



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	24/05/2018 14:29
Date Of Accident	10/05/2018 15:00
Exact Location Of Accident	MARINA BARRAGE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YN9276S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	POI HONG TRADING PTE LTD
Co Reg No	201012058E
Email Address	ZBAOFENG2001@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91872801
Alternative Phone No	OFFICE-94874108

### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	CANTER
Exact Purpose for which vehicle was being used at time of accident	WORKING PURPOSES
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5073521119-02
Cover Note Number	

### Driver

Name of Driver	TOK KOK GUAN (ZHOU GUOYUAN)
NRIC No	S7111855Z
Date Of Birth	13/04/1971
Occupation	OUTDOOR
Date Of Driving Pass	06/08/1991
Driving Experience	26 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91872801
Fax Number	
Contact Number	OTHERS-94874108
Email Address	ZBAOFENG2001@GMAIL.COM



Address	BLK 129A CANBERRA STREET #06-638
Postcode	751129
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : WORKING COLLEAGUE GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	BARRIER
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## SKETCH PLAN

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8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mall packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

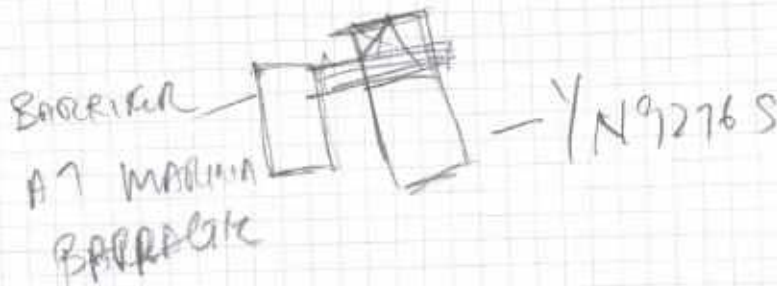


Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: **RODRI WAHAB**  
NRIC/FIN No.:

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 10 May 18, I was doing my delivery to the restaurant at Marine Barrage weekly. I remember the carpark barrier open & close at that time. I think the carpark system barrier got error but I did not knock down anything. I did not stop because the barrier open, I drive through half way close down and hit my lorry but the barrier open again without fall off so I just drive off.

You can check the CCTV regarding this matter

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## Claim Handling

Edit

## Accident MT/0994544

Policy No.	9073521119-02	Vehicle No.	YV92765	GST Registration No.	2010120588
Policyholder Name	POI HONG TRADING PTE LTD			Policyholder NRIC	2010120588
Product Code	COMMERCIAL VEHICLE INSURAN	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	NA	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No *
KPI	= No Yes	TCA	= No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	20	Private Hire	Not available

## Accident Details

Report Date	17/05/2018 08:48	Accident Report Within 24 hrs	Yes	Accident Type	Crashed into Property
Date of Accident	10/05/2018	Time of Accident hh:mm	00:00	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	MAKINA BARRAGE				

## Benefits

## Excess

Own Damage Excess	600.00	Additional Excess		Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	0.00	Outside Singapore TP Excess			

## GST Registered Information

GST Registered	Yes	GST Registration Date	01/10/2018
GST Registration No.	2010120588	GST Status Verified	Yes
Modification History			

## Policyholder Mailing Address

Address 1	BLK 14 #01-34	Address 2	WHOLESALE CENTRE	Address 3	SINGAPORE 110014
Address 4		Address Type	Singapore address	Post Code	110014
Unit No.	01-34	Related Policy Number	9073521119-02		

## OI Driver Info

Driver Name		Driver Type		Driver DOB	
Unnamed Driver Name		Driver NRIC		Driving Experience	
Register Date of Driver License		Driver Age		Contact No.(Office)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	
Address 1		Address 2		Post Code	
Address 4		Address Type	Foreign address		
Unit No.					
Does he own a Singapore Registered car?	Yes = No	Driver Vehicle No.		Driver Insurer Company	

## Modification History

Claim 002 New

Claim Type *	OD-RX	Insured Name	POI HONG TRADING PTE LTD	Insured NRIC	2010120588
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	67740019
Email Address		OI Vehicle Number	YV92765	TP Vehicle Number	BARRIER
Claim Description	YV92765 / BARRIER ON 10 May 2018				
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	24/05/2018 15:04	Claim Close Date		Date Received	24/05/2018 00:00
Report Taken By	R02511 WANAB				

Print AX report

Save Submit

## Attachment

Accident No.	MT/0994544	Claim No.	002
Last Doc. Received	* Yes No	Upload Date	24/05/2018 15:05

Path \*

Choose File	No file chosen
Choose File	No file chosen
Choose File	No file chosen
Choose File	No file chosen
Choose File	No file chosen
Choose File	No file chosen
Message Read	

Category *	Confidential	Urgency *	Description *
Clear Please Select	NO	Normal	
Clear Please Select	NO	Normal	
Clear Please Select	NO	Normal	
Clear Please Select	NO	Normal	
Clear Please Select	NO	Normal	
Clear Please Select	NO	Normal	

Send Message Upload

## Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Flag Sent? (CO)	Action
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)) on 24 May 2018 15:05	Photos	Normal	Photos 2018-5-24		Edit
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)) on 24 May 2018 15:05	Photos	Normal	Photos 2018-5-24		Edit
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)) on 24 May 2018 15:05	Photos	Normal	Photos 2018-5-24		Edit
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)) on 24 May 2018 15:05	Photos	Normal	Photos 2018-5-24		Edit
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)) on 24 May 2018 15:05	Photos	Normal	Photos 2018-5-24		Edit

UKIT MERAH)) on 24 May 2018 15:05

NAC\_BUKIT\_MERAH\_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B  
UKIT MERAH)) on 24 May 2018 15:05

Photos

Normal

Photos 2018-5-24

[Edit](#)NAC\_BUKIT\_MERAH\_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B  
UKIT MERAH)) on 24 May 2018 15:05

Photos

Normal

Photos 2018-5-24

[Edit](#)NAC\_BUKIT\_MERAH\_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B  
UKIT MERAH)) on 24 May 2018 15:04

Photos

Normal

Photos 2018-5-24

[Edit](#)NAC\_BUKIT\_MERAH\_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B  
UKIT MERAH)) on 24 May 2018 15:04

Photos

Normal

Photos 2018-5-24

[Edit](#)NAC\_BUKIT\_MERAH\_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B  
UKIT MERAH)) on 24 May 2018 15:04

Photos

Normal

Photos 2018-5-24

[Edit](#)NAC\_BUKIT\_MERAH\_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B  
UKIT MERAH)) on 24 May 2018 15:04

Photos

Normal

Photos 2018-5-24

[Edit](#)NAC\_BUKIT\_MERAH\_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B  
UKIT MERAH)) on 24 May 2018 15:04

SAS

Normal

SAS 2018-5-24

[Edit](#)NAC\_BUKIT\_MERAH\_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B  
UKIT MERAH)) on 24 May 2018 15:04

NRIC/ Driving License

Normal

NRIC/ Driving License 2018-5-24

[Edit](#)

Video List

Uploaded By/Date

Folder Date

File Name

?

Source

Action

[Display in New Window](#)[Scan and uploading](#)

Our Ref: MT/CA/TP/001/0994544-001/HT/VU

17 May 2018

POI HONG TRADING PTE LTD  
BLK 14 #01-34  
WHOLESALE CENTRE  
SINGAPORE 110014

Dear Policyholder

**CLAIM NUMBER: MT/0994544-001**  
**ACCIDENT INVOLVING YN92765 / BARRIER on 10 May 2018**

We would like to inform you that a claim has been made against your motor policy.

We need to respond to this claim within seven days. We would appreciate it if you could provide us:

- a. additional evidence, if any, such as accident photographs, video clips or witnesses' statement
- b. information on whether you are making a claim against the other party

We wish to remind you that under this motor insurance policy, you are required to report the accident, whether there is damage or not, within 24 hours or the next working day after the accident at any of our reporting centres. If you have not done so, please report this accident to us immediately. Otherwise, we regret to inform you that we may not be able to handle the claim on your behalf.

You need not respond to us if you have already reported the accident and do not have any further information.

We wish to remind you not to admit liability, make offer or payment without informing us and getting our approval. If you are making a claim against another party or have instructed your workshop or lawyers to act on your behalf, please update us on the developments. This is important as any liability undertaken by you may have serious implication on the third party claim against you, and may result in us not being able to handle the claim for you.

If you have any queries, please contact our Customer Service Officers at 788 6616 or email us at [motor@income.com.sg](mailto:motor@income.com.sg).

