

INS. CASE OWNER:

CC 4 / FWD 1800

9245, A ea3 4/2

LKK:

IDAC:

Surveyor:

ADRIAN

DOI:

21/05/2018

Date / Time:

11/5/18

Registered in Merimen:

21/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJR 4474B

Name of Insured:

Tok Saw Leng

Insured Tel No.:

HP:

98194746

Excess Sec II :SS

D.O.A.:

16/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLX 7961L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Ace Auto Solution



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

27/5/18
ASH

SLX 7961L - X ; SJR 4474B - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 19-6-18

Sent By: ASH

FINALIZATION

Date/Time:

Confirm with: SUMAM

Confirm by: WOP

Repair Cost:

RP SS 4,091.60

(2 days)

Reduction:

50 %

Email

Call

FINAL SETTLEMENT

Date/Time: 21-7-18

Confirm with: SUMAM

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

WME7

SS 4,091.60

D: REAR END TP.

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 140

(\$70

x 2 days)

Loss of Income (LOI):

SS -

(\$

x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

LOR + LOI

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GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 4,245.05

Global Sum SS:

FINAL PAYMENT

Date/Time: 21-7-18

Confirm with: SUMAM

Email

Call

Payee 1:

SS 4,245.05

Name 1:

ACE AUTO SOLUTION

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
27/5/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

500



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CC4/FWD18009245/Aea3

6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 21-05-2018



Code : FWD

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJR 4474B	Veh. Inspected	SLX 7961L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/05/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	16/05/2018	Inspection Date	21/05/2018
Survey held at	ACE AUTO SOLUTION 23 KAKI BUKIT AVE 4, #04-01 (SOUTH WING) SINGAPORE 415933		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Ace Auto Solution
Registration number : 53228991M
23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

Repair Estimate

Date : 18/5/2018

Reference: SLX7961L
OPEL MOKKA X
Make: 1.6 CDTI 6AT
(LED)

To Whom It May Concern

Dear Sir,

RE: VEHICLE : SLX7961L
CHASSIS NO.: W0LJD7EC0HB124739
ENGINE NO.: A3163085GU7X0471

Name of insured : Alpine Car Rental Pte Ltd
Date of accident.: 16/05/2018

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts

No.	Qty	Part Description	Price (SGD)
1	1	Rear Bumper <i>Delat</i>	\$ 1,800.00 ✓
2	1	Rear Bumper Lower <i>Delat</i>	\$ 1,390.00 —
3	1	Rear Bumper Towing Cover <i>new</i>	\$ 90.00 +
4	1	Rear Bumper Sill Plate <i>Delat</i>	\$ 344.00 ✓
5	1	LHF Bumper Reflector <i>2</i>	\$ 150.00 +
6	1	RHF Bumper Reflector <i>1</i>	\$ 150.00 +
7	1	Rear Bumper Reinforment Bar	\$ 671.00 +
8	1	Rear End Panel <i>3</i>	\$ 1,217.00 +
9	1	Rear End Panel Trim	\$ 150.00 +
10	1	Rear Bumper Absorber - RH <i>new</i>	\$ 82.00 +
11	1	Rear Bumper Absorber - LH <i>new</i>	\$ 82.00 +
12	1	LHR Bumper Bracket, Guide <i>new</i>	\$ 70.00 —
13	1	RHR Bumper Bracket, Guide <i>new</i>	\$ 70.00 —
14	1	LHR Bumper Bracket <i>new</i>	\$ 65.00 —
15	1	RHR Bumper Bracket <i>new</i>	\$ 65.00 —
16	1	LHR Lower Bumper Bracket <i>new</i>	\$ 80.00 —
17	1	RHR Lower Bumper Bracket <i>new</i>	\$ 80.00 —

3964
3567.60

Parts Total: \$ 6,556.00
Less 10%: \$ 655.60
Total: \$ 5,900.40

Labour

Labour Description

No. Price (SGD)

Rear portion

1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	\$ 600.00	200
2	Carry out spray painting on accident affected area	\$ 600.00	200
3	To conduct anti rust of under carriage tuff coat	\$ 120.00	X
4	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 30.00	✓
5	To remove and refix reverse sensor and conduct test	\$ 80.00	40
6	To conduct water leakage test after repairs of vehicle	\$ 30.00	+

A70

Labour Total: \$ 1,460.00

Others

Other Description

No. Qty Price (SGD)

Rear portion

1	10	Rear bumper upper clip	\$ 65.00	30
2	10	Rear bumper lower clip	\$ 65.00	30
3	1	Reverse sensor 1 set	\$ 640.00	+

60

Other Total: \$ 770.00

GRAND TOTAL: \$ 8,130.40

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. **PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully



Service Advisor
Suhaimi
HP : 9189 2617 Email - aceautosolution@gmail.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Lim
P/P 21/05/18.
02 Rys

total: 4097.60

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 1 June 2018 11:19 AM
To: 'Suhaimi Ong'
Cc: Admin A
Subject: RE: Accident vehicle between our insured SLX7961L and your insured SJR4474B on 16/05/2018 (FWD Ref: 1201800006061)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suhaimi Ong [<mailto:aceautosolution@gmail.com>]
Sent: Thursday, 17 May, 2018 4:35 PM
To: Motor Claims SG - SG Common
Subject: Accident vehicle between our insured SLX7961L and your insured SJR4474B on 16/05/2018

Dear Sirs,

Re : Surveyors

We are instructed by our client(s) to put you on notice of the accident in which our clients' vehicle was involved in.

We are giving you 2 days notice that our clients' vehicle is in our workshop at this time and would require your appointed surveyor to attend at our workshop to conduct a survey prior to our commencement of repairs of our client(s) vehicle.

We look forward in having a direct settlement and request that the following named surveyor will not be attending to this survey due to finalization/processing of the claims after finalization not done promptly on the above said vehicle.

- 1)
- 2)
- 3)

Take Notice : This notification is not an affirmation of your appointed surveyor's report neither does it imply that our client(s) are agreeable to your surveyor's assessment of the quantum for the repairs. For the avoidance of all doubt, we have been instructed by our client(s) that an independent surveyor shall be appointed for the survey of the repairs required to our client(s) vehicle.

Please note that this notification does not in any way prejudice our client(s) rights nor shall it be deemed as a waiver of any of their rights, as such our client(s) rights are expressly reserved.

Thanks & Regards

Suhaimi / Service Advisor

Ace Auto Solution

Hp : 9189 2617 / Fax : 6844 5185

23 Kaki Bukit Ave 4, #04-01 (South Wing), S'pore 415933

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	21 May 2018 20:50	Clim Veh Model Changed	(205570) OPEL MOKKA X 1.6 CDTI 6AT (LED) (A).	[A] HOW MEI KWAN	
2	21 May 2018 20:50	Clim Created	Reg No: SLX7961L. Acct Date: 2018/05/16. Claim Type: TP. Insurer: FWD Singapore Pt e. Ltd. (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Ac e Auto Solution (kakl Bukit) (HQ)	[A] HOW MEI KWAN	
3	21 May 2018 20:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);; RR Region: FWD - Ext Auto Adj Assignment. Sugg ested Adj. : Appraisals Associates Pte Ltd.	[A] HOW MEI KWAN	
4	21 May 2018 20:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/31	[A] HOW MEI KWAN	
5	21 May 2018 20:50	Adj Mandate Set	Approved:0.00.Reinspr:Adj decides.	[A] HOW MEI KWAN	
6	21 May 2018 20:51	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN	
7	22 May 2018 19:15	Adj Adjuster Assigned	MARCUS CHUA -> ADRIAN LING	[A] HOW MEI KWAN	
8	23 May 2018 15:52	Clim Registration Modified	Pol No:->PNPV2017-00004959.	[I] Josey Loh	
9	19 Jun 2018 15:58	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/31	[A] Asher Sng Rong Yi	
10	21 Jun 2018 08:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
11	21 Jun 2018 08:52	Clim Dtl Modified	JPJ Reg. Date: -> 2018/04/12.	[A] JOANNE LEE KHANG MIN	
12	21 Jun 2018 08:52	Clim Details Notified		[A] JOANNE LEE KHANG MIN	
13	10 Jul 2018 10:07	Adj Mandate Request	Cur.Req:4305.05:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/GS T: \$4,097.60 + (b) LOU: \$200.00 (2days x \$100) + (c) LTA: \$7.45 Total: a+b+c = \$4,305.05 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi	

Date From



Date To



Audit Type None

Go

ACTIVITY

[22/05/2018 19:15] HOW MEI KWAN:
PENDING estimated cost of repair

Merimen Billing for this case - Transaction History

File Ref No.	File Date	Acc Type	Acc Name	Co Type (Refund)	Ref 1	Ref 2	Amount
1836128	19/06/2018 15:58	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX7961L	SJR4474B	10.70

Print Received Message

This mail is associated with :

***SLX7961L (1201800006061)**
[SJR4474B]

TP

ALPINE CAR RENTAL PTE LTD

May 16 2018 2:00PM

[Tok Siew Leng]

Ace Auto Solution (kaki Bukit)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 16/07/2018 18:27 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4245.05) - SLX7961L - Claim Handler: Josey Loh

Approved:4245.05:Hi! Please offer LOU at \$70.00 per day.

Letter of Demand

To: FWD Singapore Pte Ltd

Re: Accident involving my vehicle no. SLX 796/L and vehicle no. STR 4474B on 16/5/2018 at 1435 HRS PM/AM along TPE Exit Punggol Way Slip Road

- 1) I/We, the owner of vehicle no. SLX 796/L hereby appoint ACE Auto Solution ("the workshop") to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows:

Vehicle Repair cost / Excess	\$ 4097.60
Vehicle Rental Fee for _____ days @	
\$ _____ per day	\$
Loss of use/rental for <u>2</u> days @	
\$ <u>100</u> per day	\$ 200.00
Loss of income for _____ days @	
\$ _____ per day	\$
Police search fee/police report fee/LTA search fees	\$ 7.45
Others	\$
Total:	\$ 4305.05

Signature of vehicle owner

Name - Alpine Car Rental Pte Ltd

Address: 7 Lili Close Alpine

Centre S'pore 908604

Tel: 6511 3021

Witnessed by:

Suhaimi

Authorization To Act

I, Alpine Car Rental Pte Ltd ("the third party claimant") of
7461 Clon, Alpine Centre, S'Pore 408604
(address), owner of SLX7961L (vehicle no.) hereby
authorize Ace Auto Solution
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLX7961L that was damaged pursuant to the accident which
occurred on 16/5/2018 (date) along TPE exit Rugged
Way Slip Road (location) involving
vehicle no/s 53R4474B
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 day of 05 (month) 20 18 (year)

→ 

Signed by "the third party claimant"

Signed by "the workshop"

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SLX7961L and STN4474B On 16/5/2018

At TPE Exit Pungud Way Slip Road

1. I/We, the owner of vehicle no. SLX7961L hereby instruct and authorize Acc Auto Solution ("the workshop") to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$ _____ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 21 day of CS 2018

Signature of vehicle owner



Name - _____

IC No : _____
(Company stamp, if applicable)

Address : 7 Ybi Close, Alpine
Centre, S'pore 408604

Tel : 6511 3021

Witnessed by :

Sethuraj

RELEASE

Claim Reference:	1201800006061
Surveyor's Reference:	CC4/FWD18009245/Aea3
TP Reference:	SLX 7961L

We, **ACE AUTO SOLUTION** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLX 7961L** ("Vehicle") to accept the sum of **\$4,245.05**, being the amount claimed for **\$4,097.60** (repair costs), **\$140.00** (loss of ~~rental~~/ use), **\$ -** (loss of income), **\$7.45** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **16/05/2018** (date of accident) at / along **TPE EXIT PUNGGOL WAY SLIP ROAD** (location) involving vehicle no/s. **SLX 7961L** and **SJR 4474B**.

This is pursuant to the inspection conducted on **21/05/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SJR 4474B** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 28 day of 07 2018

CLAIMANT




[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"





[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

**"SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM"**

Ace Auto Solution

Registration number : 53228991M

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

INVOICE

To : FWD Singapore Pte Ltd
6 Temasek Boulevard, #18-01
Suntec Tower 4
SINGAPORE 038986

Invoice No: ACC-18007
Invoice Date: 12/6/2018

Vehicle No: SLX7961L
Chassis No : W0LJD7EC0HB124739
Engine No: A3163085GU7X0471

DESCRIPTION	AMOUNT SGD
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Parts

No.	Qty.		Price (SGD)
<u>1</u>	1	Rear Bumper	\$ 1,800.00
<u>2</u>	1	Rear Bumper Lower	\$ 1,390.00
<u>3</u>	1	Rear Bumper Sill Plate	\$ 344.00
<u>4</u>	1	LHR Bumper Bracket, Guide	\$ 70.00
<u>5</u>	1	RHR Bumper Bracket, Guide	\$ 70.00
<u>6</u>	1	LHR Bumper Bracket	\$ 65.00
<u>7</u>	1	RHR Bumper Bracket	\$ 65.00
<u>8</u>	1	LHR Lower Bumper Bracket	\$ 80.00
<u>9</u>	1	RHR Lower Bumper Bracket	\$ 80.00

Total: \$ 3,964.00
Less 10%: \$ 396.40
Parts Total : \$ 3,567.60

Labour

No. Price (SGD)

Rear portion

<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	\$ 200.00
<u>2</u>	Carry out spray painting on accident affected area	\$ 200.00
<u>3</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 30.00
<u>4</u>	To remove and refix reverse sensor and conduct test	\$ 40.00

Labour Total : \$ 470.00

Other

No. Price (SGD)

Rear portion

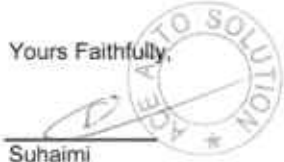
<u>1</u>	10	Rear bumper upper clip	\$ 30.00
<u>2</u>	10	Rear bumper lower clip	\$ 30.00

Other Total : \$ 60.00

Total : \$ 4,097.60

Grand Total: \$ 4,097.60

Yours Faithfully,



Suhaimi
Service Executive

Tel: 9189 2617 Fax:6844 5185

Email : aceautosolution@gmail.com

E & O E

ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "ACE AUTO SOLUTION".

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 May 2018 / 16:19:55

Receipt Date/Time : 17 May 2018 / 16:19:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180517-001587

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJR4474B				
As at 16 May 2018/14:35:00				
Insurance Co: FWD SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SJR4474B Enquiry Fee 20180517161856620609	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	20180517161922550	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 May 2018 Edit Reg		21 May 2018 00:00 Edit Adj Rpt	S\$4,097.60 Edit Estimates	S\$4,097.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Tok Siew Leng , ID: S6938259B								
Main Claimant:	ALPINE CAR RENTAL PTE LTD , Co. Reg. No.: 199003483E								
Vehicle Reg. No.:	SLX7961L	Date of Loss:	16/05/2018 14:00 - :59 [1 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800006061	Policy/Cover Note No.:	PNPV2017-00004959 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJR4474B	Policy No. (Claimant):	5093613878						
		Excess:							
Repairer:	Ace Auto Solution (kaki Bukit) (HQ) 23 KAKI BUKIT AVE 4, #04-01 (SOUTH WING), 415933 Kaki Bukit - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 31/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (16/07/2018): Alert - Adj Mandate Approved (S\$4245.05) - SLX7961L - Claim Handler: Josey Loh FWD_SG (10/07/2018): Alert - Adj Mandate Approved (S\$4225.05) - SLX7961L - Claim Handler: Josey Loh 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLX7961L (1201800006061)**
[SJR4474B]































TP

ALPINE CAR RENTAL PTE LTD

May 16 2018 2:00PM

[Tok Siew Leng]

Ace Auto Solution (kaki Bukit)

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	
Assessment Reports			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/06/18 15:58	Adjuster Immediate Advice	 Load HTML	
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
2	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
3	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
4	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
5	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
6	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
7	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
8	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
9	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
10	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
11	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
12	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
13	12/06/18 15:22	General View	 Load JPG	<input checked="" type="checkbox"/>
14	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
15	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
16	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
17	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
18	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
19	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
21	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
22	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
23	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
24	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
25	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
26	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
27	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
28	12/06/18 15:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	21/05/18 20:52	EMAIL - FWD TO OI DD 17.05.2018		Load PDF
2	21/05/18 20:52	ACKNOWLEDGEMENT EMAIL TO 17.05.2018		Load PDF
3	21/05/18 20:52	TP GIA REPORT		Load PDF
4	19/06/18 15:58	TP ESTIMATE - MARKED		Load PDF
5	21/06/18 09:05	WORKSHOP INVOICE		Load PDF
6	21/06/18 09:05	LTA SEARCH		Load PDF
7	21/06/18 09:05	LOD		Load PDF
8	08/08/18 09:26	AUTHORISATION TO ACT FORM		Load PDF
9	08/08/18 09:26	Release Voucher		Load PDF
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail Print
1	23/05/18 15:53	Insured GIA Report		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJR4474B (Insd veh)	Model:	OPEL MOKKA X 1.6 CDTI
	SLX7961L (TP veh)		6AT (LED) (A)
Date of Accident:	16/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	8,130.40
Final Repair Cost	:	\$	4,097.60
Loss of Use	:	\$	200.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,305.05

