

## Thin Thin (LKKAUTO)

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**From:** Thin Thin (LKKAUTO)  
**Sent:** Thursday, 21 June 2018 3:15 PM  
**To:** 'GERALD POH WEE BIN'; Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623  
**Attachments:** EMAIL FROM TP.pdf

Dear Gerald,

We refer to the below matter.

Please be inform that TP has convert OD claim.

Therefore, we will proceed to close the matter at our end and submit our W/P report to your good office.

Thanks.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]  
**Sent:** Monday, 11 June 2018 11:56 AM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear Mei Kwan/ThinThin,

Based on the damage taken at the reporting centre, the damage to SKJ7354A appear to be minor but the adjusted repair costs comes to \$27,441.00.

Please proceed to verify the consistencies of damages.

Best Regards  
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Monday, 11 June, 2018 11:29 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Vivian Lau (LKKAUTO); Admin A; Thin Thin (LKKAUTO)  
**Subject:** RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

**WITHOUT PREJUDICE**

**LPC ref: 18/18/18/VC00/020623**  
**LKK REF: CC4/LPC18009339/Aua3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKJ 7354A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 23 May, 2018 10:44 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear Gerald,

Thank you for your email.

**By copy to Thin Thin,**

**FYI and necessary action please.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Wednesday, 23 May, 2018 9:22 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear Mei Kwan,

We attached a copy of insured's GIA report for your attention.

Aside to ThinThin – Kindly assess liability before proceeding  
with the direct settlement as we are of the  
view that liability is not clear.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 22 May, 2018 8:22 PM

**To:** ERIC WOO JUN KIAT

**Cc:** MT\_Claim\_SG; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Admin A

**Subject:** RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

**WITHOUT PREJUDICE**

**Your ref: 18/18/18/VC00/020623**

**LKK ref: CC4/LPC18009339/ua3**

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 22 May, 2018 12:35 PM

**To:** 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

**Sent:** Tuesday, 22 May 2018 11:53 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SKJ 7354A on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Monday, 21 May, 2018 7:16 PM  
**To:** MT\_Claim\_SG; GERALD POH WEE BIN  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

Best regards,  
**George Wong**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 66900293 f. +65 6841 1183  
e. [e-mail@premiumauto.com.sg](mailto:e-mail@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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