

ASS. REC. BY: Adrian Ling

REF:

CC3/AL118009240 / AVbnz**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100478967

Claims No. _____

Sum Insured: _____ Excess: 0

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 120K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 1/2 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: STR3118D Yr Regn: 2016, AugustType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 c.c. 1395Colour: Black A/C: Insured / Std / NI / NASp. Reading: 18846 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WFAU222F466A095788Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/40 R18R: 225/40 R18BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. 18/5/18 D.O.I. 24/05/18Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP Acc. 03 Aug.</u>
<u>8/6/18</u>	<u>Revert by merimen</u>
<u>11/6/18</u>	<u>Rece approved \$13,074 from Wong Ken-Fk by merimen</u>
<u>11/6/18</u>	<u>Informed Tony c/A ex 0 by email</u>
<u>20/8/18</u>	<u>Final fig \$10,693.44 (Red 4978.56, 3290 confirmed by email)</u>
RECEIVED 21 SEP 2018	

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 20/8- typistReport Format: merimenLump Sum / I.B.I: (\$ 10,693.44)Days Of Repair: 4Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

<u>200</u>
<u>10</u>
<u>210</u>

Email Address

120

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

SJP 92894

BUDIONO TARDIONO

HP:

D.O.A:

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

91766570551

MOU6032

WISSAN

BKT TIANH RD.

If NO. Driver Name / Age:

Driver Tel No.:

(V) YES / NO

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SJP 8118D



INSRS:

WSP:

Tel:

Liability:

RMKS:

premin



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

21/5/18
vian

SJP 8118D - SJP 92894 - X

verify ID's driving licence status

Receive TP video.

call OS four times re body pick-up

6/6/18

spoke to Ms Norisah (Tan Chong Motor reporting center)
they have check their physical file and confirmed they do
not have O2 OS and driving license problem

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

ITA / GIA:

Medical Bill:

PDR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(5

x

days)

Loss of Income (LOI):

SS

(5

x

days)

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GIA/ITA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time: 11/4/18

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18009240/wb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 21-05-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJP 9289Y	Veh. Inspected	SJR 8118D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	21/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	18/05/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Incentives

Description	Cash Wallet	Credit Wallet	Subtotal
Total Fares Guarantee 2 Oct - 8 Oct - Incentive ID 95788			
You've earned SGD 749.60 incentive after a 20% deduction, as you're eligible for a total fare guarantee SGD 2,388.00, after completing 141 unique trips (minimum requirement: 140 trips) and collecting SGD 1,451.00 in total fares.	749.60	-	749.60
GR Green Rental Rebate (02 Oct 2017 to 08 Oct 2017) - Incentive ID 95421			
You've earned SGD 422.00 incentive as you completed 141 unique rides(minimum requirement: 20 trips).	295.40	126.60	422.00

SGD 1,171.60

Miscellaneous Payments

Description	Cash Wallet	Credit Wallet	Subtotal
Cancellation Credit (2 Oct - 8 Oct). 2 Trips	-	4.00	4.00

SGD 4.00

Rental Fees

Date	Description	Cash Wallet	Credit Wallet	Subtotal
08 Oct	Daily Deposit Deduction	-	-10.00	-10.00
08 Oct	Daily Rental Deduction	-	-66.95	-66.95
07 Oct	Daily Deposit Deduction	-	-10.00	-10.00
07 Oct	Daily Rental Deduction	-	-66.95	-66.95
06 Oct	Daily Deposit Deduction	-	-10.00	-10.00

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 20 August 2018 12:17 PM
To: Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SJR8118D - OD AIG - SURVEYED 24 MAY 18

Dear Mr Boo,

Confirm repair cost of \$10,693.44 GST @ 4 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 13 August 2018 10:41 AM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SJR8118D - OD AIG - SURVEYED 24 MAY 18

