

Wym CC 4, Asm 300 9255, U 423/1

46587

MAKING

DOE: 22/5/18

Date / Time:

21/5/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.

Policy No.

Make / Model :

Place of Accident :

58m077A

67002860/1

Renault Megane

Monrovia Rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKD 2107L

SL5 853m

SLA 785H



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

Pegasus



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

27/5/18

SL5 853m - X

SKD 2107L - CC 4/AXA/2013/27/2013 AX; 10/1/18

27/5/18 under investigation.

AV/2018 verify DTA.

XK (spoke to oir)

25/9/19

FILE -> MK + tv close.

STAGE DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 21/6/19 Confirm with: Yiny Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28 (3veh CC claim)

Repair Cost: 4669 SS 6866.03

Loss of Rental (LOR): SS 404.70 5 days X 80.94

Loss of Use (LOU): SS 3 days

Loss of Income (LOI): SS 3 days

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: SS 2.00

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost: SS -

Total: SS 7272.73 Global Sum SS: (as per two invoices)

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: SS 7272.73 Name 1: Pegasus Engineering & Trading Pte Ltd

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

COPY SENT 24/9/19

1) Claim status: No / Reject/Private Settle

2) Report Format: GP

3) Survey fee: 352.00

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SL5853Mat Workshop m/s Pegasus Laneof SKA7811

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 82k

IDAC Accident Rpt: _____ Consistent? : Yes or No

CJA / PR Seen: 2 Consistent? : Yes or NoEst. Repairs: 6 days Res.: Yes or NoLum Sum: PIP % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SL5853M Yr Regn: 9.17Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CAMake: Toyota prius Hybrid c.c. 1798Colour: Silver A/C: Insured / Std / NI / NASp. Reading: 62104 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB3FU00369783Gen. Cond: Good / Fair / Poor / BurntSteering: Good / Jammed / Leaked / Burnt orBrake: Good / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or westlakeFront 7 mm Rear 7 mmR/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 19/5/18 D.O.I. 22/5/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear & R/L

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

\$6416.85 (Red. \$1058.14 / 14%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

____ \$ + RS ____ \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I.: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18009255/Uua3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 22-05-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKD 2107L	Veh. Inspected	SLS 853M	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00HTG	Excess (\$)	0.00	
Assign From		Assign Date	01/01/1900	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	19/05/2018	Inspection Date	22/05/2018	
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	7200G

Vehicle Details

Vehicle No.:	SLS853M
Vehicle to be Exported:	No
Intended De-registration Date:	22 May 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	2ZR5084074
Chassis No.:	JTDKB3FU003569783
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$31,008.00
Original Registration Date:	05 Sep 2017
First Registration Date:	05 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$5,412.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Sep 2027
PARF Rebate Amount:	\$4,059.00

Intended COE Rebate Details

COE Expiry Date:	04 Sep 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,711.00
COE Rebate Amount:	\$49,872.00
Total Rebate Amount:	\$53,931.00

The information contained herein is correct as at 22 May 2018

OK



Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Estimate To Repair

Vehicle No :

Chassis No :

TOYOTA PRIUS

SLS853M

JTDKB3FU003569783

GST / ROC Company No :

201101753C

Third Party Insurer :

AXA

Insured's Veh No :

SKD2107L

Date of accident :

