

T0152018

ASS. REC. BY:

REF:

CS/CT#18004284/R/vdb

Special Instructions:

Surveyor
Meimien

Rasul

ASSIGNMENT (Office)

From (Person):

Elaine Cheong

of

CTI

Date/Time:

21/5/18 @ 5:05pm

Estimated Cost:

Bill to:

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLP 678T

Insured:

SJH 9008J

at Workshop in/:

Volkswagen Group

Tel:

6305 7176

of

247 Alexandra Rd

Policy No:

DMPCSN1713251801

Claim No:

SNM18D02527C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

20/05/2018

CA / REV / REP. / REV 24 HRS 'wp'

24052018 @ 5pm

H.O.D. Endorsement:

Date/Time:

10:16am @ 22/5/18

Person Contacted:

Charmaine

Vehicle IN (OUT)

Date/Time

Action/Instruction

(✓) Estimate

SLP 678T - x

SJH 9008J - x

8/6/18

Final fig \$ 3891.86 confirmed by email (Ref 4045.03, 519)

REPORT

Ram

REF: CTI

9520A

ASSIGNMENT

From: _____ Date: **24/5/2018**

Estimated Cost: _____

OD / TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **SLP 678 T**

at Workshop m/s: **Volkswagen**

of: **247 Alexandra Rd**

Insured: _____

Policy No: _____

Claims No: _____

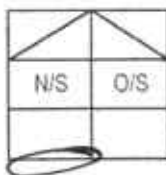
Sum Insured: _____ Excess: _____

(Client's Record) **5pm**

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS **wp?**

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SLP 678 T** Yr Regn: **2017 / May**

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: **Volkswagen Tiguan** C.C. **1395**

Colour: **Red** A/C: Insured / Std / NI / NA

Sp. Reading: **10477** T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **WVG2225N-ZH W 411055**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: **215/65R16** R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front: _____ Rear: _____

R/Bal. **6** mm R/Bal. **6** mm

L/Bal. **6** mm L/Bal. **6** mm

D.O.A. **20/05/18** D.O.I. **24/05/18**

Survey held at **PERFORMANCE**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

REAR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 08 JUN 2018

Date/Time: File Pass to?

☐ : Prel. Report

☐ : Final Report

Days Of Repair: **3**

1) Date/Time: File Return to?

Resurvey No. of Trip: **1**

Survey Fee:

Transportation:

2) **8/6 - typist**

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

) \$ + RS \$

) Photos

) Others

Report Format : **men, men**

Lump Sum / I.B.I: (\$ **3891.86**)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408 033

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-5507198-R

Affiliated to Federation Internationale Des Experts En Automobiles			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CS/CTI1800920	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 22-05-2018	
		Code : CTI	
1. Policy Particulars :- THIRD PARTY CLA			
Insured Veh.	SJH 9008J	Veh. Inspected	78T
Policy No.	DMPCSN1713251801	Coverage (\$)	
Claim No.	SNM18D02527C02	Excess (\$)	
Assign From	MERIMEN (ELAINE CHEONG)	Assign Date	2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	ce
R/H Front Tyre			
L/H Front Tyre			
R/H Rear Tyre			
L/H Rear Tyre			
4. Description of Damages			
5. General Information			
Accident Date	20/05/2018	Inspection Date	018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORIS			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 May 2018		21 May 2018 17:05 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	YONG WAI FEI BERNARD		
Vehicle Reg. No.:	SLP678T	Date of Loss:	20/05/2018 00:00 - :59
Claim Type:	TP / SNM18D02527C02	Policy/Cover Note No.:	DMPCSN1713251801
Vehicle Reg. No. (Insured):	SJH9008J	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 31/05/2018]		
Adj Asg. Remarks:	EST \$26,872.18, CASE WITH SJE.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/05/2018 11:55
Date Of Accident	20/05/2018 14:40
Exact Location Of Accident	AT YISHUN AVE 6 & 11
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP678T
Insured/Policyholder	
Name Of Registered Owner	YONG WAI FEI BERNARD
NRIC No	S7439520A
Email Address	XCLUBINT@GMAIL.COM
Mobile Phone No	(LOCAL) +65-82336687
Alternative Phone No	OFFICE-82336687

