| 13/03/2000<br>ASS. REC. BY     | REF: CSIMSG 1800 9400 / RIrd3 Solvers Instruction                                |
|--------------------------------|--|
| Munken<br>From (Person         | Rasul Assignment (Office)  Christian Word of MSIG Date/Time: 23 5 2018 8 4:12 pm |
| Estimated Co                   | Bill to:   |
| To Inspect V                   |  |
| at Workshop<br>of              | 050 0 1000   |
| Policy No:                     | 27194291QMY Claim No: 559113   |
| Sum Insured:                   | Excess.  |
| Make of Veh<br>(Client's Recor | 21/05/2018   |
| CA / REV                       | / REP. / REV 24 HRS WD/  |
| Date/Time:                     | Person Contacted Alex Vehick IN OUT  |
| Date/Time                      | Action/Instruction ( ) Estimate  |
|                                | SHC7264Y- NSTINC10014623/DO DOA: 23/07/2010                                      |
|                                | SJT7627Y-X.  |
|                                | Revert the meximen   |
|                                |  |

| SARRIUME LARM REF: MSIG  | beron.   | 28399  |
|--|--|--|
| A59  | SIGNMENT   |  |
| From: Date: 24 5 2018  | Veh No. SHC72  | .044 Yr Regn. 2016 / June  |
| Estimated Cost:  |  | Van / Lorry (ax) / Prime Mover /   |
| DO TP WS / TP RES / OD RES / EVA / INV / MV  | Truck / Trailer or   |  |
| To Inspect Vehicle No: SHC 7204 Y  | Make: (fhmori  | 3401.7 ac 1685   |
| at Workshop m/s Ding Automotive  | Colour YELLOW  | A/C: Insured / Std / NI / NA   |
| 31 conporation Rd  | Sp. Reading 23 446   |  |
| nsured 51 (arpora france)  | Eng/No.  |  |
|  |  | 141umhu092499  |
| Policy No.   | Gen. Cond: Good FaR / Poo  |  |
| Claims No.   | Steering: Inforder / Jammed /  |  |
| Sum Insured Excess:  | Brake: Inorder / Jammed /  |  |
| (Client's Record)  | Ō  | SERVICE CONTROL OF CON |
| Make of Veh:   |  | 205/60R16  |
|  | Tyre Size: F:  | 202/801/10   |
| (Policy Condition)  Remark: The veh had commenced its  N/S O/S   | R:   | A CHARLES CONTROLL THE COURT   |
| Remark: The veh had commenced its N/S O/S repair at the time of inspection.  | The state of the s | S/LIZA/MIC/OHTSU/PIR/SUMI/   |
| repair at the time of more eton.   | TOYO / YOKO or   | -  |
| Sal. or Market Value:  | R/Bal. S mo  | Rear   |
| DAC Accident Rport: Consistent? : Yes or No  |  | 101  |
| GIA / PR Seen: Consistent? : Yes or No   | L/Bal. S mn  |  |
| Est. Repairs: days Res.: Yes or No   | D.O.A. 02/05/18  | DOI 24/08/18   |
| Lum Sum: % 3 Val.: Yes or No   |  | owh Anto   |
| CA / REV / REP. / 24 HRS (W)   |  | 1 OF I N/S / U/C / Rooftop or  |
| Vehicle: IN / OU' Date: Person Contacted:  |  |  |
| The name of the second control of the second | The U/C / Chassis frame  | I Body Structure affected due to collision.  |
| Date / Time Action / Instruction   |  |  |
| lunfirm LIS 82150, 6 a   | ays  |  |
| Red: 95799 10, 73%.  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
| RECEIVED 2 2 JUN 2   | üiB  |  |
| Surface Gallering  |  |  |
| Cate/Time File Pass to? : Prell. Report  | Days Of Repair: 6  | Positive Persy   |
| Oats/Time File Return to?  | Resurvey No. of Trip:  | Survey Fee:  |
| . Add Co   | e: Site Insp (\$   | Transportation  ]S + PSSt  |
| Add Fe   | Interview (\$  | Photos   |
| Report Format : 1p   | Tech Invs (\$  | Others   |
| teport office.   | <del></del>  | Lones  |
| Lump Sum / LB !: (\$ 2450  | Veekend (\$  |  |
|  |  | TOTAL  |



# LKK Auto Consultants Pta Lt

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore = 933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9 7198-P

|      |  | Affiliated to Federation Internation    | nale Des Experts En Autom     | te  | - The Contract |
|------|--|---|-------------------------------|-----|----------------|
| MSIC | INSURANCE (SI  | NGAPORE) PTE LTD                        | Ref : CS/MSG18009             |     |                |
|      | AFFLES QUAY<br>01 HONG LEONG   | BLDG SINGAPORE 048581                   | Date: 23-05-2018<br>Code: MSG |     |                |
| 1.   | SELECT PROPERTY.   | Policy Particulars                      | :- THIRD PARTY CLA            |     | 5. 卷550        |
|      | Insured Veh.   | SJT 7627Y                               | Veh. Inspected                |     | 7204Y          |
|      | Policy No.   | 27194291QMY                             | Coverage (\$)                 | 0,6 |                |
|      | Claim No.  | 559113                                  | Excess (\$)                   | 0.0 |                |
|      | Assign From  | MERIMEN (CHRISTINA WONG)                | Assign Date                   | 21  | 2018           |
| 2.   | Es Medical   | Vehicle Partic                          | culars & Condition            |     |                |
|      | Make & Model   |   | c.c                           |     |                |
|      | Engine No.   | HIDDEN                                  | Year of Reg.                  |     |                |
|      | Chassis No.  |   | Colour                        |     |                |
|      | Odometer   | -                                       | Steering                      |     |                |
|      | Brakes   |   | Modification                  |     |                |
|      | General  |   | V                             |     |                |
| 3.   | A STATE OF THE STA | Conditi                                 | ons of Tyres                  |     | 15739          |
|      |  | Size                                    | Make                          |     |                |
|      | R/H Front Tyre   |   |                               |     |                |
|      | L/H Front Tyre   |   |                               |     |                |
|      | R/H Rear Tyre  |   |                               |     |                |
|      | L/H Rear Tyre  |   |                               |     |                |
| 4.   |  | Description                             | on of Damages                 |     | 100            |
|      |  |   |                               |     |                |
| 5.   | Elger/III/ ()  | 100000000000000000000000000000000000000 | I Information                 |     |                |
|      | Accident Date  | 22/05/2018                              | Inspection Date               |     | 16             |
|      | Survey held at   | 31 CORPORATION ROAD                     |                               |     |                |
|      | Repairer   | DING AUTO PTE LTD                       |                               |     |                |
| 5a.  |  | R                                       | emarks                        |     | - A D COM      |

No results.

