

INSURANCE

INS. CASE OWNER:

DEANARD

CC 3/AIG1800

avg, 12/18/18

LKK:

IDAC:

Surveyor:

Kalvin

DOI:

ASSIGNMENT

18/5/18

Date / Time:

18/5/18

Registered in Merimen:

2/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.

6B6 7561R

Name of Insured

Daimler fleet management

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

18/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHC 1437P



INSRS:
WSP:
Tel:
Liability:
RMKS:

WHE
WJ



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

23/5/18

11H

25/01/19

14/02/19

2.77PM

SHC 1437P - X
18/5/18 - 18/5/18
NO OI GIA, SENT OUT 1st LETTER.
- TP GIVE PHOTOS IN
- TP LOD IN (ORIGINAL)
- TP EQUIPMENT. OI REPORTED NOT
NUMBER OF ACCIDENT. BUILD TO TP TO
REQUEST VIDEO FOOTAGE.
- SEND BUILD TO HIS FOR INFORMATION
- TP VIDEO IN. V/VIDI SUCCEP - UPLOADED IN
WIKIATION.
- HIS IN VIDEO OI ABOUT 4 PROCEED TO
GAB. BASED ON VIDEO FOOTAGE, OI SWEETED
CAMP. SEND LETTER & BUILD TO OI/OI TO
SPEAK TO OI/OI & SETTLEMENT.
- OI PIC (GAB) RECEIVED BUILD. AGREE
TO ATTEND. NO LONG. SEND 1st OFFER.

STAGE

DATE / PIC

Non-Reporting Itr (1st)
Non-Reporting Itr (2nd)
Non-Reporting Itr (Final)
Notification Itr of non-pickup:
Call OI:
After call Itr to OI: 14/02/19 - JIC

Documentation Check List: Handler Typist

| | | |
|----------------------------------|--|--|
| Notification Itr (if non-pickup) | | |
| After call Itr to OI: | | |
| Authorisation To Act: | | |
| Release Voucher: | | |
| Final Repair Bill: | | |
| Car Rental Invoice: | | |
| Towing Invoice: | | |
| LTA/LTA: | | |
| Medical Bill: | | |
| PIR: | | |
| Mandate/Reject Instruction: | | |
| LOD: | | |
| Payment Breakdown Form: | | |
| Post-Repair Photos: | | |
| Others: | | |

PRELIMINARY ADVICE

Date/Time:

Sent By:

14/02/19

- TP ACCEPTED OFFER. ALL DOCS IN ORDER.

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

11867.76 (3 days) Reduction: 80 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

%

180 (Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost (w/prev)

SS

1,998.80

OI CHANGED CASE

Loss of Rental (LOR):

SS

438.90 (3.5 days) X \$125.10

- TP SWEETED LEFT 4 HIT

Loss of Use (LOU):

SS

175.00 x 3.5 days

Loss of Income (LOI):

SS

15 x days

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☒

[Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

Total:

SS

2,619.89

Global Sum SS:

2,600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

2,600.00

Name 1:

CONFORTDELARO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

TOTAL

18/5/2018 11:32

Lice Alg

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Vic (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Thursday, 14 February, 2019 2:13 PM
To: Vic (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO); KKLau; Olea, Maricel
Subject: RE: 4th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1hb3 17/5/2018 | 4975972291SG-003

Dear Vic,

Please proceed accordingly as this is a clear cut case.

Kindly make sure OI is informed that we will be settling the case.

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 14 February 2019 2:00 PM
To: Ler, Bernard-JQ
Cc: Admin A; Hsiao Tong (LKKAUTO); KKLau; Vic (LKKAUTO); Olea, Maricel
Subject: RE: 4th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1hb3 17/5/2018 | 4975972291SG-003

Dear Bernard,

We refer to the below email.

Please be informed that I am taking over the case and TP had just provided a copy of their client's video footage (as attached and uploaded in merimen) to us.

Our Insured driver had reported the accident and mentioned that he is not aware of the accident.

Based on the TP video footage, we observed that Insured vehicle had swerved towards TP lane.

Kindly advise further instructions.

Our Ref : T 0518 / SHC1977P /CL(st)
Your Ref: _____
Date : 1-Jun-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC1977P YOUR INSURED GBG7561R
AND OTHER _____ ON 17.05.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC1977P which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBG7561R we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

| | | |
|--------------------|---|--------------------|
| 1 | Cost of Repair | \$ 1,998.50 |
| 2 | <u>4</u> days Loss of Rental @ \$ 125.40 per day | \$ 501.60 |
| 3 | Survey Report Fees (<i>Surveyed by M/s LKK</i>) | \$ - |
| 4 | GIA / LTA Search Fees | \$ 7.49 |
| 5 | GIA / Police Report Fees | \$ - |
| 6 | Towing / Medical / Transporation | \$ - |
| Sub Total : | | \$ 2,507.59 |

HIRER'S CLAIM

| | | |
|-----------------------|--|--------------------|
| 7 | <u>4</u> days Loss of Income @ \$ 80.00 per days | \$ 320.00 |
| Total Claims : | | \$ 2,827.59 |

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
b) LTA search slip/s of : GBG7561R
c) GIA / Police report/s of : SHC1977P
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 100000000

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609236

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 FEBRUARY 2019

DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD
1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
SINGAPORE 608531
ATTN: THE CLAIMS DEPT

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG18009209/K1hb3
YOUR REF : GBG 7561R
ACCIDENT INVOLVING GBG 7561R AND SHC 1977P ALONG MOUNTBATTEN
ROAD ON 17.05.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 1977P against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SHC 1977P. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kathryn.adriano@daimler.com / idris.jailani@ninjaavan.co
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 14 February, 2019 2:44 PM
To: Kathryn.adriano@daimler.com
Cc: Admin A; Vic (LKKAUTO); idris.jailani@ninjavan.co
Subject: YOUR REF: GBG 7561R_ACCIDENT INVOLVING GBG 7561R AND SHC 1977P ALONG MOUNTBATTEN ROAD ON 17.05.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 FEBRUARY 2019

DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD
1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
SINGAPORE 608531
ATTN: THE CLAIMS DEPT

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG18009209/K1hb3

YOUR REF : GBG 7561R

ACCIDENT INVOLVING GBG 7561R AND SHC 1977P ALONG MOUNTBATTEN ROAD ON 17.05.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 1977P against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SHC 1977P. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHC1977P , GBG7561R****ON 17-May-18 17:05****MOUNTBATTEN RD TWDS NICOLL HIGHWAY BEFORE ARTHUR RD**

I / We

LAW CHEE HUNG ANTHO... (Hirer) NRIC No.: **S0016606E**

and/or

(Relief) NRIC No.:

Taxi Number

SHC1977P

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

18-May-2018

Name of Hirer

LAW CHEE HUNG ANTHONY

Hirer NRIC

S0016606E

Signature :



Address

**61 MARINE DRIVE #06-78
440061**

Contact No.

96678648

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,600.00 (Global Sum – all in) for vehicle no. SHC 1977P that was damaged pursuant to the accident which occurred on 17/05/2018 (date) along MOUNTBATTEN ROAD (location) involving vehicle no/s GBG 7561R. This is pursuant to the inspection conducted on 18/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 1977P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 1977P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 FEB 2019



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC1977P

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
19.07.2017

CHASSIS CODE
JTDBR3FU303560639

INV. NO/DATE
91374399 25.05.2016

JOB NO.
305161792

IDOMETER READING

DATE/TIME IN
18.05.2018 08:50

Description : 3P 17.05.2018

| S/No | Part No. |
|------|----------|
|------|----------|

| Oty | Unit Price | %Disc | Net |
|-----|------------|-------|-----|
|-----|------------|-------|-----|

PART REQUISITION

| | |
|-----------|----------|
| SUB-TOTAL | 1,417.76 |
|-----------|----------|

JOB NATURE

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010004 | 91374399 | 1,998.50 | |
| | | | |
| | | | |
| | | | |
| | | | |

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC1977P

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
19.07.2017

CHASSIS CODE
JTDKB3FU303560639

INV. NO/DATE
91374399 25.05.2018

JOB NO.
305161792

ODOMETER READING

DATE/TIME IN
18.05.2018 08:50

| | | |
|----------------|---------|----------|
| Items total | | 1,867.76 |
| Add GST @ | 7.000 % | 130.74 |
| Invoice amount | | 1,998.50 |

Issued by : CHEWSEELING 25.05.2018 15:48:23
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WE HEREBY DISCLAIM ALL RESPONSIBILITY FOR CONDITIONS ARISING FROM THE USE OF ACCIDENTAL DAMAGE TO THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM EACH DELIVERY NOTIFY ACTUAL DAMAGE TO THE COMPANY OR ANY COMPLAINT. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED WITHOUT RESERVE.

INTEREST OF 4% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT BIND ON THE DATE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF 30 DAYS.

PLEASE ADVISE THE COMPANY IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY WORKING ON THE VEHICLE WITHIN 10 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS VEHICLE AS A REPAIR ONLY VEHICLE.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010004 | 91374399 | 1,998.50 | |
| | | | |
| | | | |
| | | | |

Our Ref: CT18050465

Date: 25 May 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

| | |
|-------------|------------------------------------|
| ACCIDENT ON | 17/05/2018 @ 17:05 hrs |
| ALONG | MOUNTBATTEN RD TWDS NICOLL HIGHWAY |
| | BEFORE ARTHUR RD |
| INVOLVING | GBG7561R |

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1977P** (the "Taxi"). The Taxi was hired to **LAW CHEE HUNG ANTHONY IC NO S0016606E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

| HOURS OPERATED (TIME) | |
|-----------------------|------|
| FROM | TO |
| 0800 | 1745 |
| 2119 | 0630 |
| 0800 | 1720 |
| 1730 | 0600 |
| 0800 | 2030 |
| 0800 | 0840 |
| 0850 | - |
| 1100 | - |
| | |
| | |
| | |

Enquire Vehicle Insurer

| Vehicle No. | Incident Date/Time | Search Status | Insurance Company Code | Insurance Company Name |
|-------------|------------------------|---------------|------------------------|--------------------------------------|
| GBG7561R | 17 May 2018 / 17:05:00 | Successful | A04 | AIG ASIA PACIFIC INSURANCE PTE. LTD. |

[Previous](#)[OK](#)

SHC1977P

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|--|--|--|------------|---|
| Main | 22 May 2018 Edit Reg | | 18 May 2018 00:00 Edit Adj Rpt | S\$1,867.76 Edit Estimates | S\$1,867.76 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|---|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD , Co. Reg. No.: N/A | | | | | | | | |
| Main Claimant: | COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R | | | | | | | | |
| Vehicle Reg. No.: | SHC1977P | Date of Loss: | 17/05/2018 17:00 - :59 [9 Months and 28 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 4975972291SG | Policy/Cover Note No.: | 0999994835 (Comprehensive) | | | | | | |
| Vehicle Reg. No. (Insured): | GBG7561R | Policy No. (Claimant): | D-18088936MFSH | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com | | | | | | | | |
| Claimant's Insurer: | MS First Capital Insurance Ltd (HQ) - Tel: 62222311 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 31/05/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| • AIG_SG (22/05/2018): No OI GIA Report | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SHC1977P (4975972291SG)
[GBG7561R]

TP

COMFORT TRANSPORTATION PTE LTD

May 17 2018 5:00PM

[DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD]

ComfortDelGro Engineering Pte Ltd

| | | | | | | | | | | | | | | | | | |
|-------------------------|-----------------|---|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|-----------|------------|-------------------------------------|--------------------------|-------------------------------------|
| Upload Documents | | | Upload Photos | | | Compose New Letter | | | Upload Video | | | Upload Audio | | | View View in Browser | | |
| Video | | | | | | | | | | | | | | 1 per page | | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | | Thumbnail | | Print | | |
| 1 | 14/02/19 09:06 | Video - Accident TP VIDEO FOOTAGE | | | | | | | | | | | 1 | Load MP4 | | | |
| Letters/Correspondences | | | | | | | | | | | | | | 1 per page | | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | | Thumbnail | | Print | | |
| 1 | (Draft) | Third Party Express Settlement – Payment Breakdown | | | | | | | | | | | 1 | Edit | | | |
| Assessment Reports | | | | | | | | | | | | | | 1 per page | | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | | | | | | | | | | | Thumbnail | | Print | | |
| 1 | 13/12/18 16:04 | Accident Statement From: SC - Reg. No: GBG7561R, Claimant: DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD | | | | | | | | | | | 1 | Load HTM | | | |
| Photos/Images | | | | | | | | | | | | | | 3 per page | | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | | Thumbnail | | Print | | |
| 1 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 2 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 3 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 4 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 5 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 6 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 7 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 8 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 9 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 10 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 11 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 12 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 13 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 14 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 15 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 16 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 17 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 18 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 19 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 20 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 21 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 22 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 23 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 24 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 25 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |
| 26 | 22/05/18 08:43 | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> | | |

| Video | | | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 27 | 22/05/18 08:43 | General View | | <input checked="" type="checkbox"/> |
| 28 | 22/05/18 08:43 | General View | | <input checked="" type="checkbox"/> |
| 29 | 22/05/18 08:43 | General View | | <input checked="" type="checkbox"/> |
| 30 | 22/05/18 08:43 | General View | | <input checked="" type="checkbox"/> |
| 31 | 22/05/18 08:43 | General View | | <input checked="" type="checkbox"/> |
| 32 | 22/05/18 08:43 | General View | | <input checked="" type="checkbox"/> |
| 33 | 22/05/18 08:43 | General View | | <input checked="" type="checkbox"/> |
| 34 | 22/05/18 08:43 | General View | | <input checked="" type="checkbox"/> |
| 35 | 22/05/18 08:46 | Reinspection Photo | | <input checked="" type="checkbox"/> |
| 36 | 22/05/18 08:46 | Reinspection Photo | | <input checked="" type="checkbox"/> |
| 37 | 22/05/18 08:46 | Reinspection Photo | | <input checked="" type="checkbox"/> |
| 38 | 22/05/18 08:46 | Reinspection Photo | | <input checked="" type="checkbox"/> |
| 39 | 22/05/18 08:46 | Reinspection Photo | | <input checked="" type="checkbox"/> |
| 40 | 22/05/18 08:46 | Reinspection Photo | | <input checked="" type="checkbox"/> |
| 41 | 22/05/18 08:46 | Reinspection Photo | | <input checked="" type="checkbox"/> |
| 42 | 22/05/18 08:46 | Reinspection Photo | | <input checked="" type="checkbox"/> |
| 43 | 22/05/18 08:46 | Reinspection Photo | | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 21/05/18 21:01 | TP ESTIMATE- MARKED | | |
| 2 | 21/05/18 21:01 | TP GIA REPORT | | |
| 3 | 23/05/18 11:30 | Non reporting letter | | |
| 4 | 22/11/18 11:55 | Email to OI | | |
| 5 | 23/01/19 14:01 | OID DRIVING LICENCE STATUS | | |
| 6 | 14/02/19 14:15 | EMAIL FROM AIG | | |
| 7 | 14/02/19 14:45 | EMAIL TO OI | | |
| 8 | 14/02/19 14:45 | LETTER TO OI | | |
| 9 | 14/02/19 14:49 | EMAIL FROM OI | | |
| 10 | 02/04/19 14:24 | WORKSHOP INVOICE | | |
| 11 | 02/04/19 14:24 | AUTHORISATION TO ACT FORM | | |
| 12 | 02/04/19 14:24 | Release Voucher | | |
| 13 | 02/04/19 14:24 | RENTAL RECEIPT | | |
| 14 | 02/04/19 14:24 | RENTAL MILEAGE | | |
| 15 | 02/04/19 14:24 | LTA SEARCH | | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|----------------------|
| Vehicle No: | GBG7561R (Insd veh) | Model: | TOYOTA PRIUS 1.5 (A) |
| | SHC1977P (TP veh) | | |
| Date of Accident: | 17/05/2018 | | |

| | | |
|-----------------------------------|---|---------------------------------|
| Global Sum Settlement | <input checked="" type="checkbox"/> [X] Yes | <input type="checkbox"/> [] No |
| Repair Estimate | : \$ | 10,012.81 |
| Final Repair Cost | : \$ | 2,600.00 |
| Loss of Use | : \$ | 3.50 days at \$50.00 per day |
| Rental (if any) | : \$ | 3.50 days |
| LTA / GIA Search Fee | : \$ | |
| Others: | : \$ | |
| | : \$ | |
| Final Settlement Sum (Global Sum) | : \$ | 2,600.00 |

Is Third Party Workshop GIA Registered? ☒ [X] YES ☐ [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____
 BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | |
|--|-----------------------------------|---------------|
| 1) | ComfortDelGro Engineering Pte Ltd | : \$ 2,600.00 |
| 2) | | : \$ |
| 3) | | : \$ |
| 4) | | : \$ |
| 5) | | : \$ |

JOANNE LEE KHANG MIN

02 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18009209/K1HB3Q2

Date: 02/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994835

Claimant Vehicle No : SHC1977P

Insured Vehicle No : GBG7561R

Date of Loss: 17/05/2018

Nature of Claim:

TP

Claim No: 4975972291SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC1977P

Make & Model: TOYOTA PRIUS, 1.5 (A)

Engine No: 2ZRS054235

Reg. Date: 19/07/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU303560639

Colour: Blue

Odometer: 94593 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|------------------|-----------------|-----------------|--------------|
| Parts | 8,057.77 | 1,417.76 | 6,640.01 | 82.41 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,300.00 | 450.00 | 850.00 | 65.38 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 9,357.77 | 1,867.76 | 7,490.01 | 80.04 |
| + GST 7.00/7.00% (S\$) | 655.04 | 130.74 | 524.30 | 80.04 |
| Nett Amount (S\$) | 10,012.81 | 1,998.50 | 8,014.31 | 80.04 |
| + Loss of Use (3.5 x S\$50.00/day) (S\$) | | 175.00 | | |
| + Car Rental (3.5 x S\$125.40/day) (S\$) | | 438.90 | | |
| + Doc/Search Fee (S\$) | | 7.49 | | |
| Nett Liability (S\$) | | 2,619.89 | | |
| Global Sum Settlement (S\$) | | 2,600.00 | | |

INSPECTION

Date of Assignment: 18/05/2018

Date Inspected: 18/05/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---|---------------|-------------|--------------|
| 1 | 1 | | *MIRROR ASSY ,OUTER REAR VIEW ,RH | Not Necessary | 1,374.00 FL | *- FL |
| 2 | 1 | | *COVER ,OUTER MIRROR ,RH | Repair | 141.90 FL | *- FL |
| 3 | 1 | | *OUTER MIRROR ,RH | Serviceable | 212.80 FL | *- FL |
| 4 | 1 | | *REINFORCE SUB-ASSY ,ROCKER ,OUTER LH | Repair | 519.80 FL | *- FL |
| 5 | 1 | | *BOOTLID FRONT WHEEL RIM (LH FRONT) | Grazed | 1,570.55 FL | *1,570.55 FL |
| 6 | 1 | | *BOOTLID FRONT WHEEL HUB CAP (LH FRONT) | Grazed | 175.80 FL | *175.80 FL |
| 7 | 1 | | *FRONT WHEEL HUB BEARING | Serviceable | 559.94 FL | *- FL |
| 8 | 1 | | *FRONT SUSPENSION LOWER ARM (LH) | Serviceable | 631.90 FL | *- FL |
| 9 | 1 | | *FRONT SHOCK ABSORBER (LH) | Serviceable | 398.20 FL | *- FL |
| 10 | 1 | | *ABSORBER TOP MOUNTING | Serviceable | 196.20 FL | *- FL |
| 11 | 1 | | *FRONT DRIVE SHAFT (LH) | Serviceable | 1,764.00 FL | *- FL |
| 12 | 1 | | *RACK & PINION ASSY | Serviceable | 1,621.30 FL | *- FL |
| 13 | 1 | | *BAR,STABILIZER | Serviceable | 352.40 FL | *- FL |
| 14 | 1 | | *LINK ASSY ,FRONT STABILIZER ,LH | Serviceable | 196.80 FL | *- FL |
| 15 | 1 | | *KNUCKLE ,STEERING ,LH | Serviceable | 580.80 FL | *- FL |
| 16 | 1 | | *END SUB-ASSY ,TIE ROD ,LH | Serviceable | 159.30 FL | *- FL |
| 17 | 1 | | *FRONT TYRE (LH)(50%) | Cut | 216.00 FS | *108.00 FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

| | | |
|--|------------------|-----------------|
| Sub Total (\$\$) | 10,671.69 | 1,854.35 |
| - List Item Discount on L Items 25.00/25.00% (\$\$) | 2,613.92 | 436.59 |
| Total Parts (\$\$) | 8,057.77 | 1,417.76 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|----------------------------------|----------|------------|--------|
| <u>Labour Items</u> | | | | |
| 1 | PANEL BEATING | New | 280.00 | 200.00 |
| 2 | SPRAY PAINTING CHARGE | New | 400.00 | 250.00 |
| 3 | WIRING CHARGE | New | 50.00 | 0.00 |
| 4 | TUFF KOTE | New | 50.00 | 0.00 |
| 5 | REMOVE/REFIX UNDERCARRIAGE (FRT) | New | 400.00 | 0.00 |
| 6 | FRT WHEEL ALIGNMENT | New | 120.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 1,300.00 | 450.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >