

Vic (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 17 July, 2019 4:11 PM
To: Vic (LKKAuto); Admin A
Cc: Tan Kah Leong; Alfred Toh; Hsiao Tong (LKKAuto)
Subject: RE: OUR REF: SNM18D02454 -Direct Settlement - Accident Involving GY8932T (OI: SNM18D02454C02/2(tkl) and GZ1200M (TP : LKK REF -CC6/CTI18009409/Uhb3q2) on 14.05.2018

LKK REF -CC6/CTI18009409/Uhb3q2
CTI REF - SNM18D02454C02/2(tkl)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,482.00.

We await your payment advice to enable Kah Leong to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, July 17, 2019 3:29 PM
To: Irene Tay; Elaine Cheong
Cc: Alfred Toh; Claims Dept of CTI; Admin A; Vic (LKKAuto)
Subject: RE: OUR REF: SNM18D02454 -Direct Settlement - Accident Involving GY8932T (OI : CAI - SNM18D02454) and GZ1200M (TP : LKK REF -CC6/CTI18009409/Uhb3q2) on 14.05.2018

Dear Elaine / Irene,

We refer further to our below email.

For your approval and/or further instruction please.

Thank you.

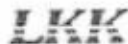
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Cecilia Chong (LKK Auto)

Sent: Monday, 27 May, 2019 5:20 PM

To: Angie Foo; Elaine Cheong; Irene Tay; Alfred Toh; Chee So Chow

Subject: RE: OUR REF: SNM18D02454 -Direct Settlement - Accident Involving GY8932T (OI : CAI - TBA) and GZ1200M (TP : LKK REF -CC6/CTI18009409/Ugb3q2) on 14.05.2018

Dear Sir/Madam,

We refer to the above matter,

We have yet to receive any replies for the email dated 22/05/2019 on the mandate approval.

Kindly let us have the instruction / approval as TP is chasing us for the offer. Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Thursday, 23 May 2019 10:40 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: OUR REF: SNM18D02454 -Direct Settlement - Accident Involving GY8932T (OI : CAI - TBA) and GZ1200M (TP : LKK REF -CC6/CTI18009409/Ugb3q2) on 14.05.2018

Dear Elaine/Irene,

Please revert to LKK Auto soonest possible

Regards

Angie Foo

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Wednesday, May 22, 2019 5:20 PM

To: Claims Dept of CTI

Cc: Sharon Han; Angie Foo; Hsiao Tong (LKKAuto); Admin A; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving GY8932T (OI : CAI - TBA) and GZ1200M (TP : LKK REF - CC6/CTI18009409/Ugb3q2) on 14.05.2018

Your ref : **SNM18D02454C02**
Our ref : CC6/CTI18009409/Ugb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GY 8932T & GZ 1200M ON 14/05/2018

We refer to the above matter.

It is a chain collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$4,482.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$11,003.56	\$ 4,280.00
2. Loss of Rental (2days x \$100.00)	\$ 200.00	\$ 200.00 (2days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$11,205.56	<u>\$ 4,482.00</u>

**04 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 13 March 2019 12:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'sharon.han@sg.cntaiping.com' <sharon.han@sg.cntaiping.com>; 'Angie Foo' <angie.foo@sg.cntaiping.com>;
Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY8932T (OI : CAI - TBA) and GZ1200M (TP : LKK REF - CC6/CTI18009409/Umb3) on 14.05.2018

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair

- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 24 May 2018 6:48 PM

To: claimsdept@sg.cntaiping.com

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GY8932T (OI : CAI - TBA) and GZ1200M (TP : LKK REF - CC6/CTI18009409/Umb3) on 14.05.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GZ 1200M at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 30.05.2018

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : GZ 1200M / GY 8932T AND OTHER ON 14.05.2018

We are the authorized repair workshop for the owner of motor vehicle no: **GZ 1200M**, which was involved in the captioned accident with your insured vehicle no: **GY 8932T**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 4,280.00
2) Loss of Rental (2 days X S\$100)	\$ 200.00
3) GIA Search Fee	\$ 2.00
	\$ 4,482.00

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18009409/Umb3

28 MAY 2018

TIONG HUAT CONTRACTS PTE LTD
7 YISHUN INDUSTRIAL STREET 1
#04-34 NORTH SPRING BIZHUB
SINGAPORE 768162

Dear Sir/Madam,

ACCIDENT INVOLVING GY 8932T / GZ 1200M/ OTHERS ON 14/05/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: bevanlim@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

DATE : 23.05.2018

TO : China Taiping Insurance (Singapore) Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. GZ1200M / GY8932T
And other

ALONG BKE Towards PIE 1km After Eco Bridge

ON 14.05.2018

I/We, Infinity Hardware Holding Pte Ltd.

of (NRIC No./ROC No.) 201436009H

of B1K 804 Woodlands Street 81 #06-45A Singapore 730804

owner of vehicle no. GZ1200M in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle GZ1200M at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.



Signature of Owner : _____

Name of Owner : _____

h

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3066121700 Claim No : SNM18D02454C02/2 (tk1)
Claimant : INFINITY HARDWARE HOLDING PTE LTD

Amount : S\$4,482.00
SINGAPORE DOLLARS FOUR THOUSAND FOUR HUNDRED EIGHTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GZ 1200M
Insured Vehicle No. : GY 8932T

Date of Loss : 14.05.2018
Place of Accident : BKE TOWARDS PIE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/s TIONG HUAT CONTRACTS PTE LTD
Driver Name : ISLAM NAZRUL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	4,280.00
(3) Loss of Use/Rental/Earning	S\$	200.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,482.00

Claimant Name : TAY QI HUA NRIC No : S93228196

Signature :  Date : 29/08/19



TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 20309

Date : 30.05.2018

Vehicle No : GZ 1200M

Make/Model : TOYOTA DYNA

Chassis/Eng# :

Accident Date : 14.05.2018

Claim No :

Reference : 0518 -20309

Policy No :

Amount

To proceed on lump sum repair

S\$

4000.00

E. & O. E.

Total : S\$

4000.00

GST @ 7% : S\$

280.00

Amount Due : **S\$**

4280.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: INFINITY HARDWARE HOLDING PTE LTD

Invoice : DCR-2018-05-09

Date : 25.05.2018

Agreement No : 20013

Payment Term : LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : GY 9749A (0518-20309) \$ 200.00

Rental Period from 23.05.2018 to 25.05.2018 .

E. & O. E.

Total \$ 200.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20013

Name <u>Infinity Hardware Holding Pte Ltd (201436009H)</u>			REG. No. <u>G 4174 9H</u>		MAKE MODEL:	
ADDRESS			DIESEL		PETROL	E 1/4 1/2 3/4 F
			KM IN		DATE & TIME IN <u>25.05.2018 @ 3.46pm</u>	
			KM OUT		DATE & TIME OUT <u>23.05.2018 @ 12.34pm</u>	
			KM DRIVEN		TIME USED	
NAMED DRIVER <u>Tay Ai Hua</u>						
DRIVING LICENCE NO <u>S9322819G</u>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<u>2</u> DAYS		@ \$ <u>100</u>	<u>\$ 200</u>
ADD NAMED DRIVER			WEEKS		@ \$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL <u>\$ 200</u>	
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$2000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday.					TOTAL RENTAL	
					DELIVERY FEE	
					COLLECTION FEE	
ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$2000 under section I & II in any accident plus loss of earning while damage vehicle is under repair. Hirer is responsible for Additional \$2,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.			X PER DAY \$ PER WEEK \$ PER MONTH \$		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)	
			X PER DAY \$ PER WEEK \$ PER MONTH \$			
			PREPAYMENT		TOTAL CHARGE	
			CHECK		DEPOSIT	
CASH						
RECEIPT NO.		NETT CHARGE				
AMOUNT DUE / REFUND						

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-078288

Date of Request: 23/05/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/05/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GY8932T
Accident Date 23/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GY8932T	China Taiping Insurance (Singapore) Pte. Ltd.	15/09/2017-14/09/2018	6389 6111

Thank You.

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6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-078288
Date of Request: 23/05/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/05/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GY8932T
Accident Date 23/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque