

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 24 May, 2018 10:45 AM
To: Edwin Abcede Caina
Cc: Coco Lu Ting; Don Bong Kiong Hua; Tay Jian Ye; G&M Motor; Bevan Lim (LKK Auto); Admin A; Vic (LKKAUTO); Mei Kwan (LKKAUTO)
Subject: RE: SFZ2424P / SKZ7169S TP CLAIM DOA:11.05.2018 *** LKK REF: CC4/ASM18009423/ha3

WITHOUT PREJUDICE

Dear Edwin,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAUTO)
Sent: Thursday, 24 May, 2018 10:33 AM
To: Edwin Abcede Caina
Cc: Coco Lu Ting; Don Bong Kiong Hua; Tay Jian Ye; G&M Motor; Vic (LKKAUTO); Bevan Lim (LKK Auto); Admin A
Subject: RE: SFZ2424P / SKZ7169S TP CLAIM DOA:11.05.2018 *** LKK REF: CC4/ASM18009423/ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Attached here with OI's sketch plan and statement for your perusal.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 11/05/18 around 13:40 hrs. I was exiting out from my house and I went out slowly to check on oncoming out. Suddenly vehicle B collided onto the left front portion of my car.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]

Sent: Tuesday, 22 May, 2018 3:32 PM

To: G&M Motor <motor@gnm.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: RE: SFZ2424P / SKZ7169S TP CLAIM DOA:11.05.2018

Officer in Charge,

May we check onto the liability of accident.

Thank you,
Edwin

From: G&M Motor [<mailto:motor@gnm.com.sg>]

Sent: Tuesday, 15 May, 2018 3:37 PM

To: Edwin Abcede Caina

Cc: Coco Lu Ting; Don Bong Kiong Hua; Tay Jian Ye
Subject: RE: SFZ2424P / SKZ7169S TP CLAIM DOA:11.05.2018

Hi Mr Edwin,

As spoken, we are an agent of the insured involved in this accident and her policy is under AXA Insurance Singapore. Sincere apologies for the confusion and inconveniences caused.

With regards to the claim quotation, we have assisted to forward the attachments with your contact details to AXA's claim department for their arrangement with your end for this claim matters.

Moving forward, you may directly send the claim request and quotations to AXA directly.

Please feel free to contact us if you require further clarifications.

Thank you.



Ow Yeong Jie Yi (Ms) | Motor Assistant
T 65769215 | A 8 Shenton Way #13-03 Singapore 068811

From: Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]
Sent: May 14, 2018 10:04 AM
To: G&M Motor <motor@gnm.com.sg>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: SFZ2424P / SKZ7169S TP CLAIM DOA:11.05.2018

Motor Claims,

Our client would like to claim third party against your insured and may we check onto the liability of accident on the above mentioned vehicle.

Please see attached gia report, estimate and accident scene photo.

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

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T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 • www.cyclecarriage.com.sg

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