2.00 days at \$100.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Ace Auto Solution	:	\$ 4,305.05
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

08 Aug
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18009245/AEA3Q2

Date: 08/08/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00004959

Claimant Vehicle No: SLX7961L Insured Vehicle No: SJR4474B

Date of Loss: 16/05/2018 Nature of Claim: TP Claim No: 1201800006061

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLX7961L

Make & Model: OPEL MOKKA X, 1.6 CDTI 6AT (LED) (A)

Reg. Date: 12/04/2018 (Man. Year: 2017)

Colour: Red

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: A3163085GU7X0471

Chassis No: W0LJD7EC0HB124739

Odometer: 5304 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R18

Front Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Tyre Size: 215/55 R18

Rear Left Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,670.40	3,627.60	3,042.80	45.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,460.00	470.00	990.00	67.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	8,130.40	4,097.60	4,032.80	49.60
+ Loss of Use (2.0 x S\$100.00/day) (S\$)		200.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,305.05		

INSPECTION

Date of Assignment: 21/05/2018

Date Inspected: 21/05/2018 Inspected At:

Ace Auto Solution (kaki Bukit) (HQ)
23 KAKI BUKIT AVE 4, #04-01 (SOUTH WING)
Singapore 415933

Estimated Period of Repair: 2.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jun 2018)
Parts:	143	OPEL MOKKA X 1.6 CDTI 6AT (LED) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLX7961L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,800.00 FL	*1,800.00 FL
2	1		*REAR BUMPER LOWER	Deformed	1,390.00 FL	*1,390.00 FL
3	1		*REAR BUMPER TOWING COVER	Not Necessary	90.00 FL	*- FL
4	1		*REAR BUMPER SILL PLATE	Deformed	344.00 FL	*344.00 FL
5	1		*LHF BUMPER REFLECTOR	Not Necessary	150.00 FL	*- FL
6	1		*RHF BUMPER REFLECTOR	Not Necessary	150.00 FL	*- FL
7	1		*REAR BUMPER REINFORCEMENT BAR	Not Necessary	671.00 FL	*- FL
8	1		*REAR END PANEL	Not Necessary	1,217.00 FL	*- FL
9	1		*REAR END PANEL TRIM	Not Necessary	150.00 FL	*- FL
10	1		*REAR BUMPER ABSORBER -RH	Not Necessary	82.00 FL	*- FL
11	1		*REAR BUMPER ABSORBER -LH	Not Necessary	82.00 FL	*- FL
12	1		*LHF BUMPER BRACKET ,GUIDE	Necessary	70.00 FL	*70.00 FL
13	1		*RHF BUMPER BRACKET ,GUIDE	Necessary	70.00 FL	*70.00 FL
14	1		*LHR BUMPER BRACKET	Necessary	65.00 FL	*65.00 FL
15	1		*RHR BUMPER BRACKET	Necessary	65.00 FL	*65.00 FL
16	1		*LHR LOWER BUMPER BRACKET	Necessary	80.00 FL	*80.00 FL
17	1		*RHR LOWER BUMPER BRACKET	Necessary	80.00 FL	*80.00 FL
18	10		*REAR BUMPER UPPER CLIP	Necessary	65.00 FS	*30.00 FS
19	10		*REAR BUMPER LOWER CLIP	Necessary	65.00 FS	*30.00 FS
20	1		*SET REVERSE SENSOR	Not Necessary	640.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	7,326.00	4,024.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	655.60	396.40
Total Parts (\$\$)	6,670.40	3,627.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE /RENEW THE ACCIDENT DAMAGED PORTION ,TO PANEL BEATING ,RESHAPE ,STRAIGHTEN ,ORIENTATE AND ALIGN REPAIR /REPLACEMENT PARTS	New	600.00	200.00
2	CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA	New	600.00	200.00
3	TO CONDUCT ANTI RUST OF UNDER CARRIAGE TUFF COAT	New	120.00	0.00
4	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS ,RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR	New	30.00	30.00
5	TO REMOVE AND REFIX REVERSE SENSOR AND CONDUCT TEST	New	80.00	40.00
6	TO CONDUCT WATER LEAKAGE TEST AFTER REPAIRS OF VEHICLE	New	30.00	0.00
Gross Labour Cost (S\$)			1,460.00	470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >