

INS. CASE OWNER

CC 3 / AIG1800 9394 / Nma34

LKK:
IDAC:

Surveyor:

Na3

DOI:

ASSIGNMENT

21/5/18

Date / Time:

22/5/18

Registered in Merimen:

23/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SPW 4984H

Name of Insured:

Sim Soon Heng Allen

Insured Tel No.:

HP:

9178 2300

Excess Sec II :S5

D.O.A.:

21/5/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

2100430898

Make / Model:

N. Nite

Place of Accident:

Bungol Rd

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHD 6834E



INSRS:

WSP:

Tel:

Liability:

RMKS:

edwg byay



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/5
21/5

SHD 6834E - X; SPW 4984H - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

THIN

After call ltr to OI:

11/12

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Cecilia

Email

Call

Final Liability:

%

50.

(Agreed / Assessed) BOLA S/N No.:

NLU

If NO or B 28, Ass. Lin:

Repair Cost: 1407.26

S\$

703.63

Loss of Rental (LOR): 292.50

S\$

146.25

(2.5

days) x

117.00

Loss of Use (LOU): 125.00

S\$

62.50

(\$50

x 2.5

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

7.49

Medical:

S\$

Disbursement:

S\$

Legal Cost:

S\$

Total:

S\$

919.87

Global Sum S\$:

940.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

940.00

Name 1:

COMFORTDELGRD ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18009394/Nma3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 23-05-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKW 4984H	Veh. Inspected	SHD 6834E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	23/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	21/05/2018	Inspection Date	22/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

number of COMFORTDELGRO

Date/Time: 22.05.2018 13:14 Page : 1

m: ARC Repair TP(CLSO)1 JOB CARD Sales Order: 3826239 JC NO305163171

MER	REGN NO	MILEAGE
COMFORT TRANSPORTATION PTE LTD	SHD6834E	
MER NO 7010045	MAKE	FUEL
SS 383 SIN MING DRIVE	HYUNDAI	E 1/2 F
Singapore SINGAPORE 575717	MODEL	DATE/TIME IN
65508755 (O)	I-40	21.05.2018 17:15
R)	YR OF MANU	TARGET DATE
P)	23.06.2016	
JNT CARD NO.	CHASSIS CODE	COMPLETION DATE/TIME
	KMHLB41UMGU091569	

cident Date: 21.05.2018
TURE: 3P 21.05.18/C
NO LABOR CODE DESCRIPTION

ED & PASSED OUT BY: _____
SERVICE ADVISOR CUSTOMER'S SIGNATURE

dgement Slip	Exit Pass
Vehicle No.: SHD6834E FZ AIG LKK	SHD6834E
Service Advisor	Signature/Date
Signature/Date	Name of Service Advisor
Date	Date
igned to Service Reception upon collection	To be kept by Security Guard

**COMFORTDELGRO
ENGINEERING**

Our Job Ref No : 305163171
Date : 23.05.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : NAZ

Fax :

Vehicle Reg No. : SHD6834E Date of Accident : 21.05.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

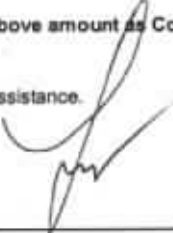
1. The repair job shall bill to: AIG — SKW4984H
2. The finalized amount shall be:
- | | |
|--|-------------------|
| (a) Spare Parts after List discount | <u>\$495.20</u> |
| (b) Labour Charges | <u>\$820.00</u> |
| Total for Part-By-Part Repair Cost | <u>\$1,315.20</u> |
| (c) Lumpsum Repair (if applicable) | |
| Total for Lumpsum repair cost after Less: <u>20%</u> | <u>\$0.00</u> |
| Final Lumpsum Repair cost | <u>\$0.00</u> |


3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

Signature : 
Name : NAZ
Date : 24/5/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 23.05.2018

REPAIR ESTIMATE

Time: 19:49:15

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS: COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305163171
REGN NO : SHD6834E
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 23.06.2016
DATE/TIME IN : 21.05.2018 17:15
ACCIDENT DATE : 21.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0573-A I40VC PANEL-FENDER RH+ I 619.00 20.00 495.20

SUB-TOTAL : 495.20

JOB NATURE

0000 L LUMPSUM REPAIR 400.00

0001 L SPRAY PAINTING CHARGE 400.00

0002 L TUFF KOTE 20.00

SUB-TOTAL : 820.00

TOTAL : 1,315.20

AUTHORISED : YES / NO

MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE :

REPAIR ESTIMATE*

VEHICLE NO : SHD 6834E

DATE 22/5/2018 11:08

MAKE :

MODEL : HYUNDAI i40

AIG/LKK

RIGHT FRONT

P/P

Fz

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 562.30
	Front Bumper Bracket Top (RH)			\$ 22.40
	Front Bumper Side Bracket			\$ 14.30
	Front Fender (RH)			\$ 619.00
	Front Fender Shield (RH)			\$ 169.80
	Front Fender Retainer			\$ 9.20
	SUB TOTAL			\$ 1,397.00
	LESS 20%			\$ 279.40
	DISCOUNTED TOTAL			\$ 1,117.60
	Labour Charge			
	Panel Beating			\$ 560.00
	Spray Painting Charge			\$ 500.00
	Tuff Kote			\$ 50.00
	TOTAL LABOUR			\$ 1,110.00
	ESTIMATE TOTAL			\$ 2,227.60
<p> This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company. </p>				

NAL
 LKK P/P
 22/5/18 1500
 2 Days

- Consultants hence notify
- Repairer of the following:
- Resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Thursday, 13 December 2018 2:07 PM
To: Cecilia Lee Peng Geok
Cc: KKLau; Admin A; CS A Team; Olivia Lau (LKKAUTO); Jasmine Cai Yuyan; Mei Kwan (LKKAUTO)
Subject: RE: 2nd Reminder for Offer - TP claiming against AIG - 9 SHD 6834E SKW 4984H CC3/AIG18009394/Nma3 21/5/2018 TBA
Attachments: RV_global sum (AIG).pdf

Without Prejudice,

Dear Cecilia,

We refer to the below matter and we will like to withdraw our offer made on 11/12/2018 as the amount mention was in full.

The amount should be as below.

Cost of repair	\$ 1,407.26
Loss of rental	\$ 292.50
Loss of income	<u>\$ 175.00</u>
	\$ 1,874.76
@ 50%	\$ 937.38
LTA Search Fee	<u>\$ 7.49</u>
Total	\$ 944.87 (global 940.00 - all in)

Kindly

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 13 December 2018 9:55 AM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Jasmine Cai Yuyan <jasminecai@cdge.com.sg>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: Re: 2nd Reminder for Offer - TP claiming against AIG - 9 SHD 6834E SKW 4984H CC3/AIG18009394/Nma3 21/5/2018 TBA

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$1,740.00 for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed discharge voucher is enclosed for your attention. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Sent: Thursday, 13 December 2018 9:39 AM

To: Cecilia Lee Peng Geok

Cc: KKLau; Admin A; CS A Team; Olivia Lau (LKKAUTO); Jasmine Cai Yuyan; Mei Kwan (LKKAUTO)

Subject: RE: 2nd Reminder for Offer - TP claiming against AIG - 9 SHD 6834E SKW 4984H CC3/AIG18009394/Nma3 21/5/2018 TBA

Without Prejudice,

Hi Cecilia,

We refer to the below matter.

Please duly sign the document enclosed and return to us for our necessary action.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 12 December 2018 8:40 AM

To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Jasmine Cai Yuyan <jasminecai@cdge.com.sg>; Mei Kwan (LKKAUTO)

<Meikwan@lkkauto.com>

Subject: Re: 2nd Reminder for Offer - TP claiming against AIG - 9 SHD 6834E SKW 4984H
CC3/AIG18009394/Nma3 21/5/2018 TBA

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$1,740.00** for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Sent: Tuesday, 11 December 2018 5:34 PM

To: Cecilia Lee Peng Geok

Cc: KKLau; Admin A; CS A Team; Olivia Lau (LKKAUTO); Jasmine Cai Yuyan; Mei Kwan (LKKAUTO)

Subject: RE: 2nd Reminder for Offer - TP claiming against AIG - 9 SHD 6834E SKW 4984H

CC3/AIG18009394/Nma3 21/5/2018 TBA

"Without Prejudice"

Dear Cecilia,

We refer to the below matter.

Your client reported that he switched on right hand signal and filter to right lane (middle lane) and collided with our insured vehicle which was switched from right most lane to middle lane.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we have our principal instruction to offer 50% to your client's claim.

For a quick and amicable settlement, we offer to settle global sum at S\$ 1,740.00 (all-in)

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Tuesday, 25 September 2018 10:35 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Jasmine Cai Yuyan <jasminecai@cdge.com.sg>

Subject: 2nd Reminder for Offer - TP claiming against AIG - 9 SHD 6834E SKW 4984H CC3/AIG18009394/Nma3 21/5/2018 TBA

Importance: High

2nd Reminder

Without Prejudice

Dear Sir/Madam

We had not heard from you to date. Please revert with your offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 7 August 2018 11:10 AM

To: Meikwan@lkkauto.com

Cc: kklau@lkkauto.com; admin-a@lkkauto.com; cs-a@lkkauto.com; olivialau@lkkauto.com; Jasmine Cai Yuyan

Subject: Reminder for Offer - TP claiming against AIG - 9 SHD 6834E SKW 4984H CC3/AIG18009394/Nma3 21/5/2018 TBA

Without Prejudice

Dear Sir/Madam

9 SHD 6834E SKW 4984H CC3/AIG18009394/Nma3 21/5/2018 TBA

Please review the matter and revert with your offer within the next 7 days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Mei Kwan (LKKAUTO)" <Meikwan@lkkauto.com>

To: Jasmine Cai Yuyan <jasminecai@cdge.com.sg>, Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>, "Olivia Lau (LKKAUTO)" <olivialau@lkkauto.com>

Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO TAXI NO. OI's NO. Our reference DOA Case Handler / Investigator

- 1 SH 8712J SLF 4842L CC3/LCR18007996/K1wa3 28/4/2018 Vivian
- 2 SHC 663B SLB 6674M CC3/LCR18009396/Nwa3 21/5/2018 Vivian
- 3 SHD 7185M GBA 91H CC3/AIG18009902/K1ea3 28/5/2018 Asher
- 4 SHA 3252U SLD 8031U CC3/AIG18009730/K1ea3 27/5/2018 Asher
- 5 SHD 3442Y SLB 5410P CC3/AIG18009029/Nma3 14/5/2018 TBA
- 6 SHA 5120D SLA 1741R CC3/AIG18008863/K1ja3 11/5/2018 Joy
- 7 SHC 8044K SKP 1311G CC3/AIG18009733/K1ma3 25/5/2018 TBA
- 8 SH 7849E SLG 7956S CC3/LCR18009535/K1ja3 23/5/2018 Joy
- 9 SHD 6834E SKW 4984H CC3/AIG18009394/Nma3 21/5/2018 TBA
- 10 SHA 9158U SLH 3769L CC3/AIG18008997/K1wa3 15/5/2018 Vivian
- 11 SHB 3383U SKC 2183X CC3/AIG18009900/K1pa3 30/5/2018 Hsiao Tong
- 12 SHC 7493D SLS 174P CC3/AIG18009739/K1pa3 25/5/2018 Hsiao Tong
- 13 SHA 8152S SJS 79E CC3/AIG18010151/K1ea3 2/6/2018 Asher
- 14 SHC 3833H SLF 9675U CC3/LCR18009731/K1pa3 27/5/2018 Hsiao Tong
- 15 SH 7425U SLT 1164G CC3/AIG18009729/K1ea3 26/5/2018 Asher
- 16 SHA 9034T SLL 953U CC3/LCR18010478/K1wa3 6/6/2018 Vivian
- 17 SHB 4322P SLE 4427H CC3/AIG18010401/K1pa3 6/6/2018 Hsiao Tong

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Tuesday, 11 December 2018 5:44 PM
To: 'allansim@outlook.com'
Cc: Admin A; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: ACCIDENT INVOLVING SKW 4984H & SHD 6834E ON 21/05/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18009394/Nma3

11 DECEMBER 2018

SIM SOON HUAT ALLAN
BLK 203A COMPASSVALE ROAD
#16-07
SINGAPORE 541203

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 4984H & SHD 6834E ON 21/05/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 7 days i.e. by 18/12/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****I 40 SHD6834E , SKW4984H****ON 21-May-18 16:45****ALONG PUNGGOL FLYOVER TWDS PUNGGOL FIELD BEFORE TPE JUNCTION**

I / We

NG AH HOCK(Hirer) NRIC No.: **S1480654G**

and/or

LEE BOON HIAP(Relief) NRIC No.: **S1334464G**

Taxi Number

SHD6834E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

22-May-2018

Name of Hirer

NG AH HOCK

Hirer NRIC

S1480654G

Signature :



Address

**467 PASIR RIS DRIVE 6 #06-418
510467**

Contact No.

91848067

Name of Relief

LEE BOON HIAP

Relief NRIC

S1334464G

Signature :



Address

**421 PASIR RIS DRIVE 6 09-243
510421**

Contact No.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 940.00 (Global Sum) for vehicle no. SHD 6834E that was damaged pursuant to the accident which occurred on 21/05/2018 (date) along PUNGGOL FLYOVER TOWARDS PUNGGOL FIELD (location) involving vehicle no/s SKW 4984H.

This is pursuant to the inspection conducted on 22/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 6834E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 6834E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of 14 DEC 2018 (month) 20____ (year)



NWZ

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD6834R

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
23.06.2016

CHASSIS CODE
KMHL841UMG1091569

INV. NO/DATE
91375035 30.05.2018

JOB NO.
305163171

ODOMETER READING

DATE/TIME IN
21.05.2018 17:15

Description : 3P 21.05.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0573	140VC PANKI-FENDER RH+	1	619.00	20.00	495.20
SUB-TOTAL				:		495.20

JOB NATURE

0001	L	LUMP SUM REPAIR	400.00	400.00
0002	L	SPRAY PAINTING CHARGE	400.00	400.00
0003	L	TUFF KOTE	20.00	20.00
SUB-TOTAL			:	820.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 2 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY BALANCE DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR WITHIN 30 DAYS FROM THE INVOICED DATE.
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91375035	1,407.26	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD6834R

MAKE
HYUNDAI

MOVI
I-40

DATE OF REG
23.06.2016

CHASSIS CODE
KMHL841UMGU091569

INV. NO/DATE
91375035 30.05.2018

JOB NO.
305163171

OILMETER READING

DATE/TIME IN
21.05.2018 17:15

Items total	1,315.20
Add GST @ 7.000 %	92.06
Invoice amount	1,407.26

Issued by : KATHKRINETAN 30.05.2018 09:40:11
Repair type : CISO/57/57
Payment Type/Term: /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER INCIDENTS BELONGING TO CUSTOMERS' AND VEHICLES ARE LOANED AND TREATED AS OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OBLIGED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91375035	1,407.26	

Our Ref: CT18050581

Date: 24 May 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	21/05/2018 @ 16:45 hrs
ALONG	ALONG PUNGGOL FLYOVER TWDS PUNGGOL FIELD
INVOLVING	SKW4984H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6834E** (the "Taxi"). The Taxi was hired to **NG AH HOCK IC NO S1480654G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKW4984H	21 May 2018 / 16:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHD 683+E

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 May 2018 Edit Reg		22 May 2018 00:00 Edit Adj Rpt	S\$1,315.20 Edit Estimates	S\$1,315.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	SIM SOON HUAT ALLAN, ID: S1822841F								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHD6834E	Date of Loss:	21/05/2018 16:00 - :59 [22 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2222446804SG	Policy/Cover Note No.:	2100435848 (Comprehensive) Coverage: 30/10/2017 - 29/10/2018						
Vehicle Reg. No. (Insured):	SKW4984H	Policy No. (Claimant):	MCDM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 04/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (24/05/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD6834E (2222446804SG)
[SKW4984H]
TP
COMFORT TRANSPORTATION PTE LTD
May 21 2018 4:00PM
[SIM SOON HUAT ALLAN]
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser <input type="button" value="v"/>	
Video										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	13/12/18 13:53	Video - Accident <small>From: OD - Reg. No: SKW4984H, Claimant: SIM SOON HUAT ALLAN</small>							Load MOV		
Letters/Correspondences										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	06/06/18 16:42	General View							Load JPG	<input checked="" type="checkbox"/>	
2	06/06/18 16:42	General View							Load JPG	<input checked="" type="checkbox"/>	
3	06/06/18 16:42	General View							Load JPG	<input checked="" type="checkbox"/>	
4	06/06/18 16:42	General View							Load JPG	<input checked="" type="checkbox"/>	
5	06/06/18 16:42	General View							Load JPG	<input checked="" type="checkbox"/>	
6	06/06/18 16:42	General View							Load JPG	<input checked="" type="checkbox"/>	
7	06/06/18 16:42	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
8	06/06/18 16:42	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
9	06/06/18 16:42	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
Documentation										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	26/05/18 15:28	TP ESTIMATE - MARKED							Load PDF		
2	26/05/18 15:28	TP GIA REPORT							Load PDF		
3	21/12/18 08:51	WORKSHOP INVOICE							Load PDF		
4	21/12/18 08:51	AUTHORISATION TO ACT FORM							Load PDF		
5	21/12/18 08:51	Release Voucher							Load PDF		
6	21/12/18 08:51	RENTAL RECEIPT							Load PDF		
7	21/12/18 08:51	RENTAL MILEAGE							Load PDF		
8	21/12/18 08:51	LTA SEARCH							Load PDF		
9	21/12/18 08:51	LETTER TO OI							Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	24/05/18 12:18	OI GIA REPORT							Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKW4984H (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L
	SHD6834E (TP veh)		ABS AIRBAG 4DR (A)
Date of Accident:	21/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No
Repair Estimate	:	\$	2,383.53
Final Repair Cost	:	\$	940.00
Loss of Use	:	\$	2.50 days at \$50.00 per day
Rental (if any)	:	\$	2.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	940.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [X] YES <input type="checkbox"/> [] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes / No BOLA Scenario No: _____	
		NIL	
BOLA Liability: _____ 50 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 940.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

21 Dec
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18009394/NAA3Q2

Date: 21/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100435848

Claimant Vehicle
No : SHD6834E

Insured Vehicle No : SKW4984H

Date of Loss: 21/05/2018

Nature of Claim:

TP

Claim No: 2222446804SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD6834E

Make & Model: HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A)

Engine No: D4FDGU652687

Reg. Date: 23/06/2016 (Man. Year: 2016)

Chassis No: KMHLB41UMGU091569

Colour: Blue

Odometer: 389702 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Hankook 5 mm

Rear Left Side: Hankook 5 mm

Front Right Side: Hankook 5 mm

Rear Right Side: Hankook 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,117.60	495.20	622.40	55.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,110.00	820.00	290.00	26.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,227.60	1,315.20	912.40	40.96
+ GST 7.00/7.00% (S\$)	155.93	92.06	63.87	40.96
Nett Amount (S\$)	2,383.53	1,407.26	976.27	40.96
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$117.00/day) (S\$)		292.50		
		(S\$) 1,824.76		
Liabile Amount (50.00%) (S\$)		912.38		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		919.87		
Global Sum Settlement (S\$)		940.00		

INSPECTION

Date of Assignment: 22/05/2018
Date Inspected: 22/05/2018 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969
Estimated Period of Repair: 2.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: OLIVIA LAU WAN YEE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Repair	562.30 FL	*- FL
2	1		*FRONT BUMPER BRACKET TOP (RH)	Not Necessary	22.40 FL	*- FL
3	1		*FRONT BUMPER SIDE BRACKET	Not Necessary	14.30 FL	*- FL
4	1		*FRONT FENDER (RH)	Dented	619.00 FL	*619.00 FL
5	1		*FRONT FENDER SHIELD (RH)	Not Necessary	169.80 FL	*- FL
6	1		*FRONT FENDER RETAINER	Not Necessary	9.20 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	1,397.00	619.00
- List Item Discount on L Items 20.00/20.00% (S\$)	279.40	123.80
Total Parts (S\$)	1,117.60	495.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	560.00	400.00
2	SPRAY PAINTING CHARGE	New	500.00	400.00
3	TUFF KOTE	New	50.00	20.00
Gross Labour Cost (S\$)			1,110.00	820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >