

INS. CASE OWNER: RA | CCY / Asm 1800 9266 / U3A59V IDAC 43470

ASSIGNMENT
 Date / Time: 15/5/18
 Registered in Merimen: -

Pre-assign / CCU / FTE



Insured Vehicle No. : SJK 9009R
 Name of Insured : Tang Siu Keng
 Insured Tel No. : HP: 1210512012
 Excess Sec II : \$5
 Is driver the owner? (YES / NO) : (YES)
 If NO, Driver Name / Age : -
 Driver Tel No. : (V/L: YES / NO)

Claim No. : 58m0047m
 Policy No. : -
 Make / Model : Beats Regenoir Rd
 Place of Accident : -
 OI GIA REPORT: YES / NO : YES ; TP GIA REPORT: YES / NO : YES
 Insured Liability : % - Final ? Yes / No : -

SLR 18154



INSRS: Pegasus
 WSP: -
 Tel: -
 Liability: -
 RMKS: -



INSRS: -
 WSP: -
 Tel: -
 Liability: -
 RMKS: -



INSRS: -
 WSP: -
 Tel: -
 Liability: -
 RMKS: -



INSRS: -
 WSP: -
 Tel: -
 Liability: -
 RMKS: -

Date / Time	STAGE	DATE / PIC
8/1/18	Non-Reporting ltr (1st): 01-04-18	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call CE: <u>18154</u>	
	After call ltr to CE:	
16/10/19	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to CE:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 16/10/19 Sent By: Xing

FINALIZATION Date/Time: 16/10/19 Confirm with: Xing Email: - Call: -

Repair Cost: \$5 2208.48 (days) Reduction: % 77 Email: - Call: -

FINAL SETTLEMENT Date/Time: 16/10/19 Confirm with: Xing Email: - Call: -

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 77 Front / Rear: Front

Repair Cost: \$5 2208.48

Loss of Rental (LOR) (LOU) \$5 360.00 (3 days) > 120.00

Loss of Use (LOU): \$5 - (\$ x days)

Loss of Income (LOI): \$5 - (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☒ LOR + LOI ☐ (Tick only one)

GIA/LTA Search \$5 31.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost \$5 -

Total: \$5 2599.48 Global Sum \$5: -

FINAL PAYMENT Date/Time: 16/10/19 Confirm with: Pegasus Engineering & Trading Pte Ltd Email: - Call: -

Payee 1: \$5 2599.48 Name 1: GIA

Payee 2: (Strike if N.A.) \$5 - Name 2: -

Payee 3: (Strike if N.A.) \$5 - Name 3: -



Third Party Insurer :

AXA

Insured's Veh No :

SJK9009R

Date of accident :

12/05/2018

Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Estimate To RepairHONDA VEZEL HYBRID 1.5X AUTO

Vehicle No :

SLR1815Y

Chassis No :

RU3-1223574

Quotation No : AR/QO18/05-1014

Quotation Date : 15/05/2018

Pages :

1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
SPARE PARTS			
1	1PC	REAR GATE	\$1,010.00
2	4PC	REAR WINDSCREEN MOULDING @\$60	\$240.00
3	1PC	REAR GATE "VEZEL" PLATE	\$75.00
4	1PC	REAR GATE "HYBRID" PLATE	\$80.00
5	1PC	REAR BUMPER	\$867.00
6	10PC	REAR BUMPER CLIPS	\$55.00
			\$2,327.00
LESS 20%			\$465.40
			\$1,861.60
MISC CHARGE			
7	1PC	REAR WINDSCREEN GUM	\$60.00
8	1PC	REVERSE SENSOR	\$250.00
Total			\$310.00
LABOUR & MISC. CHARGES			
1		WIRE CHECKING	\$30.00
2		REMOVE & REFIX REAR WINDSCREEN	\$120.00
3		TRANSFER REAR GATE COMPONENT FROM OLD TO NEW	\$120.00
		LABOUR CHARGE	\$500.00
		SPRAY PAINTING	\$500.00
Total			\$1,270.00
Sub Total			\$3,441.60
GST (7.00%)			\$240.91
Total			\$3,682.51

LKK Auto Consultants hereby notify the Reparer of the following:

- To resurvey before painting
- To disclose damaged parts & cost of survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed

• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883

GARY 8338 8418

Signature:

Date:

Not Allocated
2hr
to be phd before party.
3dy.

2064/- confirmed.
6/8/18

11405 - 2086
1124

Total 2064 ✓

02/08/2018

Oh - 6/8/18



GST / ROC Company No :

201101753C

Third Party Insurer :

AXA

Insured's Veh No :

SJK9009R

Date of accident :

12/05/2018

Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Quotation No : AR/QO18/05-1014

Quotation Date : 15/05/2018

Estimate To RepairHONDA VEZEL HYBRID 1.5X AUTO

Vehicle No :

SLR1815Y

Chassis No :

RU3-1223574

Pages :

1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
SPARE PARTS			
1	1PC	REAR GATE	\$1,010.00
2	1set 4PC	REAR WINDSCREEN MOULDING @\$60 160	\$240.00
3	1PC	REAR GATE "VEZEL" PLATE	\$75.00
4	1PC	REAR GATE "HYBRID" PLATE	\$80.00
5	1PC	REAR BUMPER	\$867.00
6	10PC	REAR BUMPER CLIPS	\$55.00
			\$2,327.00
LESS 20%			\$465.40
			\$1,861.60
MISC CHARGE			
7	1PC	REAR WINDSCREEN GUM	\$60.00
8	1PC	REVERSE SENSOR	\$250.00
Total			\$310.00
LABOUR & MISC. CHARGES			
1		WIRE CHECKING	\$30.00
2		REMOVE & REFIX REAR WINDSCREEN	\$120.00
3		TRANSFER REAR GATE COMPONENT FROM OLD TO NEW	\$120.00
		LABOUR CHARGE	\$500.00
		SPRAY PAINTING	\$500.00
Total			\$1,270.00
Sub Total			\$3,441.60
GST (7.00%)			\$240.91
Total			\$3,682.51

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883
GARY 8338 8418

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To inspect damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No major modification is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	7200G
Vehicle Details	
Vehicle No.:	SLR1815Y
Vehicle to be Exported:	No
Intended De-registration Date:	24 Jul 2018
Vehicle Make:	HONDA
Vehicle Model:	VEZEL HYBRID 1.5X AUTO
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	LEB5923588
Chassis No.:	RU31223574
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$26,529.00
Original Registration Date:	01 Aug 2017
First Registration Date:	01 Aug 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Jul 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	31 Jul 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,501.00
COE Rebate Amount:	\$42,840.00
Total Rebate Amount:	\$46,590.00

The information contained herein is correct as at 24 Jul 2018

OK



Service Request Details

Claim

S8M00H7M

Reference



Loss Date

May 12, 2018

Request Date

May 15, 2018

Due Date

May 22, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

15052018 @ 4:19 pm
Gary veh not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLR1815Y

Make

TPVD HONDA



Service Address

...

Primary Contact/Insured

TANG SIEW KEONG
BLK 748C, BEDOK RESERVOIR CRESCENT, #10-47, 473748, Singapore
389REN@GMAIL.COM

Claim Handler

Owner Default

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 June, 2018

TANG SIEW KEONG

BLK 748C BEDOK RESERVOIR CRESCENT
#10-47
SINGAPORE 473748

Dear Sir,

OUR REF : CC4/ASM18009266/ua3 / S8M00H7M

YOUR REF : SJK 9009R

**ACCIDENT INVOLVING SJK 9009R & SLR 1815Y ON 12/05/2018 ALONG/AT
JUNCTION OF BEDOK RESERVOIR ROAD AND BEDOK NORTH ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to thinthin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2360 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



<TP - Mandate IA> -S8M00H7M [ACCIDENT INVOLVING SJK 9009R(OI) & SLR 1815Y(TP) ON 12/05/2018]

Type

Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,644.33(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 5-Oct-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 5/10/2019

Survey Details:

Date of loss	12-May-18
Date of appointment	15-May-18
Date of survey	24-Jul-18
Location of survey	Pegasus Engineering & Trading Pte Ltd

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLR 1815Y
Make and Model	HONDA VEZEL HYBRID 1.5X AUTO - 1496cc
Date of registration	1-Aug-17
Excess	
Market Value	\$ 75,000.00
Parf Rebate	\$ 46,590.00
Nett Loss	\$ 28,410.00

Repair details:

Initial Estimate	3,441.60
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Proposed/Revised repair cost:

Parts	\$ 1,164.00
Check items (estimate)	\$ -
Labour	\$ 900.00
Total	\$ 2,064.00
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>3 days</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563361 FAX : (65) 62564311

Remarks:

OI REAR-ENDED TP.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	2,208.48
Loss of use		NIL
Loss of rental	\$	254.85 (3days x \$84.95)
Loss of income	\$	150.00 (3days x \$50.00)
LTA search fees	\$	31.00
Others		NIL
Proposed Total	\$	2,644.33

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 7 October 2019 10:31 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 45470, vehicle number SLR1815Y

7/10/19 9:19 AM *** MessageHi, pls proceed as per mandate. TY. - ANG Richard

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Monday, 7 October, 2019 9:20 AM
To: admin-d@lkkauto.com
Subject: New message for service request 45470, vehicle number SLR1815Y

AXA Insurance has sent you a message for claim number S8M00H7M.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>
Sent: Tuesday, 15 October 2019 10:28 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Su Li (LKK Auto)
Subject: Re: Accident involving vehicle SLR1815Y & SJK9009R doa 12/05/2018 *** LKK REF: CC4/ASM18009266/Upa3

hi Hsiao Tong,

Accepted your payment of \$2,599.48, kindly send us your DV for completion.

