



Cycle & Carriage Kia Pte Ltd

Kia Customer Service centre

209 Pandan Gardens Singapore 609339

T 6568 4555 F 6569 1056 W kia.com

Company No. 199405410K

 A member of the Jardine Cycle & Carriage Group

Our ref : SFZ2424P
Your ref: CC4/ASM18009423/ha3

Date : 15th December 2018

Mr. Vic Alpeh (Case Handler)
LKK Auto Consultants Pte. Ltd.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir,

RE: SUBMISSION OF DOCUMENTS FOR SFZ2424P

Kindly be informed that our customer Mr. Arshid Bin Abdullah, owner of vehicle registration no. SFZ2424P (insured with AIG) holds vehicle registration no. SKZ7169S which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 9,632.14
Loss of rental	:	\$ 2,033.00 (\$107.00 x 19 days)
Total	:	<u>\$ 11,665.14</u>

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,
CYCLE & CARRIAGE KIA PTE LTD


MANAGER
SERVICE OPERATIONS - PG



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
MR ARSHID BIN ABDULLAH C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811 Contact No 25/05/	Cust No/Name	/MR ARSHID BIN ABDULLAH
	Reg No/Reg Date	SFZ2424P / 27/05/2016
	Date In/Mileage	25/05/2018/ 39345
	Chassis/Package	KNAFX411MG5596563 /KC17
	Engine No	G4FGGH612122
	Make/Model	KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim	4SS / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CSK00001	Cash	13/12/2018/ 16:31	TLE	884 / Lauro Songcuan	28493	81385748		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								2200.00
RENEW REAR FENDER RH & REAR BUMPER,								
REPAIR REAR WHEELHOUSE PANEL RH								
E PNT98000								1470.00
SPRAY PAINT REAR BUMPER , REAR BUMPER AIRDAM , REAR FENDER RH AND								
REAR WHEELHOUSE RH								
E PNT88000								200.00
REMOVE & REFIT SPARETYRE BOARD,TRIM,CARPET & SEAT TO FACILITATE REPAIR								
A 54900099								30.00
CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A 10028901								200.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST								
USING HI-SCAN PRO TEST								
A WHEELALIGNMENTBP								120.00
To Conduct Computerize Full Wheel Alignment								
M SUNDRY								100.00
APPLY ANTI CORROSION & BODY SEALEANT ON AFFECTED AREAS								
E PNT88000								250.00
REMOVE & REFIT REAR WINDSCREEN GLASS								
E PNT88000								80.00
REMOVE & REFIT REVERSE SENSOR								
M SUNDRY								80.00
SUPPLY WINDSCREEN SEALANT								
M SUNDRY								20.00
SUNDRIES								
A 34900099								550.00
RENEW REAR AXLE ASSY								
S SPECIALISTJOB								380.00
TO SUPPLY REAR RH RIM SSW245 1PC								
M SUNDRY								50.00
RENEW RH REAR SPORT RIM AND TRANSFER TYRE								
X				PANEL ASSY-QUARTER OUTER,RH	1.00	1133.00	00.00	1133.00
X				COVER-RR BUMPER,LWR	1.00	234.00	00.00	234.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

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C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SFZ2424P / 27/05/2016
MOTOR CLAIM DEPARTMENT	Date In/Mileage 25/05/2018/ 39345
8 SHENTON WAY #24-01	Chassis/Package KNAFX411MG5596563 /KC17
SINGAPORE 068811	Engine No G4FGGH612122
Contact No	Make/Model KIA/FORTE K3 1.6 A EX BF4
25/05/	Colour/Trim 4SS / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CSK00001	Cash	13/12/2018/ 16:31	TLE	884 / Lauro Songcuan	28493	81385748		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
X	BRACKET-RR BUMPER SIDE MTG,RH				1.00	33.00	00.00	33.00
X	MOULDING-REAR WINDOW GLASS				1.00	27.00	00.00	27.00
X	STOPPER-RR WINDOW GLASS				2.00	4.00	00.00	8.00
X	PAD-WINDSHIELD GLASS				8.00	2.00	00.00	16.00
X	COVER-RR BUMPER				1.00	768.00	00.00	768.00
X	TORSION AXLE COMPLETE				1.00	1053.00	00.00	1053.00
Z	TEXT							
	TP CLAIM-AXA							
	SURVEYOR:TAUFIKH 25.05.2018							
	DOA:11.05.2018							
	7 DAYS							
"Guarantee your warranty, maintain with Cycle & Carriage."								

Parts	3,272.00	Nett	9,002.00
Labour	5,100.00	7% GST on	9002.00
Standard Menu	0.00		630.14
Specialist Job	380.00	Total Payable	9,632.14
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	250.00	Total Due	9,632.14
Total(w/o GST)	9,002.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
ARSHID BIN ABDULLAH BLK 756 JURONG WEST STREET 74 #05-68 SINGAPORE 640756

DATE	INVOICE NO.
20-Jun-2018	P 1204

	VHA NO.	DUE DATE	VEH. NO.
	P 1204	20-Jun-2018	SLL 3364 A
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 25 MAY 2018 TO 13 JUNE 2018 YOUR REF: SFZ 2424 P	19	100.00	1,900.00
GST @ 7%			\$133.00
TOTAL			\$2,033.00

*All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.*

HIRER'S PARTICULARS

Name (as in I/C) ARSHID BIN ABDULLAH
 NRIC/Passport No: S1704580F Date of Birth: 12/04/65
 Address: 756 Jurong West St 74 Age: 53
#05-68 S(640756)
 Name & Address of Employer _____
 Occupation _____ Driving Exp: 24
 Driving Licence No: _____ Passed Date: 15/01/91
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP 96951204

DRIVER'S PARTICULARS

Name (as in I/C) MUHAMMAD AZIZUL HAKIM BIN ARSHID
 NRIC/Passport No: S9048450H Date of Birth: 22.12.1990
 Address: BLK 756 JURONG WEST ST 74 Age: 27
#05-68 S(640756)
 Occupation _____ Driving Exp: 8 Yrs
 Driving Licence No: _____ Passed / Expiry Date: 06.07.2009
 D/L Type: Local/Int'l/Others: _____ Contact No: _____

Hirer's Own Vehicle No: <u>SFZ 2424P</u>		Replace Veh No: _____	
Loan Vehicle No: <u>SLL 3364A</u>		VR No: _____	
Make & Model: <u>M-LANCER</u>		Auto/Manual Group: _____	
CHARGES : \$ cts			
Daily	<u>19</u> day @ \$ <u>100</u>	Per day	<u>1,900</u> 00
Weekly/Monthly	week @ \$ _____	Per week/Monthly	_____
Others _____			
CDW/PAI	@ \$ _____	Per day/Monthly	_____
Delivery/Collection Svc _____			
GST _____			
OR No: _____		(A) SUB-TOTAL _____	
Petrol Level & Surchage	OUT IN	E 1/4 1/2 3/4 F	
First _____ km FREE per day		GST <u>7%</u>	<u>133</u> 00
Excess mileage is chargeable at _____ cents per km		TOTAL CHARGES	<u>2,033</u> 00

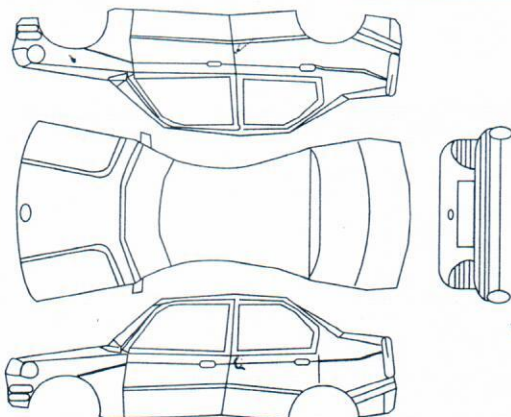
Security Deposit : \$ _____ Bank: HSB
 CASH/NETS/VISA/MC/AMEX/CHQ No: 4512 9701 1252 0785
 Expiry Date: 09/21 Card ID No: 556
 Name as in Card: ARSHID BIN ABDULLAH

NON WAIVER EXCESS (Subject to GST): \$ 2000 / -

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 X - Crack



Hirer's Signature: _____

Additional Driver's Signature: _____

SINGAPORE Use Only

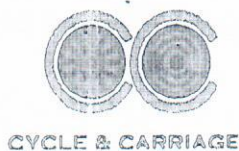
I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement, stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
25/05/18	1640	27311	Jch	
Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"				
Date In	Time In	Mileage	Check By	Remarks
13.06.18	1700	28319	Pong	check in 13/6/18 1750



LKK
Taufikh

VEHICLE NO : SFZ 2424P

MODEL : KIA/FORTE K3 1.6 A EX

WIP : 28493

Material	:	\$	<u>3,272.00</u>
Labour	:	\$	<u>5,730.00</u>
Sub-Total	:	\$	<u>9,002.00</u>
Less 2% Disc	:	\$	<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>9,002.00</u>
GST 7%	:	\$	<u>630.14</u>
Grand Total	:	\$	<u>9,632.14</u>
Finalise By/Date : <u>Army on 13/08/18</u>			

enrol on 13/08/18
@ 19.02
enrol on 21/08/18

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 7 WORKING DAYS + 2 days (wk. end)
= 9 days

* TP vehicle no: SKZ 7169 S (AXA)

* Claim loss of MENTAL.



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

KIA AUTO PROTECTOR

CERTIFICATE NO. 2100467726-01000

OWN DAMAGE EXCESS S\$600.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

SFZ2424P

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

Arshid Bin Abdullah

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

27 May 2017

4) DATE OF EXPIRY OF INSURANCE

26 May 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / KIA AUTHORISED REPAIRERS

1. Cycle & Carriage Pandan Gardens Service Centre - 209 Pandan Gardens (Tel: 6568 4567)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. Ethoz - 30 Bukit Batok Cres(Tel:66547777)

4. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only 5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)

6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110) 7. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)

8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336) 9. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE 15 Days Replacement Car only for repairs at C & C - Refer to policy wordings for details

NAMED DRIVER NA

HIRE PURCHASE COMPANY United Overseas Bank Limited
/ EMPLOYER'S LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 6 Apr 2017

AIG Asia Pacific Insurance Pte. Ltd.

500709-910
CYCLE & CARRIAGE - KEENG(KIA)
239 ALEXANDRA ROAD
SINGAPORE 159930
ANSP-MOTOR

AUTHORISED REPRESENTATIVE

ORIGINAL


SSPQCC.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1704580F**
Name: **ARSHID BIN ABDULLAH**


Birth Date: **12 Apr 1965**
Issue Date: **18 Jul 2009**

001763181H




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S1704580F**



Name: **ARSHID BIN ABDULLAH**

Race: **MALAY**
Date of birth: **12-04-1965** Sex: **M**
Country of birth: **SINGAPORE**




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 2B Motorcycles =< 200 cc
Class 3 Motor Cars =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg


PASS DATE: **08 Oct 1984**
15 Jan 1991

Licence No: **S1704580F**




NP 428A

4441609




NRIC No. **S1704580F**



Date of issue: **18-07-2009**

Address: **APT BLK 756 JURONG WEST STREET 74
#05-68
SINGAPORE 640756**



CYCLE & CARRIAGE KIA PTE LTD

MOTOR VEHICLE CLAIM

OWNER'S SATISFACTION FORM / DISCHARGE VOUCHER

TO : AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#27-01
SINGAPORE 068811

VEHICLE OWNER : ARSHID BIN ABDULLAH

MOTOR POLICY NO : 2100467726-01000 REGISTRATION NO : SFZ2424P

VEHICLE MODEL : KIA K3 WIP NO : 28493

ACCIDENT DATE : 11.05.2018 THIRD PARTY : SKZ7169S


REPAIRER'S NAME : CYCLE & CARRIAGE KIA PTE LTD
KIA SERVICE CENTRE
209 PANDAN GARDENS
SINGAPORE 609339

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

OWNER/INSURED SIGNATURE

DATE

TIME


: 16/5/18