

Thin Thin (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 19 June 2018 2:09 PM
To: Thin Thin (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: 'MT_Claim_SG'; 'GERALD POH WEE BIN'; assignments; Admin A; Vivian Lau (LKKAUTO); claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623 *** LKK REF: CC4/LPC18009339/ua3

Dear Thin Thin,

We will convert to OD claim and recovery later.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]

Sent: Wednesday, 13 June, 2018 11:41 AM

To: Claims <claims@premiumauto.com.sg>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623 *** LKK REF: CC4/LPC18009339/ua3

"Without Prejudice"

Dear Mr Tony,

We refer to the below matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 13 June 2018 9:32 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623 *** LKK REF: CC4/LPC18009339/ua3

Dear Thin Thin,

Can I have your offer?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 7 June, 2018 6:49 PM

To: 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623 *** LKK REF: CC4/LPC18009339/ua3

Dear Thin Thin,

We sorry to inform we did not have any video footage.

We understand both report is conflicting version.

However what is your offer of this case?

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]

Sent: Thursday, 31 May, 2018 12:06 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623 *** LKK REF: CC4/LPC18009339/ua3

"Without Prejudice"

Dear Mr Tonny,

We refer to the below matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

From: Mei Kwan (LKKAuto)
Sent: Thursday, 31 May 2018 11:49 AM
To: Claims <claims@premiumauto.com.sg>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623 *** LKK REF: CC4/LPC18009339/ua3

Dear Sir / Madam,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 31 May, 2018 9:18 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear Gerald,

Noted.

A side to LKK,

Please let us know for liability clearance status who should we liaise with?

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 31 May, 2018 8:55 AM

To: Claims <claims@premiumauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear Tony,

For liability status, please contact LKK Auto Consultants Pte Ltd.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 31 May, 2018 8:23 AM

To: ERIC WOO JUN KIAT; assignments@lkkauto.com

Cc: MT_Claim_SG; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear Eric,

Please advise for liability clearance status who should we follow up with?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 30 May, 2018 11:21 AM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments@lkkauto.com

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear all,

Survey was carried out earlier by LKK this morning.

Kindly advise if we can proceed with a Direct Settlement for this case.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Thursday, 24 May, 2018 2:23 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments@lkkauto.com

Cc: 'Claims Dept' <claims@premiumauto.com.sg>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear All,

Attached above is the repair estimates.

Thank you.

Best Regards,

Norazima Khairuddin

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9827 **f.** +65 6841 1183

e. nora.khai@premiumauto.com.sg **w.** www.audi.com.sg

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From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: 22 May, 2018 11:53 AM

To: assignments@lkkauto.com

Cc: Claims Dept; MT_Claim_SG

Subject: FW: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018 Our Ref: 18/18/18/VC00/020623

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SKJ 7354A on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 21 May, 2018 7:16 PM

To: MT_Claim_SG; GERALD POH WEE BIN

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SKJ 7354 A AND YOUR INSURED GBD 6883 J DATED ON 21/05/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

Best regards,

George Wong

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

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