Hi Adrian and all,

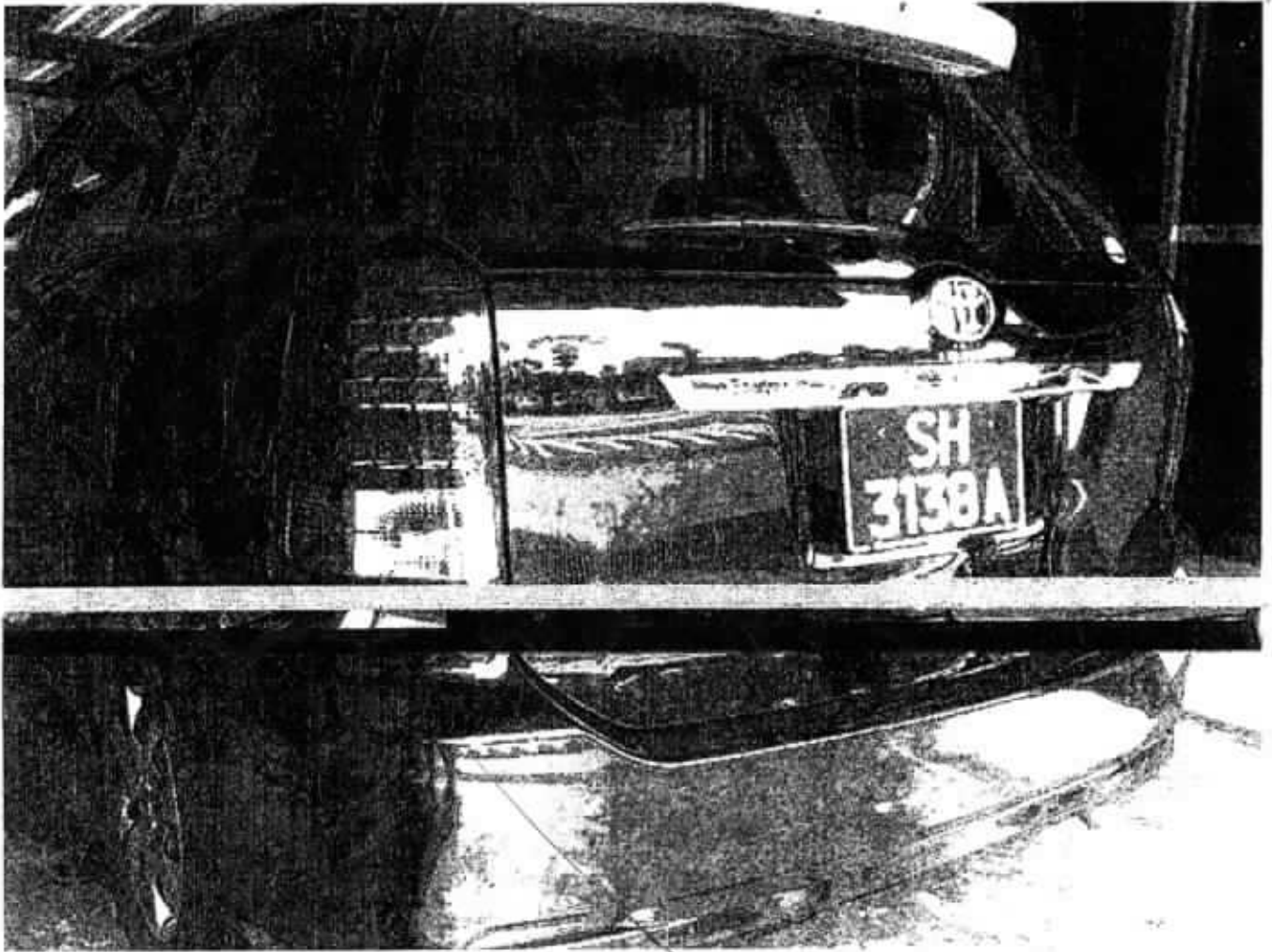
Revised estimate is attached.

Please confirm repair cost of \$10693.44 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Accident Photo



LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Date: 08 Jun 2018

Preliminary Advice

Vehicle No	: SJR8118D	Accident Date	: 18/05/2018
Make	: AUDI A4	Policy No.	: 2100478967-01
Assignment Date	: 08/06/2018	Excess	: S\$0.00
Date of Inspection	: 24/05/2018	Est. Duration of Repair	: 4.00
Inspection At	PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,672.00
Revised Amount	:S\$	12,478.00
Check Items (Estimated)	:S\$	596.00
Total	:S\$	13,074.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	120,000.00
COE / PARF Rebate	:S\$	67,510.00
Salvage Value	:S\$	
Margin for Repair	:S\$	52,490.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

PAR Automotive Consultancy

WASHER TANK NECK

	1	squashed	18.00	18.00
	Subtotal before discount		S\$ 22,467.40	S\$ 21,403.30
Percentage discount	20% and	20%	S\$ 4,493.48	S\$ 4,280.66
	Sub-total 1		S\$ 17,973.92	S\$ 17,122.64
FRONT BONNET STAND HOLDER CLIPS - SET	1	necessary	30.00	30.00 10
FRONT BUMPER CLIPS - SET	1	necessary	30.00	30.00
FRT BUMPER LOWER RUBBER MOULDING CLIPS - SET	1	necessary	30.00	30.00 20
FRONT BUMPER NUMBER PLATE	1	bent	25.00	25.00
FRONT BUMPER NUMBER PLATE HOLDER	1	bent	50.00	50.00 25
FRONT HEADLAMP L.E.D LAMP L/R - SET	1	snapped	300.00	300.00 100
FRONT RH DOOR INNER TRIM BOARD CLIPS - SET	1	necessary	30.00	30.00
FRONT RH FENDER INNER SHIELD CLIPS - SET	1	necessary	30.00	30.00
RADIATOR COOLANT - 4L	1	necessary	80.00	80.00 30
REAR BUMPER CLIPS - SET	1	necessary	30.00	30.00
REAR BUMPER REVERSE SENSOR - SET	1	shorted	350.00	350.00 200
REAR END PANEL JACKING TOOL	1	bent	180.00	180.00
RR EXHAUST ALUMINIUM HEAT SHIELD RIVET - SET	1	necessary	40.00	40.00 20
REAR LH FENDER GLASS SEALANT <i>Ne Regle 2</i>	1	necessary	60.00	60.00
REAR LH FENDER INNER TRIM BOARD CLIPS - SET	1	necessary	30.00	30.00
REAR RH DOOR INNER TRIM BOARD CLIPS - SET	1	necessary	30.00	30.00
REAR RH FENDER GLASS SEALANT	1	necessary	60.00	60.00
REAR RH FENDER INNER TRIM BOARD CLIPS - SET	1	necessary	30.00	30.00
REAR TAILGATE INNER TRIM BOARD CLIPS - SET	1	necessary	30.00	30.00
REAR TAILGATE NUMBER PLATE	1	bent	25.00	25.00
REAR TAILGATE NUMBER PLATE HOLDER	1	bent	50.00	50.00 25
REAR TAILGATE WINDSCREEN SEALANT	1	necessary	80.00	80.00 60
REAR TAILLAMP 'BRAKE' BULB L/R	2	fused	24.00	24.00
REAR TAILLAMP 'REVERSE' BULB L/R	2	fused	24.00	24.00
REAR TAILLAMP 'SIGNAL' BULB L/R	2	fused	24.00	24.00
SPARE TYRE	1	deformed	280.00	280.00 150
	Subtotal before discount		S\$ 1,952.00	S\$ 1,952.00
	Sub-total 2		S\$ 1,952.00	S\$ 1,952.00
	Parts-total		S\$ 19,925.92	S\$ 19,074.64

178465

14277.20

1302

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 11 June 2018 12:13 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SJR 8118 D

Dear Tony,

As instructed by our client , please proceed to repair the insured vehicle **SJR 8118D (Excess S0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 11 June 2018 11:56 AM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJR 8118 D

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Accident Photo



http://www.audi.com.sg/servlet/ServletServlet/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 7 June 2018, 4:44 PM

To: 'SUR' <sur.khan@premiumauto.com.sg> (LEKAuto) <vivianlau@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SUR ECU B.D

Dear OD claim team,

Kindly assist register OD claim above mention case. Attached document for your kind reference.

Aside to Vivian,

FYI, owner decided claim under The car park.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (www.premiumauto.com.sg)

55 Ubi Road 1, Ubi 1, Singapore 408722

p. +65 6388 2323 d. +65 6386 1183 f. +65 6386 1183

e. claims@premiumauto.com.sg website: www.premiumauto.com.sg

Audi Showroom, Audi Centre 281 Orchard Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/servlet/ServletServlet/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html



Accident Photo

View Received Message

This mail is associated with :

***SJR8118D (4722368649SG)**

OO

May 18 2018 9:50PM

[LEONG HAN SENG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 11/06/2018 10:47 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13074.00) - SJR8118D - Claim Handler: Tr, Tinesh

Approved:13074.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.



Accident Photo

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Friday, 8 June, 2018 8:46 AM
To: 'Wui, Shawnkaijye'
Cc: Thin Thin (LKKAUTO); SUR; Admin-D (LKKAUTO)
Subject: RE: Our ref.: 9174657075SG-003; Accident involving SJP 9289Y and SJR 8118D on 18/05/2018
Attachments: OD CLAIM FOR SJR 8118 D

Dear Shawn,

We refer to the above matter.

Please be informed that TP revert to OD. (enclosed email)

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijye [mailto:Shawnkaijye.Wui@aig.com]
Sent: Wednesday, 6 June, 2018 3:37 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: Our ref.: 9174657075SG-003; Accident involving SJP 9289Y and SJR 8118D on 18/05/2018

Dear Vivian,

We refer to aforementioned matter and our conversation earlier.

Please assist to retrieve a copy of insured driving license. Please check,

- 1) Whether insured converted foreign pass to PR or Citizen.
- 2) If there is no conversion, please request a copy of his passport by showing the entrance date to Singapore.

Based on last search record, OI does not have valid driving license.



QUALIFIED DRIVING LICENCE

You (F0828035P) are not a valid Singapore Driving Licence Holder.

PROVISIONAL DRIVING LICENCE

You (F0828035P) are not a valid Provisional Driving Licence Holder.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaiye.Wui@aig.com | www.aig.com.sg

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Vivian Lau (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 7 June, 2018 7:04 PM
To: SUR; Vivian Lau (LKKAUTO)
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SJR 8118 D
Attachments: SJR 8118 D - 18052018 OD CLAIM.PDF; REVISE ESTIMATE.pdf; IC AND CI.pdf

Dear OD claim team,

Kindly assist register OD claim above mention case. Attached document for your kind reference.

Aside to Vivian,

FYI, owner decided claim own insurance.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 198902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1480H
Vehicle Details	
Vehicle No.:	SJR8118D
Vehicle to be Exported:	No
Intended De-registration Date:	08 Jun 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	CVN010792
Chassis No.:	WAUZZZF46GA095788
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,028.00
Original Registration Date:	15 Aug 2016
First Registration Date:	15 Aug 2016
Transfer Count:	0
Actual ARF Paid:	\$26,840.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Aug 2026
PARF Rebate Amount:	\$20,130.00
Intended COE Rebate Details	
COE Expiry Date:	14 Aug 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,903.00
COE Rebate Amount:	\$47,380.00
Total Rebate Amount:	\$67,510.00

The information contained herein is correct as at 08 Jun 2018

OK



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:7 of 7

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO RE-SPRAY PAINTING ON THE CHANGE BODYPARTS, REPAIR PORTION, AND WHERE CONSISTENT TO THE ACCIDENT.		2,600.00	2,100.00
	TO REMOVE AND CHANGE EXHAUST SILENCER BOX WITH PIPE, RE-ALIGN WHERE NECESSARY CONSISTENT TO TEH ACCIDENT.		160.00	120.00
	TO PROVIDE LABOUR, WORKMANSHIP TO CHANGE THE ABOVE DAMAGED BODYPARTS, REPAIR, RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE, BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT. INCLUSIVE OF THE REPAIR OF FRONT BONNET STAND, REAR LH FENDER, REAR LH FENDER PETROL LID COVER, REAR RH DOOR, REAR RH DOOR CHECKER, REAR RH DOOR HINGES (UPPER/LOWER) AND N/S REAR SUB CHASSIS FRAME L/R.		3,500.00	2,700.00
	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL.		120.00	120.00
			8,590.00	6,270.00
GRAND TOTAL			28,515.92	21,849.20
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				17,500.00

