

Surveyor:

DOI:

Date / Time:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Date/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

360.00 (360 x 5 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT*

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

World Auto Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASSIGNMENT

From: _____ Date: 21/5/2018
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SLH 4372 R
 at Workshop m/s: World Auto
 of: 1 Krungi loop
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 6 days Res.: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS up
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLH 4372 R Yr Regn: 2/11/2016
 Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Honda Shuttle. cc: 1496
 Colour: Silver A/C Insured / Std / NI / NA
 Sp Reading: 146966 Ti/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: G1271043398
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modl: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 185/60R15
 R: 11
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Pirelli.
 Front _____ Rear _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 22/5/18 D.O.I. 24/5/18
 Survey held at: World Auto
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$ 4353.20 (Red \$ 4860.84/5397)

Date/Time: File Pass to? ☐ : Preli. Report
☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

1 S + RS: 31

Photos

Other

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ Site Insp (\$ _____)
☐ Interview (\$ _____)
☐ Tech. Invs (\$ _____)
☐ Weekend (\$ _____)

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

NTUC INCOME INSURANCE CO-OPERATIVE LIMITED
75 BRAS BASAH ROAD NTUC INCOME CENTRE
189557

Attention : Motor Claim Department

Contact : 336 3322

Estimate : ES000133

Date : 22/05/2018

Vehicle Num. : SLH 4372R (LCR)

Make/Model : HONDA SHUTTLE HYBRID

Chassis/Eng# :

Accident Date : 22/05/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :				
1.	1	REAR TAILGATE <i>✓ DT</i>	1,850.00	1,850.00 <i>✓</i>
2.	1	REAR WINDSCREEN GLASS MOULDING <i>✓ NEC</i>	250.00	250.00 <i>✓</i>
3.	1	REAR BOOT SHUTTLE EMBLEM (SHUTTLE) <i>✓ NEC</i>	100.00	100.00 <i>✓</i>
4.	1	REAR BOOT HYBRID EMBLEM (SHUTTLE) <i>✓ NEC</i>	100.00	100.00 <i>✓</i>
5.	1	REAR BOOT NUMBER PLATE MOULDING <i>✓ SVL</i>	350.00	350.00 <i>✓</i>
6.	1	REAR TAILGATE WHEATHERSTRIP <i>✓ SVL</i>	180.00	180.00 <i>✓</i>
7.	1	REAR TAILGATE LOCK <i>✓ SVL</i>	260.00	260.00 <i>✓</i>
8.	1	REAR TAILGATE REFLECTOR LAMPS - LH <i>✓ SVL</i>	720.00	720.00 <i>✓</i>
9.	1	REAR TAIL LAMP - LH <i>✓ SVL</i>	450.00	450.00 <i>✓</i>
10.	1	REAR BUMPER <i>✓ Defam</i>	1,100.00	1,100.00 <i>✓</i>
11.	1	REAR BUMPER REFLECTOR GARNISH LH <i>3 ✓ Cak</i>	130.00	130.00 <i>✓</i>
12.	1	REAR BUMPER REFLECTOR LENS - LH <i>✓ SCK</i>	180.00	180.00 <i>✓</i>
13.	1	REAR END PANEL <i>R</i>	950.00	950.00 <i>✓</i>
14.	1	REAR END PANEL TOP GARNISH <i>✓ SVL</i>	260.00	260.00 <i>✓</i>
15.	1	REAR TAIL LAMP PANEL LH <i>R</i>	450.00	450.00 <i>✓</i>
16.	1/LH	REAR FENDER INNER TRIM BOARD <i>R</i>	250.00	250.00 <i>✓</i>
List Total S\$:			7,580.00	
20.00% Discount S\$:			1,516.00	
			6,064.00	

SPECIAL NETT ITEMS :				
1.	1	REAR WINDSCREEN SEALANT <i>✓ NEC</i>	80 120.00	120.00 <i>✓</i>
2.	1	REAR BUMPER CLIP <i>✓ NEC</i>	30 50.00	50.00 <i>✓</i>
3.	1	REAR END PANEL TOP GARNISH CLIPS <i>✓ NN</i>	50.00	50.00 <i>✓</i>
4.	1	REAR FENDER INNER TRIM BOARD CLIPS <i>✓ NN</i>	50.00	50.00 <i>✓</i>
5.	1	REVERSE SENSOR <i>✓ DMG</i>	200 280.00	280.00 <i>✓</i>
6.	1	NUMBER PLATE <i>✓ NN</i>	40.00	40.00 <i>✓</i>
Special Nett Total S\$:			590.00	

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

NTUC INCOME INSURANCE CO-OPERATIVE LIMITED
 75 BRAS BASAH ROAD NTUC INCOME CENTRE
 189557

Attention : Motor Claim Department
 Contact : 336 3322

Estimate : ES000133

Date : 22/05/2018
 Vehicle Num. : SLH 4372R (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 22/05/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES	80	180.00
		REMOVE & REFIT REAR WINDSCREEN GLASS	120	180.00
		LABOUR TO REMOAVE ACCIDENT DAMAGED PARTS IN ORDER TO REPIAR INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE ITEMS	500	1,260.00
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER / OUTER)	100	1,000.00
		Labour Total S\$:		2,560.00

Substation
24/5/18
 - Part by part repair.
 - Question mark Item Photo
 - Photo Before Paint

C days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey taken on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

E. & O.E.

Total S\$: 9,214.00

for WORLD AUTO PTE LTD

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

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NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

75 BRAS BASAH ROAD NTUC INCOME CENTRE

189557

Attention : Motor Claim Department

Contact : 336 3322

Estimate : ES000133

Date : 22/05/2018

Vehicle Num. : SLH 4372R (LCR)

Make/Model : HONDA SHUTTLE HYBRID

Chassis/Eng# :

Accident Date : 22/05/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	REAR TAILGATE DT		1,850.00
2.	1	REAR WINDSCREEN GLASS MOULDING ✓ NEC		250.00
3.	1	REAR BOOT SHUTTLE EMBLEM (SHUTTLE) ✓ NEC		100.00
4.	1	REAR BOOT HYBRID EMBLEM (SHUTTLE) ✓ NEC		100.00
5.	1	REAR BOOT NUMBER PLATE MOULDING X		350.00
6.	1	REAR TAILGATE WHEATHERSTRIP X		180.00
7.	1	REAR TAILGATE LOCK X		260.00
8.	1	REAR TAILGATE REFLECTOR LAMPS - LH X		720.00
9.	1	REAR TAIL LAMP - LH X		450.00
10.	1	REAR BUMPER ✓ Defam.		1,100.00
11.	1	REAR BUMPER REFLECTOR GARNISH LH 3 ✓ CLK.		130.00
12.	1	REAR BUMPER REFLECTOR LENS - LH ✓ SCR		180.00
13.	1	REAR END PANEL R		950.00
14.	1	REAR END PANEL TOP GARNISH X		260.00
15.	1	REAR TAIL LAMP PANEL LH R		450.00
16.	1/LH	REAR FENDER INNER TRIM BOARD R		250.00
List TotalS\$:				7,580.00
20.00% Discount S\$:				1,516.00
				6,064.00
SPECIAL NETT ITEMS :				
1.	1	REAR WINDSCREEN SEALANT ✓ Nec	80	120.00
2.	1	REAR BUMPER CLIP ✓ NEC	30	50.00
3.	1	REAR END PANEL TOP GARNISH CLIPS X		50.00
4.	1	REAR FENDER INNER TRIM BOARD CLIPS X		50.00
5.	1	REVERSE SENSOR ✓ DMG	280	280.00
6.	1	NUMBER PLATE X		40.00
Special Nett Total S\$:				590.00

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
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NTUC INCOME INSURANCE CO-OPERATIVE LIMITED
 75 BRAS BASAH ROAD NTUC INCOME CENTRE
 189557

Attention : Motor Claim Department
 Contact : 336 3322

Estimate : ES000133

Date : 22/05/2018
 Vehicle Num. : SLH 4372R (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 22/05/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES	80	180.00
		REMOVE & REFIT REAR WINDSCREEN GLASS	120	180.00
		LABOUR TO REMOAVE ACCIDENT DAMAGED PARTS IN ORDER TO REPIAR INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE ITEMS	500	1,200.00
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER / OUTER)	100	1,000.00
		Labour Total S\$:		2,560.00

Sebastian
24/5/18 -
 - Part by part repair.
 - Question mark Item Photo
 - Photo Before Paint

6 days

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

E. & O.E.

Total S\$: 9,214.00

for WORLD AUTO PTE LTD



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 UBI AVENUE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/05/2018

Survey Details:

Date of loss	20-May-18
Date of appointment	23-May-18
Date of survey	24-May-18
Location of survey	World Auto Pte Ltd

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLH 4372R
Make and Model	HONDA SHUTTLE 1.5 HYBRID - 1496cc
Date of registration	02-Nov-16
Excess	
Market Value	\$ 83,000.00
Part Rebate	\$ 49,300.00
Nett Loss	\$ 33,700.00

Repair details:

Initial Estimate	\$ 9,214.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 3,278.00
Check items (estimate)	\$ -
Labour	\$ 1,700.00
Total	\$ 4,978.00
Lump Sum(if applicable)	TBA

Number of days for repair	<u>6 days</u>
---------------------------	---------------

HT

Celine Fong (LKKAUTO)

From: tggtan@worldauto.com.sg
Sent: Friday, 12 October 2018 6:04 PM
To: Celine Fong (LKKAUTO)
Subject: RE: OUTSTANDING FILES BY SEBASTIAN - VEHICLE NO. SLH 4372R

Hi Celine

Finalised COR \$4353.20 and 6 days of repairs.

Rdgs
Sophia Tan
World Auto Pte Ltd (Kranji)

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Thursday, 11 October 2018 2:36 PM
To: tggtan@worldauto.com.sg
Subject: RE: OUTSTANDING FILES BY SEBASTIAN - VEHICLE NO. SLH 4372R

Dear Sophia,

Finalise amount part by part \$4,353.20, 6 days

Please check.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tggtan@worldauto.com.sg <tggtan@worldauto.com.sg>
Sent: Tuesday, 11 September 2018 5:53 PM
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: FW: OUTSTANDING FILES BY SEBASTIAN

Hi Celine

I think your boss chasing NAZ to finalise.

These matters are more urgent.

Is Naz finalising these matters as well.

If he is, better finalise these files first.

Thanks
Sophia Tan

 **<MANDATE IA> - S8M00I7Y [ACCIDENT INVOLVING
SFM 1756G(OI) & SLH 4372R(TP) ON 20/05/2018]**

Type

 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate \$5,145.41(if claimed LOU) - \$5,521.41(if claimed LOR).

Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong -
18 Nov 2018

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

31 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18.11.2018

Survey Details:

Date of loss	20.05.2018
Date of appointment	23.05.2018
Date of survey	24.05.2018
Location of survey	WORLD AUTO PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLh 4372R
Make and Model	Honda Shuttle Hybrid (1496cc)
Date of registration	02.11.2016
Excess	NIL
Market Value/ Book Value	\$ 83,000.00 (est)
Parf/COE Rebate	\$ 49,300.00 (est)
Nett Value/ ERV	\$ 33,700.00 (est)

Repair details:

Initial Estimate	\$ 9,214.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,653.20
Check items (estimate)	NIL
Labour	\$ 1,700.00
Supplementary	NIL
Total	\$ 4,353.20
Lump Sum(if applicable)	-

Number of days for repair	<u>6</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 4,657.92	\$ 4,657.92
Loss of use (8days x \$60.00)	\$ 480.00	NIL
Loss of rental (8days x \$100.00)(/GST)	NIL	\$ 856.00
Loss of income	NIL	NIL
LTA/GIA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
Proposed Total	\$ 5,145.41	\$ 5,521.41

◀ Re:<MANDATE IA> - S8M00I7Y [ACCIDENT INVOLVING
SFM 1756G(OI) & SLH 4372R(TP) ON 20/05/2018]

Type

🔔 Question

Message

MANDATE APPROVED

Reply



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

Tel: 64513933 Fax: 64557576

Date: 5/11/2018

Your ref:

Our ref: TP/2033/2018

AXA Insurance Singapore Pte Ltd
143 Cecil Street #01-01 GB Building
Singapore 069542

BY EMAIL

Dear Sirs

ACCIDENT INVOLVING SLH 4372R & SFM 1756G ON 20.5.2018

Reference is made to the aforesaid matter (on behalf of our client M/S LION CITY RENTAL PL)

Enclosed herewith are the following documents for your information and necessary actions only:-

A. Final Repair Bill

We are claiming the following:-

1. Final bill	:	\$4353.20 (finalized with your surveyor)
2. Gst 7%	:	\$ 304.72
3. Loss of use (\$60 x 6 days)	:	\$ 360.00
4. Search fee	:	\$ 2.00
		<u>\$5,019.92</u>

Kindly let us have your reply and payment soon.

Yours faithfully,

For: World Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 AUG 2018

CHAN KONG MENG LAWRENCE

28 SURREY ROAD

#18-01

SINGAPORE 307762

Dear Sir/ Mdm

OUR REF : CC4/ASM18009456/Spa3

YOUR REF : P1972082 (SFM 1756G)

ACCIDENT INVOLVING SFM 1756G AND SLH 4372R ALONG/AT SLIP ROAD TUFT CLUB ROAD TOWARDS DUNEARN ROAD ON 20/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from WORLD AUTO PTE LTD acting on behalf of the owner of SLH 4372R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

CH

Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : 20-05-2018

CLIENT'S VEHICLE NO : SLH4372R

PLACE OF ACCIDENT : TURF CLUB RD

THIRD PARTY VEHICLE NO : SFM1756G

I/We, LCRF PTE LTD

ADDRESS: 29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE

UEN/NRIC/FIN NO : 201624597K

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS 20TH DAY OF MAY YEAR 2018



Name: LCRF PTE LTD

UEN No: 201624597K



redefining / insurance

CLAIM REF : S8M0017Y
INSURED : CHAN KONG MENG LAWRENCE

DISCHARGE VOUCHER

We/I, **LCRF PTE LTD, NRIC NO. 201624597K** hereby agree to accept the sum of dollars **FIVE THOUSAND NINETEEN AND CENTS NINETY TWO ONLY (\$5,019.92)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **SFM 1756G** as a result of an accident along **TURF CLUB ROAD** on **20/05/2018** which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **SLH 4372R**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SFM 1756G** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SFM 1756G**.

Dated this 24 day of January 2019

Claimant's Signature : _____
NRIC no./ Company Stamp : _____
Occupation/ Business : _____
Address : _____
Telephone No. : _____
Witness's Name : Geraldine Tong
Witness's Signature : [Signature]
Witness's NRIC No. : S80164F



WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
 S'PORE 577200
 Tel No. : 64513933 Fax No. : 64557576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

AXA Insurance Singapore Pte Ltd
 143 Cecil Street #01-01 GB Building
 Singapore 069542

Tax Invoice : F188918

Date : 05/11/2018
 Vehicle Num. : SLH 4372R
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 22/05/2018
 Claim No. : TP/2033/2018
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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		LIST ITEMS :		
2	1	TAILGATE		1,150.00
3	1	REAR WINDSCREEN GLASS MOULDING		195.00
3	1	BOOTLID SHUTTLE EMBLEM		85.40
4	1	BOOTLID HYBRID EMBLEM		86.60
5	1	REAR BUMPER		1,100.00
6	1	REAR BUMPER REFLECTOR GARNISH LH		130.00
7	1	REAR BUMPER REFLECTOR LENS		180.00
		List Total S\$:		2,929.00
		20.00% Discount S\$:		585.80
				2,343.20

		SPECIAL NETT ITEMS :		
1	1	REAR WINDSCREEN SEALANT		80.00
2	1 SET	REAR BUMPER CLIPS		30.00
3	1	REVERSE SENSOR		200.00
		Special Nett Total S\$:		310.00

		LABOUR :		
		TRANSFER BOOTLID MECHANISM AND ACCESSORIES		80.00
		REMOVE AND REFIT REAR WINDSCREEN GLASS		120.00
		TO KNOCK OUT DENTS AND REPLACE ACCIDENT PARTS		800.00
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS		700.00
		Labour Total S\$:		1,700.00

Total S\$:	4,353.20
GST 7% S\$:	304.72
Amount Due S\$:	4,657.92

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-076696

Date of Request: 21/05/2018

Your Ref No:

Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date: 21/05/2018

Enquiry By: Wong Yin Cheng

Vehicle No.: SFM1756G

Accident Date: 20/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFM1756G	NTUC Income Insurance Co-operative Ltd	15/07/2017-14/07/2018	
SFM1756G	AXA Insurance Pte Ltd	12/07/2017-11/07/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-076696

Date of Request: 21/05/2018

Your Ref No:

Online Purchase

World Auto Pte Ltd
47 Jln Pemimpin
#01-02/03 Halcyon 2
Singapore 577200

Dear Sir/Madam,

Enquiry Date 21/05/2018
Enquiry By Wong Yin Cheng
Vehicle No. SFM1756G
Accident Date 20/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFM 1756G (Insd veh)	Model:	HONDA SHUTTLE
	SLH 4372R (TP veh)		
Date of Accident:	20/05/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	9,858.98
Final Repair Cost	:	\$	4,657.92
Loss of Use	:	\$	360.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	5,019.92

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____100____(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: ____%(%)		Assessed Liability (*): ____%(%)	
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	WORLD AUTO PTE LTD	:	\$ 5,019.92

JOANNE LEE KHANG MIN
 LKK Auto Consultants Pte Ltd

13/02/2019
 Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18009456/Spa3q2		
8 SHENTON WAY #24-01		Date : 13-02-2019		
AXA TOWERSINGAPORE 068811		Code : ASM		
ATTN: CYNTHIA LOH				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFM 1756G	Veh. Inspected	SLH 4372R	
Policy No.	VPX/P1972082	Coverage (\$)	0.00	
Claim No.	S8M00I7Y	Excess (\$)	0.00	
Assign From		Assign Date	23/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA SHUTTLE	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	GP71043398	Colour	SILVER	
Odometer	146466	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	PIRELLI	6 mm	
L/H Front Tyre	185/60 R15	PIRELLI	6 mm	
R/H Rear Tyre	185/60 R15	PIRELLI	6 mm	
L/H Rear Tyre	185/60 R15	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/05/2018	Inspection Date	24/05/2018	
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 4372R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR TAILGATE (CONSISTENT)	DENTED	1,850.00	1,150.00
1	REAR WINDSCREEN GLASS MOULDING (CONSISTENT)	NECESSARY	250.00	195.00
1	REAR BOOT SHUTTLE EMBLEM (SHUTTLE) (CONSISTENT)	NECESSARY	100.00	85.40
1	REAR BOOT HYBRID EMBLEM (SHUTTLE) (CONSISTENT)	NECESSARY	100.00	88.60
1	REAR BOOT NUMBER PLATE MOULDING (CONSISTENT)	SERVICEABLE	350.00	-
1	REAR TAILGATE WEATHERSTRIP (CONSISTENT)	SERVICEABLE	180.00	-
1	REAR TAILGATE LOCK (CONSISTENT)	SERVICEABLE	260.00	-
1	REAR TAILGATE REFLECTOR LAMPS -LH (CONSISTENT)	SERVICEABLE	720.00	-
1	REAR TAIL LAMP -LH (CONSISTENT)	SERVICEABLE	450.00	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	1,100.00	1,100.00
1	REAR BUMPER REFLECTOR GARNISH LH (CONSISTENT)	CRACKED	130.00	130.00
1	REAR BUMPER REFLECTOR LENS -LH (CONSISTENT)	SCRATCHED	180.00	180.00
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	950.00	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	SERVICEABLE	260.00	-
1	REAR TAIL LAMP PANEL LH (CONSISTENT)	TO REPAIR SEE LABOUR	450.00	-
1	LH REAR FENDER INNER TRIM BOARD (CONSISTENT)	TO REPAIR SEE LABOUR	250.00	-
LESS 20% DISCOUNT			-1,516.00	-585.80
			6,064.00	2,343.20
SPECIAL NETT ITEMS				
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	120.00	80.00
1	REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	50.00	30.00
1	REAR END PANEL TOP GARNISH CLIPS (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	REAR FENDER INNER TRIM BOARD CLIPS (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	REVERSE SENSOR (SN) (CONSISTENT)	DAMAGED	280.00	200.00

Report Ref No. CC4/ASM18009456/Spa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	NUMBER PLATE (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
			590.00	310.00
	LABOUR			
	TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES.		180.00	80.00
	REMOVE & REFIT REAR WINDSCREEN GLASS.		180.00	120.00
	LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIR INCLUDING PANEL BEAT ,CUT/WELD ,STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE ITEMS.INCLUSIVE OF THE REPAIR OF REAR END PANEL,REAR TAIL LAMP PANEL LH AND LH REAR FENDER INNER TRIM BOARD.		1,200.00	800.00
	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER).		1,000.00	700.00
			2,560.00	1,700.00
	GRAND TOTAL		9,214.00	4,353.20
RECOMMENDED COST OF REPAIRS				4,353.20

Report Ref No. CC4/ASM18009456/Spa3q2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	38100377
Reference	CC4/A3M1/6009436/Spa3a2
Loss Date	20 May 2018
Request Date	18 September 2018
Due Date	
Vendor Name	LINK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions	Wait for Approve Invoice
Next Step	Send Invoice

Vehicle Information		SL	TP	TD
Incident Vehicle Registration #				
Make				
Model				
Service Address				

Primary Contact/Insured

CHAN KONG MENG LAWRENCE ICHEN
(GUANGMING LAWRENCE)
28 SURREY ROAD, #18-01, 307762, Singapore
CKM_22@YAHOO.COM.SG

Claim Handler
LOH Cynthia
6568004843
cynthia.loh@axa.com.sg

Additional instructions:

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type	Document Subtype

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merrimen	

LKK AUTO CONSULTANTS PTE LTD (TP)					DATE	
NAME	TYPE	SUB-TYPE	AUTHOR	DATE	UPLOADED	
 LKInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019		
 Payment Breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019		
 LOO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019		
 LKKInstruction.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019		
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019		
 GUA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019		
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019		
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019		
 WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019		
 LETTER TO Cl.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019		
 LKK Recovery Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2018		
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 November 2018		
 Mandate LA ul 181118.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 November 2018		
 PASS EOE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 November 2018		

NAME					AUTHOR		DATE	
TYPE					SUB-TYPE		UPLOADED	
TP ESTIMATE_MARKED(FINAL).pdf					Reports & Statement		Estimate / Quotation	
TP GIA REPORT.pdf					Reports & Statement		GIA Report	
TP ESTIMATE - MARKED.pdf					Reports & Statement		Estimate / Quotation	
Immediate Advice.pdf					Reports & Statement		Others	
OI GIA REPORT PDF					Reports & Statement		GIA Report	
Policy Schedule.pdf					Forms / Claim Documents		Policy Schedule / Covernote / Certificate of Insurance	
Motor Claim					Forms / Claim Documents		Policy Schedule / Covernote / Certificate of Insurance	
SIH4372R TP.PDF					Reports & Statement		GIA Report	
EMAIL RECEIVED FROM WORKSHOP.mig					Letters and Correspondence		Workshop	