

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 15 August 2018 9:29 AM  
**To:** 'Chee So Chow'; 'Alfred Toh'; 'Elaine Cheong'  
**Cc:** 'SUR'  
**Subject:** RE: OD SLK5145H (SNM18D02494C01)  
**Attachments:** SG CAR MART.pdf

Dear So Chow,

We refer to your below email above matter.

1. Thus balance 3 years, 3 months plus, market source depreciation around \$ 11,800.00 per years = \$ 38,349.00  
The parf rebate until 07/09/2021 = \$ 31,487.00

	\$38,349.00
+	<u>\$31,487.00</u>
	<u>\$69,836.00</u>

Pre-accident value estimate \$ 70,000.00.

SG car mart 27/02/2012 asking \$ 73,000.00 only. 2010 for \$ 72,000.00 is consignment only. (see enclosed)

2. Have buyer ?  
Depreciation 16K above infact OI tyre condition front 4mm – rear 3mm.
3. Market value \$ 70,000.00 is fair and reasonable.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]

**Sent:** Tuesday, 7 August 2018 4:45 PM

**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** RE: OD SLK5145H (SNM18D02494C01)

Dear So Chow,

This case is handle by Shirley, as she is on leave. We will check and revert.

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

**Sent:** Tuesday, August 07, 2018 4:39 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD SLK5145H (SNM18D02494C01)

Dear Sir / Madam

Our insured is challenging us on the market value of \$70,000.00 as he is comparing with a diesel model registered in 2010 for \$72,000 advised in SG Carmart. He is asking for \$80,000.00

Can advise us the following :

1. how you derive market value of \$70,000?
2. Do you take the damages into consideration?
3. If item 2 is "yes", what should be the actual market value if there were no damage?

Regards

**CHEE SO CHOW**

Deputy Manager

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6176

Fax: 6224 7175 / 6224 7478

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[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Wednesday, May 30, 2018 1:40 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** OD SLK5145H (SNM18D02494C01)

Dear Elaine/Alfred,

Kindly informed police investigation is still on-going. No result yet.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

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