

INS. CASE OWNER:

940241

CC4 / III1800 9416, Gha32

LKK:

IDAC:

Surveyor:

XGA

DOI:

23/5/18

Date / Time:

22/5/18

Registered in Merimen:

23/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC3362A

Name of Insured:

C/Pr

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

18/5/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Poon Ngo Lai Francis

Driver Tel No.:

9653070

(V/L: YES / NO)

Claim No.:

MOT18050498

Policy No.:

MUMOV13

Make / Model:

H. Donato

Place of Accident:

Orchard Circle &amp; Bideford Rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGY 8883B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Umt



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

6/6

SGY8883B 3 SHC3362A 3 CC4/III1800 9416/Gha32; DOA: 18/5/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

27/06/18

06/07/18

FILE REVIEWED. COMPLETING VERSION.  
BUILT URGENTLY UNCLARIFIED IN REQUEST  
OI VIDEO FOOTAGE.  
OI VIDEO IN WORKING. COPY CLIPPED IN  
V DRIVE / VIC / SHC 3362A.  
EASED ON FOOTAGE. KNO LIGHT ON. OLD STILL  
SUBMITTED IN.  
RESERVE URGENTLY WORKING TO II.  
IN INSTRUCTIONS TO RESORT CLAIM.  
BUILT TO IV TO RESORT CLAIM.  
SUBMIT WP REPORT IN CLERK CASE.  
NO SETTLEMENT

RECEIVED 05 JUL 2018

By:	1/11
Approved:	Ym
Date:	05-07-18

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT 01/11/18

Xkl.

REF: III

## ASSIGNMENT

From:

Date: 23/05/18

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SGY 8883B

at Workshop m/s

Lai Huet (Meng Kee)

of 160 Sin Ming Drive # 04-01

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Morning

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$60K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.:

Yes or No

Lum Sum:

-

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS 'w/p

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

P/P (UNCONFIRMED) @ 1,170.10

CHECKED TRUCKS @ 1,050.50

NW: @ 60,000.00 (Cash)

LTA: @ 43,795.00 (Cash)

NETT: @ 16,205.00 (Cash)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

N/S	O/S

Veh No:

SGY 8883B

Yr Regn:

29 Oct 2016

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Meru E250

c.c.

1796

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading:

239728

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WD172120472A245702

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In Order / Jammed / Leaked / Burnt or

Brake: In Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

245/45R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

23-05-18

Survey held at

W/S

5pm

Des. of Damages: Frt / Rear / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

**Affiliated to Federation Internationale Des Experts En Automobile**

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18009416/Gha3

64 CECIL STREET

#05-02 IOB BUILDING SINGAPORE 049711

Date : 23-05-2018



Code : III2

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SHC 3362A	Veh. Inspected	SGY 8883B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/05/2018

**2. Vehicle Particulars & Condition**

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

**4. Description of Damages**

--

**5. General Information**

Accident Date	18/05/2018	Inspection Date	23/05/2018
Survey held at	LAI HUAT (MENG KEE) MOTOR PTE LTD 160 SIN MING DRIVE #04-01/02 SIN MING AUTOCITY SINGAPORE 575722		

**5a. Remarks**

- A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

# 来發 (明记) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267  
RCB No: 199407592C

## ESTIMATE

EST. No ..... EST0019365  
Yeo Hsiu Shen Clement

Page ..... 1 of 2  
Your ref. .... TP-SHC 3362A India  
Job No ..... 69505  
Our ref ..... 18.05.31  
Payment .....  
Date ..... 22/5/2018

Attn .....

