Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Tuesday, 12 March, 2019 3:03 PM

To: Songcuan JR Lauro Araos

Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Admin A; Vic (LKKAuto); Coco Lu Ting

RE: SFZ2424P (KIA) - FINALIZE *** LKK REF: CC4/ASM18009423/T1ha3 Subject:

Attachments: DV.PDF

Without Prejudice

Dear Larry,

We refer further to your below email and we confirmed in receipt of the LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair (w/gst) 9,632.14 Loss of Rental w/gst (\$100 x 10 days) 1,070.00 10,702.14 TOTAL

If agreeable, kindly let the owner sign the attached DV and forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to CYCLE & CARRIAGE KIA PTE LTD.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Friday, 22 February, 2019 9:35 AM

To: Songcuan JR Lauro Araos

Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Admin A; Vic (LKKAuto)

Subject: RE: SFZ2424P (KIA) - FINALIZE *** LKK REF: CC4/ASM18009423/T1ha3

Without Prejudice

Dear Larry,

We refer further to your below email and we confirmed in receipt of the LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair (w/gst) \$ 9,632.14

Loss of Rental w/gst (\$100 x 10 days) \$ 1,070.00

TOTAL \$ 10,702.14

If agreeable ,kindly let the owner sign the attached DV and forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE KIA PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Songcuan JR Lauro Araos [mailto:lauro.songcuan@cyclecarriage.com.sg]

Sent: Thursday, 21 February, 2019 6:30 PM

To: Vic (LKKAuto)

Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo

Subject: FW: SFZ2424P (KIA) - FINALIZE *** LKK REF: CC4/ASM18009423/T1ha3

Dear Sir,

We have submitted our LOD to your office on 19th December 2018.

Kindly let us have your offer so that we can close this case.

Our customer claim as follows:

Cost of repair \$ 9,632.14

Loss of rental \$ 2,033.00 (\$107.00 x 19 days)

Total \$ 11,665.14

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

From: Taufikh (LKKAuto) [mailto:Taufikh@lkkauto.com]

Sent: 13 December 2018 12:11

To: Andre Chow En De; Songcuan JR Lauro Araos; Mei Kwan (LKKAuto); Vic (LKKAuto); Olivia Lau (LKKAuto)

Cc: Loi Ai Ting; Cheng Jo Jo; Edwin Abcede Caina; Admin A; Hsiao Tong (LKKAuto) Subject: RE: SFZ2424P (KIA) - FINALIZE *** LKK REF: CC4/ASM18009423/T1ha3

Hi Larry,

COR \$9002 (before gst), 7 days.

Regards Taufikh Lkk Auto

From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]

Sent: Tuesday, 11 December 2018 9:10 AM

To: Songcuan JR Lauro Araos; Mei Kwan (LKKAuto); Taufikh (LKKAuto); Vic (LKKAuto); olivialau@lkkauto.com

Cc: Loi Ai Ting; Cheng Jo Jo; Edwin Abcede Caina; Admin A; Hsiao Tong (LKKAuto) **Subject:** RE: SFZ2424P (KIA) - FINALIZE *** LKK REF: CC4/ASM18009423/T1ha3

Hi Vic,

Able to confirm the amount with my colleague?

Regards

Andre

From: Lauro Songcuan

Sent: Thursday, 27 September, 2018 8:52 AM

To: Mei Kwan (LKKAuto); Taufikh (LKKAuto); Vic (LKKAuto)

Cc: Andre Chow; Ai Ting Loi; Jojo Cheng; Edwin Abcede Caina; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SFZ2424P (KIA) - FINALIZE *** LKK REF: CC4/ASM18009423/T1ha3

Dear Sir/Madam,

Can we have your confirmation on the finalized amount.

Appreciate your kind understanding and attention on this matter.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: 13 August 2018 19:45

To: Lauro Araos Songcuan Jr; Taufikh (LKKAuto); Vic (LKKAuto)

Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Yusof Bin Hashim; Edwin Abcede Caina; Admin A; Hsiao Tong

(LKKAuto)

Subject: RE: SFZ2424P (KIA) - FINALIZE *** LKK REF: CC4/ASM18009423/T1ha3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18009423/T1ha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan Jr < lauro.songcuan@cyclecarriage.com.sg>

Sent: Monday, 13 August, 2018 7:04 PM

To: Taufikh (LKKAuto) < <u>Taufikh@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo <oocdop.cheng@cyclecarriage.com.sg>; Yusof Bin Hashim <oocdop.cheng@cyclecarriage.com.sg>; Edwin Abcede

Caina <edwin.caina@cyclecarriage.com.sg>

Subject: SFZ2424P (KIA) - FINALIZE

Dear Sir/Madam,

Pls. refer to attached files and photos.

Kindly confirm finalized amount of \$ 9,002.00 before Gst for SFZ2424P.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg



DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.