

Vic (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Tuesday, 19 February, 2019 2:04 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE>RE: Pre - repair inspection - SLM 4333 C (your client vehicle no: YP 4425 B accident on 14.5.2018) [VC011481] LKK REF CC4/QBE18009324/Sha3

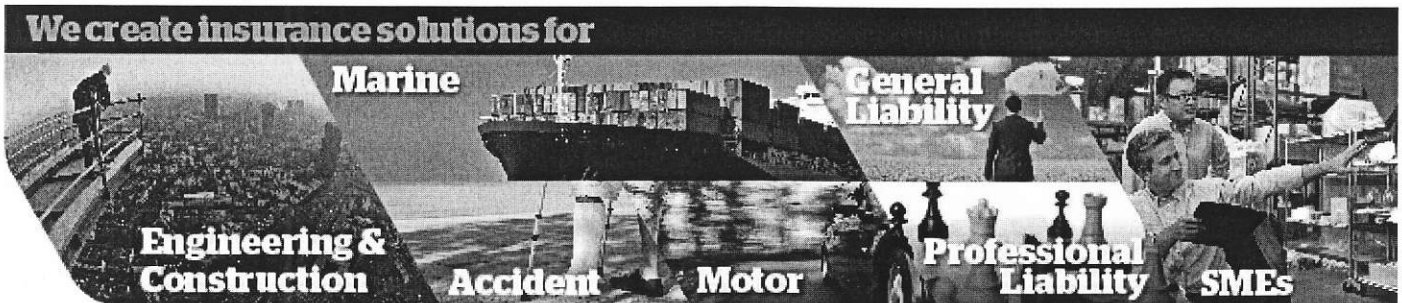
Hi Vic

As spoken, please proceed as advised.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Saturday, 17 November 2018 4:57 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE>RE: Pre - repair inspection - SLM 4333 C (your client vehicle no: YP 4425 B accident on 14.5.2018) [VC011481] LKK REF CC4/QBE18009324/Sha3

YOUR REF – VC011481
LKK REF – CC4/QBE18009324/Sha3
=====

Dear Joyce,

ACCIDENT INVOL VING VEHICLES YP 4425B (OI) AND SLM 4333C (TP) ON 14/05/2018

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended TP vehicle.

A letter and email was sent out to the Insured to notify of the TP claim, liability and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **CARL MOTOR & ENTERPRISE CENTRE PTE LTD** is as follows:

| TP CLAIMED | | REVISED - TO OFFER |
|-------------------------------|---------------------|-------------------------------|
| Cost of Repair | \$ 23,930.50 | \$ 17,450.00 |
| Loss of Use (\$200 x 14 days) | \$ 2,800.00 | \$ 1,400.00 (\$100 x 14 days) |
| LTA Search Fee | \$ 7.45 | \$ 7.45 |
| TOTAL | \$ 26,737.95 | \$ 18,857.45 |

Breakdown of days is as follows:

| | |
|---|----------------|
| Our surveyor's recommended days to repair | 14 days |
| TOTAL | 14 days |

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Monday, 11 June, 2018 10:51 AM

To: 'Joyce Foo'

Cc: Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: Pre - repair inspection - SLM 4333 C (your client vehicle no: YP 4425 B accident on 14.5.2018) [VC011481]

WITHOUT PREJUDICE

QBE ref: VC011481

LKK REF: CC4/QBE18009324/Sha3

Dear Sir / Madam,

CARL MOTOR & ENTERPRISE CENTRE PTE LTD
No. 38 Woodlands Ind. Park E 1 #05-10 Singapore 757700
Tel: 63666171 Fax: 63666805 Co. Reg. No: 199901512 Z

01 August 2018

LKK Auto Consultants Pte Ltd
51 Paya Ubi Ind. Park
Ubi Ave 1 #02 - 25
Singapore 408933
Tel: 68412096
Fax: 67414108

Attention: Mr. Vic Alpeh - Motor Claim (3 Party Claim)

Dear Sir/Mdm

Accident Involving SLM 4333 C, GY 4191 R and YP 4425 B on 14.05.2018
Along SLE Twds CTE

We refer to your e-mail dated 27 July 2018.

As such, we would like to settle the compensation directly with M/s. QBE Insurance

Therefore, we are seeking compensation as itemised below:-

| | |
|---|--------------|
| Cost of repair (Survey by: M/s. LKK Auto Consultants P L - Mr. Sebastian) | \$ 17,450.00 |
| Loss of use for 14 days @ \$200.00 per day | \$ 2,800.00 |
| LTA search | \$ 7.45 |
| Total: | \$ 20,257.45 |

We enclose a copy of repair bill, LTA search receipt and Letter of Auth.to Act in respect of vehicle SLM 4333 C for your attention and to support our claim.

Kindly let us have your cheque in final settlement.

Your prompt settlement of our claim would be much appreciated.

Thank you for your kind assistance.

Yours faithfully

Ricky Ng
Director



CARL MOTOR & ENTERPRISE CENTRE PTE LTD
No. 38 Woodlands Ind. Park E 1 #05-10 Singapore 757700
Tel: 63666171 Fax: 63666805 Co. Reg. No: 199901512 Z

02 March 2019

LKK Auto Consultants Pte Ltd
51 Paya Ubi Ind. Park
Ubi Ave 1 #02 - 25
Singapore 408933
Tel: 68412096
Fax: 67414108

Attention: Mr. Vic Alpeh - Motor Claim (3 Party Claim)

Dear Sir/Mdm

Accident Involving SLM 4333 C, GY 4191 R and YP 4425 B on 14.05.2018
Along SLE Twds CTE

Dear Sir/Mdm

We refer to your e-mail dated 19.02.2019.

We enclose herewith duly completed sign "Discharge Voucher" and "Letter of Auth." in respect of vehicle SLM 4333 C for your attention.

Please let us have your settlement cheque of S\$ 18,857.45 in favour of "CARL MOTOR & ENTERPRISE CENTRE PTE LTD" in final settlement.

Yours prompt settlement of our claim would be much appreciated.

Thank you for your kind attention.

Yours faithfully,

Ricky Ng
Director





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18009324/Sha3

12 OCTOBER 2018

**HEC ELECTRICAL & CONSTRUCTION PTE LTD
49 SUNGEI KADUT STREET 6
SINGAPORE 728874
ATTN: THE MANAGEMENT**

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING YP 4425B / SLM 4333C / OTHERS ON 14/05/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *QBE Insurance (Singapore) Private Limited
(Motor Claims Dept)
moon@starreadymix.com.sg*

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 12 October, 2018 3:20 PM
To: moon@starreadymix.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: YP 4425B_ACCIDENT INVOLVING YP 4425B AND SLM 4333C ON 14/05/2018



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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18009324/Sha3

12 OCTOBER 2018

**HEC ELECTRICAL & CONSTRUCTION PTE LTD
49 SUNGEI KADUT STREET 6
SINGAPORE 728874
ATTN: THE MANAGEMENT**

By Post & By Email

Dear Sir/Madam,

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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AUTHORISATION TO ACT


I, WONG MUN WAI - S1800387D (the third party claimant) of Blk 362
WOODLANDS AVE S #02-420 S(730362) (address), owner of SLM 4333C
(vehicle no.) hereby authorize **Carl Motor & Enterprise Centre Pte Ltd** to act for
me with respect to my claim for repair costs and/or rental and/or loss of use or
LTA search(claim) for my vehicle no SLM 4333C that was damaged pursuant to
the accident which occurred on 14.05.2018 (date) along
SLE TWDS CITE 1/Post 544 (location) involving vehicle
no/s 4Y 4191 R AND YP 4425 B (the accident).

I further authorize the workshop to settle my above mentioned claim in a manner
that they deem fit and the workshop is further authorized to receive payment
further to settlement of my claim with payment cheque/s being made in favour of
the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf
is on a without prejudice and without admission of liability basis insofar as the
driver/owner/insurers of the other vehicle/s is concerned.

Date this 06 (day) of 06 (month) 2018 (year)

Wong Mun Wai
Signed by "the third party claimant"
(with company stamp if applicable)


Signed by "the workshop"
(with company stamp)

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : SLM 4333C
Our Reference : VC011481

I/We, WONG MUN WAI do hereby acknowledge the sum of Singapore Dollars: EIGHTEEN THOUSAND EIGHT HUNDRED FIFTY SEVEN AND CENTS FORTY FIVE ONLY (S\$18,857.45) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'HEC ELECTRICAL & CONSTRUCTION PTE LTD', over damage to my/our vehicle SLM 4333C from an accident involving YP 4425B and SLM 4333C at/along SLE TOWARDS CHANGI, which occurred on 14 MAY 2018 at about 0720 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'HEC ELECTRICAL & CONSTRUCTION PTE LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 02 of (month) MAR (year) 2019

Wong
Signature

Wong Mun Wai
Claimant's Name

S1800257D
FIN/NRIC No.

362 WOODLANDS AVE 5
#02-420 S(730362).

Address

Company stamp if applicable

U
Witness's Signature

Ho Lam Guan
Witness's Name

S1487851J
FIN/NRIC No.

510 UPPER SERANGOON
RD #04.07 (534530)

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 079914
Fax: 6534 5356

NO. 38 WOODLANDS INDUSTRIAL PARK E1 #05-10 SINGAPORE 757700.

Co. Reg. No: 199901512Z

NO. 17508

2/BENZ - VEH NO: SLM 4333C - DOA: 14.05.2018

ACCEPT INVOLVING SLM 4333C, GY 4P1R AND YP442'S B. Date 01 Aug 2018

for CARL MOTOR & ENTERPRISE CENTRE PTE LTD

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 May 2018 / 16:54:47

Receipt Date/Time : 16 May 2018 / 16:54:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180516-001842

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|-----|--|-------------------------------|------------------------|------------------------------|
|-----|--|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - YP4425B

As at 14 May 2018/07:20:00

Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - YP4425B

Enquiry Fee

20180516165254912728

Sub-Total

Total Before Rounding

Rounding Difference

Total Amount Payable

Paid By

| | | |
|-----------------|-----------------|------|
| xxxxxxxxxxx3475 | Credit Card: | 7.45 |
| | Visa/MasterCard | |

Total

Cash Change

Tendered Amount

Excess Refundable Amount

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.