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Insured Vehicle N	0.		Claim No.	mion	
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Insured Tel No.		не 1 1	/ Make / Mode	HI HUV	wbm.
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Is driver the owner		Nature of Accident :		toran	moss upppnyn
	_		OI GIA REP		REPORT: NESYNO WE
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PRELIMINARY ADVIC	E Date/Time:	Sent By:		Post-Repair Photos:	
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Repair Cost:	SS (days) Reduction:	%	I inai	Call
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OR only LOU onl	The same of the sa	LOR + LOI Tick only	(one)		
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Legal Cost	SS	C1-1-10 00		3) Survey fee: 9	250.2
FINAL PAYMENT	S\$ Date/Time:	Global Sum S\$: Confirm with:		Email Call	
		Name 1		Email Call	
Payee 1:	22	Name 1: Name 2:			
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Preli. Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

				omobile			
IND	IA INTERNATIONA	AL INSURANCE PL	Ref : CC4/III18009	3307/mb3			
	CECIL STREET -02 IOB BUILDING	SINGAPORE 049711	Date : 22-05-2018				
1.		Policy Particul	ars :- THIRD PARTY CL	AIM			
	Insured Veh.	SHC 8275K	Veh. Inspected	SLS 7866E			
	Policy No.	5.0004.000.43.000.000	Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	22/05/2018			
2.		Vehicle P	articulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	Ş	Steering				
	Brakes		Modification				
	General						
3.		Cor	ditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Descr	iption of Damages				
5.		Gen	eral Information				
	Accident Date	15/05/2018	Inspection Date				
	Survey held at	CYCLE & CARRIAGE KIA P	TELTD				
	209 PANDAN GARDENS SINGAPORE 609339						
5a.			Remarks				



CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

Co Reg No : 199405410K

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info			
Mr Mok Chun Kwong Jeffrey	Cust No/Name	/Mr Mok Chun Kwong Jeffrey		
AT MOK Chair Kwong Serriey	Reg No/Reg Date	SLS7866E / 04/10/201		
Blk 253 Bangkit Road	Date In/Mileage	/ 0		
#01-242	Chassis No	KNAFX411MJ5747145		
Singapore 670253	Engine No	G4FGHH682299		
Contact No Mobile: 96569631JEFFERY	Make/Model	KIA/CERATO K3 1.6 A EX BWY		
	Colour/Trim	SWP SNOW WHITE PEAR/ WK SATURN BLACK		

Account No	Terms	Date/Time Pri	nted	CSE	Oper	ator		WIP No		
CSM00081	Cash	19/05/2018/	10:30	QUD	247	/ DonBong		28880		
		Description (of Goods /	Services	8	No.	Qty	Unit Price	Disc%	Amount
E PNT88000	A-0118000-0-		et nove or new							/85 P 2200.00
RENEW AC BUMPER R E PNT88000 REMOVE A E PNT98000 PAINT WO LH REAR M SUNDRY PERFORM A 54900099 CHECK WI A 30000001 RENEW LH M SUNDRY SUPPLY L A WHEELALIG To Condu	ETAINER. ND INSTAI RK SPRAY DOOR AND RUST PRE RING AND REAR WHI H REAR SI NMENTBP	MAGED PARTS (REPAIR LH REA LL PARKING ASS REAR BUMPER F AFFECTED PORT VENTION CHASSIS ELECT PORT RIM SSW26 terize Full W	TRICAL SYS	REPAIR REAR FEM	E LH REA				plu to	60 80.00 1/260 1680.00 40 80.00 20 50.00 225 ? 550.00 400.00 — 120.00
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Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Monday, 21 May 2018 4:55 PM

To:

Don Bong Kiong Hua; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc:

Manivel Priyadarshini

Subject:

RE: TP INDIA CLAIM SLS7866E AGAINST SHC8275K DOA 15.05.2018

Attachments:

[Untitled].pdf; WhatsApp Image 2018-05-16 at 10.25.15 AM(1).jpeg; WhatsApp Image 2018-05-16 at 10.25.15 AMJPEG; WhatsApp Image 2018-05-16 at 10.25.16

AM(1).jpeg; WhatsApp Image 2018-05-16 at 10:25.16 AM(2).jpeg

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SLS7866E and let us have your report urgently.

8.59amg 22/5/2018
remon@Don Bong
vehicle not In

This claim will be handled by Ms Priva.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee Motor Claims Dept. India International Insurance Pte Ltd 64 Cecil Street | #05 IOB Building | Singapore 049711 Tel: 6347 6100, Ext - 248

From: Don Bong Kiong Hua [mailto:kionghua.bong@cyclecarriage.com.sg]

Sent: 21 May, 2018 3:19 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: RE: TP INDIA CLAIM SLS7866E AGAINST SHC8275K DOA 15.05.2018

Importance: High

Hi Officer,

We choose LKK Auto Consultants Pte Ltd

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Monday, 21 May, 2018 2:36 PM

To: Don Bong Kiong Hua

Subject: RE: TP INDIA CLAIM SLS7866E AGAINST SHC8275K DOA 15.05.2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

LKK Auto Consultants Pte Ltd

Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Don Bong Kiong Hua [mailto:kionghua.bong@cyclecarriage.com.sg]

Sent: 21 May, 2018 2:02 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin

Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <ianye.tay@cyclecarriage.com.sg>

Subject: FW: TP INDIA CLAIM SLS7866E AGAINST SHC8275K DOA 15.05.2018

Importance: High

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLD7866E), to submit a claim on his/her behalf as we are the authorized repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SHC8275K) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Don Bong Claim Division Operations 209 Pandan Gardens Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4501 • F: +65 6565 1240 • www.cyclecarriage.com.sq

A member of the Jardine Cycle & Carriage Group

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd. Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From:

Bevan Lim (LKK Auto)

Sent:

Thursday, 14 June 2018 4:03 PM

To:

Don Bong Kiong Hua

Cc:

Vic (LKKAuto); Admin A; CS A Team

Subject:

Your Ref: SLS7866E Our Ref: CC4/III18009307/T1mb3 ACCIDENT INVOLVING

SHC8275K & SLS7866 ON 21/02/2018

Attachments:

OI GIA REPORT.pdf

WITHOUT PREJUDICE

Your Ref: SLS7866E

Our Ref: CC4/III18009307/T1mb3

Dear Sir/Madam,

ACCIDENT INVOLVING SHC8275K & SLS7866 ON 15/05/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear / our Insured is disputing for the above mentioned case. Our insured also filing Third Party claim against your client's insurer. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary.

Print Sent Message

This mail is associated with:

*SLS7866E (MCT18050421) [SHC8275K]

TP

MOK CHUN KWONG JEFFREY May 15 2018 7:00PM [COMFORT TRANSPORTATION PTE LTD] Cycle & Carriage KIA Pte Ltd

From

LKK Auto Consultants Pte Ltd (LKK HQ), sent on 07/09/2019 10:34 AM.

To

manivel@iii.com.sg

CC

III_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Subject

<Submit WP report>MCT18050421

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that we have inspected third-party vehicle SLS7866E on 25/05/2018 at Cycle & Carriage. Liability is unclear. There is no further action initiated by third-party repairer for their claim up-to-date.

In view of non-development from the third-party, we will proceed to temporarily close this outstanding claim file and submit our WP report to your good-office.

Thank you.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ To: III SG

Sent On: 27/05/2019 04:59 PM

Subject: Re: Alert - Adj Mandate Maintained - SLS7866E - Claim Handler: Priya

Dear Priya,

Manage to get the AVF from CDGE? Still awaiting for your reply on OI AVF.

May I know who is the handler for this case in CDGE so I can also directly email the handler to request for the AVF as well.

Thanks

<-- Original Message -->

From: III_SG To: LKK HQ

Sent On: 25/05/2018 10:13 AM

Subject: Alert - Adj Mandate Maintained - SLS7866E - Claim Handler: Priya

Maintained: Requested video footage from CDGE, one received will forward the same to you.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status		
Main	23 May 2018 Edit Reg	May 2018 21 May 2018 5\$4,497.00 5\$4,49		4,497.00 New Rot		Pending for Survey Report Cancel Case				
,	1ain	R	eference	Claim	Details	\mathcal{L}	Documents] _3	how All	
CLAIM SU	FOLDER DE	TAILS				[Created	by adjuster]			
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. Na.: -						
Main Claimant:	мок сни	MOK CHUN KWONG JEFFREY, ID: S02249033								
Vehicle Reg. No.:	SLS786	SE.		Dat	e of Loss:	15/05/2018 [7 Months	8 19:00 - :59 and 11 Days From LT	A Reg Date (Ma	n Yr)]	
Claim Type:	TP / MCT	18050421			icy/Cover te No.:	MCOM0015				
Vehicle Reg. No. (Insured):	SHC8275	K			icy No. almant):					
					2015					
Repairer:	Cycle & C	arriage KIA Pte	Ltd (Pandan Garde	ans) 209 Panda	n Gardens	, 609339 We	st Coast - Tel:			
Handling Insurer:	India Inte	ernational Insur	ance Pte Ltd (HQ)	- Tel: 6347610	0 (Hand	lled by Priya	1			
Claimant's Insurer:	0.5000 maga		e Pte. Ltd. (SG) - 1		67.93					
Adjuster:	01/06/20	Consultants Pte [18]	Ltd (HQ) - Tel: 62	56-3561 [на	ndled by P	HOHD TAUF	IKH BIN HAMID]	[Final Rpt d	ne	
ASSOCIAT	ED MAIL RE	CEIVED					View A	II Compose	Case Mail	
• 111_SG (2	25/05/2018):	Alert - Adj Mano	late Maintained - 5	SLS7866E - Cla	im Handl	er: Priya				
ALL ASSO	CIATED TAS	KS [⊞]				View All	Search Tasks Crea	te New Task	Complete	
Due Date	Priority	Tune Test	Group Subjec	t Handler		ned By	Completed On	Created On	Done	
No results.	Priority	Type Tasi	Group Subjec	s manufer	Assign		completed on	C. Carter Oil	Dune	

Claim Documents

*SLS7866E (MCT18050421)

[SHC8275K]

TP

MOK CHUN KWONG JEFFREY

May 15 2018 7:00PM

[COMFORT TRANSPORTATION PTE LTD]

Cycle & Carriage KIA Pte Ltd

Up	load Documents Up	load Photos Compose New Letter	View	View in Brown	
Pho	tos/Images		3 per s	age 🗸	M
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3	07/09/19 10:30	General View	0	Load 3PG	∇
4	07/09/19 10:30	General View	0	Load JPG	
5	07/09/19 10:30	General View	0	Load JPG	8
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7.	07/09/19 10:30	General View	0	Load JPG	80
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10	07/09/19 10:30	General View	0	Load JPG	M
11	07/09/19 10:30	General View	0	Load JPG	82
12	07/09/19 10:30	General View	0	Load JPG	Ø
13	07/09/19 10:30	General View	0	Load 3PG	Ø
14	07/09/19 10:30	General View	0	Load JPG	2
15	07/09/19 10:30	General View	0	Load JPG	Ø
16	07/09/19 10:30	General View	0	Load JPG	V
17	07/09/19 10:30	General View	0	Load JPG	Z
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19	07/09/19 10:30	General View	0	Load JPG	₹
Doc	cumentation		1 per s	page V	2
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/05/18 16:52	EMAIL FROM III DD 22052018	0	Load PDF	
2	22/05/18 16:52	TP EST & GIA REPORT	0	Load PDF	
3	30/05/18 09:07	TP ESTIMATE- MARKED	0	Load PDF	
No.	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	23/05/18 08:43	Singapore Accident Statement	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.		Save	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			4
Show Remarks To: Handling Insurer Note: Samarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18009307/T1PB3Q2

Date:

18/09/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : SLS7866E

Insured Vehicle No:

SHC8275K

Date of Loss:

15/05/2018

Nature of Claim:

TP

Claim No: MCT18050421

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLS7866E

Make & Model:

KIA FORTE K3, 1.6 (A)

Engine No:

G4FGHH682299

Reg. Date:

04/10/2017 (Man. Year: 2017)

Chassis No:

KNAFX411MJ5747145

Colour:

White

0

Odometer:

9635 km

Engine Capacity: Market Value/New Car 1591 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): CONDITION OF TYRES Yes Engine Modification:

No Pre-accident Condition:

Front Tyre Size: Front Left Side: 205/55 R16

Rear Tyre Size:

205/55 R16 Nexen 6 mm

Front Left Side: Front Right Side: Nexen 6 mm Nexen 6 mm Rear Left Side: Rear Right Side:

Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,756.00	1,137.00	1,619.00	58.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,960.00	3,360.00	1,600.00	32.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,716.00	4,497.00	3,219.00	41.72
+ GST 7.00/7.00% (S\$)	540.12	314.79	225.33	41.72
Nett Amount (S\$)	8,256.12	4,811.79	3,444.33	41.72

INSPECTION

Date of Assignment:

21/05/2018

Date Inspected:

25/05/2018 Inspected At:

Cycle & Carriage KIA Pte Ltd (Pandan

Gardens)

209 Pandan Gardens Singapore 609339

Estimated Period of Repair:

7.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 2 of 3

REPAIR DETAILS

Referen	ce				
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 16 Sep 2019)			
Parts:	143	KIA FORTE K3 1.6 (A) (Catalogue:Merimen Singapore 1.0)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted,	no print-code for SLS7866E)			
Validity:		These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info:	Items/values n	ot in reference catalogue are prefixed with an asterisk *.			

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
2	1		*COVER -RR BUMPER	Deformed	688.00 FS	*688.00 FS
3	1		*BRACKET -RR BUMPER SIDE MTG ,LH	Necessary	29.00 FS	*29.00 FS
4	1		*BRACKET -RR BUMPER SIDE MTG ,RH	*Check	29.00 FS	*-FS
5	1		*COVER-RR BUMPER ,CTR	Not Necessary	347.00 FS	*-FS
6	2		*RETAINER -BUMPER SIDE MTG	*Check	2.00 FS	*-FS
7	4		*RETAINER	*Check	8.00 FS	*-FS
8	1		*LAMP ASSY -REAR COMBINATION ,LH	*Check	788.00 FS	*-FS
9	1		*GUARD ASSY -REAR WHEEL ,LH	*Check	75.00 FS	*-FS
10	1		*HUB ASSY -RR WHEEL	*Check	340.00 FS	*-FS
11	1		*LH REAR SPORT RIM SSW266	Cut	400.00 FS	*400.00 FS
F=Fra	anchise	part. S=Spcf	Vett.	Total Parts (S\$)	2,756.00	1,137.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	RENEW ACCIDENT DAMAGED PARTS ON REAR BUMPER FACE, BUMPER RETAINER, REPAIR LH REAR FENDER, REPAIR LH REAR DOOR	New	2,200.00	1,650.00
2	REMOVE AND INSTALL PARKING ASSIST	New	80.00	60.00
3	PAINT WORK SPRAY REAR BUMPER FACE ,LH REAR FENDER ,LH REAR DOOR AND AFFECTED PORTION	New	1,680.00	1,260.00
4	PERFORM RUST PREVENTION	New	80.00	40.00
5	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM	New	50.00	30.00
6	RENEW LH REAR WHEEL HUB BEARING AND AFFECTED PARTS (*Check)	New	550.00	0.00
7	TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT	New	120.00	120.00
8	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
	Gross Labour	Cost (S\$)	4,960.00	3,360.00
	Report was unsubmitted durin	this print-out.		

< END OF ESTIMATES >