19/05/2018

Quotation No : AR/QO18/05-1020

Quotation Date : 21/05/2018

6416.85

Pages : 1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
SPARE PARTS			
1	1PC	FRT BUMPER	\$595.60
2	1PC	FRT BUMPER CENTRE LOGO	\$92.10
3	1PC	FRT BUMPER INNER SPONGE	\$80.60
4	1PC	NUMBER PLATE GARNISH	\$129.80
5	1PC	REAR GATE	\$1,029.60
6	1PC	REAR GATE OUTER GARNISH	\$951.20
7	1PC	REAR GATE OUTER GARNISH "PRIUS" PLATE	\$62.30
8	1PC	REAR GATE OUTER GARNISH "HYBRID" PLATE	\$68.90
9	1PC	REAR GATE OUTER GARNISH CENTRE LOGO	\$56.30
10	1PC	REAR BUMPER (TOP)	\$483.90
11	1PC	REAR BUMPER (LOWER)	\$592.30
12	2PC	REAR BUMPER RETAINER	\$265.40
13	10PC	REAR BUMPER CLIPS	\$50.00
14	2PC	REAR CORNER BUMPER	\$500.00
15	1PC	REAR BUMPER REINFORCEMENT	\$368.80
16	2PC	REAR TAIL LAMP (LOWER)	\$1,053.60
17	1PC	REAR LH TAIL LAMP (TOP)	\$927.40
18	1PC	REAR END PANEL	\$669.80
19	1PC	REAR END PANEL TOP GARNISH	\$220.00
20	6PC	TOP GARNISH CLIPS	\$30.00
21	1PC	REAR EXHAUST BOX	\$1,273.90
22	1PC	REAR EXHAUST BOX HEAT SHIELD	\$220.50
25% Rear floor panel and cover Tori ✓ LESS 20% Ai clust one — Rear gate lock actuator sensor one			245 60 325
			\$9,722.00
			\$1,944.40
			\$7,777.60
MISC ITEMS			
23	1PC	REAR WINDSCREEN GUM	\$60.00
24	1PC	REAR GATE GLASS GUM	\$60.00
25	1PC	REAR NUMBER PLATE	\$40.00
26	1PC	REVERSE SENSOR	\$250.00
27	1PC	FRT NUMBER PLATE	\$40.00
Total			\$330.00

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883

GARY 8338 8418



GST / ROC Company No : 201101753C

Third Party Insurer : AXA

Insured's Veh No : SKD2107L

Date of accident : 19/05/2018

Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Quotation No : AR/Q018/05-1020
Quotation Date : 21/05/2018

Estimate To Repair TOYOTA PRIUS
Vehicle No : SLS853M
Chassis No : JTDKB3FU003569783

Pages : 1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
		LABOUR & MISC. CHARGES	
1		WIRE CHECKING	\$30.00
2		REMOVE & REFIX REAR WINDSCREEN	\$120.00
3		REMOVE & REFIX REAR GATE GLASS	\$80.00
4		R & R REAR BOOT UPHOLSTERY TO FACILITATE REPAIR	\$150.00
5		CAVITY PROTECTION ON ALL AFFECTED AREAS	\$120.00
6		REMOVE & REFIX EXHAUST BOX	17 \$150.00
7		LABOUR CHARGE	\$850.00
8		SPRAY PAINTING	\$900.00
		Total	\$2,400.00
		L- 5595.80	
		25 1/2 4196.85	
		SN 320	
		Le 1900	
		<u>6416.85</u>	
		pass to marcus on 31/05/2018.	
		marcus -	
		Sub Total	\$6,482.00
		GST (7.00%)	\$453.74
		Total	\$6,935.74

✓
✓
✓
60
60
x
750
800

1900

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883
GARY 8338 8418



GST / ROC Company No :

201101753C

Third Party Insurer :

AXA

Insured's Veh No :

SKD2107L

Date of accident :

19/05/2018

Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Quotation No : AR/QO18/05-1020

Quotation Date : 31/05/2018

SUPPLEMENTARYTOYOTA PRIUS

Vehicle No :

SLS853M

Chassis No :

JTDKB3FU003569783

Pages : 1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
		<u>LIST</u>	
1		REAR FENDER PANEL UNDER COVER <i>70.1</i>	\$245.00
2		AIR DUCT <i>CNE</i>	\$60.00
3		REAR GATE LOCK ACTUATOR <i>sensor CNE</i>	\$325.00
			\$630.00
		<i>LESS 20% 25%</i>	\$126.00
			\$504.00
		Sub Total	\$504.00
		GST (7.00%)	\$35.28
		Total	\$539.28