Report Ref No. CS3/AXA12010874/Azd1-1

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/05/2018 10:28
Date Of Accident	18/05/2018 21:50
Exact Location Of Accident	ALONG BUKIT TIMAH RD TOWARDS NEWTON CIRCUS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJR8118D
Insured/Policyholder	
Name Of Registered Owner	LEONG HAN SENG
NRIC No	S7231480H
Email Address	INFOCUS_33@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-97456501
Alternative Phone No	OTHERS-97456501

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100478967-01
Cover Note Number	-

Driver

Name of Driver	LEONG HAN SENG
NRIC No	S7231480H
Date Of Birth	02/09/1972
Occupation	INDOOR
Date Of Driving Pass	28/05/1990
Driving Experience	27 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97456501
Fax Number	
Contact Number	OTHERS-97456501
EMail Address	INFOCUS_33@YAHOO.COM.SG

Address	18 HOOPER ROAD
Postcode	229195
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJP9289Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

19/05/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:



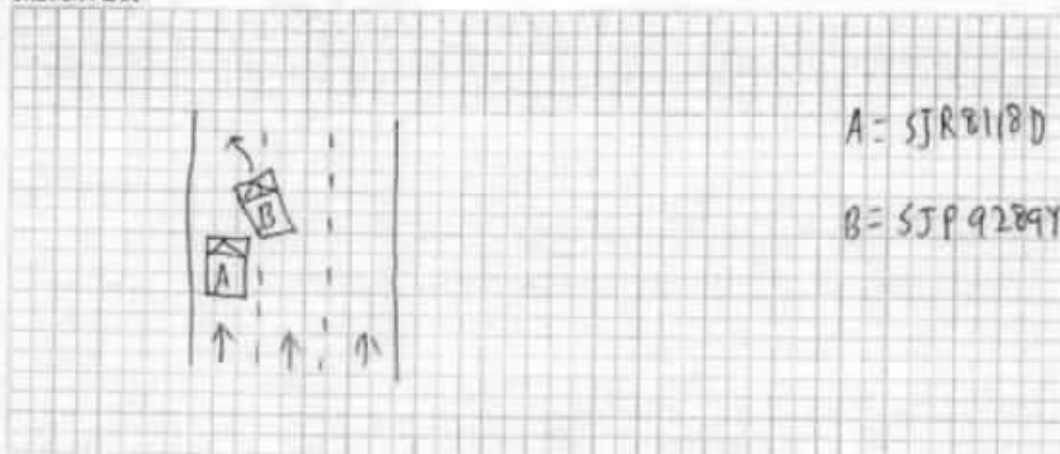
Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/IN No.: 67249047E

Sketch Plan #2

SKETCH PLAN

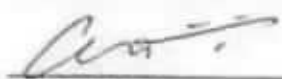


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Bukit Timah Road towards Newton Circus. My car was travelling on the left most lane and suddenly, the car on my right lane changed lane and side swipe to my vehicle right hand side. I was unable to stop in time.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature

Date & Time: 19/05/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Gan Fong

NRIC/Fin No.: 62040197A

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7231480H**

Name: **LEONG HAN SENG (LIANG HANCHENG)**

Birth Date: **02 Sep 1972**

Issue Date: **05 May 2004**

001214127E




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7231480H**

Name: **LEONG HAN SENG (LIANG HANCHENG)**

梁汉成

Race: **CHINESE**

Date of Birth: **02-09-1972**

Sex: **M**

Country of Birth: **SINGAPORE**





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **31 May 1990**

Licence No: **S7231480H**

NP-428A



A8221310

S7231480H

18 HOOPER ROAD
SINGAPORE 229195

NRIC No: **S7231480H**

Date: **14/02/2013**

No: **7278017**




Class (Driver): **P** Date of issue: **18-09-2002**

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0592/2018/GW
Date : 22-May-18

Vehicle NOT IN workshop. Kindly arrange for survey.
Your insured vehicle no: SJP 9289 Y

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Leong Han Seng
Address : 18 Hooper Road
Singapore 229195
Telephone : HP +65 97456501
Type of Claim : Third Party Claims
Policy No. : 21000478967-01
Vehicle No : **SJR 8118 D**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : Aug-16
Engine No : CVN 010792
Chassis No : WAUZZZF46GA095788
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 18-May-18
Place of Accident : Along Bukit Timah Towards Newton Circus

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJR 8118 D

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights ,horns, fog lamps, outside temperature sensor and headlights washer assy.	S/N \$ 360.00 ✓✓
2	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00 1250.✓
3	To respray front bumper and rhs front fender.	\$ 1,500.00 1100✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓✓
TOTAL LABOUR CHARGES		: \$ <u>4,152.00</u>



1000

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJR 8118 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>del-d</i>	\$ 1,849.00	✓ 1479.50
2	FRONT BUMPER AIR GUIDE	\$ 73.00	✓
3	FRONT BUMPER AIR GUIDE GRILLE <i>3</i>	\$ 118.00	✓
4	FRONT BUMPER GUIDE SECTION-RH <i>not in</i>	\$ 32.00	✓
5	FOAM FILLER PIECE <i>not in</i>	\$ 107.00	✓
6	FRONT BUMPER CARRIER	\$ 702.00	✓
7	FRONT FENDER -RH <i>Detached</i>	\$ 665.00	✓ 532
8	FENDER ATTACHMENT PARTS <i>in</i>	\$ 45.00	✓ 3456
9	FRONT FENDER CLOSING ELEMENT-RH <i>not in</i>	\$ 44.00	✓
10	FRONT FENDER BRACKET-RH <i>not in</i>	\$ 31.00	? X
11	FRONT FENDER BRACE-RH <i>Detached</i>	\$ 103.00	? 82.40
12	WHEEL HOUSING LINER-RH <i>not in</i>	\$ 209.00	✓
13	WHEEL SHOUSING LINER ATTACHMENT PARTS <i>not in</i>	\$ 78.00	? X
14	FRONT WHEEL SPOILER-RH <i>in</i>	\$ 63.00	✓
15	FRONT STONE CHIP GUARD <i>in</i>	\$ 44.00	✓ 3456
16	LED HEADLIGHT-RH <i>cut</i>	\$ 6,973.00	✓ 5578.40
17	HEADLIGHT LIFT CYLINDER-RH <i>not in</i>	\$ 184.00	? X
18	SUNDRIES <i>New</i>	\$ 200.00	? 150.32
TOTAL SPARE PARTS :		\$ 11,520.00	
TOTAL LABOUR CHARGES :		\$ 4,152.00	
GRAND TOTAL :		\$ 15,672.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 24/05/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 04 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant



1. The first step is to identify the problem.
2. The second step is to define the problem.
3. The third step is to analyze the problem.
4. The fourth step is to develop a solution.
5. The fifth step is to implement the solution.
6. The sixth step is to evaluate the solution.
7. The seventh step is to monitor the solution.
8. The eighth step is to maintain the solution.
9. The ninth step is to improve the solution.
10. The tenth step is to document the solution.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0592/2018/GW
Date : 22-May-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no: SJP 9289 Y

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
4 days - ok - jb - 13 Aug 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

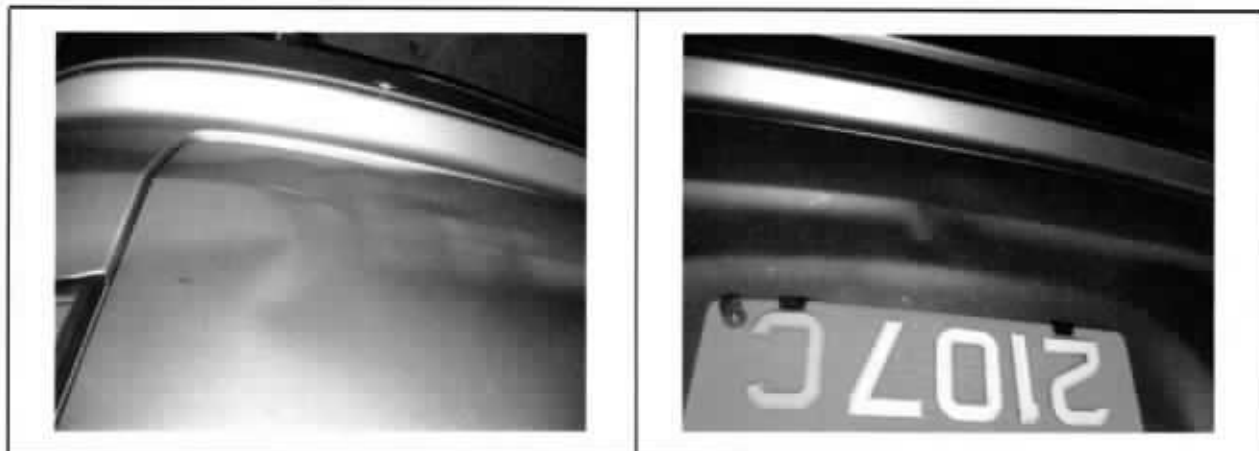
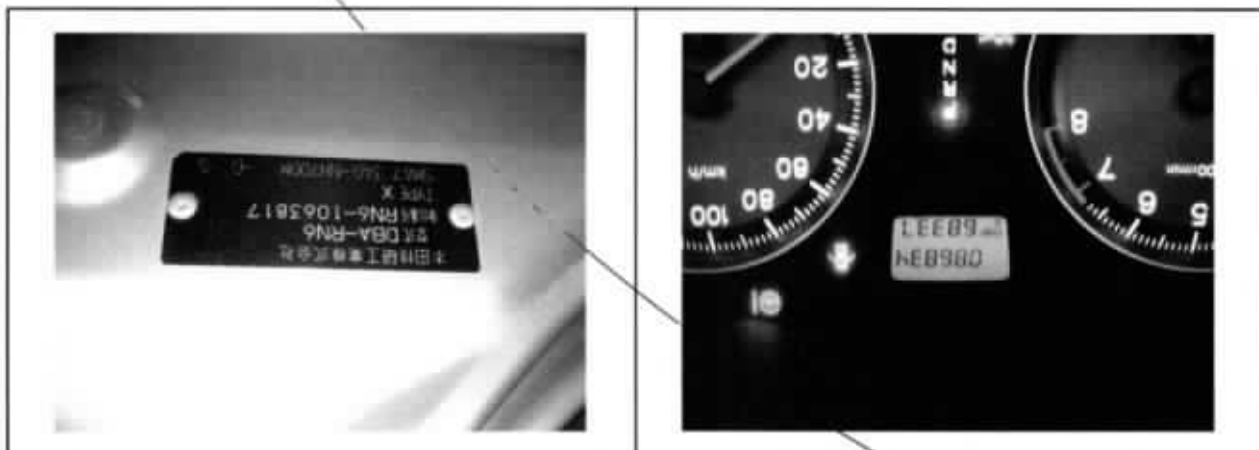
Owner's Name : Mr. Leong Han Seng
Address : 18 Hooper Road
Singapore 229195
Telephone : HP +65 97456501
Type of Claim : Third Party Claims
Policy No. : 21000478967-01
Vehicle No : **SJR 8118 D**
Model Code : Audi A4 Sedan 1.4 TFSI S
Model / Year : Aug-16
Engine No : CVN 010792
Chassis No : WAUZZZF46GA095788
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 18-May-18
Place of Accident : Along Bukit Timah Towards Newton Circus