Vehicle No : SGY 8883B  
Vehicle Model : Mercedes Benz E250  
Accident on : 18/5/2018

Quantity	Unit	Description	Unit price	Disc. pct	Amount
Supply of Parts - Nett item:					
1.00	Pc	Front door wing mirror LH / <i>Cut</i>	914.00	10.00	822.60
1.00	Pc	Front door wing mirror cover LH / <i>CRA</i>	380.00	10.00	342.00
1.00	Pc	Front fender LH / <i>Buc</i>	950.00	10.00	855.00
1.00	Pc	Front fender chrome moulding LH / <i>MC</i>	55.00	10.00	49.50
1.00	Pc	Front fender Blue Efficiency emblem / <i>MC</i>	60.00	10.00	54.00
1.00	Pc	Front sport rim LH(Original) / <i>Cut</i>	770.00	10.00	693.00
1.00	Pc	Front control arm LH ?	480.00	10.00	432.00
1.00	Pc	Front lower arm LH ?	465.00	10.00	418.50
1.00	Pc	Front wheel bearing with hup LH / <i>MC</i>	660.00	10.00	594.00
Labour & Misc:					
1.00		To check wheel alignment (computerised)	80.00	<i>60</i>	80.00
1.00		To dismantle and renew front lower arm + control arm RH	200.00	<i>?</i>	200.00
1.00		To remove and refix side skirt RH	60.00	<i>50</i>	60.00

本公司拥有最先进的 CAROLINER MARK IV 机械, 可提供给多种款式的车身及给于快速与准确的测量方式和大铁修理。除外, 还有先进的 SAICO Deluxe 喷漆烘炉。  
"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

# 来發 (明记) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

Sector A, Block 21, Sin Ming Industrial Estate #01-56/58/60 Singapore 575679, Tel: 6453 8110 Fax: 6459 6267  
RCB No: 199407592C

## ESTIMATE

EST. No EST0019365  
Yeo Hsiu Shen Clement

Page 2 of 2  
Your ref. TP-SHC 3362A India  
Job No. 69505  
Our ref. 18.05.31  
Payment  
Date 22/5/2018

Attn

Vehicle No SGY 8883B  
Vehicle Model Mercedes Benz E250  
Accident on 18/5/2018

Quantity	Unit	Description	Unit price	Disc. pct	Amount
1.00		To straighten body, to repair front bumper and renew of parts	450.00	350	450.00
1.00		To spray paint	650.00	600	650.00

GuoQiang - 8288 0282  
part by part.

before paint photos.

5 Days. CHECK PROGS

22/5/18.

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Sub-Total 5,700.60  
GST 7.00% 399.04  
Total S\$ 6,099.64

本公司拥有最先进的 CARLINER MARK IV 机械, 可提供给多种款式的车身及给予快速与准确的测量方式和大快修理。除外, 还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CARLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."



## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 22 May 2018 2:22 PM  
**To:** Jenny Lim; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Sherini Pillai  
**Subject:** RE: Request for Survey - Your Ref: SHC 3362A / Our Ref: SGY 8883B (Date of Accident: 18.05.2018)  
**Attachments:** 22052018112623.pdf

3.13pm @ 22/5/2018  
person @ jenny  
vehicle not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SGY8883B and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Jenny Lim [mailto:jenny.lim@laihuat.com.sg]  
**Sent:** 22 May, 2018 2:07 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: Request for Survey - Your Ref: SHC 3362A / Our Ref: SGY 8883B (Date of Accident: 18.05.2018)

Dear Sir

Please arrange LKK to survey.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

---

**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Tuesday, 22 May, 2018 1:59 PM  
**To:** Jenny Lim  
**Subject:** RE: Request for Survey - Your Ref: SHC 3362A / Our Ref: SGY 8883B (Date of Accident: 18.05.2018)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

**Sent:** 22 May, 2018 11:31 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Request for Survey - Your Ref: SHC 3362A / Our Ref: SGY 8883B (Date of Accident: 18.05.2018)

**Importance:** High

Dear Sir

We refer to the above.

Please can you arrange for survey of our client's vehicle no. SGY 8883B on tomorrow (23.05.2018)?

Supporting document are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



## Print Received Message

This mail is associated with :

**\*SGY8883B (MCT18050498)**

**[SHC3362A]**

TP

YEO HSIU SHEN, CLEMENT

May 18 2018 8:00PM

[COMFORT TRANSPORTATION PTE LTD]

Lai Huat ( Meng Kee) Motor Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on **27/06/2018 16:55 PM**.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - SGY8883B - Claim Handler: Sherini Pillai

Maintained: Please reject on the basis that TP made a lane change. Comfort is making a counter claim.