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883

GARY 8338 8418



GST / ROC Company No : 201101753C

Third Party Insurer : AXA
Insured's Veh No : SKD2107L
Date of accident : 19/05/2018

Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Not Allowed
6 dy.
27/5/18

Quotation No : AR/QO18/05-1020
Quotation Date : 21/05/2018

Estimate To Repair
Vehicle No :
Chassis No :
TOYOTA PRIUS
SLS853M
JTDKB3FU003569783

Pages : 1 of 1

S/NO	QUANTITY	DESCRIPTION
SPARE PARTS		
1	1PC	FRT BUMPER ?
2	1PC	FRT BUMPER CENTRE LOGO ?
3	1PC	FRT BUMPER INNER SPONGE ?
4	1PC	NUMBER PLATE GARNISH ?
5	1PC	REAR GATE m/suc —
6	1PC	REAR GATE OUTER GARNISH 20/22 —
7	1PC	REAR GATE OUTER GARNISH "PRIUS" PLATE res
8	1PC	REAR GATE OUTER GARNISH "HYBRID" PLATE res
9	1PC	REAR GATE OUTER GARNISH CENTRE LOGO res
10	1PC	REAR BUMPER (TOP) 2.5 —
11	1PC	REAR BUMPER (LOWER) 2.5 —
12	1PC	REAR BUMPER RETAINER m/suc 1pc
13	1PC	REAR BUMPER CLIPS res ?
14	1PC	REAR CORNER BUMPER ?
15	1PC	REAR BUMPER REINFORCEMENT 2.5 —
16	1PC	REAR TAIL LAMP (LOWER) 1.1 X
17	1PC	REAR LH TAIL LAMP (TOP) 1.1 X
18	1PC	REAR END PANEL 3.5, 200 —
19	1PC	REAR END PANEL TOP GARNISH ?
20	1PC	TOP GARNISH CLIPS ?
21	1PC	REAR EXHAUST BOX 1.1 X
22	1PC	REAR EXHAUST BOX HEAT SHIELD 1.1 X
LESS 20%		
MISC ITEMS		
23	1PC	REAR WINDSCREEN GUM res 40
24	1PC	REAR GATE GLASS GUM res 40
25	1PC	REAR NUMBER PLATE 1.1 X
26	1PC	REVERSE SENSOR 200
27	1PC	FRT NUMBER PLATE 2.5 40
Total		

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please conduct the survey at

Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17
GARY 8338 8418



GST / ROC Company No :

Third Party Insurer : AXA
 Insured's Veh No : SKD2107L
 Date of accident : 19/05/2018

Grab Rentals Pte Ltd
 18 Sin Ming Lane
 #01-08 Midview City
 Singapore 573960

Quotation No : AR/QO18/05-1020
 Quotation Date : 21/05/2018

Estimate To Repair TOYOTA PRIUS
 Vehicle No : SLS853M
 Chassis No : JTDKB3FU003569783

Pages : 1 of 1

S/NO	QUANTITY	DESCRIPTION	AMOUNT
		LABOUR & MISC. CHARGES	
1		WIRE CHECKING	\$30.00 ✓
2		REMOVE & REFIX REAR WINDSCREEN	\$120.00 ✓
3		REMOVE & REFIX REAR GATE GLASS	\$80.00 ✓
4		R & R REAR BOOT UPHOLSTERY TO FACILITATE REPAIR	\$150.00 60
5		CAVITY PROTECTION ON ALL AFFECTED AREAS	\$120.00 60
6		REMOVE & REFIX EXHAUST BOX	17 \$150.00 x 750
7		LABOUR CHARGE	\$850.00 800
8		SPRAY PAINTING	\$900.00
		Total	\$2,400.00
		Sub Total	\$6,482.00
		GST (7.00%)	\$453.74
		Total	\$6,935.74

Please conduct the survey at
 Pegasus Engineering @ SME c/o 1 Kaki Bukit Ave 6 Autobay@Kaki Bukit #02-15/16/17/18, Singapore 417883
 GARY 8338 8418

<<

REQUEST FOR MANDATE APPROVAL

Type

 Question

Message

3 VEHICLES INVOLVING IN CHAIN COLLISION ACCIDENT AND OI WAS LAST VEHICLE. INFORMED TP CLAIM AND HE AGREE TO SETTLE TP CLAIM. HE ALSO AWARE NCD ISSUE. SUMMARY OF OFFER MADE TO WORKSHOP Liability(TP) 100% Proposed Nett Value \$6,866.03 Loss of use \$559.65 no. of 7 days x \$ 79.95 Loss of income \$350.00 no. of 7 days x \$ 50 LTA search fees \$2.00 Proposed Total \$7,777.68 Best Regards, Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Reply



SERVICE REQUESTS

MESSAGES

CLAIMS

 Re:REQUEST FOR MANDATE APPROVAL

Type

 Question

Message

PLS PROCEED FOR DS NOT EXCEEDING \$6,272.00 COR:\$5,780.00 LOR/LOI: \$490(7DAYS)
LTA:\$2.00-\$6,272.00

 Reply



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:RE: Re:REQUEST FOR MANDATE APPROVAL

Type

Question

Message

PLS MAKE REVISED OFFER TO TP AS FOLLOWS: COR:\$6,530.00LOR/LOI: \$560(8DAYS)
LTA:\$2.00-\$7,094.00

Reply

<< Re:RE: Re:RE: Re:REQUEST FOR MANDATE APPROVAL

Type

Question

Message

REVISED OFFER @ \$7,430.00 ALL IN FINAL OFFER.

← 14/9/18

Reply

Thin Thin (LKKAUTO)

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>
Sent: Tuesday, 26 February 2019 5:38 PM
To: Thin Thin (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING VEHICLE SLS853M & SKD2107L DOA 19/05/2018 *** LKK
REF: CC4/ASM18009255/ua3

dear Thin Thin,

Reminder..

Kindly refer to our email dated 12 Oct 2018.

Kindly let us have your offer soonest possible.

thanks & regards
YING

On Mon, Oct 22, 2018 at 5:30 PM Thin Thin (LKKAUTO) <thinthin@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi YING,

We regret to inform you that we have our Principal instruction to maintain our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Sent: Friday, 12 October 2018 2:32 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE SLS853M & SKD2107L DOA 19/05/2018 *** LKK REF: CC4/ASM18009255/ua3

Dear Thin Thin,

Your surveyor recommended 6 days + 1 weekend.

COR \$6,866.03

LOR \$559.65 (7 days x \$79.95)

LOE \$1,231.30 (7 days x \$175.90)

GIA \$2

total is \$ 8,658.98

Your offer of \$7,400, not even to cover the LOR.

Kindly re-offer.

thanks & regards

YING

On Fri, Oct 12, 2018 at 2:25 PM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi YING,

We regret to inform you that we have our Principal instruction to maintain our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Sent: Friday, 12 October 2018 2:23 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE SLS853M & SKD2107L DOA 19/05/2018 *** LKK REF: CC4/ASM18009255/ua3

Dear Thin thin,

Refer to your offer.

Kindly increase your offer to \$7,950.

As we need to reimburse back the LOR and LOE to our client in full amount.

thanks & regards

YING

On Wed, Oct 3, 2018 at 5:45 PM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear YING,

We refer to the below matter.

Please be inform that we have our Principal instruction to revise offer at \$ 7,400.00 (all-in) as full and final.

Kindly let us have your acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Sent: Wednesday, 5 September 2018 10:35 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE SLS853M & SKD2107L DOA 19/05/2018 *** LKK REF: CC4/ASM18009255/ua3

Dear Thin thin,

Refer to your offer.

Kindly increase your offer to \$7,950.

As we need to reimburse back the LOR and LOE to our client in full amount.

thanks & regards

YING

On Wed, Sep 5, 2018 at 10:09 AM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

Without Prejudice,

Dear Ying,

We refer to the below matter.

We have our Principal instruction to revise offer at global sum \$ 7,000.00 (all-in).

Please re-consider our offer.

Thanks.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Sent: Tuesday, 4 September 2018 11:32 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE SLS853M & SKD2107L DOA 19/05/2018 *** LKK REF: CC4/ASM18009255/ua3

Dear Thin thin,

Reminder...

kindly looks into the claim, kindly let us have your offer soonest possible.

thanks & regards

YING

On Thu, Jul 26, 2018 at 3:29 PM, Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Dear Thin Thin,

Please refer to the attached for the LOR rate.

How about the LOI claim?

Kindly advise..

thanks

ying

On Thu, Jul 26, 2018 at 11:19 AM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

"Without Prejudice"

Dear Sir / Madam,

ACCIDENT ON 19/05/2018 INVOLVING VEHICLES SKD 2107L / SLS 853M AND OTHERS

We refer to the below matter.

We have our Principal instruction to offer as follow

1. Cost of Repair	\$ 5,780.00
2. Loss of Use / Income (7 days x \$ 70)	\$ 490.00
3. LTA Search Fee	\$ 2.00
TOTAL	\$ 6,272.00

Please confirm the acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Sent: Monday, 2 July 2018 12:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE SLS853M & SKD2107L DOA 19/05/2018 *** LKK REF: CC4/ASM18009255/ua3

Hi Thin Thin,

Forward our LOD & other supporting documents to you, kindly let us have your offer soonest possible.

thanks & regards

ying

On Fri, May 25, 2018 at 4:21 PM, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [mailto:claims2@pegasusengrg.com.sg]

Sent: Friday, 25 May, 2018 1:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE SLS853M & SKD2107L DOA 19/05/2018 *** LKK REF: CC4/ASM18009255/ua3

Dear Mei Kwan,

Please advise liability.

Thank you

Sebastian

On Tue, May 22, 2018 at 1:48 PM, Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:

Dear Mei Kwan,

Please refer to attached for scene video.

Thank you

Sebastian

On Tue, May 22, 2018 at 10:04 AM, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that this claim is under investigation.

Kindly provide us evidence i.e. video and scene photo.

Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [mailto:claims2@pegasusengrg.com.sg]

Sent: Monday, 21 May, 2018 9:57 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: ACCIDENT INVOLVING VEHICLE SLS853M & SKD2107L DOA 19/05/2018

Dear Sirs / Madam,

Your ref: SLS853M

Our ref: SKD2107L

doa 19/05/2018

Forwards our estimate and other supporting documents to you, kindly arrange for survey (please give us a list to choose).

Kindly advise OIC & LIABILITY.



Best Regards,

Gary Seah

Pegasus @ SME Motor

No. 1 Kaki bukit ave 6 #02-15

Autobay @ Kaki Bukit

Singapore 417883

Hp: 83388418

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

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Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

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Best Regards,

Gary Seah

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Hp: 83388418

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Pegasus @ SME Motor

Hp: 83388418

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Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

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Best Regards,

Gary Seah

Pegasus @ SME Motor



RE: Re:RE: Re:RE: Re:REQUEST FOR MANDATE APPROVAL

Type

🔍 Question

Message

Hi, Third party rejected our offer at \$7,430.00(all-in) and proposed \$8,658.98(all-in). The breakdown of third party propose is as follows: - 1)Cost of Repair (w/GST):\$ 6,866.03 + 2.)Loss of Rental (7days x \$79.95): \$559.65 + 3).Loss of Income/Earning (7days x \$175.90) : \$1,231.30 + 4.) LTA/GIA Search Fee: \$2.00 = TOTAL: \$ 8,658.98. For your further mandate / instruction please. Hsiao Tong - 13 April 2019

Reply



Re:RE: Re:RE: Re:RE: Re:REQUEST FOR MANDATE APPROVAL

Type

🔗 Question

Message

TP COUNTER PROPOSED FROM \$7,950.0 TO \$ 8,658.98 ??? MAINTAIN LAST OFFER

Reply



RE: Re:RE: Re:RE: Re:RE: Re:REQUEST FOR MANDATE APPROVAL

Type

🔗 Question

Message

Hi, we were informed by third party repairer that client will submit LOE under injury claim. Third party repairer had submitted amended LOD for our further action. In view of this, we reseek mandate as follows: -1)Cost of Repair (w/GST):\$ 6,866.03 + 2.)Loss of Rental (5days x \$79.95): \$399.75 + 3). LTA/GIA Search Fee: \$ 2.00 = TOTAL: \$ 7,267.78. Kindly let us have your mandate / instruction. Hsiao Tong - 21 June 2019

Reply

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 24 June 2019 10:40 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 46587, vehicle number SLS853M

-----Original Message-----

From: lynn.khong@axa.com.sg [mailto:lynn.khong@axa.com.sg]
Sent: Monday, 24 June, 2019 9:02 AM
To: admin-d@lkkauto.com
Subject: New message for service request 46587, vehicle number SLS853M

AXA Insurance has sent you a message for claim number S8M00HTG.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

<<

Service Request Details

Claim

S8M00HTG

Reference

CC4/ASM18009255/Uua3 

Loss Date

19 May 2018

Report Date

21 May 2018 10:06:29 AM

Request Date

30 May 2019

Due Date

21 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

Complete Work

More ▾

Vehicle Information

Make
TPVD TOYOTA

Model
PRIUS HYBRID 1.8 CVT

Service Address

...

Primary Contact/Insured

SIM JUAT QUEE MICHAEL GABRIEL
1 THONG SOON GREEN, 787307, Singapore

LEE.CHOOL.TING@SIMEDARBY.COM.SG

Claim Handler

KHONG Lynn
68804892
lynn.khong@axa.com.sg

Additional Instructions
INSD GIA NOT REPORTED

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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New Message

TYPE	?
SENT	24/6/19 9:01 AM
FROM	KHONG Lynn
SUBJECT	Re:REQUEST FOR MANDATE APPROVAL
BODY	Proceed with proposed quantum. Thanks

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Menu

TYPE



SENT

21/6/19 3:21 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: Re:RE: Re:RE: Re:RE: Re:REQUEST FOR MANDATE APPROVAL

BODY

Hi, we were informed by third party repairer that ...



TYPE



SENT

13/4/19 7:46 PM

FROM

CHAN Kian Chuan

SUBJECT

Re:RE: Re:RE: Re:RE: Re:REQUEST FOR MANDATE APPROVAL

BODY

TP COUNTER PROPOSED FROM \$7,950.0 TO \$ 8,658.98 ??...



TYPE



SENT

13/4/19 10:54 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: Re:RE: Re:RE: Re:REQUEST FOR MANDATE APPROVAL

BODY

Hi, Third party rejected our offer at \$7,430.00(al...



LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Menu

SENT 14/9/18 11:10 AM

FROM CHAN Kian Chuan

SUBJECT Re:RE: Re:RE: Re:REQUEST FOR MANDATE APPROVAL

BODY REVISED OFFER @ \$7,430.00 ALL IN FINAL OFFER.



TYPE ?

SENT 13/9/18 6:10 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT RE: Re:RE: Re:REQUEST FOR MANDATE APPROVAL

BODY Dear KC, Please be inform that we have offered to ...



TYPE ?

SENT 31/8/18 5:18 PM

FROM CHAN Kian Chuan

SUBJECT Re:RE: Re:REQUEST FOR MANDATE APPROVAL

BODY PLS MAKE REVISED OFFER TO TP AS FOLLOWS: COR:\$6,...