Thanks & regards
YING

On Mon, Oct 14, 2019 at 12:15 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,208.48
2. Loss of Rental & LOI (3days x \$120.00)	\$ 360.00
3. LTA/GIA Search Fee	\$ 31.00
Total	\$ 2,599.48

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 2 October 2019 5:23 PM

To: Pegasus Engineering <claims2@pegasusengrg.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving vehicle SLR1815Y & SJK9009R doa 12/05/2018 *** LKK REF: CC4/ASM18009266/ua3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM18009266/Upa3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [<mailto:claims2@pegasusengrg.com.sg>]

Sent: Wednesday, 2 October 2019 5:17 PM

To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto); Vivian Lau (LKKAuto); Admin-D (LKKAuto)

Subject: Re: Accident involving vehicle SLR1815Y & SJK9009R doa 12/05/2018 *** LKK REF: CC4/ASM18009266/ua3

hi All,

Reminder..

Kindly let us have your offer soonest possible.

thanks & regards

YING

On Fri, Aug 23, 2019 at 3:13 PM Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Dear Sirs / Madam,

We would appreciate if you could look into our claim (LOD dated 13/08/2018) and let us have your offer soonest possible.

thanks & regards

YING

On Wed, May 22, 2019 at 12:15 PM Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

dear All,

Refer to our LOD dated 13/08/2018.

Kindly looks into the claim and let us have your offer soonest possible.

thanks & regards

YING

On Mon, Jan 7, 2019 at 12:30 PM Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Hi Thin thin,

Any update for this claim??

Kindly advise.

thanks & regards

ying

On Wed, Sep 5, 2018 at 12:35 PM Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Hi Thin Thin,

Kindly update me in this claim.

Accident involving vehicle SLR1815Y & SJK9009R doa 12/05/2018.

Kindly look into the claim and let us have your offer soonest possible.

thanks & regards

YING

On Tue, Sep 4, 2018 at 10:35 AM, Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Dear Thin Thin,

Any update for this claim, accident involving your client SJK9009R. Our client SLR1815Y.

The DV u send me is for other claim.

On Tue, Aug 28, 2018 at 10:26 AM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

Hi Ying,

Please see the attached email.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Sent: Monday, 13 August 2018 5:30 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Re: Accident involving vehicle SLR1815Y & SJK9009R doa 12/05/2018 *** LKK REF: CC4/ASM18009266/ua3

Dear Thin Thin,

Forward our LOD & other supporting documents to you, kindly let us have your offer soonest possible.

thanks & regards

YING

On Fri, Jul 20, 2018 at 3:27 PM, Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Resend with attachment.

----- Forwarded message -----

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Date: Fri, Jul 20, 2018 at 3:26 PM

Subject: Re: Accident involving vehicle SLR1815Y & SJK9009R doa 12/05/2018 *** LKK REF: CC4/ASM18009266/ua3

To: "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>

Dear Thin Thin,

Please kindly refer to attached for your OI GIA report and kindly advise liability.

GIA report was file on 13/06/2018.

Thank you.

Best Regards,

Gary

On Wed, Jul 18, 2018 at 9:27 AM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report and verification for direct settlement.**

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Sent: Wednesday, 18 July 2018 8:58 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Fwd: Accident involving vehicle SLR1815Y & SJK9009R doa 12/05/2018 *** LKK REF: CC4/ASM18009266/ua3

Dear Thin Thin,

As our client's contract with grab is due soon, we would appreciate if you could advise on liability soonest possible so that we can close off the case else we have instructions from our principal to pass the case to their solicitor to handle.

Please kindly advise urgently.

Thank you.

Best Regards,

Gary

----- Forwarded message -----

From: **Pegasus Engineering** <claims2@pegasusengrg.com.sg>

Date: Sat, Jul 14, 2018 at 9:54 AM

Subject: Re: Accident involving vehicle SLR1815Y & SJK9009R doa 12/05/2018 *** LKK REF: CC4/ASM18009266/ua3

To: "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>

Hi Thin Thin,

Please advise liability.

Thank you

Best Regards,

Sebastian

On Wed, Jun 27, 2018 at 10:49 AM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are still pending for OI GIA report and verification for direct settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [<mailto:claims2@pegasusengrg.com.sg>]

Sent: Wednesday, 27 June 2018 10:43 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Re: Accident involving vehicle SLR1815Y & SJK9009R doa 12/05/2018 *** LKK REF: CC4/ASM18009266/ua3

Hi Thin Thin,

Please advise liability.

Thank you

Best Regards,

Sebastian

On Sat, Jun 2, 2018 at 10:34 AM, Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Hi Thin Thin,

Please advise liability.

Thank you

Sebastian

On Thu, May 31, 2018 at 5:13 PM, Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Hi Thin Thin,

Please advise liability.

Thank you

Sebastian

On Thu, May 24, 2018 at 12:55 PM, Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Dear Thin Thin,

Please advise liability.

Thank you

Sebastian

On Tue, May 22, 2018 at 12:13 PM, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report and verification for direct settlement.**

Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please provide us : -

- ***evidence i.e. video and scene photo.***
- ***arrange for TP survey.***

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

From: Pegasus Engineering [<mailto:claims2@pegasusengrg.com.sg>]

Sent: Tuesday, 15 May, 2018 2:26 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Accident involving vehicle SLR1815Y & SJK9009R doa 12/05/2018

Dear Sirs / Madam,

Your ref: SJK9009R

Our ref: SLR1815Y

Doa 12/05/2018

Forward our estimate and other supporting documents to you, kindly arrange for survey.

Kindly advise DIC & LIABILITY.

--

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

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Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

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Best Regards,

Gary Seah

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Hp: 83388418

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Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

----- Forwarded message -----

From: "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>

To: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Cc: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>,

Admin A <admin-a@lkkauto.com>

Bcc:

Date: Thu, 26 Jul 2018 11:31:24 +0000

Subject: RE: Acc Inlv SLR1815Y & SJH6897D on 25/03/2018 *** LKK REF: CC6/AIG18005779/Uua3

"Without Prejudice"

Dear Ying,

We refer to the below matter.

Please duly sign the document enclosed and return to us for our necessary action.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Sent: Tuesday, 24 July 2018 10:51 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Acc Inlv SLR1815Y & SJH6897D on 25/03/2018 *** LKK REF: CC6/AIG18005779/Uua3

dear Thin Thin,

Accepted your offer of \$3300.

Kindly send us your DV for completion.

thanks & regards

YING

On Mon, Jul 23, 2018 at 6:15 PM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

"Without Prejudice"

Dear Ying,

We refer to the below matter.

Please be inform that we have our Principal instruction to maintain our offer.

Please re-consider our offer.

Thanks.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Sent: Friday, 20 July 2018 8:56 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Acc Inlv SLR1815Y & SJH6897D on 25/03/2018 *** LKK REF: CC6/AIG18005779/Uua3

hi Thin Thin,

Any update for this case??

kindly advise..

thanks

ying

On Mon, Jul 9, 2018 at 3:52 PM, Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Dear Sirs / Madam,

Reminder...

Till yet receive any offer from your side.

Kindly looks into the claim and let us have your offer soonest possible.

thanks & regards

GARY

8338 8418

On Fri, Jun 22, 2018 at 12:00 PM, Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

dear Thin thin,

Any update for this claim?

Kindly advise..

thanks & regards

YING

On Mon, Jun 4, 2018 at 9:23 AM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

Dear Gary,

We acknowledge your email below.

We will get further instruction from our Principal and will revert back to you.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [mailto:claims2@pegasusengrg.com.sg]

Sent: Saturday, 2 June 2018 2:24 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Acc Inlv SLR1815Y & SJH6897D on 25/03/2018 *** LKK REF: CC6/AIG18005779/Uua3

Dear Thin Thin,

Thank you for your offer of \$3300.

Please kindly increase your offer to \$3,814.73, as our client income is still remain as the same.

thanks & regards

GARY

83388418

On Fri, Jun 1, 2018 at 2:29 PM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

"Without Prejudice"

Dear Sir / Madam,

ACCIDENT ON 11/02/2018 INVOLVING VEHICLES SJQ 1939C AND SJF 2473E

We refer to the email below.

On a without prejudice, for a quick and amicable settlement, we propose the settlement at Global Sum S\$ 3,300.00 (all-in).

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [mailto:claims2@pegasusengrg.com.sg]

Sent: Friday, 25 May 2018 3:50 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Subject: Re: Acc Inlv SLR1815Y & SJH6897D on 25/03/2018 *** LKK REF: CC6/AIG18005779/Uua3

Hi Thin Thin,

As spoken, all the insurance co. asking for 4 weeks statement only.

Please be informed that our client need to pay to print the statement.

thanks & regards

ying

On Thu, May 24, 2018 at 5:21 PM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

Dear Gary,

We refer to the below matter.

Kindly provide us 6 months income statement in order for us to seek approval from our Principal.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [<mailto:claims2@pegasusengrg.com.sg>]

Sent: Friday, 18 May 2018 10:27 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Acc Inv SLR1815Y & SJH6897D on 25/03/2018 *** LKK REF: CC6/AIG18005779/Uua3

Dear Thin Thin,

Forward our LOD & other supporting documents to you, kindly let us have your offer soonest possible.

thanks & regards

GARY

PEGASUS @ SME MOTOR PTE LTD

No 1 Kaki Bukit Ave 6 #02-15

Autobay @ Kaki Bukit

Singapore 417883

On Mon, Apr 2, 2018 at 2:22 PM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

"Without Prejudice"

Dear Sir / Madam,

We refer to the below email.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 29 March 2018 11:46 AM

To: 'Pegasus Engineering' <claims2@pegasusengrg.com.sg>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Acc Inlv SLR1815Y & SJH6897D on 25/03/2018 *** LKK REF: CC6/AIG18005779/Uua3

Dear Sir / Madam,

Thank you for your email.

Please be informed that we are currently **pending our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 28 March, 2018 1:15 PM

To: 'Pegasus Engineering' <claims2@pegasusengrg.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Acc Inv SLR1815Y & SJH6897D on 25/03/2018

Dear Gary,

Thank you for your email.

Dear Mei Kwan,

Kindly assist.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [<mailto:claims2@pegasusengrg.com.sg>]

Sent: Wednesday, 28 March, 2018 1:13 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Subject: Acc Inv SLR1815Y & SJH6897D on 25/03/2018

Dear Catherine,

Our Ref : SLR 1815 Y

Your Ref : SJH 6897 D

Please refer to attached and advise OIC.

Thanks.

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

Best Regards,

Gary Seah

Pegasus @ SME Motor

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Hp: 83388418

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Gary Seah

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Hp: 83388418

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Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

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Best Regards,
Gary Seah
Pegasus @ SME Motor
Hp: 83388418

LETTER OF AUTHORITY

To: M/s AXA Insurance pte Ltd
Singapore

Accident involving my/our vehicle no. SLR18154 and SJK9009R on 12/05/2019
Along Junction of Bedok Reservoir Rd & Bedok Nth Rd.

I/We, Grab Rentals pte Ltd NRIC No. 2016172006

Of 18 Sin Ming Lane #01-08 Midnew city Singapore 573960

the registered owner of vehicle no. SLR18154 at the material time of accident, do
hereby authorise **Messrs PEGASUS ENGINEERING & TRADING PTE LTD** as my/our a
to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as
owner/operator/insurer of vehicle no. SJK 9009R.

I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue
your cheque in favour of "**M/s. PEGASUS ENGINEERING & TRADING PTE LTD**".

Dated this 25 day of 07 20 19



Signature of Owner of his/her/their
Duly Authorised Representative

Company's Stamp (For Firm).



Your Insured Veh No : **SJK9009R**
Your Ref :
Our Ref : **SLR1815Y**
Date : **13/08/2018**

Motor Claims Dept
AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

WITHOUT PREJUDICE

Dear Sir/Madam

**Accident involving SJK9009R and SLR1815Y
on 12/05/2018 at JUNCTION OF BEDOK RESERVOIR RD & BEDOK NTH ROAD.**

Please refer only to the boxes marked (x).

☒ We refer to ☒ the above accident
☐ our/your letter dated

☒ We have been authorised by the owner of vehicle number **SLR1815Y** which was damaged
insured's motor vehicle number **SJK9009R** in the aforesaid accident.

☒ We are instructed that the accident was caused by your insured's negligent driving and/or management
the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to li
and expenses, particulars of which are as follows:

Cost of Repair / Excess bill	\$2,208.48
Loss of Income (3 days x \$205.84 /day)	\$617.52
Loss of Rental (3 days @ \$84.95 per day)	\$254.85
Car Rental Fees / TP GIA REPORT FEE	\$29.00
GIA/LTA search fees	\$2.00
Others Fee	
Total	<u>\$3,111.85</u>

☒ We forward herewith the following relevant supporting documents:-

☐ Survey Reports & photographs (To be returned within 7 days on demand)

☐ Final repair bill(Tax Invoice)

☒ Bill/Receipt for the excess

☐ Rental Agreement

☒ Income Statement

☒ Copy of the Insurance Certificate

☒ Copy of NRIC/Driving licence

☒ Copy of LTA/GIA vehicle search

☒ Non-injury motor report form

☒ Letter of Authority

☒ Purchased Receipt tp report fee

☒ Cheque to be make payable to Messrs PEGASUS ENGINEERING & TRADING PTE LTD.

☐ Any request for a re-survey of our client's vehicle must be arrange within the 14 days upon receipt of this
letter. The re-survey must be conducted at our premises, in the presence of our client.

☒ Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of you
receipt of this letter.

Yours faithfully,

WE HEREBY ACKNOWLEDGE RECEIPT

PEGASUS ENGINEERING & TRADING PTE LTD

Mailing Address: 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883

Date: _____
PLEASE CHOP AND SIGN



Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

GST / ROC Company No : 201101753C

Third Party Insurer : AXA
Insured's Veh No : SJK9009R
Date of accident : 12/05/2018
Make / Model: HONDA VEZEL
Vehicle No : SLR1815Y
Chassis No : RU3-1223574
Invoice No: AR/IV18/08-1002
Invoice Date: 10/08/2018

Pages : 1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
<u>SPARE PARTS</u>			
1	1PC	REAR GATE	\$1,010.00
2	4PC	REAR WINDSCREEN MOULDING @\$60	\$240.00
3	1PC	REAR GATE "VEZEL" PLATE	\$75.00
4	1PC	REAR GATE "HYBRID" PLATE	\$80.00
			\$1,405.00
		LESS 20%	\$281.00
			\$1,124.00
<u>MISC CHARGE</u>			
5	1PC	REAR WINDSCREEN GUM	\$40.00
		Total	\$40.00
<u>LABOUR & MISC. CHARGES</u>			
1		WIRE CHECKING	\$20.00
2		REMOVE & REFIX REAR WINDSCREEN	\$120.00
3		TRANSFER REAR GATE COMPONENT FROM OLD TO NEW	\$60.00
4		LABOUR CHARGE	\$300.00
5		SPRAY PAINTING	\$400.00
		Total	\$900.00
		Sub Total	\$2,064.00
		GST (7.00%)	\$144.48
		Total	\$2,208.48

Cheques should be made payable to PEGASUS ENGINEERING & TRADING PTE LTD

PEGASUS ENGINEERING & TRADING PTE LTD

Authorised Signature (Company Stamp)

If you have enquiries concerning this invoice, please contact Mr. Gary / Mr. Frankie at Tel: (65) 8338 8418

Mailing Address : 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883

E-mail : claims2@pegasusengrg.com.sg



Name: Lee Hak Hee
Vehicle: SLR1815Y
NRIC: S7341263C
Bank: SG | POSB BANK *****4999

Earnings

Fares	1,808.00
Incentives	881.00
Miscellaneous Payments	8.00

SGD **2,697.00**

Deductions

Commissions	-361.60
Rental Fees	-594.65
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-956.25****Weekly Total**SGD **1,740.75**

Fares (incl. trip promos)

	Subtotal
Fares Earned from Cash Rides	454.00
Fares Earned from GrabPay Rides	1,354.00

SGD **1,808.00**



Name: Lee Hak Hee
Vehicle: SLR1815Y
NRIC: S7341263C
Bank: SG | POSB BANK *****4999

Earnings

Fares	1,814.50
Incentives	442.00
Miscellaneous Payments	6.00

SGD **2,262.50**

Deductions

Commissions	-362.90
Rental Fees	-594.65
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-957.55**

Weekly Total

SGD **1,304.95**

Fares (incl. trip promos)

	Subtotal
Fares Earned from Cash Rides	380.50
Fares Earned from GrabPay Rides	1,434.00

SGD **1,814.50**



Name: Lee Hak Hee
Vehicle: SLR1815Y
NRIC: S7341263C
Bank: SG | POSB BANK *****4999

Earnings

Fares	1,831.50
Incentives	457.00
Miscellaneous Payments	2.00

SGD **2,290.50**

Deductions

Commissions	-366.30
Rental Fees	-594.65
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-960.95**

Weekly Total

SGD **1,329.55**

Fares (incl. trip promos)

	Subtotal
Fares Earned from Cash Rides	425.00
Fares Earned from GrabPay Rides	1,406.50

SGD **1,831.50**



Name: Lee Hak Hee
Vehicle: SLR1815Y
NRIC: S7341263C
Bank: SG | POSB BANK *****4999

Earnings

Fares	1,891.00
Incentives	468.00
Miscellaneous Payments	2.00

SGD **2,361.00**

Deductions

Commissions	-378.20
Rental Fees	-594.65
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-972.85**

Weekly Total

SGD **1,388.15**

Fares (incl. trip promos)

	Subtotal
Fares Earned from Cash Rides	414.50
Fares Earned from GrabPay Rides	1,476.50

SGD **1,891.00**



11 July, 2019

TANG SIEW KEONG
BLK 748C BEDOK RESERVOIR CRESCENT
#10-47
SINGAPORE 473748

Dear Sir/ Mdm

OUR REF : CC4/ASM18009266/Ufa3 // S8M00H7M
YOUR REF : SJK 9009R
ACCIDENT INVOLVING SJK 9009R AND SLR 1815Y ALONG/AT JUNCT RD OF BEDOK
RESERVOIR RD & BEDOK NORTH RD ON 12/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from PEGASUS ENGINEERING & TRADING PTE LTD acting on behalf of the owner of SLR 1815Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Mr Poh Kin, Chong (LKK Handler) 6841 2132 or pohkin@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

cc AXA INSURANCE PTE LTD

AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: HIRER OF VEHICLE NUMBER SR18154

ACCIDENT INVOLVING SJK 9009R

ALONG/AT 21/05/2018 E1535 @ junction of Bedok Reservoir Rd & Bedok Nth Rd.

I hereby authorize you to act on my behalf in pursuance of my claim for loss of rental / earnings during the repair arising out of the above accident.

This letter serve as the 'AUTHORITY TO ACT'.

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : LEE HAK HEE


NRIC : S7341263C

Address : BIR 941 Tampines ave 5 # 02-219 (650941)

Contact : 9761 1107

Date : 25/05/2018

Signature



Hirer



Without Prejudice
to any claim for
personal injury

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLH0009R (Insd veh)	Model: HONDA VEZEL HYBRID
	SLR1815Y (TP veh)	
Date of Accident/ Time:	12/05/2018	

Repair Estimate	: \$	3,682.51	
Final Repair Cost (w/o GST)	: \$	2,208.48	
Loss of Use	: \$		days at \$ per day
Rental (if any) & LOI	: \$	360.00	3 days at \$120.00 per day
LTA / GIA Search Fee	: \$	31.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	2,599.48	

Payee Name : Pegasus Engineering & Trading Pte Ltd

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability: 100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative: _____ Name of Representative: Pegasus Engineering & Trading Pte Ltd Date: 31/10/19 Cks	Signature of Witness / Workshop stamp (if applicable) Name of Witness: _____ Date: 31/10/19 Yng
 Signature of AXA's surveyor/representative: _____ Name of AXA's surveyor/Representative: _____ Date: 31/10/19	



CONFIDENTIAL

Date:

Grab Rentals Pte Ltd
201617200G
Grab Rentals 2 Pte. Ltd.
201701345N

28 Sin Ming Lane
#01-138 Midview City
Singapore 573972

Dear Sir / Madam,

Accident Date:	12/05/2018	Time:	1535
Accident Location:	Junction of Badak Reservoir Rd & Badak Ulu Rd		

We refer to the above-mentioned accident & wish to inform the following details at the time of occurrence of the aforementioned accident:

Registered Owner:	Grab Rentals Pte. Ltd. / Grab Rentals 2 Pte. Ltd.*
Vehicle Registration No. (the "private hire"):	SLR 18154
Registered Hirer Name:	LEE Hak HEE
Registered Hirer NRIC:	S7341263e
Rental Rate (per day inclusive of GST):	SG\$ 84.95
Rental Period:	11/05/2018 to 13/08/2018

* delete as applicable

The following procedures were followed:


Period of repair	From:	24/07/2018
	To:	29/07/2018
Rental	The company:	Collects / Does not collect*
	Replacement vehicle:	Provided / Not provided*
	From:	-
	To:	-

* delete as applicable

Please liaise with our appointed workshop, Pegasus Engineering Trading Pte. Ltd. directly for any settlement of claims in respect of the said accident.

We hereby authorize all agreed settlement payments made in favour of Pegasus Engineering Trading Pte. Ltd.

Yours faithfully


Name: Tay Cheong Wei
Senior Operations Associate

GRAB Singapore

TAX INVOICE

Our Ref No: GR-18-111435
Date of Request: 20/07/2018

Your Ref No: WALK IN NG

LEANG AUTOMOTIVE - KAKI BUKIT
AUTOBAY @ KAKI BUKIT 1 KAKI BUKIT AVE 6 #01-68
SINGAPORE 417883

Dear Sir/Madam,

Your Vehicle No: SLR1815Y
Date of Accident: 12/05/2018
Place of Accident: BEDOK RESERVOIR RD
Involving Vehicle No: SJK9009R

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-18-111436
Date of Request: 20/07/2018

Your Ref No: WALK IN NG

LEANG AUTOMOTIVE - KAKI BUKIT
AUTOBAY @ KAKI BUKIT 1 KAKI BUKIT AVE 6 #01-68
SINGAPORE 417883

Dear Sir/Madam,

Date of Accident: 12/05/2018
Vehicle No: SLR1815Y
Place of Accident: JUNC OF BEDOK RESERVOIR RD AND BEDOK NORTH RD
Involving Vehicle No: SJK9009R

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJK9009R	JUNC OF BEDOK RESERVOIR RD AND BEDOK NORTH RD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-072605
Date of Request: 14/05/2018

Your Ref No: Online Purchase

SME Motor Pte Ltd
1 Kaki Bukit Ave 6 #02-15
AutoBay @ Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 14/05/2018
Enquiry By: Gary Seah Guan Yan
TP Vehicle No: SJK9009R
Accident Date: 12/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-072605
Date of Request: 14/05/2018

Your Ref No: Online Purchase

SME Motor Pte Ltd
1 Kaki Bukit Ave 6 #02-15
AutoBay @ Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 14/05/2018
Enquiry By: Gary Seah Guan Yan
TP Vehicle No.: SJK9009R
Accident Date: 12/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJK9009R	AXA Insurance Pte Ltd	01/09/2017-31/08/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18009266/Upa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 07-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJK 9009R	Veh. Inspected	SLR 1815Y
Policy No.	GA047066/1	Coverage (\$)	0.00
Claim No.	S8M00H7M	Excess (\$)	0.00
Assign From		Assign Date	15/05/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA VEZEL HYBRID (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	RU31223574	Colour	GREY
Odometer	87376	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	DUNLOP	6 mm
L/H Front Tyre	215/60 R16	DUNLOP	6 mm
R/H Rear Tyre	215/60 R16	DUNLOP	6 mm
L/H Rear Tyre	215/60 R16	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	12/05/2018	Inspection Date	24/07/2018
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 1815Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR GATE (CONSISTENT)	BADLY DENTED	1,010.00	1,010.00
4	REAR WINDSCREEN MOULDING @\$60.00 (CONSISTENT)	NECESSARY	240.00	240.00
1	REAR GATE 'VEZEL' PLATE (CONSISTENT)	NECESSARY	75.00	75.00
1	REAR GATE 'HYBRID' PLATE (CONSISTENT)	NECESSARY	80.00	80.00
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	867.00	-
10	REAR BUMPER CLIPS (CONSISTENT)	NOT NECESSARY	55.00	-
	LESS 20% DISCOUNT		-465.40	-281.00
			1,861.60	1,124.00
SPECIAL NETT ITEMS				
1	REAR WINDSCREEN GUM (SN) (CONSISTENT)	NECESSARY	60.00	40.00
1	REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	250.00	-
			310.00	40.00
LABOUR				
	WIRE CHECKING.		30.00	20.00
	REMOVE & REFIX REAR WINDSCREEN.		120.00	120.00
	TRANSFER REAR GATE COMPONENT FORM OLD TO NEW.		120.00	60.00
	LABOUR CHARGE.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		500.00	300.00
	SPRAY PAINTING.		500.00	400.00
			1,270.00	900.00
GRAND TOTAL			3,441.60	2,064.00
RECOMMENDED COST OF REPAIRS				2,064.00

Report Ref No. CC4/ASM18009266/Upa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S0M00H7M
Reference	CCA/ASM18009266/Uja3a2
Loss Date	12 May 2018
Report Date	15 May 2018 3:12:26 PM
Request Date	7 October 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step:

Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SUR1815Y
Make	TOYOTA HONDA
Model	VEZEL HYBRID
Service Address	
...	

Primary Contact/Insured
TANG SIEW KEDONG BLK 748C, BEDOK RESERVOIR CRESCENT, #10-47, 473748, Singapore 389REN@GMAIL.COM

Claim Handler
ANG Richard richard.ang@axa.com.sg

Additional Instructions















- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoices1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 TP ESTIMATE, MARKETING.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 GIA RPT SEARCH FEE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 TP-MANDATE IA dtd 05 10 19.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 RENTAL RATE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 INSURANCE SEARCH FEE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 PAIRF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 HIRER WEEKLY INCOME STATEMENT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2018
 Ltr to Insured -can reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	7 June 2018
 20180512_152826_N lonlier-video-cutlar.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	6 June 2018
 EMail.Lmg	Letters and Correspondence	Others	KADBI Malien	15 May 2018