$1,900.00.

Offer Lump Sum \$1,450.00 and 3 repair days. (see attached)

Kindly confirm.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tggtan@worldauto.com.sg <tggtan@worldauto.com.sg>
Sent: Wednesday, 25 July 2018 5:25 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: RE: FINALISE OF VEHICLE SLK 9732L (DOA: 19/05/2018)

Hi Shiau Chan

We need to confirm COR @ \$1900 (LUMP SUM) and 3 repair days.

Kindly revert.

Rdgs
Sophia Tan
World Auto Pte Ltd (Kranji)

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 28 May 2018 2:59 PM
To: 'Claim Workflow System'; assignments
Cc: JOANNEYONG@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18004106MFSH/1
Attachments: CSFCI180094825qd3.pdf

Dear Joanne,

Enclosed herewith preliminary advice of SLK 9732L.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, 24 May 2018 5:11 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: JOANNEYONG@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18004106MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 24 May 2018 3:44 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JOANNEYONG@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18004106MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Sketch Plan #3

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8505258F



Name
PHANG YOONG HUI
(PENG YONGHUI)
彭永輝

Race
CHINESE

Date of birth
01-03-1985

Sex
M

Country/Place of birth
SINGAPORE



250002857

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S8505258F



Name
PHANG YOONG HUI
(PENG YONGHUI)

Valid from 01 Mar 1985

Valid till 10 May 2006

NR1417845D

5510332



Vehicle No. S8505258F



Date of issue
13-08-2015

Address

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

CLASS DATE

Class 3 Motor Car with seating up to 9 passengers, and trucks of maximum gross vehicle weight up to 3,500kg 15th 2004

NR 425A



WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

FIRST CAPITAL INSSURANCE LIMITED

80 ROBINSON RD #09-02/03

068898

Attention : Motor Claim Department

Contact : 6222 2311 Fax No. : 6222 3547

Estimate : ES000134

Date : 23/05/2018

Vehicle Num. : SLK 9732L (LCR)

Make/Model : HONDA VEZEL HYBRID

Chassis/Eng# :

Accident Date : 19/05/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :

1.	1	FRONT BUMPER <i>✓ Deform. 801 495</i>		900.00
2.	1	HEADLAMP ASSY RH <i>X NN</i>		850.00
3.	1	HEADLAMP TOP BRACKET RH <i>X NN</i>		68.00
4.	1	HEADLAMP LOWER BRACKET RH <i>✓ CRK.</i>		78.00
5.	1	FRONT BUMPER RETAINER RH <i>X NN</i>		100.00
6.	1	FRONT BUMPER REINFORCEMENT <i>✓ DT 32+385.10</i>		450.00
7.	1	FRONT GRILLE CHROME MOULDING <i>X NN</i>		380.00
8.	1	FRONT GRILLE BASE <i>✓ Deform.</i>		380.00
9.	1	FRONT CHROME MOULDING STRIP <i>X NN</i>		158.00

List TotalS\$:

3,364.00

20.00% Discount S\$:

672.80

2,691.20

SPECIAL NETT ITEMS :

1.	1	FRONT BUMPER CLIP <i>✓ NEC</i>		30 50.00
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Special Nett Total S\$:

50.00

LABOUR :

LABOUR TO REMOVE THE ACCIDENT DAMAGE & AFFECTED PARTS:

LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER

TO REPAIR INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN

PANEL WHERE NECESSARY & REPLACE ABOVE ITEMS

400 700.00

PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER / OUTER)

400 600.00

Labour Total S\$:

1,300.00

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

for WORLD AUTO PTE LTD

Acknowledged by Repairer

Signature:

Date:

E. & O.E.

Total S\$:

4,041.20

Sebastian.

25/5/18.

- Lump Sum Repair.

- Photo After Paint.

[Signature]
30/5/18

3 days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18009482/Nqd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 02-08-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 2997A	Veh. Inspected	SLK 9732L	
Policy No.	D-18088936MFSH	Coverage (\$)	0.00	
Claim No.	D18004106MFSH	Excess (\$)	0.00	
Assign From	JOANNE YONG	Assign Date	24/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA VEZEL	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	RU31214749	Colour	SILVER	
Odometer	62959	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	MICHELIN	6 mm	
L/H Front Tyre	215/60 R16	MICHELIN	6 mm	
R/H Rear Tyre	215/60 R16	MICHELIN	6 mm	
L/H Rear Tyre	215/60 R16	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	19/05/2018	Inspection Date	25/05/2018	
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 9732L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	DEFORMED	900.00	495.00
1	HEADLAMP ASSY RH	NOT NECESSARY	850.00	-
1	HEADLAMP TOP BRACKET RH	NOT NECESSARY	68.00	-
1	HEADLAMP LOWER BRACKET RH	CRACKED	78.00	78.00
1	FRONT BUMPER RETAINER RH	NOT NECESSARY	100.00	-
1	FRONT BUMPER REINFORCEMENT	DENTED	450.00	385.10
1	FRONT GRILLE CHROME MOULDING	NOT NECESSARY	380.00	-
1	FRONT GRILLE BASE	DEFORMED	380.00	380.00
1	FRONT CHROME MOULDING STRIP	NOT NECESSARY	158.00	-
	LESS 20% DISCOUNT		-672.80	-267.62
			2,691.20	1,070.48
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT BUMPER CLIP (SN)	NECESSARY	50.00	30.00
			50.00	30.00
	<u>LABOUR</u>			
	LABOUR TO REMOVE THE ACCIDENT DAMAGE & AFFECTED PARTS:LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIR INCLUDING PANEL BEAT,CUT/WELD,STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE ITEMS.		700.00	400.00
	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER).		600.00	400.00
			1,300.00	800.00
	GRAND TOTAL		4,041.20	1,900.48
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,500.00

Report Ref No. CS/FC118009482/Nqd3n2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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