Yours sincerely



Goh Peng Hong  
Manager  
Motor Insurance



# ACCIDENT STATEMENT

- 1600

ACCIDENT DATE: (10/05/2018) (DD/MM/YYYY), TIME: (15:00) (HH:MM)

LOCATION: Marine Barrage

## 1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: YN 92768  
 b) INSURANCE COMPANY: NTC  
 c) POLICY NUMBER: \*  
 d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)  
 e) MAKE & MODEL: Mitsubishi Canter  
 f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)  
 g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)  
 h) PURPOSE OF USING AT ACCIDENT TIME: Working  
 i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)  
 IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

## 2. INSURED / POLICY HOLDER

- A) NAME: Poi Hong Tammy Pih Ltd (MALE / FEMALE)  
 b) NRIC/FIN/PASSPORT: 2010/2058E CONTACT: 91872801  
 c) ADDRESS:

\* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

## 3. DRIVER

- a) NAME: Toh Nook Guan (Zituo Guo / uan) (MALE / FEMALE)  
 b) NRIC/FIN/PASSPORT: CONTACT: 94874108  
 c) ADDRESS:

\*d) DATE OF BIRTH: ( ) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS: :

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)  
 IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED:

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)  
 b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)  
 IF YES, PLEASE STATE WHICH POLICE STATION:

## 8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: Baccara MODEL:  
 b) DRIVER'S NAME:  
 c) NRIC/FIN/PASSPORT: CONTACT:

## 9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: MODEL:  
 e) DRIVER'S NAME:  
 f) NRIC/FIN/PASSPORT: CONTACT:

1) EMAIL : zbaoleg2001@gmail.com

2) VIDEO :

( )  
 NUMBER OF  
 PASSENGER  
 INCLUDING DRIVER

( )  
 NUMBER OF  
 PASSENGER  
 INCLUDING DRIVER  
 ( )  
 NUMBER OF  
 PASSENGER  
 INCLUDING DRIVER

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7111855Z



Name

TOK KOK GUAN  
(ZHUO GUOYUAN)

Race

CHINESE

Date of birth

13-04-1971

Sex

M

Country of birth

SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENSE



License No. S7111855Z

Signature

TOK KOK GUAN  
(ZHUO GUOYUAN)

Birth Date 13 Apr 1971

Issue Date 27 Sep 2010



4837188

NRIC No. S7111855Z



Date of issue

20-09-2010

APT BLK 129A CANBERRA STREET #06-638  
SINGAPORE 751129

NRIC No: S7111855Z

Date: 02/11/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

EFFECTIVE DATE

Class 2B	Motorcycles $\leq$ 200 cc	27 Jun 1988
Class 3	Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg	06 Aug 1991
Class 4	*Motor vehicles which are constructed to carry load or passengers and the unladen weight $>$ 2500kg *Motor vehicles which are not constructed to carry load and the unladen weight $<$ 2500kg	08 Nov 1995



NP 428A

## THE SCHEDULE

### Commercial Vehicle Insurance Policy

This Policy sets out the terms of a contract between NTUC Income Insurance Co-operative Limited (INCOME) and you (the Insured named in the schedule to this Policy).

The statements, information and declaration provided by you at the time of proposal shall form the basis of this contract. We (INCOME) will provide the insurance set out in this Policy in respect of events occurring during the Period of Insurance shown in the Schedule and any further period for which we may accept a renewal premium.

The provision of this insurance is subject to:

1. any Endorsement specified as operative in the Schedule
2. the Conditions and General Exclusions of this Policy, and
3. the payment of the premium specified in the Schedule.

This Policy, the Schedule and the Certificate of Insurance are to be read together as one document.

GST Reg No. M4-0003030-8

Policy Number	: S073S21119-02
The Policyholder	: POI HONG TRADING PTE LTD BLK 14 #01-34 WHOLESALE CENTRE SINGAPORE 110014

Period of Insurance	: 07 Sep 2017 To 06 Sep 2018
Sum Insured	: Market Value of Insured Vehicle at Time of Loss
Premium (inclusive GST)	: S\$1,770.61

#### Interest Insured

Cover Type	: Comprehensive	Number of Seater	: 2
Make/Model	: MITSUBISHI/OTHERS	Registration Date	: 07 Sep 2015
Capacity	: 4.2 ton(s)	Insure with COE	: Yes
Registration Number	: YN92765	NCD Entitlement	: 20%
Chassis Number	: FEB71EA10156	Loyalty Discount	: 5%
Excess (Section 1)	: S\$600		
Excess (Section 2)	: N/A		
Hire Purchase Company	: GOLDBELL ENGINEERING PTE LTD		

Memo A : N/A

Endorsement Operative : N/A

Agency	: WAN KWAI FAH CYNTHIA (00000519164)
Date of Issue	: 08 Aug 2017 11:21 hrs

#### DUTY OF DISCLOSURE

We would remind you that you must disclose to us, fully and faithfully, the facts you know or ought to know, otherwise you may not receive any benefit from your Policy.

Signed in Singapore by order of the Board of Directors



Chief Executive