LKK Auto Consultants Pte Ltd
 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
 TEL: 6256 3561 FAX: 6256 4315
 Reg. No: 199607198R GST Reg. No: 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SJH 2107C

INSPECTION



Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

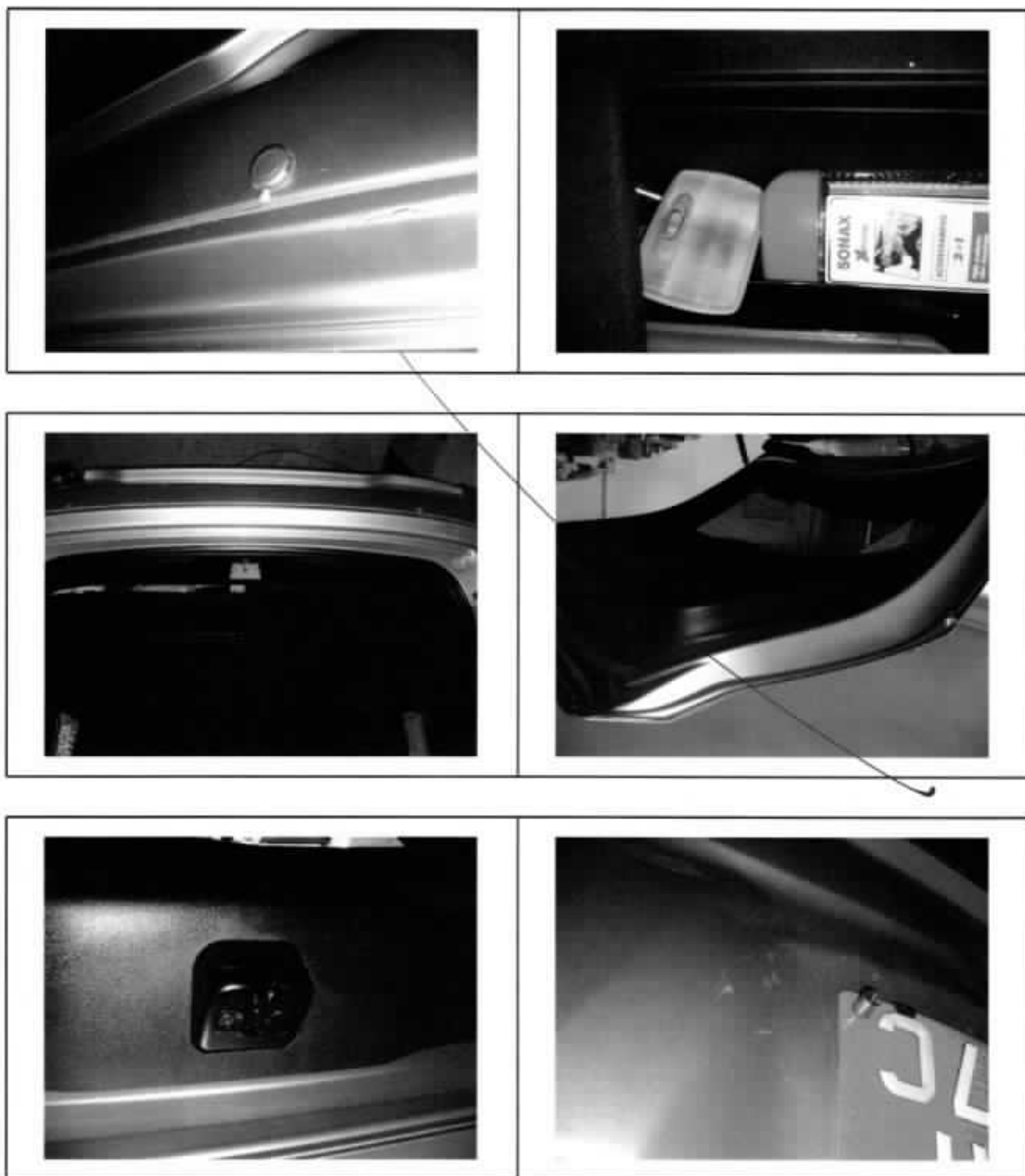
Telefax

Estimated Labour Charges for Accident Vehicle SJR 8118 D

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights ,horns, fog lamps, outside temperature sensor and headlights washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,250.00
3	To respray front bumper and rhs front fender.	\$ 1,500.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,152.00	\$ 2,902.00



LKK Auto Consultants Pte Ltd
 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
 TEL: 6256 3561 FAX: 6256 4315
 Reg. No: 199607198R GST Reg. No. 19-9607198-R



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJR 8118 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,849.00	\$ 1,479.20
2	FRONT BUMPER AIR GUIDE	\$ 73.00	
3	FRONT BUMPER AIR GUIDE GRILLE	\$ 118.00	
4	FRONT BUMPER GUIDE SECTION-RH	\$ 32.00	
5	FOAM FILLER PIECE	\$ 107.00	
6	FRONT BUMPER CARRIER	\$ 702.00	
7	FRONT FENDER -RH	\$ 665.00	\$ 532.00
8	FENDER ATTACHMENT PARTS	\$ 45.00	
9	FRONT FENDER CLOSING ELEMENT-RH <i>(photo)</i>	\$ 44.00	\$ 34.56
10	FRONT FENDER BRACKET-RH	\$ 31.00	
11	FRONT FENDER BRACE-RH <i>(Photo)</i>	\$ 103.00	\$ 82.40
12	WHEEL HOUSING LINER-RH	\$ 209.00	
13	WHEEL SHOUSING LINER ATTACHMENT PARTS	\$ 78.00	
14	FRONT WHEEL SPOILER-RH	\$ 63.00	
15	FRONT STONE CHIP GUARD	\$ 44.00	\$ 34.56
16	LED HEADLIGHT-RH	\$ 6,973.00	\$ 5,578.40
17	HEADLIGHT LIFT CYLINDER-RH	\$ 184.00	
19	SUNDRIES	\$ 200.00	\$ 50.32
TOTAL SPARE PARTS		\$ 11,520.00	\$ 7,791.44
TOTAL LABOUR CHARGES		\$ 4,152.00	\$ 2,902.00
GRAND TOTAL		\$ 15,672.00	\$ 10,693.44

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

(Client's Record) _____

Make of Veh: _____

(Policy Condition) _____

Remark: The veh had commenced its

repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____

GIA / PR Seen: _____

Est. Repairs: _____

Lum Sum: _____

CA / REV / REP. / 24 HRS _____

Vehicle: IN / OUT _____

Date: _____ Person Contacted: _____

Date / Time _____

Action / Instruction _____

'opc' car
take photo only

Date/Time, Fee Pass to? _____

- 1) 14/10 1400
- 2) _____
- 3) 17 OCT 2011
- 4) _____
- 5) 28 OCT 2011
- 6) _____

Pres. Report _____

Final Report _____

Part Prices Check: _____

IN _____ OUT _____

Survey Fee: _____

Date: _____

Basic & Add. _____
S + RS. _____
SI _____

Others _____
Photos _____
TOTAL _____

250

The U/C / Chassis frame / Body Structure affected due to collision.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Survey held at _____

D.O.A _____

D.O.I _____

L/Bal. _____

mm _____

L/Bal. _____

mm _____

R/Bal. _____

mm _____

R/Bal. _____

mm _____

Front _____

Rear _____

TOYO / YOKO or _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

R: _____

11

Tyre Size: F: _____

205 / 55 R16

Mod: Nil / SRM / STD A/Rim or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Steering: Inorder / Jammed / Leaked / Burnt or _____

Gen. Cond: Good / Fair / Poor / Burnt _____

C/No: _____

R/V610638.17

Eng/No: _____

Sp. Reading _____

86834

Colour _____

Silver

Make: _____

Honda Stream cc 1755

Truck / Trailer or _____

Type: M/Cat / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Veh No: _____

5TH2107C

Yr Regn: _____

2008

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

From: "Gan Boon Chuan" <boonchuan.gan@income.com.sg>
"SUR" <sur@ikkau.com>, "Toh Choon Hin" <choonhin.toh@income.com.sg>, "Susan Ting"
Cc: "Eddie Loke" <eddie.loke@income.com.sg>, "Gan Boon Chuan" <boonchuan.gan@income.com.sg>
Sent: Thursday, May 26, 2011 9:17 AM
Attach: image001.jpg
Subject: TP CASES TO BE SURVEYED BY LKK TODAY, 26-5-11

Dear Veron,
As spoken a moment ago, please assist to survey this vehicle today as per Surveyor Toh's instruction

TP	OI	WORKSHOP
SJN5605E	GY1364D	TERMINAL AUTO
SJH2107C	PA9651Y	YI HENG MTR

DOA	23-5-11	24-5-11
-----	---------	---------

Please assist to revert to Ms Susan Ting at susan.ting@income.com.sg after survey.

Best regards,

Boon Chuan
Senior Admin Assistant, Motor Insurance

income
nluc
made different

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJR 8118 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0592/2018/NK

16 Sept 2018

Dear Sir,

RE: INSURANCE CLAIM FOR SJR 8118 D, Audi A4 SEDAN 1.4 TFSI.

With reference to the above-mentioned vehicle, no. ~~SJR-8188 D~~⁸¹¹⁸, claimant,
Mr. Leong Han Seng please find the related document per attached.

1. A copy of the Original invoice no. 85012904- S\$11,441.98.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG - SJR 8118 D

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 May 2018		08 Jun 2018 09:20 Edit Adj Rpt	\$510,693.44 Edit Estimates	\$510,693.44 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	LEONG HAN SENG, ID: S7231480H, Tel: +6597456501, Email: INFOCUS_33@YAHOO.COM.SG								
Vehicle Reg. No.:	SJR8118D	Date of Loss:	18/05/2018 21:00 - :59 [21 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 4722368649SG	Policy/Cover Note No.:	2100478967-01 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Imm.Advice due 20/06/2018]								
Driver/Custodian:	LEONG HAN SENG (45 / Male), NRIC: S7231480H, Tel: +6597456501								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
- AIG_SG (11/06/2018): Alert - Adj Mandate Approved (S\$13074.00) - SJR8118D - Claim Handler: Tr, Tinesh - AIG_SG (08/06/2018): SJR8118D / OD / 18/05/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJR8118D (4722368649SG)
OD
May 18 2018 9:50PM
[LEONG HAN SENG]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	Use Viewer
Video											1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)									Thumbnail	Print
1	19/05/18 10:34	Video - Accident [Linked Accident Report Documents]									Load MP4	
Photos/Images											3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	08/06/18 10:07	General View									Load JPG	
2	08/06/18 10:07	General View									Load JPG	
3	08/06/18 10:07	General View									Load JPG	
4	08/06/18 10:07	General View									Load JPG	
5	08/06/18 10:07	General View									Load JPG	
6	08/06/18 10:07	General View									Load JPG	
7	08/06/18 10:07	General View									Load JPG	
8	08/06/18 10:07	General View									Load JPG	
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13	08/06/18 10:07	General View									Load JPG	
14	08/06/18 10:07	General View									Load JPG	
15	17/08/18 16:04	Reinspection Photo									Load JPG	
16	17/08/18 16:04	Reinspection Photo									Load JPG	
17	17/08/18 16:04	Reinspection Photo									Load JPG	
18	17/08/18 16:04	Reinspection Photo									Load JPG	
Documentation											1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	08/06/18 10:07	Singapore Accident Statement									Load PDF	
2	08/06/18 10:07	Certificate of Insurance									Load PDF	
3	08/06/18 10:07	Insured's Driving License									Load PDF	
4	08/06/18 10:08	MARK ESTIMATE									Load PDF	
5	25/09/18 14:04	WORKSHOP INVOICE									Load PDF	
6	25/09/18 14:04	DISCHARGE VOUCHER									Load PDF	

Linked Accident Report Documents

			View		Use Viewer
Video			1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print
1	19/05/18 10:34	Video - Accident		Load MP4	
Assessment Reports			1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print
1	19/05/18 10:36	Accident Statement		Load HTM	
2	07/06/18 18:57	Addendum Sheet		Load JPG	☒
3	07/06/18 18:57	Accident Statement Addm. #1		Load HTM	
Photos/Images			3 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail		Print
1	19/05/18 10:35	Accident Photo		Load JPG	☒

2	19/05/18 10:35	Accident Photo		Load JPG	
3	19/05/18 10:35	Accident Photo		Load JPG	
4	19/05/18 10:35	Accident Photo		Load JPG	
5	19/05/18 10:35	Accident Photo		Load JPG	
6	19/05/18 10:35	Accident Photo		Load JPG	
7	19/05/18 10:35	Accident Photo		Load JPG	
8	19/05/18 10:35	Accident Photo		Load JPG	
9	19/05/18 10:35	Accident Photo		Load JPG	
10	19/05/18 10:35	Accident Photo		Load JPG	
11	19/05/18 10:35	Accident Photo		Load JPG	
Documentation					
				1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail Print		
1	19/05/18 10:35	Sketch Plan		Load JPG	
2	19/05/18 10:35	Sketch Plan #2		Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18009240/AVBN2

Date: 25/09/2018

REFERENCE

Insured/Claimant: LEONG HAN SENG Policy No: 2100478967-01
Date of Loss: 18/05/2018 Nature of Claim: OD Claim No: 4722368649SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJR8118D
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN010792
Reg. Date: 15/08/2016 (Man. Year: 2016) Chassis No: WAUZZZF46GA095788
Colour: Black Odometer: 18846 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$120,000.00
Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40R18 Rear Tyre Size: 225/40R18
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,520.00	7,791.44	3,728.56	32.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,152.00	2,902.00	1,250.00	30.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	15,672.00	10,693.44	4,978.56	31.77
+ GST 7.00/7.00% (\$\$)	1,097.04	748.54	348.50	31.77
Nett Amount (\$\$)	16,769.04	11,441.98	5,327.06	31.77

INSPECTION

Date of Assignment: 08/06/2018
Date Inspected: 24/05/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,849.00 FS	*1,479.20 FS
2	1		*FRONT BUMPER AIR GUIDE	Not Necessary	73.00 FS	*- FS
3	1		*FRONT BUMPER AIR GUIDE GRILLE	Not Necessary	118.00 FS	*- FS
4	1		*FRONT BUMPER GUIDE SECTION RH	Not Necessary	32.00 FS	*- FS
5	1		*FOAM FILLER PIECE	Not Necessary	107.00 FS	*- FS
6	1		*FRONT BUMPER CARRIER	Not Necessary	702.00 FS	*- FS
7	1		*FRONT FENDER-RH	Dented	665.00 FS	*532.00 FS
8	1		*FENDER ATTACHMENT PARTS	Necessary	45.00 FS	*34.56 FS
9	1		*FRONT FENDER CLOSING ELEMENT-RH	Not Necessary	44.00 FS	*- FS
10	1		*FRONT FENDER BRACKET-RH	Not Necessary	31.00 FS	*- FS
11	1		*FRONT FENDER BRACE-RH	Damaged	103.00 FS	*82.40 FS
12	1		*WHEEL HOUSING LINER-RH	Not Necessary	209.00 FS	*- FS
13	1		*WHEELS HOUSING LINER ATTACHMENT PARTS	Not Necessary	78.00 FS	*- FS
14	1		*FRONT WHEEL SPOILER-RH	Not Necessary	63.00 FS	*- FS
15	1		*FRONT STONE CHIP GUARD	Necessary	44.00 FS	*34.56 FS
16	1		*LED HEADLIGHT-RH	Cut	6,973.00 FS	*5,578.40 FS
17	1		*HEADLIGHT LIFT CYLINDER-RH	Not Necessary	184.00 FS	*- FS
18	1		*SUNDRIES	Necessary	200.00 FS	*50.32 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 11,520.00 7,791.44

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHTS WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER AND HEADLIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,100.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,152.00	2,902.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