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TIGUAN NF 1.4 TSI CL110 D6EQP
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28957690 AVW
Cover Note Number	

Driver

Name of Driver	NG SIEW KIM (HUANG XIUJIN)
NRIC No	S7512541J
Date Of Birth	25/04/1975
Occupation	INDOOR
Date Of Driving Pass	25/04/2006
Driving Experience	12 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96513773
Fax Number	(LOCAL) +65-96513773
Contact Number	
EEmail Address	DOREEN2504@HOTMAIL.COM

Address	530 MILTONIA CLOSE #05-27
Postcode	768109
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MORE DETAILS PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJH9008J
Vehicle Make/Model/Colour	
Details Of Properties	JIMMY ONG WEI SIONG
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	S8921353C
Contact Number	98633453
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

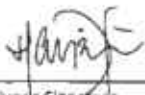
IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

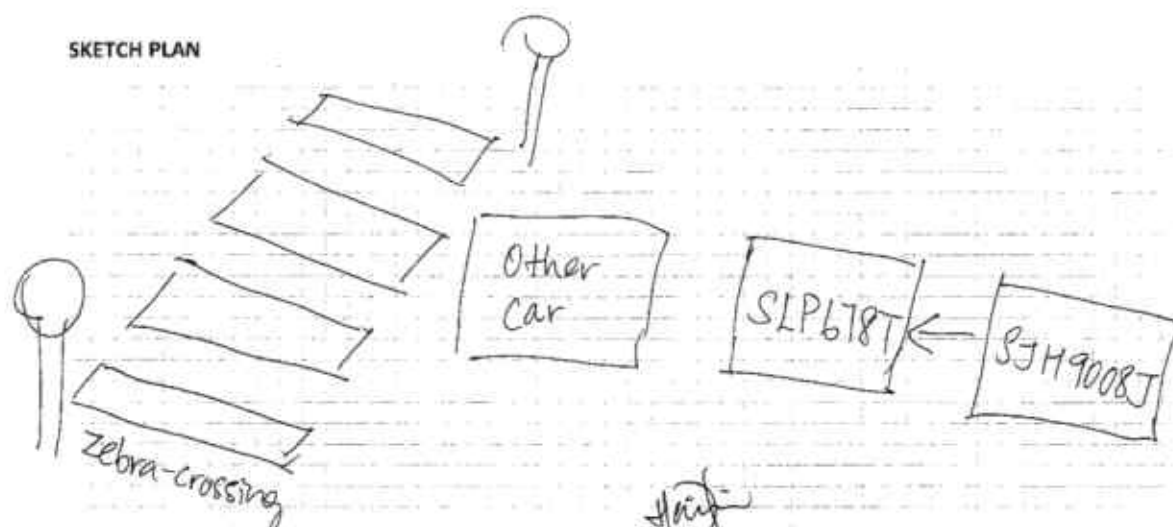


Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Handwritten signature
2-41 pm

On 20 May 2018, Sunday, at ~~3-08pm~~ the accident happened. Location is at Yishun Ave 6, 11

There is a zebra crossing ahead. The car in front ~~of~~ me has stopped for pedestrian to cross. Therefore, my car stopped too. Eventually, the car behind me, car number plate SJH9008J, drove at a fast speed and couldn't managed to stop and hit on my rear of my car.

3rd Party Details: hp#: 98633453

Contact Person: Jimmy Ong

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Handwritten signature
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Handwritten signature
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, #21-01, SGX Centre 2, Singapore 069807
 Tel: +65 6827 7888, Fax: +65 6827 7800
 Co. Reg. No. 200412212G CST Reg. No. 20-0412212G

VW DRIVEEASY

RENEWAL CERTIFICATE

Policy Number	Period of Insurance	Place of Issue
A 28957690 AVW	18/05/2018 to 17/05/2019	SINGAPORE
Name and Address of Insured		Date of Issue
Yong Wai Pei Bernard 530 Miltonia Close #05-27 Singapore 768109		14/05/2018
		Account Number
		156146
Premium	GST	Total Due
SGD783.35	SGD54.83	SGD838.18