# ...CLAIM SUBFOLDER...(New Assignment)

| Case                             | Notified          | Est Submitted  | Adt Assigned                   | TAHL Pot      | am o                      | bmitted  | Ins Auth'ed        | Status             |                     |  |
|----------------------------------|-------------------|--|--------------------------------|---------------|---------------------------|--|--------------------|--------------------|---------------------|--|
| Main                             | 22 May 2018       | EST SUPPLICES  | 23 May 2018<br>16:12<br>Assign | MIJ RDC       | [A0] 54                   | amitted  | Ins Auth es        |                    | ssignment<br>  Case |  |
|                                  | Main              | Re   | ference                        |               | Claim Details             |  | Docume             | nts                | Show All            |  |
| CLAIM SU                         | BFOLDER DE        | TAILS  |                                |               |                           | [Creat   | ed by insurer]     |                    |                     |  |
| Insured:                         | тон кок           | LEONG, ID: S11   | 87047C                         |               |                           |  |                    |                    |                     |  |
| Main<br>Claimant:                | CITYCAB           | CITYCAB PTE LTD, Co. Reg. No.: 199502839G  |                                |               |                           |  |                    |                    |                     |  |
| Vehicle Reg<br>No.:              | SHC720            | SHC7204Y Date of Loss: 22/05/2018 00:00 - :59 [21 Months and 24 Days From LTA Reg Date (Man Yo |                                |               |                           |  |                    | leg Date (Man Yr)] |                     |  |
| Claim Type                       | : <b>TP</b> / 559 | <b>TP</b> / 559113   |                                |               |                           | 27194291QMY<br>Coverage: 29/10/2017 - 28/10/2018 |                    |                    |                     |  |
| Vehicle Reg<br>No.<br>(Insured): | SJT7627Y          | 6  |                                |               | Policy No.<br>(Claimant): |  |                    |                    |                     |  |
|                                  | 7,0               |  |                                |               | Excess:                   |  |                    |                    |                     |  |
| Repairer:                        | Ding Auto         | motive Pte Ltd (   | HQ) 31 CORPOR                  | RATION ROA    | D, 649825 Boo             | n Lay - Tei                                      | : 96992878         |                    |                     |  |
| Handling<br>Insurer:             | MSIG Ins          | urance (Singapo  | re) Pte. Ltd. (H               | IQ) - Tel: +6 | 55 6827 7888 .            | [Handled   | by Christina W     | ong - 6643         | 1311]               |  |
| Adjuster:                        | LKK Auto          | Consultants Pte  | Ltd (HQ) - Tel:                | 6256-3561     | [Imm.Ad                   | vice due   | 24/05/2018]        |                    |                     |  |
| Adj Asg.<br>Remarks:             | Non report        | ing. Unable to con   | nment on liability             | y. TP agree t | o use LKK as t            | ne SJE,  |                    |                    |                     |  |
| ASSOCIA                          | TED MAIL RE       | CEIVED   |                                |               |                           |  |                    | View All           | Compose Case Mail   |  |
| There are i                      | no mall for this  | case.  |                                |               |                           |  |                    |                    |                     |  |
| ALL ASS                          | OCIATED TAS       | KS⊟  |                                |               |                           | View   | All   Search Tasks | Create N           | ew Task   Compl     |  |

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

### Hasrianah Binte Hassan

From:

Woon Choo Kwok

Sent:

Tuesday, 22 May, 2018 2:56 PM

To:

Christina Wong; Hasrianah Binte Hassan

Cc:

Foo Ai Ngoh; Jason Sim

Subject:

FW: ACCIDENT INVOLVING SHC7204Y AND SJT7627Y ON 22/05/2018 ARRANGE

SURVEY

Attachments:

SAS2410465.PDF; TP INSURANCE.html

Dear officers

fya

#### Best Regards

Kwok Woon Choo

Senior Admin Officer, Claims Services

Tel: 6643 1330 Fax: 6225 7402 | woonchoo\_kwok@sg.msig-asia.com





Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg





A Member of MSSAD INSURANCE GROUP

From: Agnes Lee

Sent: Tuesday, May 22, 2018 2:32 PM

To: Woon Choo Kwok < Woon Choo\_Kwok@sg.msig-asia.com>

Subject: FW: ACCIDENT INVOLVING SHC7204Y AND SJT7627Y ON 22/05/2018 ARRANGE SURVEY

From: taxiscs@stengg.com [mailto:taxiscs@stengg.com]

Sent: 22 May 2018 14:25

To: Claims <claims@sg.msig-asia.com>

Cc: ACCOUNTS@DINGAUTO.SG; ADMIN@DINGAUTOMOTIVE.COM.SG

Subject: ACCIDENT INVOLVING SHC7204Y AND SJT7627Y ON 22/05/2018 ARRANGE SURVEY

Please kindly check attach the GIA report at below.

The vehicle SHC7204Y will come in 31 Corporation Road 649825 Please arrange surveyor and update liability . Pleas come to 23/5/2018 after 10,00 hrs .

Thanks

Best Regards Ding Automotive Pte Ltd 31 Corporation Road Singapore 649825 Alex Khong Hp: 83039588 / 62657130

• [This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]

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## LKK Auto Consultants Pte Ltd (Co.Reg, No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Christina Wong

Date: 30 May 2018

## **Preliminary Advice**

Insured Vehicle No : SJT7627Y

TP Vehicle No

: SHC7204Y

Accident Date

: 22/05/2018

Make

: HYUNDAI 140

Assignment Date

: 23/05/2018

Date of Inspection

: 24/05/2018

Est. Duration of Repair

: 6.00

Inspection At

: DING AUTOMOTIVE PTE LTD (HQ)

31 CORPORATION ROAD SINGAPORE 649825

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

| :S\$ | 7,949.10     |
|------|--------------|
| :S\$ | 2,713.84     |
| :S\$ | 1,586.58     |
| :S\$ | 4,300.42     |
|      | :S\$<br>:S\$ |

:S\$ Lump Sum Repair

#### **Total Loss Consideration**

| New for Old Value  | :S\$ |
|--------------------|------|
| Pre-Accident Value | :S\$ |
| COE / PARF Rebate  | :S\$ |
| Salvage Value      | :S\$ |
| Margin for Repair  | :S\$ |

#### Remarks

| ( | ) | The ve | shicle is | economical/not | economical | for | repair |
|---|---|--------|-----------|----------------|------------|-----|--------|
|---|---|--------|-----------|----------------|------------|-----|--------|

( X ) The above survey was conducted on a 'without prejudice' basis.

## Janice Lee (LKKAuto)

From:

Janice Lee (LKKAuto)

Sent:

Friday, June 08, 2018 4:39 PM

To:

Christina Wong

Cc: Subject: Rasul (LKKAuto); SUR RE: Our Ref:M559113-TP SHC7204Y

Dear Christina,

The damages that incurred was consistent to the accident. The front bumper, front RH fender and RH front fender and RH front door and rear were affected.

We will negotiate the repair cost with the repairer upon finalize.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler (on behalf Rasul)

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, June 07, 2018 12:56 PM

To: Christina Wong <Christina\_Wong@sg.msig-asia.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR

<sur@lkkauto.com>

Subject: RE: Our Ref:M559113-TP SHC7204Y

Dear Christina,

Thank you for the email.

Dear Rasul/Janice,

### FYNA-CS/MSG18009400/R1rd3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong [mailto:Christina Wong@sg.msig-asia.com]

Sent: Thursday, 7 June 2018 12:54 PM

## Janice Lee (LKKAuto)

From

Veron Chen (LKKAuto)

Sent:

Thursday, June 07, 2018 12:56 PM

To:

Christina Wong; Rasul (LKKAuto); SUR

Subject:

RE: Our Ref:M559113-TP SHC7204Y

Dear Christina,

Thank you for the email.

Dear Rasul/Janice,

#### FYNA-CS/MSG18009400/R1rd3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong [mailto:Christina\_Wong@sg.msig-asia.com]

Sent: Thursday, 7 June 2018 12:54 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: FW: Our Ref:M559113-TP SHC7204Y

Hi Veron

I miss out the TP car no. SHC7204Y

Best Regards

### Christina Wong

Senior Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina\_wong@sg.msig-asia.com



#### MSIG

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | http://www.msig.com.sg/ | Follow us on

Amerides of MS&AD INSURANCE GROUP

From: Christina Wong

Sent: Thursday, 7 June, 2018 12:53 PM

To: 'Veron Chen (LKKAuto)' < veronchen@lkkauto.com>

Subject: Our Ref:M559113

#### Dear Veron

Our insured is disputing on TP repairs as he finds it ridiculously high, please check for consistency of TP damages and also press down the repair cost. The clamages that incurred was consistent to the accident . The fit burger, but RH finder and RH but down & rew were not affected. The repair cost given are reasonable

Thanks

Best Regards

Christina Wong

Senior Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina\_wong@sg.msig-asia.com



## MSIG

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | http://www.msig.com.sg/ | Follow us on

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#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

| ACCIDENT STATEMENT |  |
|--------------------|--|
|--------------------|--|

Date Of Report

22/05/2018 10:47

Date Of Accident

22/05/2018 08:40

Exact Location Of Accident

ALONG MARINA BLVD TOWARDS MCE

Country/State of Loss

SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number

SHC7204Y

Insured/Policyholder

Name Of Registered Owner

CITYCAB PTE LTD

Co Reg No

199502839G

Email Address

NOFMAIL

Mobile Phone No.

Alternative Phone No

OFFICE-65508768

#### Vehicle Particulars

Manufacturer

HYUNDAI

Model

140-1.7 D CRDI (A)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

#### Insurance Company

Name of Insurance Company

MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage

THIRD PARTY

Fleet Policy

YES

Policy Number

D-18088937MFSH

Cover Note Number

#### Driver

Name of Driver

HO FOON SIAN

NRIC No

S1484346I

Date Of Birth Occupation 26/03/1961 OUTDOOR

Date Of Driving Pass

23/06/1980

Driving Experience

37 YEARS AND 10 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-81200618

Fax Number

Contact Number

EMail Address

NOEMAIL

Address

APT BLK 414 JURONG WEST STREET 42 #10-791 SINGAPORE

Postcode

640414

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

UNKNOWN

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes. Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACH STATEMENT.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

FILE NOT SUITABLE

Was there any audio recorded?

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

SJT7627Y

Vehicle Make/Model/Colour

TOYOTA

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) Involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) Investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could invoive disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signaturn

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NHIC/FIN No.:

| EVETCH DI ANI                                 |  |
|---|--|
| SKETCH PLAN                                   |  |
|   |  |
|   | ######################################   |
|   |  |
|   | ***************************************  |
|   |  |
| 1 1 9   |  |
|   |  |
|   |  |
| Marina Blva                                   |  |
|   |  |
| DESCRIBE CIRCUMSTANCES                        | OF THE ACCIDENT  |
| 0   |  |
| On  | 22/5/2018 at about 8:40 hrs . I was train  |
|   |  |
| on my taxis (                                 | SHC7204T), along Marina Blud towards Me  |
|   |  |
| I was having                                  | I passenger on board with me . When I we   |
| J   |  |
| Keep driving o                                | my lane, Suddenly the other party's Vehicl   |
| - I - J                                       |  |
| (STT HOTE)                                    | Cut into my lone and hit onto my Whole Figh  |
|   | The state of the s |
| hand Side.                                    |  |
| 346   |  |
|   |  |
|   | 45   |
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|   |  |
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| 1100  |  |
|   |  |
|   |  |
|   |  |
| DECLARATION  /We declare the foregoing partic | ulars are true in every respect.   |
| The second second beauty                      | M  |
|   | the the  |
| olicyholder's Signature                       | Driver's Signature Reporting Centre Personnel's Signature  |
| ate & Time:                                   | (If driver is not the policyholder) Name:  |

Date & Time:

GIARMC StetchPlanForm\_V3

NRIC/FIN No.:

Page 5 of 11

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
  aforesaid.

| atoresaid,   |                                      |  |
|--|--------------------------------------|--|
| Record to the second   | ACCIDENT STATEMENT                   |  |
| Date Of Report   | 23/05/2018 11:24                     |  |
| Date Of Accident   | 22/05/2018 08:50                     |  |
| Exact Location Of Accident   | ALONG MARINA BLVD                    |  |
| Country/State of Loss  | SINGAPORE                            |  |
| growth and backets at the same   | DETAILS OF OWN VEHICLE               |  |
| Vehicle Registration Number  | SJT7627Y                             |  |
| Insured/Policyholder   |                                      |  |
| Name Of Registered Owner   | TOH KOK LEONG                        |  |
| NRIC No  | S1187047C                            |  |
| Email Address  | NOEMAIL                              |  |
| Mobile Phone No  | (LOCAL) +65-96261581                 |  |
| Alternative Phone No   | OFFICE-96261581                      |  |
| Vehicle Particulars  |                                      |  |
| Manufacturer   | тоуота                               |  |
| Model  | ALTIS                                |  |
| Exact Purpose for which vehicle was being used at time of accident           |                                      |  |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                                   |  |
| If No, Please state action to be taken                                       | REPORTING ONLY                       |  |
| Vehicle Category   | PRIVATE CAR                          |  |
| Insurance Company  |                                      |  |
| Name of Insurance Company  | MSIG INSURANCE (SINGAPORE) PTE. LTD. |  |
| Type Of Coverage   | COMPREHENSIVE                        |  |
| Fleet Policy   | NO                                   |  |
| Policy Number  | D27194291QMY                         |  |
| Cover Note Number  |                                      |  |
| Driver   |                                      |  |
| Name of Driver   | TOH KOK LEONG                        |  |

Name of Driver TOH KOK LEONG

 NRIC No
 \$1187047C

 Date Of Birth
 04/07/1941

 Occupation
 INDOOR

 Date Of Driving Pass
 06/09/1963

Driving Experience 54 YEARS AND 8 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96261581

Fax Number

Contact Number OFFICE-96261581

EMail Address NOEMAIL

Address 16 AMBER GARDENS #13-04

Postcode 439961

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle Registration Number of Driver's Own

Insurance Company of Driver's Own Vehicle

### General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE

Weather Conditions CLEAR
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

#### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

### Circumstances of Accident

ON THE SAID DATE AND TIME OF THE ACCIDENT, I WAS DRIVING MY CAR (SJT7627Y) ALONG MARINA BOULAVARD IN THIRD LANE FROM THE RIGHT. THERE IS A LONG QUEUE AHEAD OF MY CAR. SO, I SLOWED DOWN AND TURN ON MY LEFT INDICATOR LIGHT BEFORE SHIFTING TO THE LEFT LANE. AFTER I MAKE SURE THE TRAFFIC FROM THE LEFT WAS CLEARED, I PROCEED TO SHIFT TO THE 4TH LANE. WHILE I ALMOST FINISH TURNING INTO 4TH LANE, SUDDDENLY I FELT AN IMPACT FROM BEHIND. I REALISED THAT A TAXI (SHC7204Y) COMING FROM BEHIND BUT WITHOUT GIVING WAY TO MY CAR EVEN I PUT ON MY LEFT SIGNAL LIGHT AND COLLIDED ONTO FRONT LEFT PORTION OF MY CAR. NO ONE INJURED IN THIS INCIDENT. PS: NO DAMAGE SEEN ON THE TAXI.

#### Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number SHC7204Y

Vehicle Make/Model/Colour

Details Of Properties VEHICLE B

Vehicle Category TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by Interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) Investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (I) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud. regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder Signature

Date & Time

Date & Time:

iver signature

(If driver is not the policyholder)

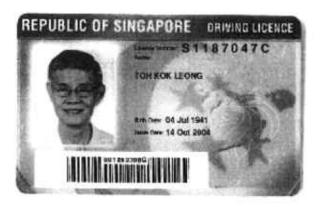
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

PECLSE





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

MSS DATE

Clens.3 Motor care =< 3000 kg with =< 7 passengers, exclusive of the dever, and stellar bacters voluntees =< 2000 kg

OS 54p 1963

NP 478A

Usanica No. 51167947C



HSIG Insurance (Singapore) Pte. Ltd. 4 Shimton May, 4-21 (1. SToC Center 3, Singapore 068807 1al + 65 6827 74881 - as - 65 6+27 7800 G Ret, No 200412212G GST Ret, No 20-0412212C

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)

THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)

THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EXITION)

(REPUBLIC OF SINGAPORE)

THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1998 EXITION (REPUBLIC OF SINGAPORE)

OR ANY AMENIMENT ACTION ACTS PASSED IN SUBSTITUTION THERROF.

Form M X 1 individual ownership MOTOR MAX PLUS Commendansive

Certificate No. D 27194291 QMY

Excess: SCD759

Windscreen Excess: 3GD130

1. Index Mark and Registration Number of Vehicle AJ77627Y

2. Name of Policyholder

Tob Kok Leong

- 3. Effective Date of the Commencement of Insurance for the purposes of the Act 29/10/2017
- 4. Date of Expiry of Insurance

22/10/2016

5. Persons or Classes of Persons entitled to drive

Toh Kok Leong

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the identific or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disquelited by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use"

One only for montal domestic and pleasure purposes and for the Policyholder's business. The Folicy does not obver use for him or reward racing pace-making reliability total speed-testing the carriage of goods other than samples in connection with the Motor Trace.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Computestion) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Makaysio), are not to be included under those headings.

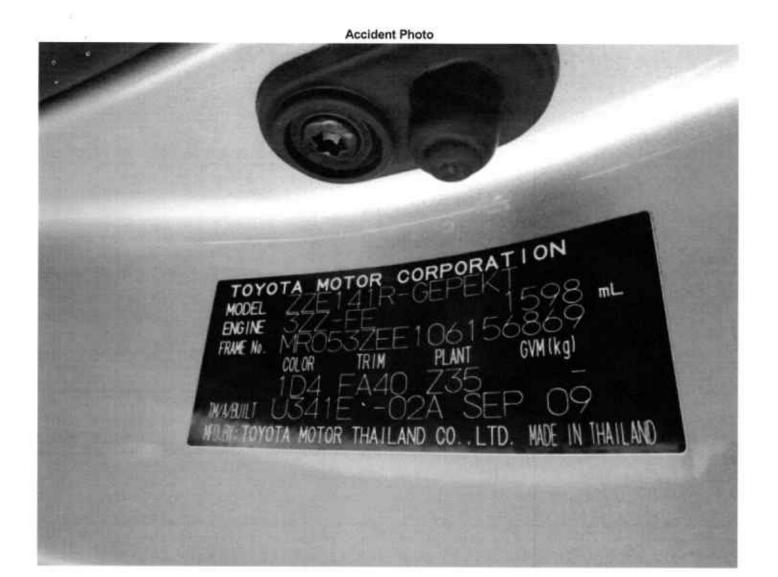
PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MGIG AUTHORISED WORKSHOP LISTED IN THE ATTACKED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been fest or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Raks and Compensation) Act (Cap. 189).

