



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Ayden Elijah Koh Boon Tin
NRIC S71437646 insured of vehicle 8JX1364 against
your insured vehicle number SLT74P. (AIG)
On the accident dated on 18/5/18 (ddmmyyy) along mandai Rd
twals yishun.

Dated this 21 (day) of 5 (month) 20 18.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

PDI TUAS

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AYDEN ELIJAH KOH BOON TIH
55 COMPASSVALE BOW
#19-10
Singapore, 544986
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039611
Quote No. SER/QUO/1800829
QuoteDate 21/05/18
Salesperson Nicholas Chua
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SJX136Y	WVWZZZAUZJW527622	22/12/17	Nicholas Chua
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 879234	AM13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	6	UNIT		5,040.00
P B&P MACP LABOUR	TRANSFER BOOT LID MECHANIS	1	UNIT		840.00
P B&P MACP LABOUR	R&R REAR W/SCREEN	1	UNIT		840.00
P B&P MACP PAINT	SPRAY PAINT	5	UNIT		4,000.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				11,960.00
P 510945105	REFLECTOR LH	1	Pieces		55.94
P 510945106	REFLECTOR RH	1	Pieces		55.94
P 3CN945087	3RD BRAKE LIGHT	1	Pieces		204.89
P 510805945 041	REAR W/SCREEN SIDE TRIM LH	1	Pieces		96.46
P 510805946 041	REAR W/SCREEN SIDE TRIM RH	1	Pieces		92.83
P 510807393A	TAILLIGHT LOWER BRACKET LH	1	Pieces		75.84
P 510807393C	BUMPER SIDE BRACKET LH	1	Pieces		74.52
P 510807394A	TAILLIGHT LOWER BRACKET RH	1	Pieces		75.84
P 510807394C	BUMPER SIDE BRACKET RH	1	Pieces		74.52
P 510807417M GRU	REAR BUMPER	1	Pieces		1,388.00
	Predecessor 510807417J GRU				
P 510827025AA	REAR BOOT LID	1	Pieces		1,960.85
	Predecessor 510827025T				
P 510827469 FOD	MECHANISM	1	Pieces		736.02
	Sum carried forward				16,851.65

Payments to: - BBN: - Acc.-No.:

PDI TUAS

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AYDEN ELIJAH KOH BOON TIH
55 COMPASSVALE BOW
#19-10
Singapore, 544986
Singapore

Phone No.
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	1T	CZC 879234	AM13HZ

Continued			16,851.65
P 510853675S 2ZZ	NAME PLATE -230 TSI	1 Pieces	62.55
P 5G6807568D 9B9	REAR SPOILER	1 Pieces	322.86
	Use Predecessor 5G6807568D		
P 5G9807305A	REINFORCEMENT	1 Pieces	460.18
P 8D0853419D	RR NUMBER PLATE PACKING	1 Pieces	14.61
P D 002000A2	CLEANER	1 Pieces	147.86
P D 004660M2	2K GLUE	1 Pieces	183.87
P D 00920002	PRIMER	1 Pieces	32.19
P D 00950025	APPLICATOR	2 Pieces	22.38
P D 181802M1	ACTIVATOR	1 Pieces	29.46
P WHT005263	CLIP	6 Pieces	10.20
P WHT007341	NUT	4 Pieces	10.04
	Predecessor N 90766703		
	Sum Item		6,187.85

Sum Labor			11,960.00
Sum Item			6,187.85
Total	SGD		18,147.85
7% GST		18,147.85	1,270.35
Total SGD Incl. GST			19,418.20

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/05/2018 09:41
Date Of Accident	18/05/2018 18:45
Exact Location Of Accident	MANDAI ROAD TWDS YISHUN
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJX136Y
Insured/Policyholder	
Name Of Registered Owner	AYDEN ELIJAH KOH BOON TIH
NRIC No	S7143764G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96888366
Alternative Phone No	OFFICE-96888366

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SPORTSVAN 1.4 TSI CL
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29065985 AVW
Cover Note Number	

Driver

Name of Driver	AYDEN ELIJAH KOH BOON TIH
NRIC No	S7143764G
Date Of Birth	08/12/1971
Occupation	INDOOR
Date Of Driving Pass	04/02/1998
Driving Experience	20 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96888366
Fax Number	
Contact Number	OFFICE-96888366
EEmail Address	NOEMAIL

