



SMRT AUTOMOTIVE SERVICES PTE LTD  
60 Woodlands Industrial Park E4  
Singapore 757705  
Tel : 65 6866 2650  
Fax : 65 6368 7421  
www.smrt.com.sg

EQ Insurance Company Ltd  
c/o LKK Auto Consultants Pte Ltd  
No. 51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Date: 25 June 2018

Our Ref.: TAX/04/18/2147/LG

Dear Sirs,

**ACCIDENT ON 30/4/2018 INVOLVING SHC 4513A & SGG 4311G (EQ INSURED)  
ALONG BOON LAY TOWARDS JALAN BAHAR**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHC 4513A. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. Cost of Repair	:	<u>\$5,700.00</u>
2. Loss of Rental for <u>23.5</u> days @ S\$ <u>112.35</u> /day	:	<u>\$2,640.23</u>
3. Loss of Income for <u>9</u> days @ S\$ <u>60.00</u> /day	:	<u>\$540.00</u>
4. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$7.00</u>
5. Survey Fee	:	<u>-</u>
Total Claims :		<u>\$8,887.23</u>

We enclose the following documents:

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Repair Invoice                          | <input checked="" type="checkbox"/> Letter of Authorisation   |
| <input type="checkbox"/> Survey Report                                      | <input checked="" type="checkbox"/> LTA Search result         |
| <input type="checkbox"/> Photographs _____ pcs                              | <input checked="" type="checkbox"/> Others :                  |
| <input type="checkbox"/> Investigation results                              | 1. <u>vehicle laid-up report, vehicle attachment history.</u> |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income      | 2. <u>Relief's medical leave</u>                              |
| <input checked="" type="checkbox"/> Police / SAS report of <u>SHC 4513A</u> | 3. <u>Towing bill &amp; Notice to Collect.</u>                |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,  
**SMRT AUTOMOTIVE SERVICES PTE LTD**

Tan Lee Gek  
For Manager, Claims  
Claims Department  
DID: 6866 2647  
Email: leegek@smrt.com.sg

\* Our relief driver Mr Lim Cheng Siong (I/C: 911820622) is injured & was hospitalised from 30/4/18 to 4/5/18 so he only reported the accident on 15/5/18 after his discharge.  
We are claiming the loss of income on behalf of our hirer Mr Choo Koon Joo Gany (I/C: 51662719D).



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQI18009391/Sua3

02 OCT 2018

**EAZI CAR LEASING**

1 BUKIT BATOK CRESCENT  
#02-43 WCEGA PLAZA  
SINGAPORE 658064

Dear Sir/Madam,

**ACCIDENT INVOLVING SGG 4311G AND SHC 4513A ON 30/04/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Thin Thin  
Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. EQ INSURANCE COMPANY LIMITED  
(Motor Claims Dept)



Date: 15/4/2018 -

Our Ref. No.:

### Letter of Authorisation

I, Lim Cheng Siang (NRIC No.: S1182062 Z) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHC4513 hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SGG4311G happened on 30/4/18 @ 12:00 along Boon Lay Towards Jalan Bahar (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

Lim Cheng Siang

Signature:

[Signature]

NRIC No.

S1182062 Z

Tel No.

91980969

Address

.....  
.....



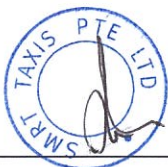
## **AUTHORIZATION TO ACT**

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHC 4513A** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4513A** that was damaged pursuant to the accident which occurred on **30/04/2018** (date) along **BOON LAY WAY TOWARDS JALAN BAHAR JUNCTION** (location) involving vehicle no/s **SGG 4311G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of April (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180600153  
Date : 08.06.2018  
Vehicle No. : SHC4513A  
Your Ref No. : TAX/04/18/2147  
Our Ref No. : 24095873  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	5,700.00
GRAND TOTAL					\$ 5,700.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 30.04.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/04/18/2147

From: SMRT Taxis Pte Ltd

Date: 24/5/2018

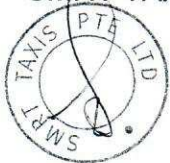
**ACCIDENT ON 30/04/2018 INVOLVING SHC 4513A & SGG 4311G ALONG BOON LAY TOWARDS JALAN BAHAR (JUNCTION OF JURONG WEST CENTRAL 2)**

This is to confirm that the daily rental rate for SHC 4513A is \$112.35 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



### Accident Vehicle Laid-Up Report

Registration No. : SHC4513A                      Accident Case No. : TAX/04/18/2147

Make / Model : TOYOTA PRIUS                      Ref. No. : 24095873

Date and Time Vehicle off-road for Accident Repair : 30.04.2018 12:00:00

Date and Time Repair Completed : 24.05.2018 08:15:34

Remarks :

Generated by : POHSUAN

Printed on : 30.05.2018





# ISLAND RECOVERY SERVICES

Blk 3026, Ubi Road 1 #04-146 Singapore 408719

Telephone: 6747 7400

Email: islandrecovery@ymail.com

Facsimile: 6844 7233

Web: www.islandrecovery.com.sg

GST Reg.No: M90370499P

Co. Reg. 53120055L

Cash Sales/ Work Order

NO. 1183157

Date: 8/5/18

M/S:

Smart (woodlands)

Vehicle No: SHC 4513A

Model: T. Prius Hybrid

From: 517 airport Rd

Time Start: 10:43 - 11:00

To: Smart wld's Depot

Time End: 12:00

Remarks:

☐ Change Tyres / Jump Start

☐ Accident

☐ Use Car Carrier

☐ Basement / Multi Carpark

☐ Crane Up / Winch Out

☐ Open Door

☐ Using King Dolly

☐ Dismantle Shaft / Brake

☐ Loaded

AMOUNT S\$

GST S\$

TOTAL S\$

Received By

**bizSAFE<sub>3</sub>**

Important Note:

Island Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.

not reported.

partner on - Medical / hospitalized.



I, LIM CHENG SIONG of NRIC / FIN / Passport Number: 51182002Z, hereby authorise \_\_\_\_\_ of NRIC / FIN / Passport Number: \_\_\_\_\_ to collect my vehicle bearing registration number: SHC4513A on my behalf from Traffic Police.

LOCATION MAP FOR TRAFFIC VEHICLE POUND

Leng Choo HIRER

(Signature)

Name

GARY CHOO

NRIC No.

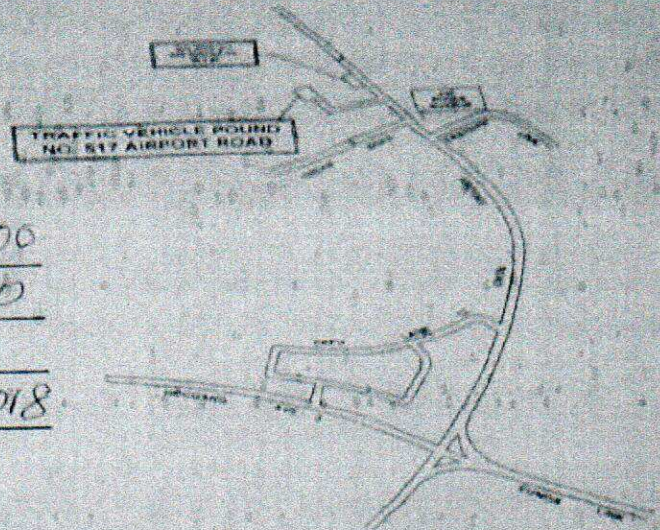
S166271910

Contact Number

98720345

Date

03-05-2018



**Note: NRIC, FIN CARD OR PASSPORT MUST BE PRODUCED FOR VERIFICATION TOGETHER WITH THE NOTICE FOR VEHICLE COLLECTION.**

A FORCE FOR THE NATION



Enquire Transaction History

Transaction History Details

Log Date/Time:	16 May 2018 / 10:02:34		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SGG4311G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180516100234639532

Search Date / Time: 30 Apr 2018 12:00:00  
Insurance Company: EQ INSURANCE COMPANY LTD  
Information displayed is correct as at the log date and time.

Enquire Related Logs OK

1 of 1 100% Find | Next

Select a format Export



25 June 2018

**SMRT TAXIS PTI**

Woodlands Industrial Park  
Singapore  
Tel : 65 647  
Fax : 65 636  
www.smrt.

### Vehicle Attachment History of CHOO KOON JOO GARY (S1662719D)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHC4513A	TOYOTA	PRIUS	MAIN	07/06/2016 02:20 PM		
SHC4163B	TOYOTA	PRIUS	COURTESY	09/05/2018 11:36 AM	24/05/2018 03:00 PM	

Pag

**RE: [MANDATE REQUEST] EQI ref : DM18HO01117/JT // ACCIDENT INVOLVING SGG 4311G AND SHC 4513A ON 30/04/2018**

Jaime Tay <jaime.tay@eqinsurance.com.sg>

Thu 4/2/2020 11:18 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**EQI ref : DM18HO01117/JT**

Our ref : CC3/EQI18009391/Sea3s2

Dear Asher,

Please proceed to settle as recommended, up to **\$8,697.23**.

Thank you.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower

Block MND

Complex Singapore 069110

did 65 6496 9882 | tel 65 6223

9433 ext 882 | fax 65 6223

4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



 A Member of Citystate

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]

**Sent:** 02 April 2020 09:39

**To:** Jaime Tay <jaime.tay@eqinsurance.com.sg>

**Subject:** [MANDATE REQUEST] Your ref : TBA // ACCIDENT INVOLVING SGG 4311G AND SHC 4513A ON 30/04/2018

Your ref : TBA

Our ref : CC3/EQI18009391/Sea3s2

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING SGG 4311G AND SHC 4513A ON 30/04/2018**

The accident occurred when our insured make a right turn at control junction and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.



We seek your approval to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$8,697.23 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 15,270.10	\$ 5,700.00
2. Loss of Rental (2.5days x \$112.35)	\$ 2,640.23	\$ 2,640.23 (23.5days x \$112.35)
3. Loss of Income (9days x \$60)	\$ 540.00	\$ 350.00 (7days x \$50)
4. LTA Search Fee	\$ 7.00	\$ 7.00
	<b>Total : \$ 8,697.23</b>	

**\*\*Our surveyor recommended 7days repair, downtime may refer to the “WORKCHART” for easy reference.**

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)