TYPE ?

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Menu

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT RE: Re:REQUEST FOR MANDATE APPROVAL

BODY Dear KC, Please be inform that we have offered to ...



TYPE ?

SENT 23/8/18 6:41 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT RE: Re:REQUEST FOR MANDATE APPROVAL

BODY Dear KC, Please be inform that we have offered to ...



TYPE ?

SENT 24/7/18 2:38 PM

FROM CHAN Kian Chuan

SUBJECT Re:REQUEST FOR MANDATE APPROVAL

BODY PLS PROCEED FOR DS NOT EXCEEDING \$6,272.00 COR:\$5...



TYPE ?

SENT 24/7/18 9:52 AM

SUBJECT REQUEST FOR MANDATE APPROVAL

BODY 3 VEHICLES INVOLVING IN CHAIN COLLISION ACCIDENT A...



TYPE ?

SENT 10/7/18 2:23 PM

FROM CHAN Kian Chuan

SUBJECT INVESTIGATION CLEARED

BODY PLS SUBMIT COMPLETE IA WITH YOUR PROPOSED MANDATE ...



TYPE ?

SENT 9/7/18 11:45 AM

FROM CHAN Kian Chuan

SUBJECT Re:immediate Advice uploaded

BODY PLS SUBMIT COMPLETE IA WITH YOUR PROPOSED MANDATE ...



TYPE ?

SENT 12/6/18 10:42 AM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Menu

BODY immediate Advice upioaded



TYPE



SENT

1/6/18 2:20 PM

FROM

CHAN Kian Chuan

SUBJECT

Re:RE: REPORTED

BODY

HI THIN THIN, NOTED ON THE CONTENTS, WE ARE PENDIN...



TYPE



SENT

31/5/18 3:07 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: REPORTED

BODY

Dear KC, Spoke to OID, he confirmed the accident d...



TYPE



SENT

22/5/18 10:05 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: REPORTED



TYPE



SENT

22/5/18 8:55 AM

FROM

CHAN Kian Chuan

SUBJECT

REPORTED

BODY

DIFFERENT DOA REPORTED, OI REPORTED 2 CAR HEAD TO ...



TYPE



SENT

21/5/18 1:30 PM

FROM

CHAN Kian Chuan

SUBJECT

NON REPORTING

BODY

FOR YOUR FOLLOW UP ACTION PLEASE



Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 2 September 2019 1:19 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 46587, vehicle number SLS853M

1/9/19 9:39 PM *** Q3 REVIEW - SETTLEMENT STATUS Thanks - KHONG Lynn

-----Original Message-----

From: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>
Sent: Sunday, 1 September, 2019 9:40 PM
To: admin-d@lkkauto.com
Subject: New message for service request 46587, vehicle number SLS853M

AXA Insurance has sent you a message for claim number S8M00HTG.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



RE: Re:REQUEST FOR MANDATE APPROVAL

Type

🔗 Question

Message

Hi, we were informed by third party repairer that rental agreement rate is at @\$80.94 / day. A copy of rental agreement & TP LOD_revised had been uploaded in SC. In view of this, we reseek mandate as follows: -1)Cost of Repair (w/GST):\$ 6,866.03 + 2.)Loss of Rental (5days x \$80.94): \$404.70 + 3). LTA/GIA Search Fee: \$ 2.00 = TOTAL: \$7,272.73. Kindly let us have your mandate / instruction. Hsiao Tong - 03 Sept 2019

Reply

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 18 September 2019 5:57 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 46587, vehicle number SLS853M

18/9/19 4:26 PM *** MessageHi Hsiao Tong, proceed with revised mandate. Thanks - KHONG Lynn

-----Original Message-----

From: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>
Sent: Wednesday, 18 September, 2019 4:27 PM
To: admin-d@lkkauto.com
Subject: New message for service request 46587, vehicle number SLS853M

AXA Insurance has sent you a message for claim number S8M00HTG.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

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