Address	55 COMPASSVALE BOW #19-10
Postcode	544986
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT74P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	JEFFREY CHEE
NRIC/Passport Number	S7477815A
Contact Number	93833619
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

21 May 2018
0945 hrs.

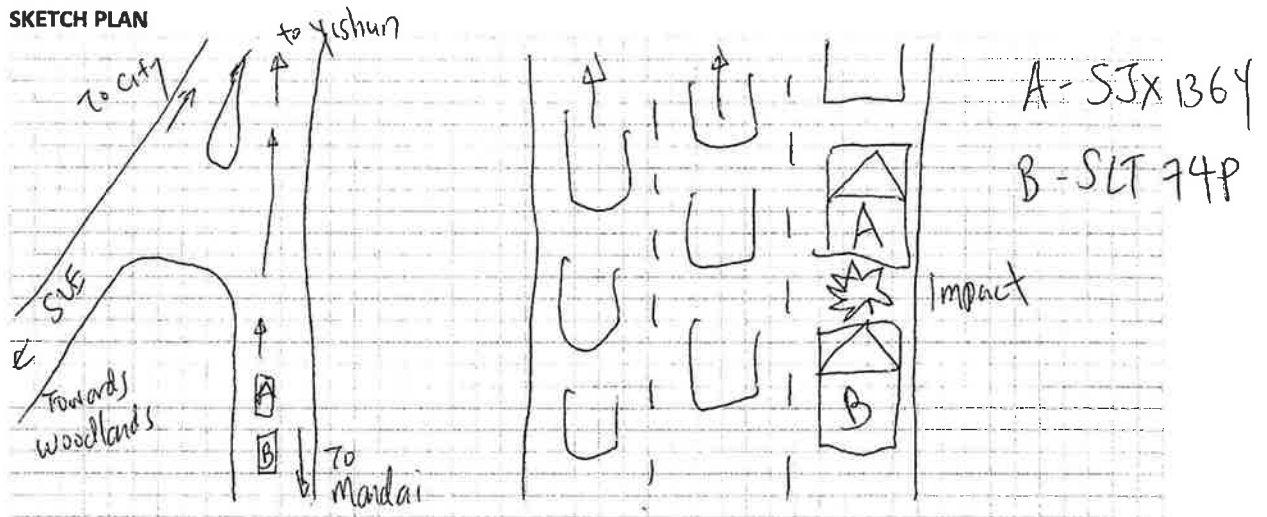
Driver's Signature
(If driver is not the policyholder)
Date & Time:

N/A

Reporting Centre Personnel's Signature
Name: 81030002
NRIC/FIN No.:



SKETCH PLAN




DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 18 May 2018, FRIDAY at about 1845 hrs (6 45 pm),
 When I was driving along mandai road towards Yishun,
 the traffic in front slowed to a stop at the traffic
 junction. After I stopped the car, I noticed
 the car behind me did not apply brakes and
 he impact into my rear.
 The car behind was driven by Mr Jeffrey Chee,
 NRIC S7477815A. The vehicle was a KIA
 Sorento SLT 74P.
 The weather during the accident was drizzling.
 As a result of the impact, the rear of my
 car suffered scratches on both the bumper and
 the tail gate. There was a slight dent on the
 tail gate as well.
 I have made a verbal notification of the accident
 on Saturday (19 May 2018) at around 12pm.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:
 21 May 2018
 0945 hrs


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Person's Signature
 Name:
 NRIC/FIN No.:



MSIG

MSIG Insurance (Singapore) Pte. Ltd.
4 Sherraton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1958 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1

Individual Ownership

VW DRIVEEASY

Comprehensive

Certificate No. A 29065985 AVW

Excess : SGD500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle

SJX136Y

2. Name of Policyholder

Koh Boon Tih Ayden Elijah

3. Effective Date of the Commencement of Insurance for the purposes of the Act

22/12/2017

4. Date of Expiry of Insurance

21/12/2018

5. Persons or Classes of Persons entitled to drive*

Koh Boon Tih Ayden Elijah

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer

Accident Sketch Plan Pg. 1

