

Vivian Lau (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 7 December, 2018 11:54 AM
To: Vivian Lau (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: REQ FOR DIRECT SETTLEMENT-SFT6100D AND SJT7643A ON 20/05/2018 Our Ref: 17/18/18/VP05/020621

Dear Vivian,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, 4 December, 2018 5:45 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: REQ FOR DIRECT SETTLEMENT-SFT6100D AND SJT7643A ON 20/05/2018 Our Ref: 17/18/18/VP05/020621

Lonpac Ref: 17/18/18/VP05/020621
LKK Ref: CC4/LPC18009277/T1wb3

Hi Gerald

We refer to the above matter.

We have highlighted to your good office on 22 May 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a chain collision involving 4 vehicles chain collision where OI was the last vehicle

In accordance to the MCF guideline, we have to settle 3rd claim at 100%.

Summary to offer to third party repairer, Performance Motors Limited is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$6,250.89	\$ 3802.83
2. Loss of USE (\$ 600.00 x 3days)	\$ 180.00	\$ 180.00(3days x \$60.00)
3. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$6,432.89	\$ 3,984.83

**3 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 22 May 2018 3:19 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT-SFT6100D AND SJT7643A ON 20/05/2018 Our Ref: 17/18/18/VP05/020621

Dear Shu Pei,

Attached insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 22 May, 2018 2:56 PM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI

Cc: MT_Claim_SG; Admin A; Vivian Lau (LKKAuto)

Subject: RE: REQ FOR DIRECT SETTLEMENT-SFT6100D AND SJT7643A ON 20/05/2018 Our Ref: 17/18/18/VP05/020621

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.



Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date :

Subject :

27 July 2018

ACCIDENT INVOLVING VEHICLES SFT6100D & SJT7643A ON 20.05.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	3802.83
Loss of use	:	S\$	180.00 (S\$ 60.00 x 3 days)
GIA search fee	:	S\$	2.00
Total	:	S\$	3984.83

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales
6319 0527
Fax 6479 6624

280
Kampung Arang Rd
East Coast Centre
Singapore 438180
Tel AfterSales
6319 0688
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Ventage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Teng Wai Khan
Customer Service Manager, Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING 8FT61000 & SJT7643A ON 20/05/18.

I, Mr Tan Eng Chai owner of Vehicle Registration No. 8FT61000
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

x

Name: TAN ENG CHAI

(Date) 21/05/18

NRIC No.: 87072820F

In the presence of:

Name: HAN RYAN YONG
NRIC No.: Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 110041

(Date) 21/05/18



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020621

DATE : 12 December 2018

DISCHARGE VOUCHER

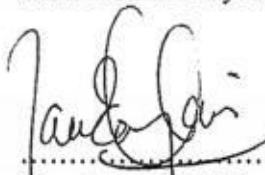
I/We, TAN ENG CHAI confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SJT 7643A the sum of Singapore Dollar Three Thousand Nine Hundred Fifty Four and Cents Eighty Three Only (\$ 3,954.83) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJT 7643A & SFT 6100D on 20 May 2018 along JUNCTION OF YISHUN AVE 7 & AVE 2

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/KAMARUZAMAN BIN ALI / SAHEMAH BINTE YUSOPE) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to PERFORMANCE MOTORS LTD

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



 / 15/1/19
.....
Signature of vehicle owner/Date

TAN ENG CHAI / 15/1/19
.....
Name of vehicle owner /Date

Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1271178

Date IN : 30/05/2018

Cust. Svc. Advisor: Han Kwan Yong

Page No. : 1 of 2

Invoice Number : 1988873 / WSB

Invoice Date : 20/07/2018

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Mr TAN ENG CHAI
110 Woodlands Avenue 5
#07-21

Singapore 739015

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.
SFT6100D

CHASSIS NO.
V926367

REGN. DATE
25/04/2018

MODEL
216D CAT

MILEAGE
2735

- - - - LABOUR 1 - - - -

To replace rear bumper and bumper carrier including to
remove and install body parts in order to carry out painting
job.

To respray rear bumper

To remove old PDC assembly and reconnect to new bumper
including conduct checks for proper function.

To check electrical wiring systems and lightings at the
rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 20.5.2018. 3RD PARTY CAR : SJT7643A.

YOUR REF:17/18/18/VP05/020621.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO
CONSULTANTS PTE LTD ON 30.5.2018 AT 10.40 AM.

AUTHORISED REPAIR BY MS VIVIAN LAU FROM LKK ON
23.5.2018 VIA E-MAIL.

PROPOSE LOSS OF USE = \$60X3. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

NETT

850.00

934.00

150.00

150.00

80.00

0.00

0.00

0.00

Total Labour 1: 2,164.00

- - - - PARTS - - - -

REAR BUMPER PANEL PRIMED (PDC)

REAR BUMPER CARRIER

Qty	Retail Price
1	966.25
1	423.80

NETT

966.25

423.80

Total Parts : 1,390.05

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1271178

Date IN : 30/05/2018

Cust. Svc. Advisor: Han Kwan Yong

Page No. : 2 of 2

Invoice Number : 1988873 / WSB

Invoice Date : 20/07/2018

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

Labour Charges : 2,084.00
Parts Charges : 1,390.05
Lubricant/Misc : 80.00

Total Labour & Parts Charges	: S\$	3,554.05
Less Insurance Excess	: S\$	0.00
Invoice Total Amount Exclude GST	: S\$	3,554.05
GST @ 7%	: S\$	248.78
Invoice Total Amount Include GST	: S\$	3,802.83

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 3,802.83

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-076531
Date of Request: 21/05/2018

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 21/05/2018
Enquiry By: Han Kwan Yong
TP Vehicle No: SJT7643A
Accident Date: 20/05/2018

Enquiry Result:

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJT7643A	Lonpac Insurance Bhd	17/07/2017-28/10/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the report or their images.

This is a computer generated document and requires no signature.

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-076531

Date of Request: 21/05/2018

Your Ref No:

Online Purchase

 Performance Motors Limited
 303 Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941

Dear Sir/Madam,

 Enquiry Date 21/05/2018
 Enquiry By Han Kwan Yong
 TP Vehicle No. SJT7643A
 Accident Date 20/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque