

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 26 July, 2018 3:32 PM
To: LOH Cynthia
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL

Dear Cynthia,

Please be informed that mandate request was already uploaded in smartclaims.

For your approval and/or further instructions please as TP is chasing for settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Thursday, 24 May, 2018 3:29 PM
To: 'LOH Cynthia'
Cc: Anikka Lai; Vic (LKKAUTO); Admin A
Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL

Dear Cynthia,

Noted with thanks.

We had already informed TP for Direct Settlement and we are pending for TP vehicle inspection.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]

Sent: Thursday, 24 May, 2018 3:25 PM

To: Vic (LKKAuto)

Cc: Anikka Lai

Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL

Dear Vic,

Fyna.

Thanks & Regards,

Cynthia Loh | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: cynthia.loh@axa.com.sg

Customer Care No. 1800 8804741



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From: CHAN Kian Chuan

Sent: Thursday, May 24, 2018 1:50 PM

To: Anikka Lai <anikkalai@honda.com.sg>

Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>; LOH Cynthia <cynthia.loh@axa.com.sg>

Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Anikka,

Thank you for your email.

The above matter is registered under claim no: S8M00ETL

Thank you.

Hi Cynthia,

Fya, thank you.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards

KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kianchuan.chan@axa.com.sg

Customer Care No. 1800 8804888



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From: Anikka Lai [<mailto:anikkalai@honda.com.sg>]

Sent: Tuesday, May 22, 2018 9:22 AM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL

Dear Santosh,

Shall we have a news from your end, pls.

Our client prefers to survey the vehicle after confirm the liability, then she does not need to come twice.

Thank you

Warmest Regards

Anikka Lai

Kah Motor Co. Sdn Bhd

255 Alexandra Road

Singapore 159937

DID : 65145481

Email: anikkalai@honda.com.sg

From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Tuesday, 15 May, 2018 8:43 PM
To: Anikka Lai <anikkalai@honda.com.sg>
Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Anikka,

Thank you for your email.
We will revert to you by end of business day 16/5/2018.
Meanwhile, you may wish to arrange for survey.

Thank you.

Hi Santosh,

For your further action, please.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards

KC Chan | Senior Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: kianchuan.chan@axa.com.sg
Customer Care No. 1800 8804888



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From: Anikka Lai [<mailto:anikkalai@honda.com.sg>]
Sent: Tuesday, May 15, 2018 11:09 AM
To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL

Hi Ms Chan,

Pls advise if there any news from your end.

Warmest Regards

Anikka Lai
Kah Motor Co. Sdn Bhd
255 Alexandra Road
Singapore 159937
DID : 65145481
Email: anikkalai@honda.com.sg

From: Anikka Lai
Sent: Friday, 11 May, 2018 4:07 PM
To: 'CHAN Kian Chuan' <kianchuan.chan@axa.com.sg>
Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL

Hi Ms Chan,

Kindly expedite the investigation. Our client will wait for your confirmation of liability.

Thank you

Warmest Regards

Anikka Lai
Kah Motor Co. Sdn Bhd
255 Alexandra Road
Singapore 159937
DID : 65145481
Email: anikkalai@honda.com.sg

From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Friday, 11 May, 2018 4:05 PM
To: Anikka Lai <anikkalai@honda.com.sg>
Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Anikka,

Thank you for the attachment well received.
Please give us some time while we verify on the above with our underwriters.
Alternatively, you may wish to advise your client to revert to OD for speedy repairs.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards

KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kianchuan.chan@axa.com.sg

Customer Care No. 1800 8804888



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From: Anikka Lai [<mailto:anikkalai@honda.com.sg>]

Sent: Friday, May 11, 2018 12:38 PM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL

Sorry, miss out the attached documents.

Warmest Regards

Anikka Lai

Kah Motor Co. Sdn Bhd

255 Alexandra Road

Singapore 159937

DID : 65145481

Email: anikkalai@honda.com.sg

From: Anikka Lai

Sent: Friday, 11 May, 2018 11:28 AM

To: 'CHAN Kian Chuan' <kianchuan.chan@axa.com.sg>

Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL

Dear Ms Chan,

Attached pls find the COVER NOTE for your kind perusal. Pls revert soonest.

Warmest Regards

Anikka Lai

Kah Motor Co. Sdn Bhd

255 Alexandra Road

Singapore 159937

DID : 65145481

Email: anikkalai@honda.com.sg

From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Thursday, 10 May, 2018 8:54 AM
To: Anikka Lai <anikkalai@honda.com.sg>
Cc: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018 S8M00ETL
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Anikka,

Thank you for your email.

We had confirmed that FBG1225B policy lapsed since **10/4/2018** and therefore its not covered with us on the above date of accident.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards

KC Chan | Senior Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: kianchuan.chan@axa.com.sg
Customer Care No. 1800 8804888



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From: Anikka Lai [<mailto:anikkalai@honda.com.sg>]
Sent: Wednesday, May 09, 2018 6:23 PM
To: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Cc: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018

Dear Santosh,

Pls advise the liability of direct settlement.

From: Anikka Lai
Sent: Thursday, 26 April, 2018 12:14 PM
To: 'NIKAM Santosh Pandurang' <santosh.nikam@axa.com.sg>
Cc: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018

Dear Santosh,

Pls advise the reason for holding the case, as we could provide you the video footage if needed.

Warmest Regards

Anikka Lai
Kah Motor Co. Sdn Bhd
255 Alexandra Road
Singapore 159937
DID : 65145481
Email: anikkalai@honda.com.sg

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Sent: Monday, 23 April, 2018 9:45 AM
To: Anikka Lai <anikkalai@honda.com.sg>
Cc: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: RE: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018

Without Prejudice

Dear Sir

We regret that we are unable to arrange a survey for your client's vehicle as we need more time to confirm the vehicle no. FBG1225B . In order not to delay any further, you may proceed to arrange your own surveyor as deemed fit.

Regards,
Santosh Nikam

From: Anikka Lai [<mailto:anikkalai@honda.com.sg>]
Sent: Saturday, April 21, 2018 11:31 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>
Subject: SLK2002G - TP CLAIMS AGAINST FBG1225B DOA : 19/4/2018

Dear Sir / Madam,

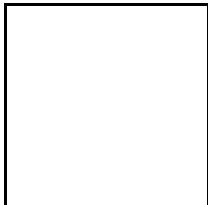
Attached pls find the GIA report and estimate of repair for your necessary action. Kindly advise the liability for direct settlement.

Warmest Regards

Anikka Lai
Kah Motor Co. Sdn Bhd

255 Alexandra Road
Singapore 159937
DID : 65145481
Email: anikkalai@honda.com.sg

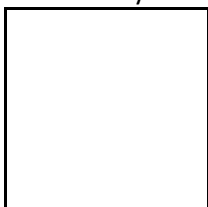
From: Printer Service
Sent: Saturday, 21 April, 2018 11:26 AM
To: Anikka Lai <anikkalai@honda.com.sg>
Subject: Attached Image



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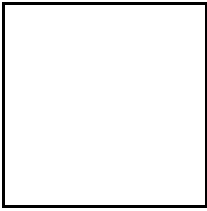
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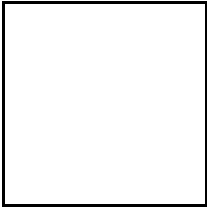
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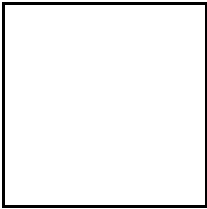
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