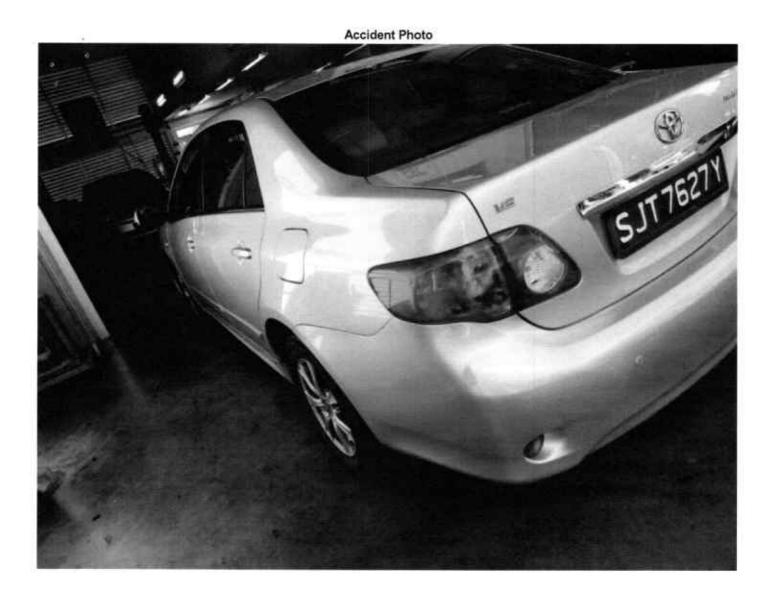
I/WE HEREBY CERTIFY that the Policy to which the Certificate relates is issued in accordance with the provisions of the Molor Vertices (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Americanani, Act or Acts periodd in suited littless thereof.

MSIG Insurance (Singapore) Pte. Ltd. Approved Insurers

for Cr. of Executive Officer













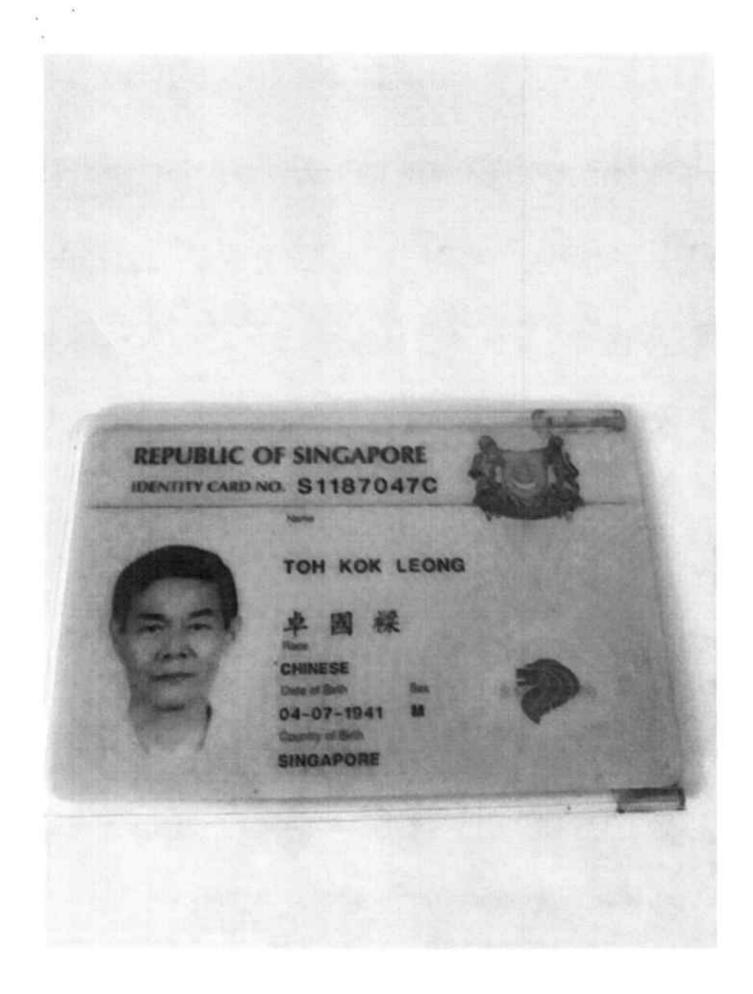


| KETCH PLAN  | Deren der der der der                   | 701-1-74-20  | Property and the second              |
|---|---|--------------|--------------------------------------|
|   |   |              |                                      |
|   | 1                                       | (A)          | 27 7627 TC2                          |
|   |   | B            | CH C 72044                           |
|   |   | Along        | Merine Bouleyard                     |
|   | N I A                                   | Hong         | VOGTINE COURTER                      |
|   |   |              |                                      |
|   | 5 8 3 8 0                               |              |                                      |
|   |   |              |                                      |
| ESCRIBE CIRCUMSTANCE  | S OF THE ACCIDENT                       |              |                                      |
| V2 (2 - 2 - 3   1 - 2 - 3   |   | ne accide    | int, I was driving                   |
|   |   | rina Bouli   | evard in 3rd lane                    |
|   | There is a long que                     | ue a head    | of my cor so i                       |
| slow down and two   | n on my left indicatory                 |              | fane shift to the left               |
| one. After i mal  |   | four the     | left was clear i proces              |
| to shift to the   | 2 4thlane while ;                       | almost finis |                                      |
| NAME OF THE PARTY | an impact from behind                   | V1 25 191045 | relized that a taxi                  |
| (SHC 72044)   | coming from behind                      | but withou   |                                      |
| exert i put a   |   |              |                                      |
| /11 -   |   | this incid   | ent                                  |
| PS: No Dama   | ge seen on the                          | taxi.        |                                      |
|   |   |              |                                      |
|   |   |              |                                      |
|   |   |              |                                      |
|   |   |              |                                      |
|   |   |              |                                      |
|   |   |              |                                      |
|   |   |              |                                      |
|   |   |              |                                      |
|   |   |              |                                      |
| ECDARATION  | ======================================= |              |                                      |
| We declare the foregoing par  | ticulars are true in every respect.     |              |                                      |
| Warry   | and well                                |              |                                      |
| licyholder's Signature  | Diver's Signature                       | Rep          | porting Centre Personnel's Signature |
| ate & Time: 0   | (If driver is not the policyholder)     | Nar          |                                      |

Date & Time: 22 5 | 8

NRIC/FIN No.:

Page 5 of 16



## DING AUTOMOTIVE PTE LTD

Blk 10 Sin Ming Industrial Estate Sector C

#01-20 Singapore 575645

Tel: 6452 1208 Fax: 6452 0614

TO :

ESTIMATE REPORT

1ST Quotation

FAX NO:

23/05/2018 10:41

JOB-NO: 50110657

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE

SINGAPORE 575717 0

64739522

VEHICLE DETAILS

LICENSE NO: SHC7204Y

TRANS: AUTO

CHASSIS: KMHLB41UMGU092499

MAKE / MODEL: HYUNDAI / i40

ENGINE: D4FDGU661865

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 2

CLAIM DETAILS

| -  |  |      | QUOTED   | DISCOUNT | DISC PRICE | Thanks. | None Paris de Verson | REV      |
|----|--|------|----------|----------|------------|---------|----------------------|----------|
| DE | SCRIPTION  | QTY  | COSTS    |          |            | IND     | SUR DISP.            | PRICE    |
| LA | BOUR   |      |          |          |            |         |                      |          |
| 1  | STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS                             | 1.00 | 1,000.00 | 0.00     | 1,000.00   |         | Υ                    | 600      |
| 2  | REMOVE & RENEW FRONT TYRE & BALANCING                                | 1.00 | 80.00    | 0.00     | 80.00      |         | Y                    | <u> </u> |
| 3  | R&R FRONT RHS DOOR COMPONENTS  | 1.00 | 120.00   | 0.00     | 120.00     |         | Y                    | ×        |
| 4  | RUST PROOFING  | 1.00 | 60,00    | 0.00     | 60.00      |         | Y                    | 40       |
| 5  | SUNDRIES MCL   | 1,00 | 50.00    | 0.00     | 50.00      |         | y                    | 20       |
| 6  | RESPRAY FRONT BUMPER & FENDER RHS & FRONT DOOR RHS & REAR DOOR RHS . | 1.00 | 1,100.00 | 0.00     | 1,100.00   |         | Y                    | 720      |
|    | TOTAL:   |      | 2,410.00 | 0.00     | 2,410.00   |         |                      |          |
| A/ | TERIALS  |      |          |          |            | /       |                      |          |
| į  | FRONT BUMPER   | 1.00 | 544.00   | 108.80   | 435.20     |         | Y .                  | Per      |
| 2  | FRONT FENDER RHS   | 1.00 | 429.81   | 85,98    | 343.85     | 1       | Y                    |          |
| 3  | FRONT BUMPER RETAINER RHS  | 1.00 | 26.60    | 5.32     | 21.28      | 11/     | Y                    |          |
| ļ  | FRONT FENDER INNER SHIELD RHS  | 1.00 | 175.12   | 35.02    | 140.10     | XI      | Y                    |          |
| 5  | HEAD LAMP RHS  | 1.00 | 1,808.10 | 361.62   | 1,446.48   | Kon     | · Y                  |          |
| 5  | FRONT DOOR RHS   | 1.00 | 2,256.65 | 451.33   | 1,805.32   | - LI    | requir y             |          |
| 7  | REPAIR REAR DOOR RHS   | 1.00 | 0.00     | 0.00     | 0.00 ^     | VL      | . Y                  |          |
| 3  | SIDE SKIRT RHS   | 1.00 | 341.40   | 68.28    | 273,12     | - 41    | repair               |          |
| 9  | FRONT WHEEL RIM CAP  | 1.00 | 185.64   | 37.13    | 148,51     |         | , Y                  |          |
| ţ¢ | FRONT WHEEL RIM  | 1,00 | 325,30   | 65.06    | 260.24     | gue     | Y                    |          |
| 11 | WHOLE RIGHT SIDE ADS STICKER   | 1,00 | 450.00   | 0.00     | 450.003    | 50 SI   | per/y                |          |
| 12 | FRONT TYRE RHS   | 1,00 | 180.00   | 0.00%    | 180.00     | me      | Y .                  |          |
| 13 | FRONT BUMPER & FENDER INNER SHIELD CLIP SET                          | 1,00 | 35.00    | 0.00     | 35.00      | /S      | Y                    |          |
|    | TOTAL:   |      | 6,757.62 | .218.52  | 5,539.10   |         |                      |          |
| C  | TAL PARTS & LABOUR :   |      | 9,167.62 | 1,218.52 | 7,949.10   |         | 2                    |          |
|    |  |      |          |          |            |         | 50                   |          |

EXCESS/LOADING:S\$

0,00

No. Of Day:

RE-SURVEY: BEFORE AFTER PAINTING

PART-BY-PART OF LUMP SUM: SS

DATE OF SURVEY: 24

SURVEYED BY:

G-STAR-WI-ET-001-02-Rev00

CLAIM DETAILS

QUOTED DISCOUNT DISC PRICE IND SUR.DISP PRICE

CONTACT NO: QOO LOOKY FAX NO:

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED DAuto002

Ding Auto User 2

ESTIMATOR
STA AUTOCENTRE

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

FAX:

TEL:

Merimen e-Claims Page 1 of 1

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| LAIM SUBI                         | OLDER TRA       | CKING              |                                      |                               |          |                          |                                     |                               |                   |
|-----------------------------------|-----------------|--------------------|--------------------------------------|-------------------------------|----------|--------------------------|-------------------------------------|-------------------------------|-------------------|
| Case                              | Notified        | Est Submitted      | Adj Assigned                         | Adj Rpt                       | Adj      | Submitted                | Ins Auth'ed                         | Status                        |                   |
| Main                              | 22 May 2018     |                    | 23 May 2018<br>16:12<br>Edit Adj Rot | S\$2,150.00<br>Edit Estimates | 1 1777   | t,150.00<br>ew Rpt       |                                     | Pending<br>Report<br>Cancel C | for Survey<br>ase |
|                                   | Main            | R                  | eference                             | Claim D                       | etails   |                          | Docume                              | ents                          | Show All          |
| CLAIM SU                          | BFOLDER DE      | TAILS              |                                      |                               |          | [Created I               | by insurer)                         |                               |                   |
| Insured:                          | тон кок         | LEONG, ID: S1      | 187047C                              |                               |          | **Technological          |                                     |                               |                   |
| Main<br>Claimant:                 | CITYCAB         | PTE LTD, Co. R     | teg. Na.: 199502839                  | G                             |          |                          |                                     |                               |                   |
| Vehicle Reg<br>No.1               | SHC720          | 4Y                 |                                      | Date (                        | f Loss:  |                          | 3 00:00 - :59<br>and <b>24</b> Days | From LTA Reg Da               | te (Man Yr)]      |
| Claim Type:                       | <b>TP</b> / 559 | 113                |                                      | Policy<br>Note I              | /Cover   | 27194291Q<br>Coverage: 2 | MY<br>29/10/2017 - 1                | 28/10/2018                    |                   |
| Vehicle Reg.<br>No.<br>(Insured): | SJT7627Y        |                    |                                      | Policy<br>(Clain              |          |                          |                                     |                               |                   |
|                                   |                 |                    |                                      | Exces                         | 5:       |                          |                                     |                               |                   |
| Repairer:                         | Ding Auto       | motive Pte Ltd     | (HQ) 31 CORPORAT                     | ON ROAD, 64982                | 5 Boon I | ay - Tel: 96             | 992878                              |                               |                   |
| Handling<br>Insurer:              | MSIG Ins        | urance (Singapo    | ore) Pte. Ltd. (HQ)                  | - Tel: +65 6827 7             | 888 (    | (Handled by              | Christina Wo                        | ng - 6643 1311]               |                   |
| Adjuster:                         | 22/06/20        |                    | Ltd (HQ) - Tel: 62                   | 56-3561 [Hand                 | ed by M  | OHD TAUFI                | KH BIN HAM                          | ID] [Final R                  | pt due            |
| Adj Asg.<br>Remarks:              | Non report      | ing. Unable to cor | nment on liability. Ti               | agree to use LK)              | as the   | SJE,                     |                                     |                               |                   |
| ASSOCIAT                          | ED MAIL RE      | CEIVED             |                                      |                               |          |                          | - 3                                 | View All   Comp               | ose Case Mail     |
| There are no                      | mail for this   | case.              |                                      |                               |          |                          |                                     |                               |                   |
| ALL ASSO                          | CIATED TAS      | кѕ⊟                |                                      |                               |          | /iew All   S             | earch Tasks                         | Create New Task               | Complete          |
| Due Date                          | Priority        | Type Task          | Group Subject                        | Handler                       | Assign   |                          | Completed C                         |                               |                   |

Merimen e-Claims Page 1 of 2

### **Claim Documents**

\*SHC7204Y (559113)

[SJT7627Y]

TP

CITYCAB PTE LTD

May 22 2018 12:00AM

[TOH KOK LEONG]

Ding Automotive Pte Ltd

| Vid | leo              |   | 1 per       | page V    | V            |
|-----|------------------|---|-------------|-----------|--------------|
| Νo  | Finalized On     | MSIG Insurance (Singapore) Pte. Ltd. (HQ) |             | Thumbnail | Prin         |
| 1   | 23/05/18 16:42   | Video - Accident                          | 0           | Load MP4  |              |
| Ass | sessment Reports |   | 1 per       | page V    | V            |
| No  | Finalized On     | LKK Auto Consultants Pte Ltd (HQ)         | - Dandan to | Thumbnail | -            |
| 1   | 30/05/18 11:34   | Adjuster Immediate Advice                 | 0           | Load HTM  |              |
| Ph  | otos/Images      |   | 3 per       | page 🔽    | <b>V</b>     |
| No  | Relabel/Reorder  | LKK Auto Consultants Pte Ltd (HQ)         |             | Thumbnail | and the same |
| 1   | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 2   | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 3   | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 4   | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 5   | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 6   | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 7   | 22/06/18 09:25   | General View                              | Ð           | Load JPG  | V            |
| 8   | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 9   | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 10  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 11  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 12  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 13  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 14  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 15  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 16  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 17  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 18  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 19  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 20  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | ₩.           |
| 21  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 22  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 23  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 24  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 25  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 26  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 27  | 22/06/18 09:25   | General View                              | Ð           | Load JPG  | V            |
| 28  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 29  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | V            |
| 30  | 22/06/18 09:25   | General View                              | 0           | Load JPG  | ₩.           |

Merimen e-Claims Page 2 of 2

| Vid | eo             |   | 1 per | page v    | V        |
|-----|----------------|---|-------|-----------|----------|
| No  | Finalized On   | MSIG Insurance (Singapore) Pte. Ltd. (HQ) |       | Thumbnail | Print    |
| 31  | 22/06/18 09:25 | General View                              | 0     | Load JPG  | V        |
| 32  | 22/06/18 09:25 | General View                              | 0     | Load JPG  | V        |
| 33  | 22/06/18 09:25 | General View                              | 0     | Load JPG  | V        |
| 34  | 22/06/18 09:25 | General View                              | 0     | Load JPG  | <b>V</b> |
| 35  | 22/06/18 09:25 | General View                              | 0     | Load JPG  | <b>V</b> |
| 36  | 22/06/18 09:25 | General View                              | 0     | Load 3PG  | V        |
| 37  | 22/06/18 09:25 | General View                              | 0     | Load JPG  | V        |
| 38  | 22/06/18 09:25 | General View                              | Ó     | Load 3PG  | Z        |
| 39  | 22/06/18 09:25 | General View                              | 0     | Load JPG  | S.       |
| 40  | 22/06/18 09:25 | General View                              | 9     | Load JPG  | V        |
| 41  | 22/06/18 09:25 | General View                              | 0     | Load JPG  | V        |
| 42  | 22/06/18 09:25 | General View                              | 0     | Load JPG  | V        |
| 43  | 22/06/18 09:25 | Reinspection Photo                        | 0     | Load JPG  | V        |
| 44  | 22/06/18 09:25 | Reinspection Photo                        | 0     | Load JPG  | V        |
| 45  | 22/06/18 09:25 | Reinspection Photo                        | 0     | Load JPG  | V        |
| 46  | 22/06/18 09:25 | Reinspection Photo                        | 0     | Load JPG  | V        |
| 47  | 22/06/18 09:25 | Reinspection Photo                        | 0     | Load JPG  | V        |
| 48  | 22/06/18 09:25 | Reinspection Photo                        | 0     | Load JPG  | V        |
| Doc | umentation     |   | 1 per | page [v]  | V        |
| No. | Finalized On   | MSIG Insurance (Singapore) Pte. Ltd. (HQ) |       | Thumbnail | Print    |
| 1   | 23/05/18 10:43 | Email frm TP - PRI                        | 0     | Load PDF  | 0.000    |
| 2   | 23/05/18 10:44 | SHC7204Y GIA Rpt                          | 0     | Load PDF  |          |
| 3   | 08/06/18 16:10 | SJT7627Y GIA Rpt                          | 0     | Load PDF  |          |

## **Documents Checklist**

| DOCUMENTS CHECKLIST   | Reset Save Print |
|---|------------------|
| There are no document checklists configured.  |                  |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)   |                  |
|   | ^                |
|   | V                |
| Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties. |                  |

Page 1 of 4 Adjuster Report

## LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18009400/RD3Q2

Date: 25/06/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 27194291QMY

Claimant Vehicle SHC7204Y No:

Insured Vehicle No: SJT7627Y

Colour:

Date of Loss: 22/05/2018 Nature of Claim: TP Claim No: 559113

DESCRIPTION & IDENTIFICATION OF VEHICLE

**SHC7204Y** Reg No:

HYUNDAI 140, 1.7 D CRDI F/L ABS AIRBAG 4DR Make & Model:

Engine No: D4FDGU661865

(A)

Reg. Date: 28/07/2016 (Man. Year: 2016) Chassis No: KMHLB41UMGU092499

Yellow Odometer: 234467 km

Engine Capacity: 1685 cc Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: Pre-accident Condition:

CONDITION OF TYRES

205/60 R16 Front Tyre Size: 205/60 R16 Rear Tyre Size: Front Left Side: West Lake 5 mm Rear Left Side: West Lake 5 mm Front Right Side: West Lake 5 mm Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                    | Repairer's | Adjuster's | Difference | Diff % |
|-----------------------------------|------------|------------|------------|--------|
| Parts                             | 5,589.10   | 1,353.84   | 4,235.26   | 75.78  |
| Miscellaneous Items               | 0.00       | 0.00       | 0.00       |        |
| Labour                            | 2,360.00   | 1,360.00   | 1,000.00   | 42.37  |
| Paintwork Labour                  | 0.00       | 0.00       | 0.00       |        |
| Towing                            | 0.00       | 0.00       | 0.00       |        |
| Calculated Gross Total (S\$)      | 7,949.10   | 2,713.84   | 5,235.26   | 65.86  |
| Approved Total (Overridden) (S\$) |            | 2,150.00   |            |        |
| (5\$)                             | 7,949.10   | 2,150.00   | 5,799.10   | 72.95  |
| + GST 7.00/7.00% (S\$)            | 556.44     | 150.50     | 405.94     | 72.95  |
| Nett Amount (S\$)                 | 8,505.54   | 2,300.50   | 6,205.04   | 72.95  |

INSPECTION

23/05/2018 Date of Assignment:

Ding Automotive Pte Ltd (HQ) Date Inspected: 24/05/2018 Inspected At:

31 CORPORATION ROAD

Singapore 649825

Estimated Period of Repair: 6.0 days Adjuster Report Page 2 of 4

Adjuster: MOHD TAUFIKH BIN HAMID Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

## REPAIR DETAILS

| Referen      | ce             |   |
|--------------|----------------|---|
| Part Source  | : MRM-SG       | Version: 1.0 (Last Synchronised: 25 Jun 2018)   |
| Parts:       | 143            | HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A) (Catalogue:Merimen Singapore 1.0)   |
| Labour:      | Repairer's     | (Price-denominated Standard List)   |
| Print Code:  | (Unsubmitte    | d, no print-code for SHC7204Y)  |
| Validity:    |                | ates are valid only if they contain the print code (above) on all estimate pages, running page in the END OF ESTIMATES marker on the last estimate page |
| Further Info | : Items/values | not in reference catalogue are prefixed with an asterisk *.   |

## Recommended Parts

| No.  | Qty     | Part No.    | Particulars                                  | Condition         | Repairer's        | Amount     |
|------|---------|-------------|--|-------------------|-------------------|------------|
| 1    | 1       |             | *FRONT BUMPER                                | Deformed          | 544.00 FL         | *544.00 FL |
| 2    | 1       |             | *FRONT FENDER RHS                            | Bent              | 429.81 FL         | *429.81 FL |
| 3    | 1       |             | *FRONT BUMPER RETAINER RHS                   | Necessary         | 26.60 FL          | *26.60 FL  |
| 4    | 1       |             | *FRONT FENDER INNER SHIELD RHS               | Serviceable       | 175.12 FL         | *-FL       |
| 5    | 1       |             | *HEAD LAMP RHS                               | Serviceable       | 1,808.10 FL       | *-FL       |
| 6    | 1       |             | *FRONT DOOR RHS                              | Repair            | 2,256.65 FL       | *-FL       |
| 7    | 1       |             | *REPAIR REAR DOOR RHS (NPA)                  | Not Necessary     | 0.00 FL           | *-FL       |
| 8    | 1       |             | *SIDE SKIRT RHS                              | Repair            | 341.40 FL         | *-FL       |
| 9    | 1       |             | *FRONT WHEEL RIM CAP                         | Scratched         | 185.64 FL         | *185.64 FL |
| 10   | 1       |             | *FRONT WHEEL RIM                             | Serviceable       | 325.30 FL         | *-FL       |
| 11   | 1       |             | *SUNDRIES                                    | Necessary         | 50.00 FS          | *20.00 FS  |
| 12   | 1       |             | *WHOLE RIGHT SIDE ADS STICKER                | Necessary         | 450.00 FS         | *350.00 FS |
| 13   | 1       |             | *FRONT TYRE RHS                              | Serviceable       | 180.00FS          | *- FS      |
| 14   | 1       |             | *SET FRONT BUMPER & FENDER INNER SHIELD CLIP | Necessary         | 35.00 FS          | *35.00 FS  |
| F=Fn | inchise | part. S≃Spc | Nett. L=ListItemDisc.                        |                   | V = verter trains |            |
|      |         |             |  | Sub Total (S\$)   | 6,807.62          | 1,591.05   |
|      |         |             | - List Item Discount on L Items 2            | 0.00/20.00% (S\$) | 1,218.52          | 237.21     |
|      |         |             |  |                   |                   |            |

Report was unsubmitted during this print-out.

Total Parts (S\$) 5,589.10

1,353.84

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| HTEN AND PANEL BEAT ACCIDENT AREAS  & RENEW FRONT TYRE & BALANCING ONT RHS DORO COMPONENTS | New<br>New   | 1,000.00<br>80.00                            | 600.00   |
|--|--|--|--|
| & RENEW FRONT TYRE & BALANCING   | 1.000.700  |  |  |
|  | New  | 80.00  | 0.00   |
| ONT DUE DODO COMPONENTS  |  |  | 0.00   |
| ON I KHS DORO COMPONENTS   | New  | 120.00                                       | 0.00   |
| ROOFING  | New  | 60.00  | 40.00  |
| Y FRONT BUMPER & FENDER RHS & FRONT DOOR<br>EAR DOOR RHS                                   | New  | 1,100.00                                     | 720.00   |
| Gross Labour   | r Cost (S\$)   | 2,360.00                                     | 1,360.00   |
|  | Y FRONT BUMPER & FENDER RHS & FRONT DOOR<br>EAR DOOR RHS  Gross Labour | Y FRONT BUMPER & FENDER RHS & FRONT DOOR New | Y FRONT BUMPER & FENDER RHS & FRONT DOOR New 1,100.00 EAR DOOR RHS  Gross Labour Cost (S\$) 2,360.00 |

< END OF ESTIMATES >