RISK NUMBER 1

VW DRIVEEASY

OCCUPATION

CEO

SCOPE OF COVER Comprehensive

INTEREST INSURED

REGISTRATION NO. SLP678T
 MAKE/MODEL Volkswagen Tiguan Comfortline
 ENGINE NUMBER CZE427938
 CHASSIS NUMBER WVGZZZ5NZHW411055
 YEAR OF MFG 2017
 CAPACITY 1395 C.C.
 SEATING CAPACITY 5 (INCL. DRIVER)
 WINDSCREEN UNLIMITED

SUM INSURED MARKET VALUE
 INCL. COE/PARF YES
 OFF-PEAK CAR NO
 NO CLAIM DISCOUNT 50.00% (or F/D)
 GOOD DRIVER'S DISCOUNT SGD41.23
 NCD PROTECTOR COVERED
 EXCESS SGD500
 ANNUAL PREMIUM SGD783.35 ↑

ACCESSORIES Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.

AUTHORISED DRIVERS

Yong Wai Pei Bernard

Any other person provided he is driving on the Insured's order or with the Insured's permission.

LIMITATION AS TO USE



Hp# : 96513773

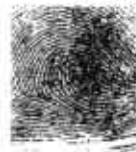
Email : doreen2504@hotmail.com

Sketch Plan #6 Pg. 1

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3A Motor cars without clutch pedals (Auto) <= 2000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles without clutch pedals <= 2500kg	25 Apr 2006

NP 428A



NRIC No: S7512541J

Date of birth: 24-03-2008

S30 MILTONIA CLOSE #05-27
SINGAPORE 788108

NRIC No: S7512541J Date: 21/07/2015

Accident Photo



Accident Photo



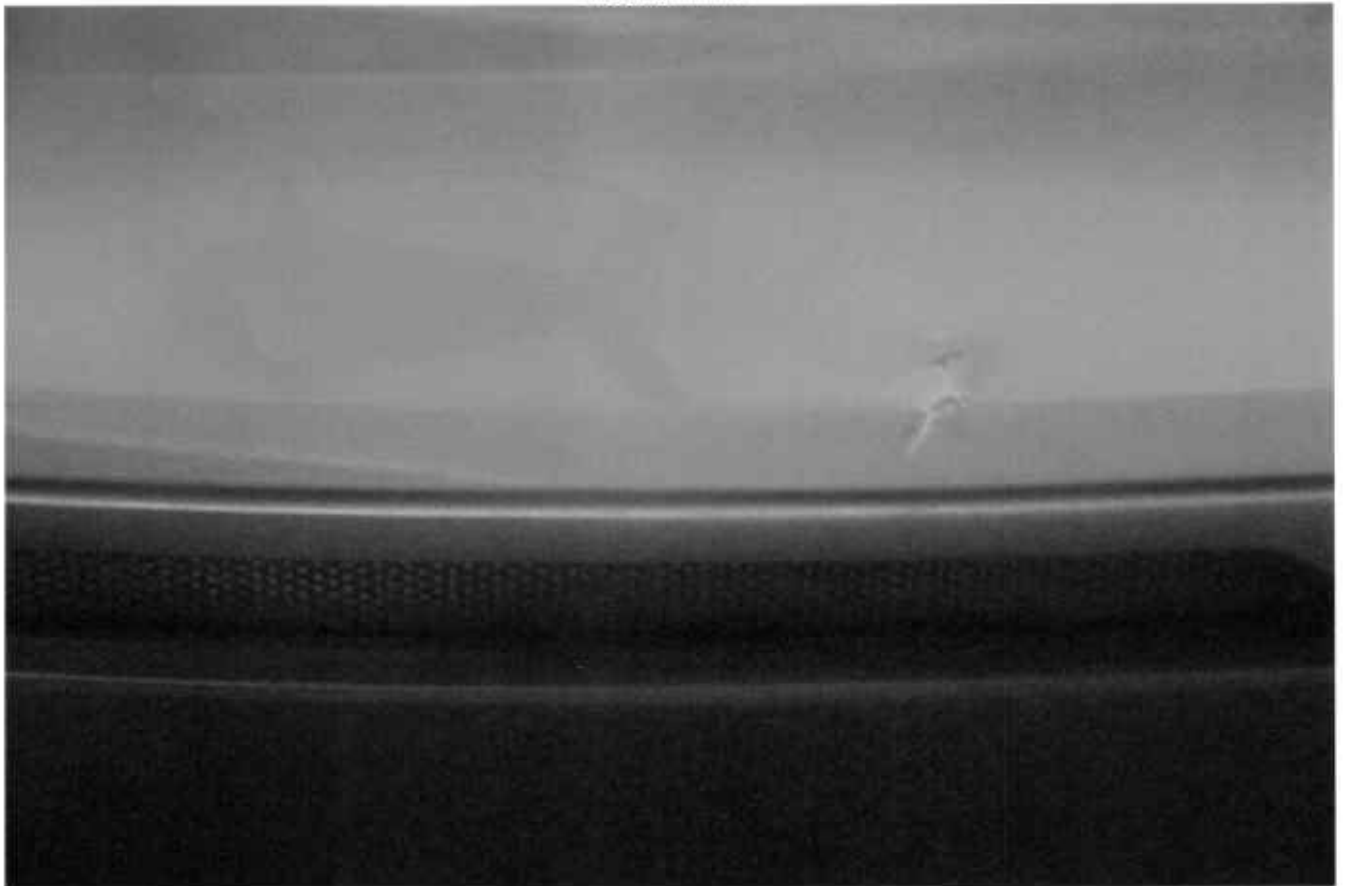
Accident Photo



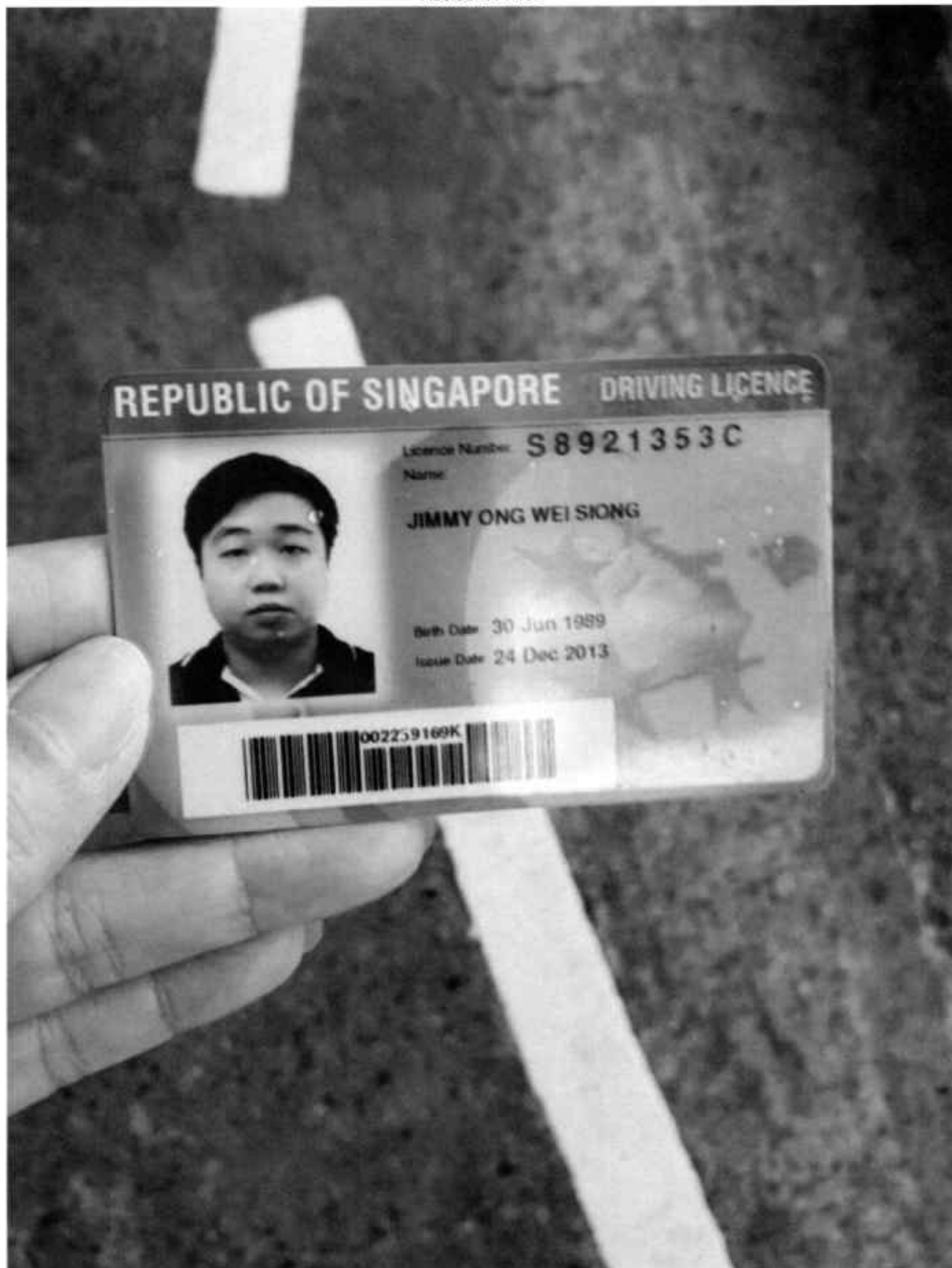
Accident Photo

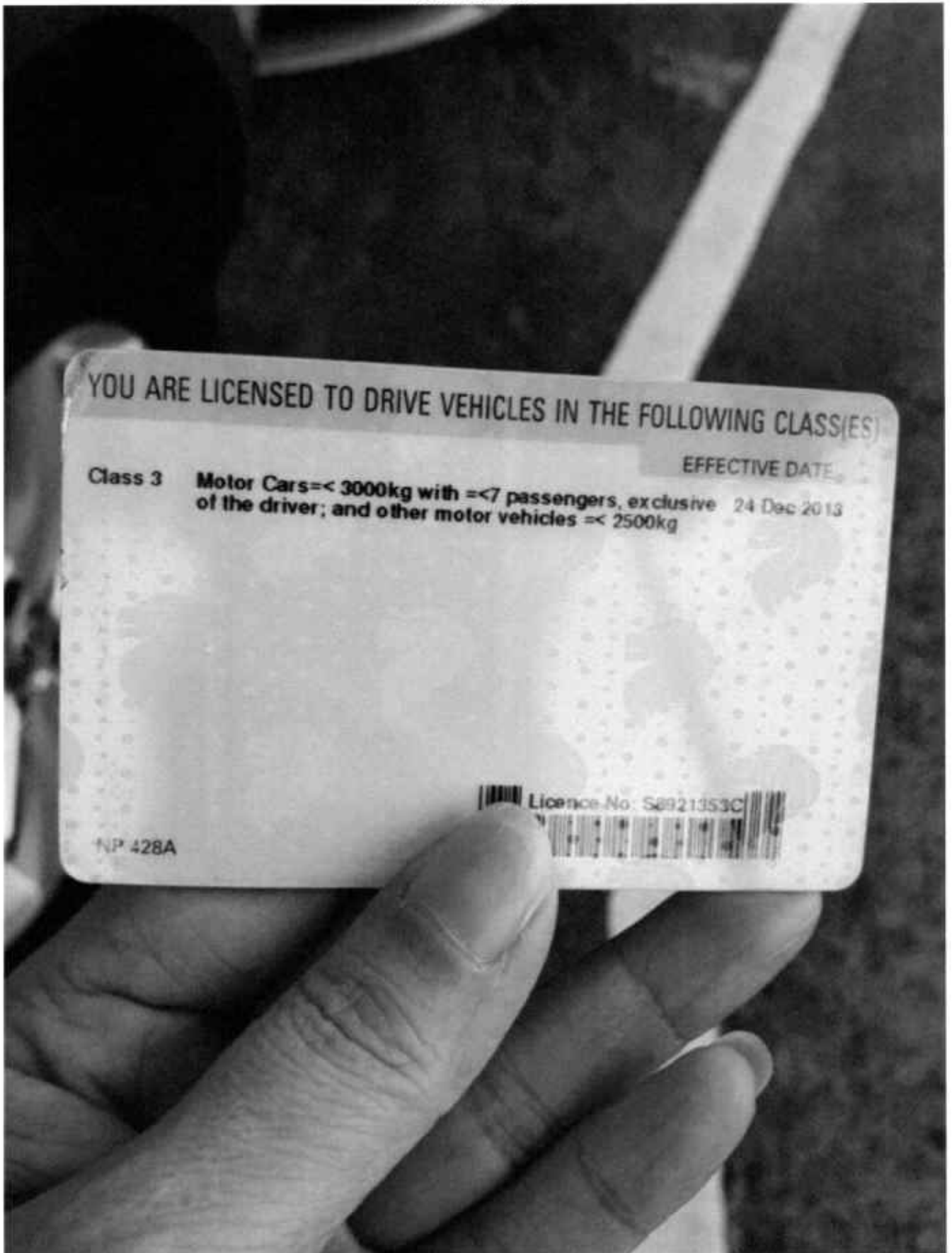


Accident Photo



Accident Photo





Accident Photo



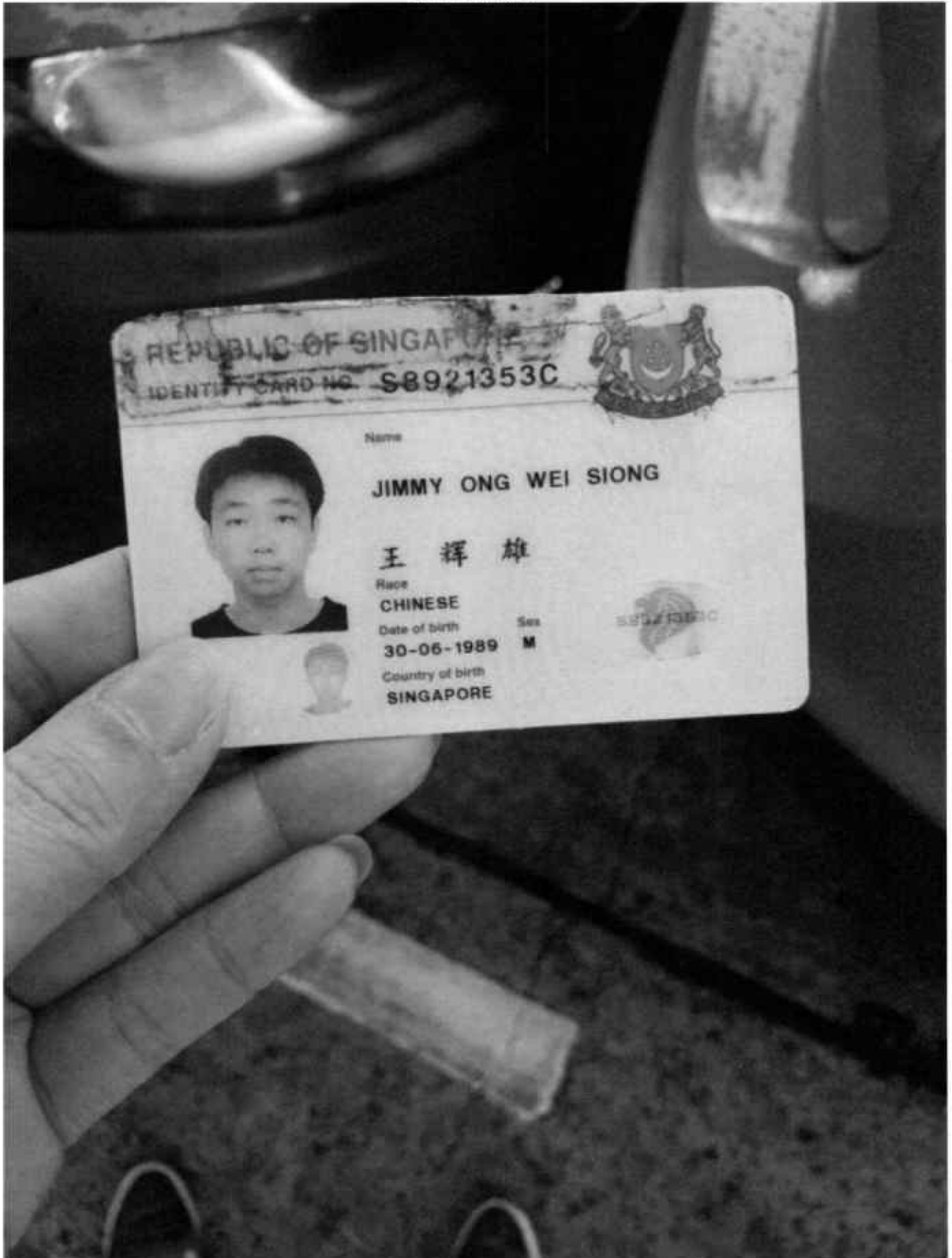
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

YONG WAI FEI BERNARD
530 MILTONIA CLOSE
#05-27
Singapore, 768109
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV036879
Quote No. SER/QUO/1800830
QuoteDate 21/05/18
Salesperson Delsie Ong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Tiguan NF 1.4 TSI CL110 D6EQP	10,023	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SLP678T	WVGZZZ5NZHW411055	18/05/17	Delsie Ong
Engine Code	Labor Type	Engine No.	Model Code
	1H	CZE 427938	AD13PY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT	✓ 840	2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT	✓ 800	2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un	✓	480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un	✓	280.00
	Nett				
	Sum Labor				5,680.00
P 5NA807305A	BUMPER REINFORCEMENT	1	Pieces	✓ 470.55	470.55
P 5NA807393	BUMPER BRACKET LHS	1	Pieces	✓ 44.07	44.07
P 5NA807394	BUMPER BRACKET RHS	1	Pieces	✓ 44.07	44.07
P 5NA807421 GRU	REAR BUMPER	1	Pieces	✓ 1,048.39	1,048.39
P 5NA807521 9B9	LOWER SPOILER	1	Pieces	✓ 209.34	209.34
P 5NA807521 9B9	LOWER SPOILER DIFFUSER MA	1	Pieces	✓ 209.34	209.34
	Sum Item				2,025.76

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Rasul
Hp 90010068
3 day
24/05/18 @ 1755
Resurvey & paint.

7939.89

Sum Labor	5,680.00
Sum Item	2,025.76
Total SGD	7,705.76
7% GST	539.40
Total SGD Incl. GST	8,245.16

Payments to: - BBN: - Acc.-No.:

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 8 June 2018 10:41 AM
To: Cheong, Pearlyn (VWG Singapore); Rasul (LKKAuto); SUR; Admin A
Cc: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SLP678T - FINALISE

Dear Pearlyn,

WITHOUT PREJUDICE

Confirmed COR \$3,891.86 before GST

Total 3 working days repairs

Final invoice and all supporting documents sent over to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [mailto:Pearlyn.cheong@vw.com.sg]
Sent: Thursday, 7 June 2018 4:55 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: SLP678T - FINALISE

Dear Rasul,

Please confirmed

COR \$3891.86 before GST

Total 3 working days repairs

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



Service Order Confirmation

SERVICE ORDER NO: 18P1381

CUSTOMER NO.: CV036879

CUSTOMER NAME: YONG WAI FEI BERNARD

TELEPHONE NO.:

ADDRESS: 330 MILTONIA CLOSE #05-27

Singapore

VEH No.: SLP678T

Order Date: 25/05/18

Reg Date: 18/05/17

KM: 10,739

VIN NO.: WVGZZZ5NZHW411055

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Tiguan NF 1.4 TSI CL110 D6EQP MODEL NO.: AD13PY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	1	UNIT	840		840
4	B&P ALEX PAINT SPRAY PAINT	1	UNIT	800		800
5	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
7	5NA807421 GRU REAR BUMPER	1	PCS	1,048.39		1,048.39
8	5NA807521 989 LOWER SPOILER DIFFUSER MATT	1	PCS	209.34		209.34
9	3Q0819275 GRU SENSOR	1	PCS	234.13		234.13

Remarks: CHINA TAIPING DIRECT SETTLEMENT

DOA 20/05/2018

SURVEYOR LKK RASUL

TP VEHICLE SJH9008J

TOTAL	3,891.86
GST AMOUNT	272.43
TOTAL AMOUNT	4,164.29

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Supplementary or Omitted List



VEHICLE NUMBER: SLP678T
MODEL TIGUAN 1.4

CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1				
2				
3				
Total				\$0.00

No.	Item No.	Description	Qty	Unit price	DISCOUNT	Amount
1	3Q0919275 GRU	SENSOR	1	234.13		\$ 234.13
2						
3						
4						
5						
6						
7						
TOTAL:						\$234.13

Total Labour & Parts

\$234.13

Survey By

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 May 2018		21 May 2018 17:05 Edit Adj Rpt	S\$3,891.86 Edit Estimates	S\$3,891.86 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	-, ID: -								
Main Claimant:	YONG WAI FEI BERNARD								
Vehicle Reg. No.:	SLP678T	Date of Loss:	20/05/2018 00:00 - :59 [12 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM18D02527C02	Policy/Cover Note No.:	DMPCSN1713251801						
Vehicle Reg. No. (Insured):	SJH9008J	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 31/05/2018]								
Adj Asg. Remarks:	EST \$26,872.18, CASE WITH SJE.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLP678T (SNM18D02527C02)**
[SJH9008J]

TP

YONG WAI FEI BERNARD

May 20 2018 12:00AM

[-]

Volkswagen Group Singapore Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	View View in Browser <input type="button" value="v"/>
Photos/Images			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	07/06/18 17:38	General View	Load PDF
2	07/06/18 17:38	Reinspection Photo	Load PDF
Documentation			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail Print
1	21/05/18 17:04	REPAIR EST WITH TP GIA REPORT	Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	12/06/18 16:17	SUPPLEMENTARY PART	Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT118009284/VD3Q2

Date: 12/06/2018

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMPCSN1713251801

Claimant Vehicle
No: SLP678T

Insured Vehicle
No: SJH9008J

Date of Loss: 20/05/2018

Nature of Claim: TP

Claim
No: SNM18D02527C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLP678T**

Make & Model: VOLKSWAGEN TIGUAN, 1.4 TSI (A)

Engine No: CZE427938

Reg. Date: 18/05/2017 (Man. Year: 2017)

Chassis No: WVGZZZ5NZHW411055

Colour: Red

Odometer: 10477 km

Engine Capacity: 1395 cc

Market Value/New Car
Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/65 R16 Rear Tyre Size: 215/65 R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,259.89	1,491.86	768.03	33.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,939.89	3,891.86	4,048.03	50.98
+ GST 7.00/7.00% (S\$)	555.79	272.43	283.36	50.98
Nett Amount (S\$)	8,495.68	4,164.29	4,331.39	50.98

INSPECTION

Date of Assignment: 21/05/2018

Date Inspected: 24/05/2018 Inspected At:

Volkswagen Group Singapore Pte Ltd (-)
247 ALEXANDRA ROAD
Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 12 Jun 2018)
Parts:	M1-SUV	VOLKSWAGEN TIGUAN 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLP678T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REINFORCEMENT	Serviceable	470.55 FS	*- FS
2	1		*BUMPER BRACKET LHS	Serviceable	44.07 FS	*- FS
3	1		*BUMPER BRACKET RHS	Serviceable	44.07 FS	*- FS
4	1		*REAR BUMPER	Deformed	1,048.39 FS	*1,048.39 FS
5	1		*LOWER SPOILER	Serviceable	209.34 FS	*- FS
6	1		*LOWER SPOILER DIFFUSER MA	Scratched	209.34 FS	*209.34 FS
7	1		*SENSOR	Not Working	234.13 FS	*234.13 FS
					Total Parts (S\$)	2,259.89 1,491.86

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU S	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >