

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 11 June, 2018 10:52 AM  
**To:** 'Joyce Foo'  
**Cc:** Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** RE: Pre - repair inspection - SLM 4333 C (your client vehicle no: YP 4425 B accident on 14.5.2018) [VC011481]  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf  
**Categories:** HMK

### WITHOUT PREJUDICE

**QBE ref: VC011481**  
**LKK REF: CC4/QBE18009324/Sha3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLM 4333C

We have not authorized repairs.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 21 May, 2018 8:04 PM  
**To:** 'Joyce Foo' <joyce.foo@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: Pre - repair inspection - SLM 4333 C (your client vehicle no: YP 4425 B accident on 14.5.2018) [VC011481]

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]

**Sent:** Friday, 18 May, 2018 4:15 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Pre - repair inspection - SLM 4333 C (your client vehicle no: YP 4425 B accident on 14.5.2018) [VC011481]

Our Ref. VC011481

Hi

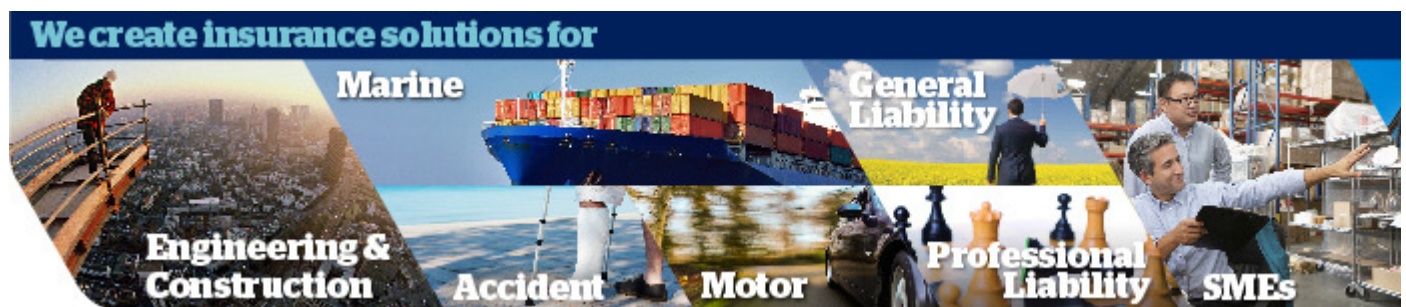
Please arrange TP's survey – direct settlement.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Carl Motor [<mailto:carlmtr@singnet.com.sg>]

**Sent:** Friday, 18 May, 2018 3:35 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Subject:** RE: Pre - repair inspection - SLM 4333 C (your client vehicle no: YP 4425 B accident on 14.5.2018) [VC011481]

Dear Mdm

Please arrange M/s. LKK Auto Consultants P L to survey vehicle SLM 4333 C.

Kindly let us have your approval and reply.

Thank you for your kind assistance.

Best Regards

Ricky Ng

Carl Mtr & Ent. Ctr P L

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**From:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Sent:** Friday, May 18, 2018 8:07 AM

**To:** [carlmtr@singnet.com.sg](mailto:carlmtr@singnet.com.sg)

**Cc:** [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)

**Subject:** FW: Pre - repair inspection - SLM 4333 C (your client vehicle no: YP 4425 B accident on 14.5.2018) [VC011481]

Our ref : VC011481

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

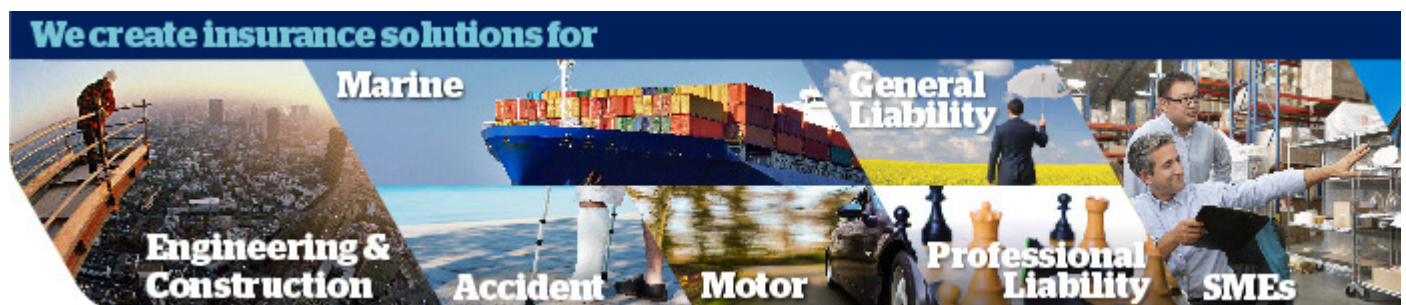
We are agreeable to proceed with direct settlement subject to our surveyor's recommendation on COR, LOU/LOR per benchmark.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Info SINGAPORE

**Sent:** Thursday, 17 May, 2018 5:17 PM

**To:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Subject:** FW: Pre - repair inspection - SLM 4333 C (your client vehicle no: YP 4425 B accident on 14.5.2018)

Hi All

Attached please find motor claim notification/survey request for your attention.

Regards  
Grace Wong

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**From:** Carl Motor [<mailto:carlmtr@singnet.com.sg>]

**Sent:** Thursday, 17 May, 2018 3:48 PM

**To:** Info SINGAPORE <[info.sing@qbe.com](mailto:info.sing@qbe.com)>

**Cc:** [motorclaim@qbe.com.sg](mailto:motorclaim@qbe.com.sg)

**Subject:** Pre - repair inspection - SLM 4333 C (your client vehicle no: YP 4425 B accident on 14.5.2018)

Dear Sir / Mdm

Attached, please find SLM 4333 C, Letter of "Pre-repair Inspection" and SAS for your reference.

Please arrange to survey our client vehicle.

Thank you.

Best Regards  
Ricky Ng  
Carl Mtr & Ent. Ctr P L  
Tel: 63666171 Hp: 96182026

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