

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 1 June 2018 11:19 AM
To: 'Suhaimi Ong'
Cc: Admin A
Subject: RE: Accident vehicle between our insured SLX7961L and your insured SJR4474B on 16/05/2018 (FWD Ref: 1201800006061)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suhaimi Ong [<mailto:aceautosolution@gmail.com>]

Sent: Thursday, 17 May, 2018 4:35 PM

To: Motor Claims SG - SG Common

Subject: Accident vehicle between our insured SLX7961L and your insured SJR4474B on 16/05/2018

Dear Sirs,

Re : Surveyors

We are instructed by our client(s) to put you on notice of the accident in which our clients' vehicle was involved in.

We are giving you 2 days notice that our clients' vehicle is in our workshop at this time and would require your appointed surveyor to attend at our workshop to conduct a survey prior to our commencement of repairs of our client(s) vehicle.

We look forward in having a direct settlement and request that the following named surveyor will not be attending to this survey due to finalization/processing of the claims after finalization not done promptly on the above said vehicle.

- 1)
- 2)
- 3)

Take Notice : This notification is not an affirmation of your appointed surveyor's report neither does it imply that our client(s) are agreeable to your surveyor's assessment of the quantum for the repairs. For the avoidance of all doubt, we have been instructed by our client(s) that an independent surveyor shall be appointed for the survey of the repairs required to our client(s) vehicle.

Please note that this notification does not in any way prejudice our client(s) rights nor shall it be deemed as a waiver of any of their rights, as such our client(s) rights are expressly reserved.

Thanks & Regards

Suhaimi / Service Advisor

Ace Auto Solution

Hp : 9189 2617 / Fax : 6844 5185

23 Kaki Bukit Ave 4, #04-01 (South Wing), S'pore 415933

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