

Jia Le (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 27 May 2019 1:34 PM
To: Jia Le (LKK Auto)
Cc: Vic (LKKAuto); Admin A
Subject: RE: (Seek Mandate) Your ref: 18/18/18/VP05/020624 Accident involving EW8833E,SJD3217H,SJN7005Z along PIE towards TUAS on 19/5/18 *** LKK REF: CC4/LPC18009415/Gha3 [External General]

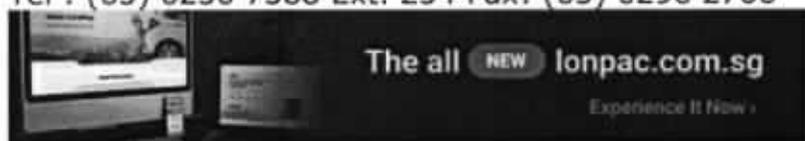
Categories: Yellow Category

Lonpac External - General

Dear Jia Le

Please proceed to settle TPD claim under MCF.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 24 May, 2019 5:35 PM
To: ONG LI LI
Cc: Vic (LKKAuto); Admin A
Subject: (Seek Mandate) Your ref: 18/18/18/VP05/020624 Accident involving EW8833E,SJD3217H,SJN7005Z along PIE towards TUAS on 19/5/18 *** LKK REF: CC4/LPC18009415/Gha3

Lonpac Ref: **18/18/18/VP05/020624**

LKK Ref: CC4/LPC18009415/Gha3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 11/06/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

3 vehicles chain collision, insured was the 2nd vehicle. ~~Liability is not in our driver's favour.~~

Summary to offer to third party repairer, "CITY AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,346.68	\$ 2,621.50

2. Loss of Rental (5days x \$120.00)(w/GST)	\$ 642.00	\$ 642.00 (5days x \$120.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,990.68	\$ 3,265.50

**04days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 11 June, 2018 11:24 AM

To: 'ONG LI LI' <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability of SJN7005Z Your ref: 18/18/18/VP05/020624 Accident involving EW8833E,SJD3217H,SJN7005Z along PIE towards TUAS on 19/5/18 *** LKK REF: CC4/LPC18009415/Gha3

WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/020624

LKK REF: CC4/LPC18009415/Gha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJN 7005Z

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Friday, 1 June, 2018 3:04 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Liability of SJN7005Z Your ref: 18/18/18/VP05/020624 Accident involving EW8833E,SJD3217H,SJN7005Z along PIE towards TUAS on 19/5/18 *** LKK REF: CC4/LPC18009415/Gha3

Dear Mei Kwan

Please see attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, 1 June, 2018 1:22 PM
To: ONG LI LI
Cc: MT_Claim_SG; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A
Subject: RE: Liability of SJN7005Z Your ref: 18/18/18/VP05/020624 Accident involving EW8833E,SJD3217H,SJN7005Z along PIE towards TUAS on 19/5/18 *** LKK REF: CC4/LPC18009415/Gha3

Your ref: 18/18/18/VP05/020624
LKK ref : CC4/LPC18009415/Gha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Friday, 1 June, 2018 11:58 AM
To: City Auto <cityauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Liability of SJN7005Z Your ref: 18/18/18/VP05/020624 Accident involving EW8833E,SJD3217H,SJN7005Z along PIE towards TUAS on 19/5/18

Without Prejudice

Dear Sir/Mdm

Please liaise with LKK for liability & quantum.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Friday, 1 June, 2018 11:53 AM
To: MT_Claim_SG
Cc: ERIC WOO JUN KIAT
Subject: Liability of SJN7005Z Your ref: 18/18/18/VP05/020624 Accident involving EW8833E,SJD3217H,SJN7005Z along PIE towards TUAS on 19/5/18

Dear Sir/Madam,

Please let us know what is the liability of this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Veronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-00/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/LPC18009415/Gha3
Our ref: SJN7005Z

WITHOUT PREJUDICE

02nd March 2019

Dear Sir/Mdm,

LONPAC INSURANCE BHD
NO. 100
BEACH RD #19-00
SHAW TOWER
SINGAPORE 189702

Accident involving SJD3217H and SJN7005Z on 19/05/2018

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report of SJN7005Z
- 2) Repair tax invoice
- 3) Letter of authorization
- 4) GIA search receipt
- 5) Rental agreement receipt

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	2,621.50
2) Loss of rental (5 Days x \$128.40) Include GST	\$	642.00
3) GIA search fee	\$	2.00
TOTAL - \$		3,265.50

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)
Tel: 6453 1235
Fax: 6453 7944
Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-80/62, SIN MING ROAD, SINGAPORE 576643.
TEL: 6453 1235, 6452 0650 FAX: 6453 7944
24hrs Towing Services Tel: 8828 8888
Co. Reg. No.: 198503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: GUWE WEE KHON PHYLLIS NRIC: S69320611

Address: 33 SEMBAWANG ROAD # 01-10 SINGAPORE 779084

Name of Driver: GUWE WEE KEE GARY NRIC: S8512468F

Address: 33 SEMBAWANG ROAD # 01-10 SINGAPORE 779084

Accident on 22:40 Involving SJD 5217H AND SJN 7005Z

At/along PIG (BEFORE ENTRANCE TO SLIP ROAD TO CTE (SLE))

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle Mitsubishi 10HLER at my/our request I/We the above owner of Motor Vehicle No: SJN 7005Z do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]

Name: GUWE WEE KHON PHYLLIS

Date: 23/5/18

CITY AUTO PTE LTD
Witness Signature: [Signature]
Blk 8 Sin Ming Road
#01-80/62 Sin Ming Ind Est
Singapore 576643
Tel: 6453 1235 Fax: 6453 7944
Name: [Signature]
Date: 23/5/18
(Claims Section)



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC05/020624

DATE : 31 MAY 2019

DISCHARGE VOUCHER

I/We, GUWE WEE KHOON confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SJD 3217H the sum of Singapore Dollar Three Thousand Two Hundred Sixty-Five and Cents Fifty Only (\$3,265.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJN 7005Z and SJD 3217H on 19 May 2018 along PIE (BEFORE ENTRANCE TO SLIP ROAD TO CTE (SLE)).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR MUHAMMAD FAZALI BIN HASAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CITY AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date 18/6/19

Guwe Wee Khooon
.....
Name of vehicle owner /Date 18/6/19



CITY AUTO PTE LTD

One-Stop Automobile Solutions

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

LONPAC INSURANCE BHD

NO. 100
BEACH RD #19-00
SHAW TOWER
SINGAPORE 189702

Attention: Motor Claim Department

Contact : 91380556

Fax No. :

Tax Invoice : I2019-001411

Date : 02/03/2019

Vehicle No : SJN7005Z

Make / Model : MITSUBISHI LANCER 2.0L MIVEC
GLS 6-CVT ABS A/B 2WD

Mileage (km) : 242602

Chassis No. : JMYSTCY4A9U001289

Accident Date : 19/05/2018

Claim No. : CC4/LPC18009415/Gha3

Reference : JO201805-0539

Policy No. : 5098120707

S/No. Particular	Amount
* Lumpsum repair	S\$ 2,450.00

Total S\$: 2,450.00

GST @ 7% S\$: 171.50

Grand Total S\$: 2,621.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

CLASSIC AUTO RENTAL PTE LTD

157 SIN MING ROAD #01-08 ANNEXE BLOCK
 AMTECH BUILDING, SINGAPORE 575624
 TEL: (65) 6553 3511 FAX: (65) 6553 3711
 EMAIL: reservation@classicauto.com.sg

RENTAL AGREEMENT NO 17728

COMPANY NO.: 199501324K

GST REGISTRATION NO: M2-8920243-9

TO BE PAID BY HIRER AND, WHERE APPLICABLE IN CLAUSE 1.2:				IN 69197 KM	DATE 28/05/2018 TIME 11:45 AM
				OUT KM	DATE 23/05/18 TIME 12:30 PM
				DRIVEN KM	TOTAL 5 DAYS HRS
				VEHICLE MAKE / MODEL TOYOTA ACTIS	VEHICLE REGISTRATION NO SDP 9998E
HIRER				DAILY RATE (MIN 24 HRS)	600 W
METHOD OF PAYMENT		CREDIT APPROVAL / DATE / AMOUNT NZE NZE		WEEKLY RATE	600 W
AUTHORISED OPERATOR MR GUNZ NZE KZZ GARY				MONTHLY RATE	
HOME ADDRESS 33 SEM BAWANG ROAD # 01-10 SINGAPORE 779084				ADDITIONAL DAY RATE	
COMPANY				PACKAGE RATE	
COMPANY ADDRESS				MALAYSIA USE <input type="checkbox"/> NO <input type="checkbox"/> YES	
LOCAL CONTACT				MINIMUM RENTAL PERIOD 24 HRS	SUB TOTAL 600 W
				RATES DO NOT INCLUDE PETROL BY TANK <input type="checkbox"/> BY KILOMETRES <input type="checkbox"/>	SUB TOTAL 600 W
NRC / PASSPORT NO S85129681F		COUNTRY OF ISSUE SG		DATE OF ISSUE 06/MAY/15	
DRIVING LICENCE NO S85129681F		ISSUED BY LTA		EXPIRY DATE NZE	
PLACE OF BIRTH SINGAPORE				DATE OF BIRTH 22 FEB 1985	
ADDITIONAL AUTHORISED OPERATORS ABOVE 25 YEARS OLD & BELOW 60 YEARS OLD <input type="checkbox"/>				DUE DATE	
<p>INDICATE: D - DENTS S - SCRATCHES A - ACCIDENT</p>				<p>DELIVERED BY</p> <p>COLLECTED BY</p> <p>DECLINES LDW</p> <p>ACCEPTS LDW</p> <p>LDW (PER DAY)</p> <p>DEDUCTIBLE/EXCESS SINGAPORE USE</p> <p>NWDE SINGAPORE USE \$ 15.00</p> <p>DECLINES PAI</p> <p>ACCEPTS PAI</p> <p>PAI (PER DAY)</p> <p>MISCELLANEOUS</p> <p>OIL REPAIRS</p>	
<p>The vehicle is rented subject to all the terms and conditions on this page and on the reverse whether printed or handwritten. Note that the Vehicle is for use in Singapore only, unless otherwise authorised by the Owner in writing and unless a valid permit is obtained. Refer to Clause 1.2. Note also the exclusion of liability in Clause 5.</p>				<p>BUSINESS / OPERATING HOURS</p> <p>Vehicles can only be returned to the Owner's renting location during the operating hours: Mon - Friday 0830 - 1730 hrs Sat & eve of public holidays 0830 - 1230 hrs Sun & public holidays Closed</p> <p>SUB TOTAL 600 W</p> <p>GST @ 7% 42 W</p> <p>CASH CARD VALUE</p> <p>AMOUNT DUE 642 W</p>	
REMARKS				DEPOSIT	
<p>PREPARED BY: [Signature]</p> <p>COMPLETED BY: [Signature]</p>				LESS DEPOSIT (IF ANY)	
				NET DUE 642 W	
				AMOUNT REFUND	

RENTAL AGREEMENT NO 17728

MR GUWE WEE KEE, GARY
33 SEMBAWANG ROAD
#01-10
SINGAPORE 779084

Classic
Established
Since 1995

CLASSIC AUTO RENTAL PTE LTD

159 Sin Ming Road
#01-04 Aritech Building
Singapore 575625
Tel: 6553 3111
Fax: 6553 3711
Co. No: 199501324K
www.classicauto.com.sg

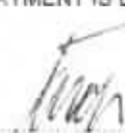
RA 17728

DATE MAY 28, 2018
REF WAB/mh

TAX INVOICE
GST REGISTRATION NO. M2-8920243-9

DESCRIPTION	AMOUNT
HIRE ONE UNIT OF TOYOTA ALTIS 1.6 SDP9998E FROM MAY 23, 2018 - MAY 28, 2018 AT S\$120.00 PER DAY	\$600.00
TOTAL RENTAL DAYS = 5 DAYS X S\$120.00 PER DAY	
CAR REGN NO. : SDP9998E	
SUB TOTAL	\$600.00
7% GST PAYABLE	\$42.00
SINGAPORE DOLLARS IN WORDS	AMOUNT PAYABLE \$642.00
SIX HUNDRED AND FORTY TWO ONLY	

Note : CHEQUE SHOULD BE CROSSED AND MAKE PAYABLE TO " CLASSIC AUTO RENTAL PTE LTD "
PAYMENT IS DUE WITHIN SEVEN (7) DAYS FROM THE DATE OF THIS INVOICE


.....
Manager



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-076988

Date of Request: 21/05/2018

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 21/05/2018
Enquiry By Jason Quak Leng Hui
TP Vehicle No. SJD3217H
Accident Date 19/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJD3217H	Lonpac Insurance Bhd	27/03/2018-26/03/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-076988

Date of Request: 21/05/2018

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 21/05/2018
Enquiry By Jason Quak Leng Hui
TP Vehicle No. SJD3217H
Accident Date 19/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque