

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 17 July, 2019 3:29 PM  
**To:** Irene Tay; Elaine Cheong  
**Cc:** Alfred Toh; Claims Dept of CTI; Admin A; Vic (LKKAUTO)  
**Subject:** RE: OUR REF: SNM18D02454 -Direct Settlement - Accident Involving GY8932T (OI : CAI - SNM18D02454) and GZ1200M (TP : LKK REF -CC6/CTI18009409/Uhb3q2) on 14.05.2018  
**Attachments:** ADJUSTMENT REPORT.PDF; INSPECTION REPORT.PDF; LKK RESURVEY PHOTO.PDF; LKK SURVEY PHOTO.PDF; LOD AND OTHER DOCUMENTS.PDF; LETTER TO OI.pdf

Dear Elaine / Irene,

We refer further to our below email.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 27 May, 2019 5:20 PM  
**To:** Angie Foo; Elaine Cheong; Irene Tay; Alfred Toh; Chee So Chow  
**Subject:** RE: OUR REF: SNM18D02454 -Direct Settlement - Accident Involving GY8932T (OI : CAI - TBA) and GZ1200M (TP : LKK REF -CC6/CTI18009409/Ugb3q2) on 14.05.2018

Dear Sir/Madam,

We refer to the above matter,

We have yet to receive any replies for the email dated 22/05/2019 on the mandate approval.

Kindly let us have the instruction / approval as TP is chasing us for the offer. Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

**Sent:** Thursday, 23 May 2019 10:40 AM

**To:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** OUR REF: SNM18D02454 -Direct Settlement - Accident Involving GY8932T (OI : CAI - TBA) and GZ1200M (TP : LKK REF -CC6/CTI18009409/Ugb3q2) on 14.05.2018

Dear Elaine/Irene,

Please revert to LKK Auto soonest possible

Regards  
Angie Foo

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**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

**Sent:** Wednesday, May 22, 2019 5:20 PM

**To:** Claims Dept of CTI

**Cc:** Sharon Han; Angie Foo; Hsiao Tong (LKKAuto); Admin A; Alfred Toh

**Subject:** RE: Direct Settlement - Accident Involving GY8932T (OI : CAI - TBA) and GZ1200M (TP : LKK REF - CC6/CTI18009409/Ugb3q2) on 14.05.2018

Your ref : **SNM18D02454C02**

Our ref : CC6/CTI18009409/Ugb3q2

Dear Sirs/Madam,

**ACCIDENT INVOLVING GY 8932T & GZ 1200M ON 14/05/2018**

We refer to the above matter.

It is a chain collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$4,482.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$11,003.56	\$ 4,280.00
2. Loss of Rental (2days x \$100.00)	\$ 200.00	\$ 200.00 (2days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$11,205.56	<b><u>\$ 4,482.00</u></b>

\*\*04 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Wednesday, 13 March 2019 12:11 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'sharon.han@sg.cntaiping.com' <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; 'Angie Foo' <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GY8932T (OI : CAI - TBA) and GZ1200M (TP : LKK REF - CC6/CTI18009409/Umb3) on 14.05.2018

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 24 May 2018 6:48 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GY8932T (OI : CAI - TBA) and GZ1200M (TP : LKK REF - CC6/CTI18009409/Umb3) on 14.05.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GZ 1200M at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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