

## Vic (LKKAUTO)

---

**From:** Mastura <mastura@premiumauto.com.sg>  
**Sent:** Tuesday, 19 February, 2019 7:26 PM  
**To:** 'Claims Dept'; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO)  
**Cc:** Admin A  
**Subject:** LOD - ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3  
**Attachments:** SAftersales19021919370.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,  
**Mastura**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183  
**e.** [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Friday, 28 September 2018 8:03 AM  
**To:** 'Vivian Lau (LKKAUTO)' <vivianlau@lkkauto.com>; 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>  
**Cc:** 'Admin A' <admin-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear Viivian,

Noted with thanks.

Best Regards,  
**Kee Siang**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Thursday, 27 September 2018 11:13 AM

**To:** Claims Dept; Thin Thin (LKKAUTO)

**Cc:** Admin A

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

WITHOUT PREJUDICE

Your Ref: SFR 8068L

Our Ref: :CC3/AIG18009385/wb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SFR 8068L AND GBE 7517K ON 17/5/2018**

We refer to the above matter

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

\*\*\* NOTE\*\*\* ( **Subject to Insurance approval** )

LOU-\$ 100.00 per day

LOR- \$ 150.000 Per day

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 24 September, 2018 8:22 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Hii Viivian,

Any update ? Kindly revert urgently.

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 21 September 2018 6:31 PM

**To:** 'Thin Thin (LKKAUTO)'; 'Vivian Lau (LKKAUTO)'

**Cc:** 'Admin A'; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear Vivian,

Attached is your insured report. Kindly advise on liability clearance status.  
Can we proceed with direct settlement.

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e.[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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---

**From:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Sent:** Tuesday, August 14, 2018 11:45 AM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

WITHOUT PREJUDICE

Dear Kee Siang,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

We will get back to you for an update/offer in due course.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 14 August 2018 8:30 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Hello,

any update ?

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e.[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, July 31, 2018 9:18 AM

**To:** 'Vivian Lau (LKKAuto)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; 'Thin Thin (LKKAuto)' <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Hi all,

Any update ?

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. [e-mail@premiumauto.com.sg](mailto:e-mail@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Sent:** Monday, July 23, 2018 11:49 AM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST  
AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

WITHOUT PREJUDICE

Dear Kee Siang,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

We will get back to you for an update/offer in due course.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 23 July, 2018 11:08 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST  
AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Hello,

Anyone can assist on this case please...

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. [e-mail@premiumauto.com.sg](mailto:e-mail@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, July 20, 2018 12:00 PM

**To:** 'Vivian Lau (LKKAuto)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST  
AIG \*\*\*LKK REF:CC3/AIG18009385/wb3



Hi Viivian,

Any update ?

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. [e-mail@premiumauto.com.sg](mailto:e-mail@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, July 17, 2018 9:44 AM

**To:** 'Vivian Lau (LKKAuto)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Hi Viivian,

Any update ?

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, July 10, 2018 9:27 AM

**To:** 'Vivian Lau (LKKAuto)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST  
AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Hi Viivian,

Any update for this case ?

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. [e-mail@premiumauto.com.sg](mailto:e-mail@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, July 3, 2018 9:20 AM

**To:** 'Vivian Lau (LKKAUTO)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST  
AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear all,

Any update for this case ? Can we proceed with direct settlement ?

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. [e-mail@premiumauto.com.sg](mailto:e-mail@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, June 26, 2018 3:55 PM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; 'Vivian Lau (LKKAUTO)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST  
AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Hi Viivian,

Have your insured filed the report?

Can we proceed with direct settlement ?

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 25 June 2018 8:36 AM

**To:** 'Vivian Lau (LKKAUTO)'

**Cc:** 'Admin A'; 'Claims'

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Hi Viivian,

Kindly advise have your insured filed report ?

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Wednesday, 20 June 2018 2:20 PM

**To:** Claims

**Cc:** Admin A

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

WITHOUT PREJUDICE

Dear Kee Siang,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

We will get back to you for an update/offer in due course.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 20 June, 2018 2:14 PM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear Viivian,

Any update ?

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 18 June 2018 10:10 PM

**To:** 'Vivian Lau (LKKAUTO)'

**Cc:** 'Admin A'; 'Claims'

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Hi Viivian,

Have your insured filed the report ?

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Thursday, 14 June 2018 3:11 PM

**To:** Claims Dept

**Cc:** Admin A



**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

WITHOUT PREJUDICE

Dear Nora,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 14 June, 2018 8:18 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear all,

Have the insured filed the report?

Can advise if we can proceed with Direct Settlement on this case?

Many thanks!

Best regards,

**Jeffery Tan**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Monday, 11 June, 2018 11:26 AM

**To:** Nora Khai <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

WITHOUT PREJUDICE

Dear Nora,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Monday, 11 June, 2018 10:41 AM



**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Shu Pei (LKKAUTO) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear Vivian,

On behalf of Kee Siang,

Kindly advise if your insured has filed the accident report.  
Please also advise on liability clearance and direct settlement if possible.

Thank you.

Best Regards,

**Norazima Khairuddin**  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183  
e. [nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]  
**Sent:** 05 June, 2018 3:39 PM  
**To:** Claims  
**Cc:** Admin A; Thin Thin (LKKAUTO); Shu Pei (LKKAUTO)  
**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear Kee Siang,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 5 June, 2018 3:32 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear all,

Any update have your insured reported ?

Many Thanks !

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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**From:** Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]  
**Sent:** Thursday, 31 May 2018 2:37 PM  
**To:** Claims; Shu Pei (LKKAUTO)  
**Cc:** Admin A; Vivian Lau (LKKAUTO)  
**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear Kee Siang,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

Best Regards,

**Thin Thin Hlaing** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Wednesday, 30 May 2018 7:23 PM  
**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear Thin Thin,

We understand the OI for this case is on leave, We seek for your kind assistance on this case urgently.  
Kindly advise if we can proceed with direct settlement .

Many Thanks !

Best Regards,  
**Kee Siang**  
Claims Advisor  
**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 30 May 2018 11:35 AM

**To:** 'Shu Pei (LKKAUTO)'

**Cc:** 'Admin A'; 'Vivian Lau (LKKAUTO)'; 'Claims Dept'

**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear all,

Kindly assist on the liability clearance for the above mentioned vehicle. Can we proceed with a Direct Settlement for this case.

Survey was carried out earlier this morning.

Many thanks!

Best regards,  
**Jeffery Tan**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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**From:** Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]  
**Sent:** Thursday, 24 May, 2018 2:07 PM  
**To:** 'Shu Pei (LKKAUTO)' <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Vivian Lau (LKKAUTO)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear All,

Attached above is the repair estimate for your kind reference.

Thank you.

Best Regards,

Norazima Khairuddin  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183  
e. [nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]  
**Sent:** 23 May, 2018 4:03 PM  
**To:** Claims  
**Cc:** Admin A; Vivian Lau (LKKAUTO)  
**Subject:** RE: ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG \*\*\*LKK REF:CC3/AIG18009385/wb3

Dear Kee Siang,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 23 May 2018 12:14 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** ACCIDENT INVOLVING SFR 8068 L AND YOUR INSURED GBE 7517 K ON 17/5/2018- CLAIMING AGAINST AIG

Dear all

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for your reference.

We will forward you the estimate once is available.

#### Claiming Against AIG.

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

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