

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 10 August 2018 5:24 PM
To: 'Justin Wong'; Shirley Hiew (LKK Auto); Admin-D (LKKAUTO); assignments
Cc: SUR
Subject: RE: YM5565P DOL 09/05/2018; Own Damage Claim (Mah Lian Motor); EQ REF: DM18HO01213/JW
Attachments: LKKAdjustment1a.pdf; LKKInspection.pdf; LKKInvoice1.pdf; photo.pdf; res photo.pdf

Dear Justin,

Please be informed that our survey report already submitted to you on 26/6/2018

In case you still do not received we now forward a soft copy to you.

Best Regards,

Veron Chen | Case Handler **on behalf of Shirley**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Friday, 10 August 2018 5:05 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: YM5565P DOL 09/05/2018; Own Damage Claim (Mah Lian Motor); EQ REF: DM18HO01213/JW

Dear Shirley,

Please note I have taken over the matter from Francis and our reference is stated as above.

Kindly let us have the finalized survey report as well as your invoice.

Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Wednesday, May 23, 2018 4:15 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>; 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: YM5565P DOL 09/05/2018; Own Damage Claim (Mah Lian Motor); EQ REF: DM18H001213/FN

Dear Francis,

Enclosed herewith preliminary advice of YM 5565P.

Kindly provide us the claim no.

We have not authorise repair, kindly let us have the authorization.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 21 May 2018 2:48 PM
To: 'Francis Ng' <francis.ng@eqinsurance.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: YM5565P Own Damage Claim (Mah Lian Motor)

Dear Francis,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]
Sent: Monday, 21 May, 2018 2:19 PM
To: assignments <assignments@lkkauto.com>
Cc: sihui.g@gmail.com; Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: FW: YM5565P Own Damage Claim (Mah Lian Motor)

Dear Sirs,

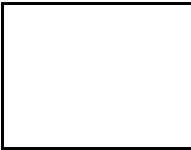
Please conduct survey for OD claim as requested by the workshop below.

Excess: \$3,000.00

Regards,
Francis Ng
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Si Hui Goh [<mailto:sihui.g@gmail.com>]
Sent: Monday, May 21, 2018 11:54 AM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Subject: YM5565P Own Damage Claim (Mah Lian Motor)

Hi

Please see attached file for estimate & GIA report

Please kindly arrange surveyor to come down to survey

Please kindly contact me at [91070026](tel:91070026) Sihui if possible.

Thanks
Sihui
Mah Lian Motor