

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

6/6
VICSLU 457 - X; SJZ 3403 X - X
- Pdr. M.- MINUSSED.
- TP LOD IN BY BUAL25/07/18 @
2:00PM- spoke to OI. HE CONFIRMED ACCOUNT
BEHIND & HE PRESSED TP. INFORMED HIM
OF TP CLAIM, AGREED TO SETLE & MAKE
USD 10000. SEND LETTER TO OI.

25/07/18

- TYPE REPORT FOR WARRANT

25/08/18

- SHAW WARRANT APPROVAL TO AXA

01/09/18

- AXA APPROVED WARRANT

10/09/18

- SEND 1st OFFER TO TP

24/01/19

- TP ACCEPTED OFFER

- MU BOOK IN ORDER.

- TO CROSS.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

US

S\$ 3,250.00

(4 days)

Reduction:

29 %

Email

Call

FINAL SETTLEMENT

Date/Time:

24/01/19

Confirm with:

LUT

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

NIL

Repair Cost: (w/gst)

S\$ 3,497.50

Loss of Rental (LOR):

S\$ 720.00

(4 days)

x 400

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

Legal Cost

S\$ -

Total:

S\$ 4,204.95

Global Sum S\$:

4,200.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 4,200.00

Name 1:

COMPLETE VHS FOR LOD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

-

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4350.00

12/3/19

REF: ASM(LAXA)

4437/1/chr

ASSIGNMENT

From: Date: 30052018

Estimated Cost:

OD TP/WS/TP RES/CD RES/EVA/INV/MV

To inspect Vehicle No:

SLU 457

at Workshop m/s

Complete VMS

of

Blk 176 Sin Ming Dr #03-14

Insured:

Policy No

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

B8ok

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04

days

Res:

Yes or No

Lump Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SLU 457 Yr Regn: 10 12

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 520i

C/C

1991

Colour:

M. D. Blue

A/C: Insured / Std / NI / NA

Sp Reading

117157

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WBA XG120300X51130

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/55R17

R:

BS/DUN/EXNOVA/GY/FS/LIZA/MIC/OHTSU/PIR/SUMI/TOYO/YOKO or

Front:

Rear:

R/Bal:

7

mm

R/Bal:

7

mm

L/Bal:

7

mm

L/Bal:

7

mm

D.O.A:

21/5/18

D.O.I:

30/5/18

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

31/5 Mr pass to Catherine

Lb \$3,250.00

CRAB: \$2,029.20 (69%)

Date/Time: File Pass to?

☐

Prel. Report

II

☐

Final Report

Date/Time: File Return to?

III

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

J \$ + RS \$

J Price

J Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$) 3

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Insp (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18009437/Kha3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 24-05-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJZ 3403X	Veh. Inspected	SLU 45T	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00I40	Excess (\$)	0.00	
Assign From		Assign Date	24/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	21/05/2018	Inspection Date	30/05/2018	
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Kh

COMPLETE VMS PTE LTD: The Premier One-Stop Vehicle Accident Claims Cent
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 57121
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

NA

CHONG CHEE HOE
BLK 627 PASIR RIS DRIVE 3 #12-330
SINGAPORE 510627

Attention : THE OWNER
Contact : 98331225

Estimate : ES006363

Date : 28/05/2018
Vehicle Num. : SLU45T
Make/Model : BMW 520i-2012
Chassis/Eng# : WBAXG12030DX51130/A9200304N20
Accident Date : 21/05/2018
Claim No. :
Reference :
Policy No. :

Not Withair
11 days @ 3250k
Resurvey After Paint
4 days

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- | | | | | |
|----|---|-------------------------------|--|--|
| 1. | 1 | NETT ITEMS : | | |
| 2. | 1 | REAR DOOR R/H | | |
| 3. | 1 | REAR DOOR SURROUND RUBBER R/H | | |
| 4. | 1 | REAR SPORT RIM | | |
| | | REAR WHEEL BEARING R/H | | |

Nett Total S\$:
5.00% Discount S\$:

Ad/wage 1,660.00 ✓
107.50m 215.00 50k ✓
2m 980.00 ✓
2m 481.00 ✓
3,336.00
166.80
3,169.20

LABOUR :
RUST PROOFING TREATMENT
TRANSFER R/H REAR DOOR COMPONENTS TO NEW DOOR
SPRAY PAINT DAMAGED AREA AFFECTED
COMPUTER WHEEL ALIGNMENT
KNOCK OUT DENT ON R/H REAR FENDER.CHANGE R/H REAR DOOR
CHANGE R/H REAR WHEEL BEARING

Labour Total S\$:

na 100.00 X
250.00 80k
800.00 40k
120.00 60k
750.00 40k
150.00 50k
2,170.00

SingDollars : Five Thousand Three Hundred Thirty-Nine & Cents Twenty Only

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Total S\$: 5,339.20

Acknowledged by Repairer

Signature:

Date:



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

CHONG CHEE HOE
BLK 627 PASIR RIS DRIVE 3 #12-330
SINGAPORE 510627

Attention : THE OWNER

Contact : 98331225

Estimate : ES006363

Date : 28/05/2018
Vehicle Num. : SLU45T
Make/Model : BMW 520I-2012
Chassis/Eng# : WBAXG12030DX51130/A9200304N20
Accident Date : 21/05/2018
Claim No. :
Reference :
Policy No. :

*Not Withheld
Lily &
Person After Pain
4 days*

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- | | | |
|----|---|-------------------------------|
| 1. | 1 | NETT ITEMS : |
| 2. | 1 | REAR DOOR R/H |
| 3. | 1 | REAR DOOR SURROUND RUBBER R/H |
| 4. | 1 | REAR SPORT RIM |
| | | REAR WHEEL BEARING R/H |

Od/wage 1,660.00 ✓
od 215.00 ✓
980.00 ✓
481.00 ?

Nett Total S\$:
5.00% Discount S\$:

3,336.00
166.80

3,169.20

LABOUR :
RUST PROOFING TREATMENT
TRANSFER R/H REAR DOOR COMPONENTS TO NEW DOOR
SPRAY PAINT DAMAGED AREA AFFECTED
COMPUTER WHEEL ALIGNMENT
KNOCK OUT DENT ON R/H REAR FENDER.CHANGE R/H REAR DOOR
CHANGE R/H REAR WHEEL BEARING

nn 100.00 X
250.00 800
800.00 490
120.00 600
750.00 400
150.00 ?

Labour Total S\$:

2,170.00

SingDollars : Five Thousand Three Hundred Thirty-Nine & Cents Twenty Only

COMPLETE VMS PTE LTD

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Total S\$: 5,339.20

Acknowledged by Repairer

Signature:

Date:

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 31/5/2018

Survey Details:

Date of loss	21-May-18
Date of appointment	22-May-18
Date of survey	30-May-18
Location of survey	COMPLETE VMS PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLU 45T
Make and Model	B.M.W. 520i 2.0L - 1997cc
Date of registration	31-Oct-12
Excess	
Market Value	\$ 80,000.00
Part Rebate	\$ 66,503.00
Nett Loss	\$ 13,497.00

Repair details:

Initial Estimate	\$ 5,339.20
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,615.50
Check items (estimate)	\$ 606.95
Labour	\$ 980.00
Total	\$ 4,202.45
Lump Sum(if applicable)	TBA


Number of days for repair	4 days
---------------------------	--------

◀ Service Request Details

Claim

S8M00I40

Reference

None 

Loss Date

May 21, 2018

Request Date

May 22, 2018

Due Date

May 30, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

22052018 @ 4.30pm
Dilhi veh not in

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration #

SLU45T

Make

TPVD BMW

Service Address

...

Primary Contact/Insured

LIM CHONG KOON
1-B ST. HELIER'S AVENUE, 555788, Singapore
98781191
LIMCHONGKOON@GMAIL.COM

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

◀ Re:SEEK QUANTUM MANDATE S8M00I40

Type

🔔 Question

Message

PLS PROCEED FOR DS QUANTUM AS PROPOSED.

Reply



Your Ref : SJZ3403X

Our Ref : TPDS18075 - SLU45T

23rd July 2018

By Postage

AXA INSURANCE SINGAPORE PTE LTD

8 shenton Way #27-01

AXA Tower

Singapore 068811

Attention: Motor Claims Department

Dear OIC,

ACCIDENT INVOLVING VEHICLE: SLU45T AND SJZ3403X ALONG MAJU AVE ON 21/05/2018

We are the authorized repair workshop for the owner of motor vehicle no. **SLU45T**, which is involved in the captioned accident with your insured vehicle **SJZ3403X**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 3,477.50	(inclusive GST)
2	4Days Rental @ \$200	S\$ 800.00	
3	LTA search fee	S\$ 7.45	
		<u>S\$ 4,284.95</u>	

We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. LTA search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim

6455 0012

For Complete VMS Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 JULY 2018

**LIM CHONG KOON
1B SAINT HELIER'S AVENUE
SINGAPORE 555788**

By Post and By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18009437/Kha3

YOUR REF : SJZ 3403X

ACCIDENT INVOLVING SJZ 3403X AND SLU 45T ALONG MAJU ROAD ON 21.05.18

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s COMPLETE VMS PTE LTD, acting on behalf of the owner of SLU 45T against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLU 45T. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

limchongkoon@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 25 July, 2018 2:21 PM
To: limchongkoon@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SJZ 3403X_ACCIDENT INVOLVING SJZ 3403X AND SLU 45T ALONG MAJU ROAD ON 21.05.18



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 JULY 2018

LIM CHONG KOON
1B SAINT HELIER'S AVENUE
SINGAPORE 555788

By Post and By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18009437/Kha3
YOUR REF : SJZ 3403X
ACCIDENT INVOLVING SJZ 3403X AND SLU 45T ALONG MAJU ROAD ON 21.05.18

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s COMPLETE VMS PTE LTD, acting on behalf of the owner of SLU 45T against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLU 45T. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

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- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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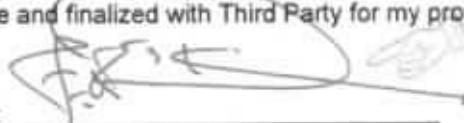
To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SLU 45T / SJZ 3403X (Vehicle Numbers)
ON 21/05/2018 (Date of Accident) AT Majm Ave.

1. I/We, the owner of vehicle no. SLU 45T hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature :



Witness's Name & Signature



Name :

Chong Chee Hoe

Date :

21/5/2018

Company Stamp (if applicable) :

Email :



redefining / insurance

CLAIM REF : S8M00140
INSURED : LIM CHONG KOON

DISCHARGE VOUCHER

We/I, **CHONG CHEE HOE**, NRIC NO. **S6934593Z** hereby agree to accept the sum of dollars **FOUR THOUSAND TWO HUNDRED ONLY (S\$4,200.00)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **SJZ 3403X** as a result of an accident along **MAJU AVENUE** on **21/08/2018** of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **SLU 45T**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SJZ 3403X** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SJZ 3403X**.

Dated this 24 day of January 2018.

Claimant's Signature :

NRIC no./ Company Stamp :

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :

Witness's Signature :

Witness's NRIC No. :

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

This indemnity is signed without prejudice to my rights to claim for compensation for my personal injury.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AXA INSURANCE (S) PTE LTD
8 SHENTON WAY #24-01
AXA TOWER, SINGAPORE 068811

Tax Invoice : VM014062

Invoice Date : 24/01/2019
Vehicle Num : SLU45T
Make/Model : BMW 520i
Mileage(Km) :
PO/VO/RO# :
Ref./Remark : S8M00140

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		3,250.00

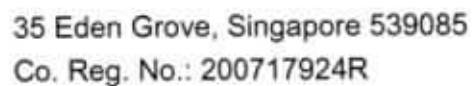
SingDollars : Three Thousand Four Hundred Seventy-Seven & Cents Fifty Only

A handwritten signature in dark ink, appearing to be a stylized 'g' or 'q'.

Total S\$:	3,250.00
GST S\$:	227.50
Amount Due S\$:	3,477.50

Terms : 30 Days

COMPLETE VMS PTE LTD



No: 2120

Date: 19. Jun. 2018

Vehicle No: SJV6086D

for COMPLETE LEASING PTE LTD

Order checked & accepted by



35 Eden Grove, Singapore 539085
Co.Reg. No.: 200717924R

SL445T

VEHICLE RENTAL AGREEMENT

STA No: 002032

HIRER'S PARTICULAR

Name: (as in I/C) Chong Chee Hoe

NRIC / Passport No: S6934593Z

Address: Blk 627 Pasir Ris Drive 3
#12-330 S(510627)

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____

NRIC / Passport No: _____

Address: _____

REMARKS

Veh. No: SJV6086D Replace Veh. No: _____

Mileage Out: _____ Mileage Out: _____

Out: Date 30/05/18 Out: Date _____

Out: Time 10:30am Out: Time _____

RENTAL CHARGES	
Daily 4 @ \$ 200/-	\$ 800.00
Monthly @ \$	
Delivery Charges @ \$	For
Others @ \$	
SUB TOTAL \$	
800.00	

PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, Full

INSURANCE EXCESS PAYABLE ON CLAIM

Hirer is responsible for the first \$ 2500 - excess
for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L
vehicle (inc. windscreen) and also first \$ 2000 - excess
for Collision / Damages to 3rd party's vehicle for each and every
accident / damages.

Hirer's Signature: [Signature]

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
- IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the owner immediately,
 - shall NOT admit liability or sign any settlement documents with any 3rd parties
- THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

EXCESS:
ADDITIONAL \$2500
FOR 22 TO 27 &
ABOVE 65 YEARS OLD

DATE IN	TIME IN	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>2/6/2018</u>	<u>4 30pm</u>		<u>[Signature]</u>



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 May 2018 / 14:34:30

Receipt Date/Time : 22 May 2018 / 14:34:30

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180522-001431

Previous Receipt No. :

S/N Item Description/

**Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
--	---------------------------------	---------------------------------------

Result of Insurance Enquiry - SJZ3403X

As at 21 May 2018/00:00:01

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SJZ3403X
Enquiry Fee
20180522143321933273

7.00	0.49	7.49
------	------	------

Sub-Total	7.00	0.49	7.49
------------------	------	------	------

Total Before Rounding	7.00	0.49	7.49
------------------------------	------	------	------

Rounding Difference			0.04
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Total Amount Payable			7.45
-----------------------------	--	--	------

Paid By

xxxxxxxxxxxx5909	Credit Card: Visa/MasterCard	7.45
------------------	---------------------------------	------

Total			7.45
--------------	--	--	------

Cash Change			0.00
--------------------	--	--	------

Tendered Amount			7.45
------------------------	--	--	------

Excess Refundable Amount			0.00
---------------------------------	--	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJZ 3403X (Insd veh)	Model:	B.M.W. 520i (A)
	SLU 45T (TP veh)		
Date of Accident:	21/05/2018		

Global Sum Settlement	: <input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	: \$	5,712.94
Final Repair Cost	: \$	3,477.50
Loss of Use	: \$	0.00 days at \$0.00 per day
Rental (if any)	: \$	720.00 4 days
LTA / GIA Search Fee	: \$	7.45
Others:	: \$	0.00

	: \$	
Final Settlement Sum (Global Sum)	: \$	4,200.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)		
A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)		
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____		
BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks		

Payment Instruction: Payee's Breakdown		
1)	COMPLETE VMS PTE LTD	: \$ 4,200.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

19/03/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18009437/Kha3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN		Date : 19-03-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJZ 3403X	Veh. Inspected	SLU 45T	
Policy No.	GA132212/1	Coverage (\$)	0.00	
Claim No.	S8M00I40	Excess (\$)	0.00	
Assign From		Assign Date	22/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	B.M.W. 520I (A)	c.c	1997	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WBAXG12030DX51130	Colour	METALLIC DARK BLUE	
Odometer	117157	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/55 R17	BRIDGESTONE	7 mm	
L/H Front Tyre	225/55 R17	BRIDGESTONE	7 mm	
R/H Rear Tyre	225/55 R17	BRIDGESTONE	7 mm	
L/H Rear Tyre	225/55 R17	BRIDGESTONE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	21/05/2018	Inspection Date	30/05/2018	
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 45T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR DOOR R/H (N) (CONSISTENT)	DENTED/ WARPED	1,660.00	1,660.00
1	REAR SPORT RIM (N) (CONSISTENT)	DENTED	980.00	980.00
1	REAR WHEEL BEARING R/H (N) (CONSISTENT)	JAMMED	481.00	481.00
	LESS 5% DISCOUNT		-156.05	-156.05
			2,964.95	2,964.95
1	REAR DOOR SURROUND RUBBER R/H (SN) (CONSISTENT) (50%)	CUT	215.00	107.50
	LESS 5% DISCOUNT		-10.75	-
			204.25	107.50
	LABOUR			
	RUST PROOFING TREATMENT	NOT NECESSARY	100.00	-
	TRANSFER R/H REAR DOOR COMPONENTS TO NEW DOOR		250.00	80.00
	SPRAY PAINT DAMAGED AREA AFFECTED		800.00	440.00
	COMPUTER WHEEL ALIGNMENT		120.00	60.00
	KNOCK OUT DENT ON R/H REAR FENDER, CHARGE R/H REAR DOOR		750.00	400.00
	CHARGE R/H REAR WHEEL BEARING		150.00	50.00
			2,170.00	1,030.00
	GRAND TOTAL		5,339.20	4,102.45
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,250.00

Report Ref No. CC4/ASM18009437/Kha3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SAR00040

Reference

CCA/ASM18009437/Kha362

Loss Date

21 May 2018

Report Date

22 May 2018 3:41:00 PM

Request Date

22 May 2018

Due Date

Actions

Next Step

Wait for Approve Invoice

Add Remarks

Vehicle Information	
Incident Vehicle Registration #	SLU45T
Make	TPVD BMW
Model	520i-2.0 (A)
Service Address	
...	

Primary Contact/Insured















LIM CHONG KOON
1-B ST. HELLER'S AVENUE, 555788, Singapore
98781191
LIMCHONGKOOH@GMAIL.COM

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type		Document Subtype				
+ Upload Documents						
NAME		TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED	
LKKInvoice1.pdf		Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	29 March 2019	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 March 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 March 2019
 LVA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 March 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 March 2019
 LKK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 March 2019
 LKK Adjustment 1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 March 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	29 March 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	29 March 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	29 March 2019
 AXA MANDATE REQUEST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2018
 LKK REINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2018
 LKK AFTER REPAIR PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2018
 TP LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2018
 LKK INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2018

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 LETTER TO OI.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2018
 Email to OI dtd 250718.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	1 June 2018
 Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2018
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2018
 TP PRJ RECEIVED FROM WORKSHOP.jpg	Letters and Correspondence	Workshop	DHAKAL Raghav	22 May 2018
 SJ23403X INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	22 May 2018
 SLJ45T TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	22 May 2018