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 5 July, 2018 12:50 PM  
**To:** Jenny Lim  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Your Ref: SGY 8883B\_ACCIDENT INVOLVING VEHICLES SHC 3362A AND SGY 8883B ON 18/05/2018  
**Attachments:** 19052018103003-0001.jpg; 19052018103003-0002.jpg; 19052018103003-0003.jpg; Video.MP4

Without Prejudice

Dear Jenny,

We refer further to your below email.

Please be informed that our principal is in the view that our Insured is not liable of this accident as it shows that your client changed lane. A copy of our Insured's video footage was attached for your reference.

As such, we have our principal's instruction and we are unable to look further into your claim.

We will now close this matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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---

**From:** Jenny Lim [mailto:[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)]  
**Sent:** Thursday, 7 June, 2018 1:47 PM  
**To:** Vic (LKKAUTO)  
**Subject:** RE: Your Ref: SGY 8883B\_ACCIDENT INVOLVING VEHICLES SHC 3362A AND SGY 8883B ON 18/05/2018

Dear Vic

Attached three photographs provided by our client.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

---

**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Thursday, 7 June, 2018 10:28 AM

**To:** Jenny Lim

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** Your Ref: SGY 8883B\_ACCIDENT INVOLVING VEHICLES SHC 3362A AND SGY 8883B ON 18/05/2018

Your Ref: SGY 8883B

“WITHOUT PREJUDICE”

Our Ref: CC4/III18009416/Gha3

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SHC 3362A AND SGY 8883B ON 18/05/2018**

We refer to the above matter.

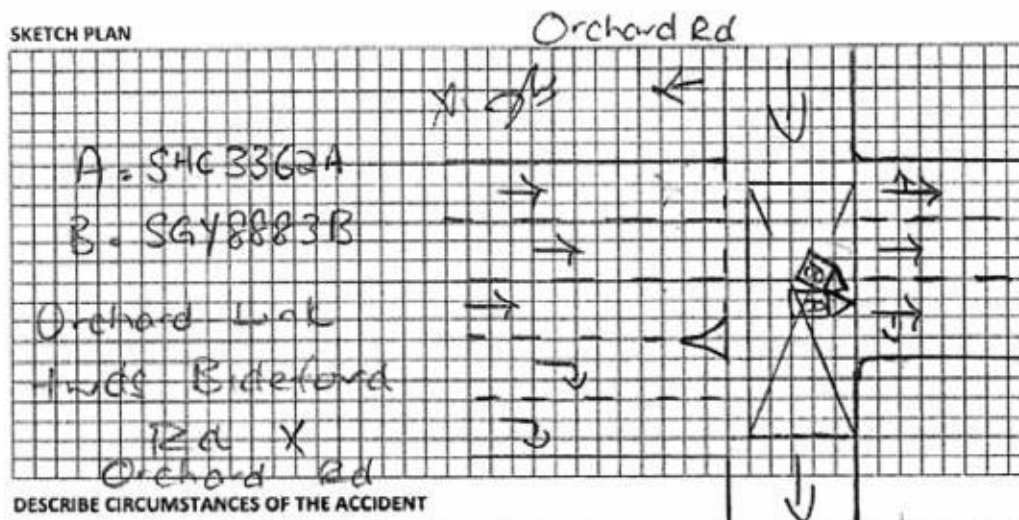
We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 18/5/18 @ abt 2015hrs, I was driving along Orchard Link twds Bideford Rd. As I approached the cross junction, the traffic was heavy thus I filter to the right. Suddenly a car SGY8883B on my left hand side encroached onto my lane. As a result, the right front collided onto the left portion of my taxi. 1 Male passenger on board my taxi. No injury reported at the point of accident.

DECLARATION

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK**

Auto  
Consultants  
Pte Ltd

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 May 2018 <a href="#">Edit Reg</a>		22 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,470.10</b> <a href="#">Edit Estimates</a>	<b>S\$4,470.10</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R		
Main Claimant:	<b>YEO HSIU SHEN, CLEMENT</b> , ID: S1614763Z		
Vehicle Reg. No.:	<b>SGY8883B</b>	Date of Loss:	18/05/2018 20:00 - :59 [90 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / MCT18050498</b>	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	<b>SHC3362A</b>	Policy No. (Claimant):	DMPCSN3066721701
		Excess:	
Repairer:	<b>Lai Huat ( Meng Kee) Motor Pte Ltd (HQ)</b> Sector A, Block 21,, Sin Ming Industrial Estate, #01-56/58/60, 575679 Sin Ming - Tel:		
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sherini Pillai</b> ]		
Claimant's Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Final Rpt due 04/06/2018]		
Driver/Custodian (Insured):	POON NGO LAI FRANCIS (), NRIC: S0189484F		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III\_SG (27/06/2018): Alert - Adj Mandate Maintained - SGY8883B - Claim Handler: Sherini Pillai
- III\_SG (07/06/2018): Alert - Adj Mandate Maintained - SGY8883B - Claim Handler: Sherini Pillai

### ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.



## Claim Documents

**\*SGY8883B (MCT18050498)**  
**[SHC3362A]**  
**TP**  
**YEO HSIU SHEN, CLEMENT**  
**May 18 2018 8:00PM**  
**[COMFORT TRANSPORTATION PTE LTD]**  
**Lai Huat ( Meng Kee) Motor Pte Ltd**

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[View](#) | 
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### Video

No	Finalized On	India International Insurance Pte Ltd (HQ)	1 per page ▼	Thumbnail	Print
1	07/06/18 11:39	Video - OID	1	Load MP4	

### Photos/Images

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per page ▼	Thumbnail	Print
1	05/07/18 12:54	Odometer Reading	1	Load JPG	✓
2	05/07/18 12:54	Chassis Number	1	Load JPG	✓
3	05/07/18 12:54	General View	1	Load JPG	✓
4	05/07/18 12:54	General View	1	Load JPG	✓
5	05/07/18 12:54	General View	1	Load JPG	✓
6	05/07/18 12:54	General View	1	Load JPG	✓
7	05/07/18 12:54	General View	1	Load JPG	✓
8	05/07/18 12:54	General View	1	Load JPG	✓
9	05/07/18 12:54	General View	1	Load JPG	✓
10	05/07/18 12:54	General View	1	Load JPG	✓
11	05/07/18 12:54	General View	1	Load JPG	✓
12	05/07/18 12:54	General View	1	Load JPG	✓
13	05/07/18 12:54	General View	1	Load JPG	✓
14	05/07/18 12:54	General View	1	Load JPG	✓
15	05/07/18 12:54	General View	1	Load JPG	✓
16	05/07/18 12:54	General View	1	Load JPG	✓
17	05/07/18 12:54	General View	1	Load JPG	✓
18	05/07/18 12:54	General View	1	Load JPG	✓
19	05/07/18 12:54	General View	1	Load JPG	✓
20	05/07/18 12:54	General View	1	Load JPG	✓
21	05/07/18 12:54	General View	1	Load JPG	✓
22	05/07/18 12:54	General View	1	Load JPG	✓
23	05/07/18 12:54	General View	1	Load JPG	✓
24	05/07/18 12:54	General View	1	Load JPG	✓
25	05/07/18 12:54	General View	1	Load JPG	✓
26	05/07/18 12:54	General View	1	Load JPG	✓
27	05/07/18 12:54	General View	1	Load JPG	✓
28	05/07/18 12:54	General View	1	Load JPG	✓
29	05/07/18 12:54	General View	1	Load JPG	✓
30	05/07/18 12:54	General View	1	Load JPG	✓
31	05/07/18 12:54	General View	1	Load JPG	✓
32	05/07/18 12:54	General View	1	Load JPG	✓

Video				<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
33	05/07/18 12:54	General View	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/05/18 18:58	TP ESTIMATE + TP GIA REPORT	 Load PDF	
2	23/05/18 18:58	ACKNOWLEDGEMENT EMAIL TO III DD 22.05.2018	 Load PDF	
3	02/06/18 13:00	TP ESTIMATE-MARKED	 Load PDF	
4	05/07/18 12:53	EMAIL TO TP REJECT	 Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	24/05/18 08:50	Singapore Accident Statement	 Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

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There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18009416/GHA3S2

Date: 11/07/2018

## REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SGY8883B	Insured Vehicle No :	SHC3362A
Date of Loss:	18/05/2018	Nature of Claim:	TP
		Claim No:	MCT18050498

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SGY8883B	Engine No:	27186030082767
Make & Model:	MERCEDES-BENZ E250, 1.8 CGI (A)	Chassis No:	WDD2120472A245702
Reg. Date:	29/10/2010 (Man. Year: 2010)	Odometer:	239728 km
Colour:	Silver		
Engine Capacity:	1796 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

## CONDITION OF TYRES

Front Tyre Size:	245/45R17	Rear Tyre Size:	245/45R17
Front Left Side:	Pirelli 5 mm	Rear Left Side:	Pirelli 5 mm
Front Right Side:	Pirelli 5 mm	Rear Right Side:	Pirelli 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,260.60	3,410.10	850.50	19.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,440.00	1,060.00	380.00	26.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,700.60</b>	<b>4,470.10</b>	<b>1,230.50</b>	<b>21.59</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>399.04</b>	<b>312.91</b>	<b>86.13</b>	<b>21.58</b>
<b>Nett Amount (S\$)</b>	<b>6,099.64</b>	<b>4,783.01</b>	<b>1,316.63</b>	<b>21.59</b>

## INSPECTION

Date of Assignment:	22/05/2018	Lai Huat ( Meng Kee) Motor Pte Ltd (HQ)
Date Inspected:	23/05/2018 Inspected At:	Sector A, Block 21,, Sin Ming Industrial Estate, #01-56/58/60
Estimated Period of Repair:	5.0 days	Singapore 575679

Adjuster: XING GUO QIANG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$1050.50 NETT)

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 11 Jul 2018)
<b>Parts:</b>	143	MERCEDES-BENZ E250 1.8 CGI (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SGY8883B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR WING MIRROR LH	Cut	914.00 FN	*914.00 FN
2	1		*FRONT DOOR WING MIRROR COVER LH	Cracked	380.00 FN	*380.00 FN
3	1		*FRONT FENDER LH	Buckled	950.00 FN	*950.00 FN
4	1		*FRONT FENDER CHROME MOULDING LH	Necessary	55.00 FN	*55.00 FN
5	1		*FRONT FENDER BLUE EFFICIENCY EMBLEM	Necessary	60.00 FN	*60.00 FN
6	1		*FRONT SPORT RIM LH (ORIGINAL)	Cut	770.00 FN	*770.00 FN
7	1		*FRONT CONTROL ARM LH	*Check	480.00 FN	*- FN
8	1		*FRONT LOWER ARM LH	*Check	465.00 FN	*- FN
9	1		*FRONT WHEEL BEARING WITH HUP LH	Necessary	660.00 FN	*660.00 FN
					<b>Sub Total (\$\$)</b>	<b>4,734.00 3,789.00</b>
					<b>- Nett Item Discount on N Items 10.00/10.00% (\$\$)</b>	<b>473.40 378.90</b>
					<b>Total Parts (\$\$)</b>	<b>4,260.60 3,410.10</b>

F=Franchise part. N=NetItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CHECK WHEEL ALIGNMENT (COMPUTERISED)	New	80.00	60.00
2	TO DISMANTLE AND RENEW FRONT LOWER ARM + CONTROL ARM RH. (*Check)	New	200.00	0.00
3	TO REMOVE AND REFIX SIDE SKIRT RH.	New	60.00	50.00
4	TO STRAIGHTEN BODY, TO REPAIR FRONT BUMPER AND RENEW OF PARTS.	New	450.00	350.00
5	TO SPRAY PAINT.	New	650.00	600.00
<b>Gross Labour Cost (S\$)</b>			<b>1,440.00</b>	<b>1,060.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >